

The Narragansett Bay Commission One Service Road Providence, RI 02905

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Paul Pinault, P.E. Executive Director



March 15, 2006

Dear Friends:

I am pleased to present the 2005 Narragansett Bay Commission (NBC) Pretreatment Program Annual Report for the period from January 1, 2005 through December 31, 2005. This annual report is a detailed summary of the many accomplishments associated with the NBC source reduction and control programs utilized in the two sewage districts.

The educational and regulatory source reduction and control program of the NBC Pretreatment and Pollution Prevention Sections, coupled with the monitoring, analytical and enforcement work done by the Environmental Monitoring & Data Analysis, Laboratory, and Legal Sections, have been instrumental at ensuring that toxics are not discharged into the NBC sewer system. This NBC team is committed to protecting Rhode Island's greatest resource, Narragansett Bay.

Since the NBC acquired the Field's Point Wastewater Treatment Facility in 1981, the total metal loadings to the Field's Point facility have been reduced by over 923,392 pounds, 96.8%, while the cyanide loadings were reduced by 76,648 pounds, a 95.3% reduction from 1981 levels.

The NBC accepts its responsibility to protect the receiving waters of Narragansett Bay very seriously. During 2005, the NBC issued 2,264 Notice of Violation letters, issued 22 civil suits and two Administrative Orders against violators, assessing \$169,500 in fines for various violations of the NBC Rules and Regulations. During 2005 the NBC collected \$21,650 in penalties from violators. Funds collected are deposited into the NBC Environmental Enforcement Fund and used to further protect the environment.

The NBC will continue to be a leader in the field of wastewater treatment and environmental protection. The hard work done by the Pretreatment, Pollution Prevention, Enforcement, Environmental Monitoring & Data Analysis, and Laboratory staff members at enforcing local and federal environmental regulations, educating local industries about compliance methods and performing monitoring of our industrial users, the sewer system, and the State's waterways will ensure a cleaner Narragansett Bay for all to enjoy. I trust you will find this report to be thoroughly detailed and informative.

Sincerely,

Paul Pinault, P.E. Executive Director

# Narragansett Bay Commission Mission Statement:

To maintain a leadership role in the protection and enhancement of water quality in Narragansett Bay and its tributaries by providing safe and reliable wastewater collection and treatment services to its customers at a reasonable cost.

# **Narragansett Bay Commission**

Service Area

The Narragansett Bay Commission is Rhode Island's largest Wastewater authority dedicated to providing reliable, cost-effective wastewater collection and treatment services to over 360,000 residents and 8,000 businesses in ten Rhode Island communities in the metropolitan Providence and Blackstone Valley areas. These communities include: Providence, North Providence, Johnston, Pawtucket, Central Falls, Cumberland, Lincoln, the northern portion of East Providence and small sections of Cranston and Smithfield.



#### **ACKNOWLEDGMENTS**

This report was written by Kerry M. Britt, Pretreatment Manager, with the assistance of the staff of the Pretreatment Program:

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> Sulema Martinez, Sandra Brown and Rosaleen Grof Pretreatment Clerks

A special acknowledgment to Cindy Walters, Laboratory Manager, the entire NBC Laboratory Staff and the staff of the Environmental Monitoring and Data Analysis (EMDA) Section. Their hard work allowed the NBC to successfully complete wastewater sampling and analysis of all significant industrial users discharging within the NBC district and to conduct surveillance manhole monitoring of industrial and sanitary drainage districts. The data analysis presentation provided in CHAPTER VI of this report, Impact of the Pretreatment Program on the Control of Toxics and Incompatible Waste, was prepared by John E. Motta, EMDA Manager and the EMDA Staff:

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I. EXECUTIVE SUMMARY

### The Narragansett Bay Commission

The Narragansett Bay Commission (NBC) was created in 1980 by the R.I. General Assembly. Shortly thereafter voters approved an \$87.7 million bond referendum to reduce the amount of pollutants the Field's Point Wastewater Treatment Facility in Providence was discharging into Narragansett Bay and its tributaries. At that time, nearly 65 million gallons of untreated sewage flowed into Rhode Island's waterways everyday, resulting in temporary and permanent closures of shellfishing beds in Upper Narragansett Bay, violations of federal laws, and most importantly, threatened public health and the region's environmental and economic well-being.



Aerial View - Field's Point Wastewater Treatment Facility

The NBC acquired the facility from the City of Providence in 1982 and has transformed the once failing, antiquated facility into a highly sophisticated, award winning facility. As the largest secondary wastewater treatment facility in Rhode Island and the second largest in New England, the Field's Point Wastewater Treatment Facility provides preliminary and primary treatment for up to 200 million gallons per day (MGD) of wastewater, secondary treatment for up to 91 MGD and has an average dry weather flow to the facility of 45.5 MGD.

In 1992, the R.I. General Assembly expanded the NBC's mission by placing it in charge of the Bucklin Point Wastewater Treatment Facility in East Providence. This facility is designed to provide secondary treatment of 46 million gallons per day, with an average dry weather flow to the facility of 23.9 MGD. During 1999, supervisory management of this plant was privatized to Professional Services Group (PSG), which became Veolia Water North America. In July of 2005 the management of the Buckling Point facility was transferred to Aquarian Operating Services. During 2004 the Bucklin Point plant began going through a series of upgrades which will significantly reduce wet weather by-pass events by allowing the plant to process up to 116 MGD through primary treatment during wet weather events. The upgrades also incorporate nitrogen removal operations and disinfection by the use of ultraviolet light. Many of these system upgrades became operational in 2005.



Bucklin Point Wastewater Treatment Facility

The NBC now owns and operates the state's two largest wastewater treatment facilities and provides quality wastewater collection and treatment services to about 360,000 persons and 7,700 commercial and industrial customers located in Providence, North Providence, Johnston, Pawtucket, Central Falls, Cumberland, Lincoln, the northern portion of East Providence, and small sections of Cranston and Smithfield. The Pretreatment Program is charged with protecting these treatment facilities and Narragansett Bay from the discharge of toxic and nuisance pollutants. In the fall of 2001, the NBC consolidated its operations into a centralized location, One Service Road, across the street from the Field's Point Wastewater Treatment Facility. The new Corporate Office Building brought together NBC administrative, maintenance, construction, engineering, laboratory, pretreatment, and environmental monitoring and data analysis staff to one central location.

Previously NBC staff were divided among four separate locations. With the move into the new buildings at the Field's Point campus, 87% of NBC staff are situated at one central location. A portion of the NBC Operations personnel, the remaining 13% of NBC staff, will remain at the Bucklin Point Wastewater Treatment Facility in East Providence.

### Pretreatment Program Annual Report Overview

CHAPTER I of this report provides a brief overview of the NBC, its unique and innovative approaches to source reduction and control and provides a summary of each chapter of the annual report. Also contained in this chapter is a section regarding firms that have had their user classification changed during calendar year 2005, including a list of new significant industrial users of the sewage system and a section regarding firms that experienced major changes in water usage. A summary of the work done over the past year by the Pretreatment, Environmental Monitoring and Enforcement Sections of the NBC is provided at the end of this chapter in TABLES 3 and 4, the Pretreatment Performance Summary Sheets for both districts.

CHAPTER II describes the administration of the NBC Pretreatment Program including the status of Pretreatment, Environmental Monitoring, Pollution Prevention, and Laboratory personnel, a summary of the budgets for these sections, staff training, the Pretreatment computerized information management system and public information and education methods used by the NBC.

CHAPTER III details the industrial and commercial user base of the NBC and includes the NBC permit classification system, user inspections and emergency and special investigations. During 2005, Pretreatment staff issued 383 permits to users located in the Field's and Bucklin Point Districts, conducted 2,306 facility inspections, held 23 regulatory compliance meetings with users and responded to 58 emergency or special investigations.

CHAPTER IV details the compliance monitoring protocols and provides a review of all types of monitoring results including user self-monitoring, NBC monitoring of users, and surveillance manhole sampling results. During 2005, the NBC conducted 333 sampling inspections, performed 356 manhole sampling events and reviewed 3,872 analytical reports of users located in the Field's Point and Bucklin Point Drainage Districts.

CHAPTER V details the types of enforcement actions used by the Commission and reviews the enforcement actions initiated by the NBC over the past year. During 2005, the NBC issued 2,264 Notice of Violation letters, two Administrative Orders, and assessed administrative penalties totaling \$169,500 against violating users located in the NBC Sewage Districts. The NBC issues some type of enforcement action against 100% of the violators of the NBC Rules and Regulations.

CHAPTER VI of this report provides an analysis of the toxic pollutant loadings contained in the wastewater influent, effluent and sludge for the Field's Point and Bucklin Point Wastewater Treatment Facilities. This analysis shows that the total metals loading to the Field's Point Wastewater Treatment Facility decreased during 2005 by 2.9%. The total metals loading to the Bucklin Point Facility decreased by 13.7%. The cyanide loading to the Field's Point Wastewater Treatment Facility decreased by 186 pounds, or 4.7% in 2005, and the cyanide loading to Bucklin Point decreased slightly by 14 pounds or 1.8%.

CHAPTER VII of this report details special projects and programs underway and those already completed by the Planning, Policy & Regulation Division of the Narragansett Bay Commission.

CHAPTER VIII reviews the status of the goals established by the Pretreatment Program, Environmental Monitoring, Pollution Prevention, Laboratory, and Planning Sections for 2005 and describes the ambitious goals established by these sections for the year 2006.

### **Unique Program Elements, Activities, Awards And Accomplishments**

The Narragansett Bay Commission utilizes many innovative and unique activities, projects and programmatic elements to control and reduce the discharge of toxic and nuisance pollutants into the sewer system. The following is a short summary of these innovations and unique programmatic elements, along with a summary of NBC awards and accomplishments for the past year. Details about each of these innovations, accomplishments and awards can be found within the chapters of this report.

#### User Education, Training and Outreach

- Quarterly newsletter issued to all permitted users
- Workshops regarding Pollution Prevention, Pretreatment, and Monitoring topics
- College-level course, Introduction to Industrial Wastewater Treatment and Pollution Prevention, created and offered by NBC staff
- Periodic informational mailings to permitted users
- Press releases and public notices
- Development and distribution of fact sheets, Best Management Practice (BMP) documents, and case studies summary sheets
- NBC informational website (http://www.narrabay.com)
- Citizens Advisory Committee

#### Special Projects and Studies

 Charter Member of EPA's Strategic Goals Program for the Metal Finishing Industry

- Lead participant/grant recipient for Rhode Island Metal Finishing 2000 Program in partnership with EPA Headquarters, EPA - New England, Rhode Island Department of Environmental Management, Save the Bay, Inc., and the Rhode Island Council of Electroplaters
- Lead participant/grant recipient for CLEAN P2 Regulatory Flexibility Program with EPA - New England
- National EPA Project XL program participant
- Environmental Merit Award Programs, include:
  - ~ Pollution Prevention Award and NBC-Certification Seal Program
  - ~ Perfect Compliance Award and NBC-Certification Seal Program
  - ~ Stormwater Management Award
- Grease removal study and program, which has greatly reduced sewage backups and overflows due to grease accumulations in sewer lines
- Silver and Mercury loading reduction and evaluation program
- River Monitoring Program
- Background Contribution to POWT Influent Loadings Study
- POTW Effluent Dissolved Metals Study
- Tributary river sampling for fecal coliform analysis
- Residential Septage Hauler Discharge Control Permitting Program
- Narragansett Bay Sediment Data Research Review Project
- Woonasquatucket River Wet Weather Monitoring Program
- Analysis of fecal coliform bacteria sources
- Periodic review of all regulatory activities to reassess methods, procedures and strategies
- EMPACT Project to expand monitoring of Narragansett Bay and provide on line monitoring data to the public
- Save the Metal Finishing Industry Project
- Computerization of Sewage System Mapping Project
- Woonasquatucket River Education Pilot Project
- River Restoration Initiative

### **Permitting**

- Prompt and standardized user plan reviews through weekly internal plan review meetings of engineers and technicians
- Permitting of all users with process wastewater discharges to the sewer system, as well as those having the potential to discharge
- Unique and equitable rate structure with varying rates dependent upon hydraulic/pollutant loadings, which covers the cost to operate the pretreatment program
- Zero discharge facilities are permitted and inspected at least twice annually, as they
  have the potential to discharge to the sewer system via sanitary connections
- Aggressive program of permitting all users that greatly exceeds EPA permitting requirements
- Sewer connection permitting referral program with cities and towns

### <u>NBC Monitoring Program</u>

- Aggressive program of sampling users that greatly exceeds EPA requirements. NBC internal goal to sample every SIU twice per twelve month period, exceeding EPA requirements by a factor of two
- Clean Sampling programs utilized by EMDA Section
- Extensive use and documentation of all standard operating procedures to ensure quality assurance and quality control that greatly exceeds EPA requirements
- Extensive river, septage, collection system, POTW and industrial user sampling programs
- Sanitary and industrial surveillance manhole monitoring conducted weekly to monitor compliance and loadings to the treatment facilities
- Septage monitoring program to scan for toxic, industrial and non-residential quality waste

### NBC Inspection Program

- NBC internal goal to inspect every SIU at least **twice** per twelve month period, exceeding EPA requirements by a factor of two
- Zero discharge firms are inspected at least twice per year to ensure compliance with permit requirements
- Extensive inspections of non-significant users performed annually
- Intensive restaurant inspection program to verify grease trap maintenance
- Development and use of Significant Industrial User annual inspection form ensures thorough and standardized inspections of each SIU
- All NBC inspections stress user education regarding EPA Significant Non-Compliance criteria, NBC mission statement, and available compliance programs, in addition to addressing regulatory compliance issues. This has contributed to the decreased rates of SIU Significant Non-Compliance
- Response to 100% of reports regarding chemical spills, unusual influents, odors, etc.

### <u>User Self-Monitoring</u>

- Four consecutive weeks of resampling indicating full compliance required for any effluent violation recorded. Benefits include: users are brought back into compliance quickly, Significant Non-Compliance (SNC) is reduced due to increased monitoring, reduced loadings to sewer, escalated enforcement due to additional evidence, etc.
- Significant Industrial User permit required monitoring greatly exceeds that required by EPA regulations

### Computerized Compliance and Data Tracking System

 Networked computer database consisting of all company, permit and compliance information which is available via desktop connections to all pretreatment, pollution prevention, environmental monitoring and enforcement personnel

- System automatically generates violation letters for any non-compliance event and tracks all user requirements
- System calculates SNC and enables flagging of any user approaching SNC, allowing staff to implement corrective actions

#### **Pollution Prevention**

- FREE technical compliance assistance program
- On site consultations and pilot testing
- Routine referrals by regulatory staff in all NOVs and other user correspondence and communications
- Solicitations by Pollution Prevention staff directly to industries
- Extensive educational efforts noted previously
- Formal agreement with the University of Rhode Island (URI) Chemical Engineering Department and its Rhode Island Pollution Prevention Center to augment staff resources through consulting services and to develop new technologies or find new applications for existing technologies
- FREE water audits conducted of businesses, large residential buildings and manufacturing industries

### <u>Staff Training</u>

- NBC provides extensive training to its employees
- NBC Pretreatment, Environmental Monitoring and Pollution Prevention staff receive 40 hour HAZWOPER training
- NBC has a tuition reimbursement program to assist employees to further their education and enhance their performance
- Intrasectional Cross Training Drills
- Employee Exchange Programs between NBC sections

### <u>Enforcement</u>

- Some type of enforcement action issued against 100% of violators
- Cost of SNC Public Notice billed to firms in violation
- Use of innovative settlement agreements, which may include:
  - ~ Community based environmental projects
  - ~ Development of public service announcements
  - ~ Purchase of Pollution Prevention, Reduction and Monitoring Equipment
  - ~ Use of Supplemental Environmental Projects
- Environmental Enforcement Fund Penalties assessed are deposited into this NBC fund, from which special environmental projects and/or enforcement equipment and resources are funded. NBC received EPA Environmental Merit Award in 1995 and AMSA Public Service Award in 1995 and 2000 for this fund
- In-house legal staff available for quick enforcement response
- Routinely work with state and federal criminal investigators regarding criminal pollution violations

#### 2005 Accomplishments

#### ~ <u>Permitting:</u>

- 383 Permits issued in 2005
- 141 New permits issued to previously unpermitted firms
- 242 Revised permits issued

#### ~ Inspections and Sampling:

- 2,306 Non-sampling inspections conducted, a 24.0% increase from 2004
- 506 Non-sampling inspections of Significant Industrial Users
- 393 Non-sampling inspections of categorical users
- 113 Non-sampling inspections of significant non-categorical users
- 1,687 Non-sampling inspections of non-significant users
- 23 Regulatory Compliance meetings held with users
- Pretreatment staff reviewed 3,872 User Monitoring Reports
- 58 Emergency/Special Investigations Conducted
- 333 User Samples Collected by NBC in 2005
- 333 NBC Sampling Inspections of Industry
- 127 Different Facilities Sampled by NBC
- 311 Sampling Inspections of Significant Users Conducted
- 222 Sampling Inspections of Categorical Users Conducted
- 89 Sampling Inspections of Significant Non-Categorical Users Conducted
- 25 Sampling Inspections of Non-Significant Users Conducted
- 356 Manhole Sampling Events Conducted
- 289 Industrial Surveillance Manhole Samples Collected
- 44 Sanitary Manhole Sampling Events Conducted

### ~ <u>Enforcement</u>:

- 2,264 Notice of Violation (NOV) Letters Issued
- 2 Administrative Orders Issued
- \$169,500 in Administrative Penalties Assessed
- \$21,650 in Administrative Penalties Collected
- 22 Civil Suits were filed in 2005 for non-payment of permit fees
- 28 Firms Listed in the March 1, 2006 Public Notice in the Providence Journal as being in Significant Non-Compliance (SNC)
- 25 out of 28 Firms Listed in SNC back in compliance with cited violations prior to publication of Public Notice

### ~ <u>User Compliance</u>:

- 7.6% Rate of Significant Non-Compliance (SNC) in Field's Point District for 2005, a reduction from 39% in 1992
- Rate of SIU Significant Non-Compliance reduced in Bucklin Point from 44.8% in 1994 to 10.0% for 2005
- 96.2% Overall Rate of Compliance for All Significant Users
- 96.0% Overall Rate of Compliance for All Categorical Users
- 93.3% Overall Rate of Compliance for All Non-Significant Users
- 95.0% Overall Rate of Compliance for All Users
- 67.4% of EPA categorically regulated users had perfect effluent compliance records with all effluent parameters excluding pH
- 67.0% of Significant Users <u>AND</u> 84.2% of <u>all</u> users had perfect effluent compliance records with effluent pollutants excluding pH
- Rate of SNC has been significantly reduced in both sewage districts over the past decade through Pretreatment's User Education Methods

### Notification of Changes in User Status

During the 2005 report period, twelve users were reclassified from significant to non-significant. Seven of the twelve users that were reclassified were categorical users. The twelve users were reclassified to non-significant because they either ceased categorical operations or went out of business. Eight of the twelve users were located in the Field's Point district and eliminated 67,179 gallons per day of industrial flow to the Field's Point facility. The remaining four users that were reclassified were located in the Bucklin Point district and eliminated 137,662 gallons per day of industrial flow to the Bucklin Point facility.

There were four users that were newly classified as Significant Industrial Users (SIU) in 2005. Two of the new SIUs are located in the Field's Point district and contribute 14,720 gallons per day of industrial flow to the plant. The remaining two new SIUs are located in the Bucklin Point district and contribute 100,322 gallons per day of industrial flow to Bucklin Point. One of the four new SIUs is categorical.

A review of the baseline monitoring reports submitted by the four newly classified significant users of the NBC sewer system indicates that the combined discharge from these facilities should have no adverse effect on the quantity or quality of effluent discharged from the Field's Point or Bucklin Point Wastewater Treatment Facilities. The SIUs which were reclassified during 2005 and the reason for each reclassification are detailed in TABLE 1.

# 2005 Significant Industrial Users Classification Changes Firms Reclassified to Non-Significant

<u>Field's Point Firms</u>	Reason for Reclassification
Allied Metal Finishing Co., Inc.	Firm is out of business.
Austin Hard Chrome Plating	Firm sold to new owner.
Calco Plating Company	Firm ceased categorical operations.
Esposito Jewelry, Inc.	Firm ceased discharging from categorical operations.
Modern Continental Construction Company	Firm discontinued discharges.
Park Lane Associates	Firm closed this facility.
USGen New England, Inc.	Firm sold to new owner.
Walsh Construction Company of IL	Firm discontinued discharges.
<u>Bucklin Point Firms</u>	Reason for Reclassification
American Insulated Wire Co., Inc.	Firm discontinued discharges.
Arch Specialty Chemicals, Inc.	Firm sold to new owner.
CCL Custom Manufacturing, Inc.	Firm sold to new owner.
Levin Plating	Firm is out of business

# **<u>Newly Classified Significant Users</u>**

Reason for Reclassification
This new firm performs categorically regulated metal finishing operations.
This new firm discharges greater than 5,000 gallons per day.
Reason for Reclassification
This new firm discharges greater than 5,000 gallons per day.
This new firm performs categorically regulated pharmaceutical operations.

During 2005, ten Field's Point SIUs experienced significant changes in water usage. Four of the ten firms increased their water usage by a combined total of 13,381 gallons per day. Six of the ten firms decreased their water usage by a combined total of 60,405 gallons per day. The net change to the Field's Point facility is a decrease of 47,024 gallons per day of industrial flow. This decrease in industrial flow did not have an adverse effect on the quality of wastewater discharged from the Field's Point treatment facility.

Twelve Bucklin Point SIUs experienced significant changes in water usage during 2005. Six of the twelve SIUs increased their water usage by a combined total of 47,249 gallons per day. Six of the twelve SIUs decreased their water usage by a combined total of 61,854 gallons per day. The net change in flow to Bucklin Point is a decrease of 14,605 gallons per day of industrial flow. This decrease in industrial flow did not have an adverse effect on the quality of wastewater discharged from the Bucklin Point treatment facility.

The SIUs with significant changes in water usage during 2005 are detailed in TABLE 2.

### TABLE 2

### 2005 Significant Industrial User Changes in Water Usage Firms with Increased Water Usage

	<u>Field's Point Firms</u>	
<u>Company</u>	<u>Change in Flow (gpd)</u>	<u>% Change</u>
Danecraft, Inc.	2,581	21.3%
DiFruscia Industries, Inc.	4,331	186.1%
E & M Enterprises, Ltd.	2,010	40.3%
RIBCO Manufacturing, Inc.	4,459	17.6%
	Bucklin Point Firms	
<u>Company</u>	Change in Flow (gpd)	<u>% Change</u>
A. T. Cross Company	7,588	18.7%
Impco, Inc.	3,497	158.7%
Nulco Manufacturing Corp.	1,884	13.3%
Slater Screen Print Corp.	13,782	19.4%
Technical Materials, Inc.	14,746	16.2%
Tru-Kay Manufacturing	5,752	185.5%

#### Firms with Decreased Water Usage

Field's Point Firms		
<u>Company</u>	<u>Change in Flow (gpd)</u>	<u>% Change</u>
C & J Jewelry Company, Inc.	-17,485	-79.1%
Evans Plating Corp North Prov.	-8,383	-67.1%
Exsil, Inc.	-25,929	-22.0%
Providence Journal Co Prod. Facility	-3,934	-19.5%
Regal Plating Company	-1,686	-6.7%
Tri-Jay Company	-2,988	-18.8%

### TABLE 2 (continued)

### 2005 Significant Industrial User Change in Water Usage Firms with Decreased Water Usage

<u>Bucklin Point Firms</u>		
<u>Company</u>	Change in Flow (gpd)	<u>% Change</u>
AAFCO, Inc.	-1,682	-10.6%
Darlene Group, Inc.	-359	-28.7%
Honeywell Sensing & Controls	-3,056	-31.4%
Microfibres, Inc.	-9,813	-10.4%
Slater Dye Works	-41,448	-28.5%
Vitrus, Division of Evergy, Inc.	-5,496	-16.9%

### **Pretreatment Program Performance Evaluation**

Nationally, the EPA assesses the effectiveness of a pretreatment program by reviewing specific data submitted by each program. This data is reported on a standard EPA form entitled the Pretreatment Performance Summary Sheet. The Pretreatment Performance Summary Sheet contains general information about the sewage agency, the permitting and compliance status of significant industrial users, and the enforcement actions issued.

The NBC believes that the Pretreatment Program has achieved its stated goals and has been quite effective at reducing and controlling the discharge of toxics into the sewage system. This is evidenced by the fact that user compliance rates are excellent, no incidents of pass through or interference occurred, and influent loading goals are being met. As a result, the NBC Pretreatment Program has been recognized twice by the U.S. EPA as being the "Best Pretreatment Program in the Nation", receiving these awards in 1990 and 1998. The NBC is one of only a few Pretreatment Programs in the nation to receive this prestigious designation twice.

Various factors are reviewed to properly evaluate and measure the effectiveness of a Pretreatment Program. These factors include the following:

- Industrial User Rate of Significant Non-Compliance;
- Effectiveness of Enforcement Response Program;
- Sufficiency of Program Funding and Staffing Levels;
- Application of Local Limits;
- Sufficiency of Statutory Authority and Rules and Regulations;
- Evaluation of recent and proposed program modifications;
- Pretreatment Performance Summary Sheet "Bean Counts".

The NBC routinely reviews all the aforementioned criteria to ensure that the Pretreatment Program satisfies and exceeds all EPA and DEM Pretreatment Program requirements. The following paragraphs detail the NBC efforts with regard to each criteria, as required by RIPDES permit requirements C(7)(i) and C(7)(j).

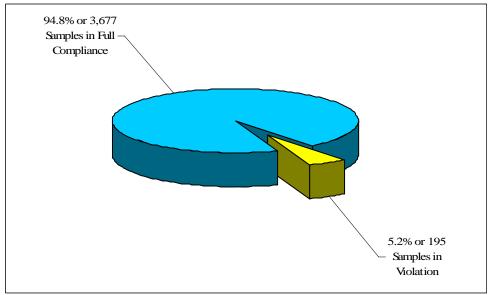
#### ~ Evaluation of Significant Non-Compliance

Through extensive user education efforts, quick enforcement response to user violations and regular monthly reminder telephone calls to users, the NBC Pretreatment Section has over the years reduced its SIU rate of significant non-compliance substantially in both sewage districts. The combined rate of SNC for significant industrial users located in the two NBC sewage districts for 2005 was 8.6% a slight decrease from 8.7% in 2004.

The SIU rate of SNC was dramatically reduced in the Field's Point District from a high of 39.0% in 1992 to 7.6% for 2005, while the SIU rate of SNC for Bucklin Point was reduced from a high of 44.8% in 1994 to 10.0% in 2005. These impressive reductions in the rate of SIU Significant Non-Compliance are directly attributed to increased user education efforts made by the NBC Pretreatment staff and by stringent regulatory requirements to promptly identify and correct user violations. These Pretreatment educational efforts include informing users about the EPA SNC violation criteria during all inspections and by sending annual informational letters to remind users about permit requirements and SNC ramifications. Regulatory efforts to reduce SNC include imposing stringent resampling requirements over four consecutive weeks for any effluent monitoring violation, and by the implementation of a procedure to call users prior to a monitoring report being thirty (30) days late past the due date.

As a result of these efforts, the NBC has been able to maintain SIU rates of SNC to 10% or below at both facilities. The rate of significant non-compliance for SIUs decreased in the Field's Point District in 2005 to 8.7% from 9.5% in 2004. The SIU SNC rate for Bucklin Point increased to 10.0% in 2005 from 7.5% in 2004. As can be seen from FIGURE 1, 94.8% of the 3,872 analytical reports reviewed by the Pretreatment staff during 2005 were in full compliance with effluent discharge limitations, standards which are <u>more stringent</u> than EPA categorical standards.

### FIGURE 1 USER COMPLIANCE RATE FOR ALL EFFLUENT ANALYSES



#### 3,872 Total Analyses Reviewed

In addition, as shown in CHAPTER IV of this report, the 2005 rate of compliance of categorical users in the two districts was 96.0%, while the compliance rate for significant users was 96.2%. These excellent rates of user compliance with effluent limits are reflected in the long term reductions in toxic loadings to the Field's Point and Bucklin Point treatment facilities, as shown in CHAPTER VI of this report.

Twenty-eight firms located in the Field's Point and Bucklin Point Districts were listed in a Public Notice in the Providence Journal on March 1, 2006 as being in SNC for the period from October 1, 2004 through December 31, 2005. Of the twenty-eight firms published for being in SNC, 17 users are located in the Field's Point and 11 users are located in Bucklin Point.

The names of eight categorical users were published for SNC, four from the Field's Point District and four from Bucklin Point. Two significant non-categorical users, one in Field's Point and one in Bucklin Point, were published. Eighteen non-significant industrial users were listed in the Public Notice, twelve from Field's Point and six from Bucklin Point. Twenty-two of the twenty-eight firms were listed as being in SNC solely for administrative violations such as submitting a report late. Four firms listed in the notice were cited as being in SNC solely due to violations of effluent limitations. Two firms were cited for both administrative and effluent violations. At the time of publication of this report, 25 out of the 28 facilities cited as being in SNC were back in full compliance with NBC regulations.

#### ~ Effectiveness of NBC Enforcement Response Program

The NBC has a very aggressive and effective enforcement program. The Pretreatment Program issues some type of enforcement action for 100% of all violations observed. The Pretreatment staff works very closely with the NBC Legal Section and has the capability to issue an Administrative Order or Cease and Desist Order immediately, if necessary, to halt illicit discharges.

During 2005, the NBC issued 2,264 Notice of Violation Letters and two Administrative Orders, and the NBC assessed \$169,500 in penalties. This is clear evidence of the effectiveness of the NBC Enforcement Program. Additional information regarding the Enforcement Program is provided in CHAPTER V.

### ~ Sufficiency of Program Funding and Staffing Levels

The NBC has provided continual support and funding to the Pretreatment, Environmental Monitoring, Pollution Prevention, and Laboratory Sections, the teams responsible for controlling and reducing toxic loadings to the NBC treatment facilities and Narragansett Bay. This funding commitment has ensured adequate staffing levels necessary to get the job done in an exemplary manner. Additional information regarding the budgets and staffing of these sections is provided in CHAPTER II.

#### ~ Application of Local Limits

The two NBC Wastewater Treatment Facilities have separate and distinct local limits designed to protect each wastewater treatment facility from pass-through and interference, ensuring the proper operation of the facility, to protect the receiving waters of the state, to protect the sludge quality and to protect the health and safety of NBC workers and the general public. The local limits are rigidly enforced by the NBC Pretreatment Program staff. The NBC routinely reviews influent, effluent, sludge and receiving water analytical data to ensure that the NBC local limits are appropriate for each treatment facility. Based upon this review and on-going studies being conducted by the NBC, the existing local limits are appropriate and enforceable. A review of the local limits and loading evaluations for each NBC plant is provided in CHAPTER VI of this report.

During 2004, the NBC was required to submit a final metals compliance report as required by a Consent Agreement with the DEM (RIA-330). This report included a re-evaluation of local limits for both Field's Point and Bucklin Point using the July 2004 <u>EPA Local Limits</u> <u>Development Guidance</u>. Plant data, background loadings, and site-specific metal translators were developed for both facilities to determine local limits that protect plant operations and infrastructure, human health, and the NBC receiving waters, while allowing for the safe disposal of solids extracted for the collection system. The findings of this report indicate that the current local limits are both appropriate and enforceable. In addition, this report details analytical data indicating that the NBC receiving waters are meeting EPA Water Quality Criteria for toxic pollutants, clearly proving that the local limits are adequate for protecting the receiving waters of Narragansett Bay. A review of recommendations from this report is provided in CHAPTER VII.

#### ~ Sufficiency of Statutory Authority and Rules and Regulations

The Narragansett Bay Commission has statutory authority detailed in the State of Rhode Island General Laws, Title 46, Chapter 25 et seq. This legislation permits the NBC to develop, adopt and enforce Rules and Regulations for use of the sewage system. In 2004, the NBC petitioned the DEM to revise the Rules and Regulations. As a part of the petition, the NBC requested the allowable pH limitations be standardized in the two districts. The other revisions concerning the Pretreatment Program were to clarify existing regulations. In addition, the NBC revised the Rules and Regulations regarding sewer connections. The DEM reviewed the submittal and deemed the revisions to be a nonsubstantial Pretreatment Program modification and approved them. A public hearing on the revisions was held on November 4, 2004. The revised Rules and Regulations became effective on December 13, 2004. The NBC Rules and Regulations satisfy all EPA and DEM requirements and are fully enforceable.

#### ~ Evaluation of Recent and Proposed Program Modifications

The NBC Enforcement Response Plan (ERP) was approved by the DEM and adopted in June 1994. Since that time, there have been many philosophical changes regarding environmental enforcement stemming from the "kinder and gentler" approach advocated by the EPA and implemented by the State of Rhode Island and the NBC.

Since adoption of the ERP in 1994, the NBC has become very *proactive* with regard to user compliance. Many educational user programs have been developed and implemented to educate users and help users achieve and maintain compliance. The NBC Pollution Prevention Program (P2) is one example of the efforts the NBC has employed to implement the "kinder and gentler" approach. The NBC P2 staff is referred to every user in violation of EPA or NBC Rules and Regulations. The NBC has incorporated the "carrot vs. stick" method into its enforcement program. The P2 Program and the educational approach have been very successful at bringing non-compliant users into compliance and have contributed to a reduction in the percentage of users in Significant Non-Compliance with NBC and EPA Regulations. The 1994 ERP states that the NBC will issue an Administrative Order for many violations that are considered to be minor by today's enforcement philosophies.

The NBC takes non-compliance with its rules and regulations very seriously. As such, no violation goes unaddressed; as the NBC issues a Notice of Violation for every user violation. Escalated enforcement action however, in the form of an Administrative Order, is initiated as necessary to protect the NBC POTWs and as needed the most to protect Narragansett Bay. Further, deferment in the time period before an escalated enforcement action is initiated is necessary to allow Pollution Prevention staff an opportunity to work with industry to address compliance issues from the "kinder and gentler" perspective. Based upon the change in enforcement philosophies over the past few years, the NBC has revised its ERP to more accurately reflect the "kinder and gentler" approach advocated by EPA and utilized over the past few years. This revision is required by the new RIPDES permits issued to the NBC by the DEM. The NBC Enforcement Response Plan was revised in 2002 to accurately reflect the enforcement protocols presently followed at the NBC. The final ERP was approved by the DEM in September 2003.

In 2004, the NBC implemented a non-substantial change in the allowable pH limitations for both treatment facilities. The change standardized the pH limitations at both treatment facilities to 5.0 standard units (s.u.) - 11.0 s.u. from 5.0 s.u. - 10.0 s.u. in Field's Point and 5.5 s.u. - 9.5 s.u. in Bucklin Point. The NBC requested this modification in a request to revise the Rules and Regulations. The DEM determined the modification to be a non-substantial program modification.

#### ~ Pretreatment Performance Summary Sheets

The U.S. EPA measures the effectiveness of a Pretreatment Program by tracking routine activities performed by the program. These include the number of users of each type, number of violations cited, number of inspections conducted, number of permits issued, number of sampling events conducted, amount of penalties assessed, etc. This information, commonly referred to as "the bean counts" are provided in the Pretreatment Performance Summary Sheets. The Pretreatment Performance Summary Sheets, one for each NBC sewage district, are provided in TABLES 3 and 4 and detail the year 2005 accomplishments of the NBC Pretreatment, Environmental Monitoring, and Enforcement Programs.

### NARRAGANSETT BAY COMMISSION

### FIELD'S POINT DISTRICT

### PRETREATMENT PERFORMANCE SUMMARY SHEET

# 1. General Information

Control Authority Name	Narragansett Bay Commission
Address (treatment facility)	2 Ernest Street, Providence, RI 02905
(main office)	1 Service Road, Providence, RI 02905
(pretreatment office)	2 Ernest Street, Providence, RI 02905
Contact Persons	Paul Pinault, P.E., Executive Director
	Thomas P. Uva, PP&R Director
	Kerry M. Britt, Pretreatment Manager
Contact Telephone	(401) 461-8848
RIPDES Number	RI 0100315
Reporting Period	January 1, 2005 - December 31, 2005
<b>Total Categorical Industrial Users</b> as of the date of this report (throughout the reporting period)	50 (55) (See Note 1)
Total Significant Non-Categorical	
<b>IUs</b> as of the date of this report (throughout	8 (11) (See Note 1)
the reporting period)	
Total # Significant Industrial Users	58 (66) (See Note 1)
(SIUs)	

### 2. Significant Industrial User (SIU) Compliance

		Significant Industrial Users		
		Categorical	Non-Categorical	
1.	# Of SIUs Submitting BMRs/# Required	8/8	6/6	
2.	# Of SIUs Submitting 90-Day Compliance Reports/# Required	1/1	3/3	
3.	# Of SIUs in SNC with Pretreatment Compliance Schedule/ # Required To Meet Schedule	0/0	0/0	
4.	# Of SIUs In Significant Noncompliance With Self Monitoring Reporting Requirements and have not returned to compliance	0	0	
5.	# Of SIUs in SNC for Violating Effluent or Reporting Requirements and have <u>Not</u> had Adequate Enforcement Action by POTW	0	0	
6.	# Of SIUs in SNC with Reporting Requirements <u>At End</u> of Report Period	3	0	
7.	# Of SIUs in SNC With Effluent Requirements <u>At End</u> of Report Period	2	0	

#### (continued)

#### NARRAGANSETT BAY COMMISSION

### FIELD'S POINT DISTRICT

### PRETREATMENT PERFORMANCE SUMMARY SHEET

# 3. Compliance Monitoring Program

		Significant Industrial Users	
		Categorical	Non-Categorical
1.	# Of Control Documents Issued/# Required	9/9	9/9
2.	# Of SIUs Without Active (Expired) Permits	0	0
3.	# Of SIUs With Permits Expired For 180 Days Or More	0	0
4.	# Of Non-Sampling Inspections Conducted	240	54
5.	# Of Sampling Visits Conducted	144	26
6.	# Of Facilities Inspected (Nonsampling)	55	11
7.	# Of Facilities Sampled	55	11
8.	# Of SIUs (Both) Not Inspected And Not Sampled By POTW In Past 12 Months	0	0
9.	# Of SIUs Not Sampled/Not Inspected By POTW In Past 12 Months	0/0	0/0
10.	# Of SIUs in SNC with Self Monitoring and Not Inspected and Not Sampled in the Past 12 Months	0	0

### (continued)

#### NARRAGANSETT BAY COMMISSION

### FIELD'S POINT DISTRICT

#### PRETREATMENT PERFORMANCE SUMMARY SHEET

### 4. Enforcement Actions

		Significant Users			
		Categorical	Non- Categorical	Non- Significant	Total All Users
1.	Compliance Schedules Issued	0	0	0	0
2.	Notices Of Violation Issued	424	25	1,003	1,452
3.	Admin. Orders Issued	0	0	1	1
4.	Combined Total Of Administrative Orders and Notices of Violation	424	25	1,004	1,453
5.	Civil Suits Filed	3	0	15	18
6.	Criminal Suits Filed	0	0	0	0
7.	Combined Total of Civil and Criminal Suits	3	0	15	18
8a.	Published IUs in SNC (See Newspaper Notice in Enforcement Chapter)	4	1	12	17
8b.	Rate of IUs in SNC	4/55 = 7.3%	1/11 = 9.1%	N/A	N/A
9a.	Amount Of Penalties Collected (Total Dollars/IUs Assessed)	\$5,000/1	\$0/0	\$16,650/2	\$21,650/3
9b.	Amount Of Penalties Assessed (Total Dollars/IUs Assessed)	\$0/0	\$0/0	\$61,000/1	\$61,000/1
10.	# of IUs Subject to Any Enforcement Action	52	8	381	441
11.	Other Actions (Permit Suspensions, Sewer Bans, Etc.)	0	0	0	0

I certify that the information contained in the Pretreatment Performance Summary Sheet is complete and accurate to the best of my knowledge.

Marchk DATE

AUTHORIZED REPRESENTATIVE

### TABLE 3 (continued) NARRAGANSETT BAY COMMISSION

### FIELD'S POINT DISTRICT

### PRETREATMENT PERFORMANCE SUMMARY SHEET

### **Notes Regarding the Pretreatment Performance Summary Sheets**

Note 1: Numbers in parentheses () reflect totals for users classified as significant for some time during the reporting period. Some of these companies are no longer classified as SIUs since they may have changed process operations eliminating discharges to the sewer.

#### NARRAGANSETT BAY COMMISSION

### **BUCKLIN POINT DISTRICT**

#### PRETREATMENT PERFORMANCE SUMMARY SHEET

# **1. General Information**

Control Authority Name		Narragansett Bay Commission		
Address	(treatment facility)	102 Campbell Avenue, East Providence, RI 02916		
	(main office)	1 Service Road, Providence, RI 02905		
	(pretreatment office)	2 Ernest Street, Providence, RI 02905		
Contact Pe	ersons	Paul Pinault, P.E., Executive Director		
		Thomas P. Uva, PP&R Director		
		Kerry M. Britt, Pretreatment Manager		
Contact Telephone		(401) 461-8848		
RIPDES Number		RI 0100072		
Reporting Period		January 1, 2005 - December 31, 2005		
	<b>gorical Industrial Users</b> te of this report (throughout g period)	32 (34) (See Note 1)		
IUs as of th	ificant Non-Categorical the date of this report t the reporting period)	14 (16) (See Note 1)		
Total # Sig (SIUs)	nificant Industrial Users	46 (50) (See Note 1)		

#### 2. Significant Industrial User (SIU) Compliance

		Significant Industrial Users	
		Categorical	Non-Categorical
1.	# Of SIUs Submitting BMRs/# Required	8/8	1/1
2.	# Of SIUs Submitting 90-Day Compliance Reports/# Required	2/2	1/1
3.	# Of SIUs in SNC with Pretreatment Compliance Schedule/ # Required To Meet Schedule	0/0	0/0
4.	# Of SIUs In Significant Noncompliance With Self Monitoring Reporting Requirements and have not returned to compliance	0	0
5.	# Of SIUs in SNC for Violating Effluent or Reporting Requirements and have <u>Not</u> had Adequate Enforcement Action by POTW	0	0
6.	# Of SIUs in SNC with Reporting Requirements <u>At</u> <u>End</u> of Report Period	3	0
7.	# Of SIUs in SNC With Effluent Requirements <u>At</u> <u>End</u> of Report Period	1	1

(continued)

#### NARRAGANSETT BAY COMMISSION

#### **BUCKLIN POINT DISTRICT**

#### PRETREATMENT PERFORMANCE SUMMARY SHEET

#### 3. Compliance Monitoring Program

		Significant Industrial Users		
		Categorical	Non-Categorical	
1.	# Of Control Documents Issued/# Required	10/10	2/2	
2.	# Of SIUs Without Active (Expired) Permits	0	0	
3.	# Of SIUs With Permits Expired For 180 Days Or More	0	0	
4.	# Of Non-Sampling Inspections Conducted	153	59	
5.	# Of Sampling Visits Conducted	99	39	
6.	# Of Facilities Inspected (Nonsampling)	34	16	
7.	# Of Facilities Sampled	34	16	
8.	# Of SIUs (Both) Not Inspected And Not Sampled By POTW In Past 12 Months	0	0	
9.	# Of SIUs Not Sampled/Not Inspected By POTW In Past 12 Months	0/0	0/0	
10.	# Of SIUs in SNC with Self Monitoring and Not Inspected and Not Sampled in the Past 12 Months	0	0	

(continued)

#### NARRAGANSETT BAY COMMISSION

#### **BUCKLIN POINT DISTRICT**

#### PRETREATMENT PERFORMANCE SUMMARY SHEET

#### 4. Enforcement Actions

		Significa	ant Users		
		Categorical	Non- Categorical	Non- Significant	Total All Users
1.	Compliance Schedules Issued	0	0	0	0
2.	Notices Of Violation Issued	231	83	498	812
3.	Admin. Orders Issued	1	0	0	1
4.	Combined Total Of Administrative Orders and Notices of Violation	232	83	498	813
5.	Civil Suits Filed	0	0	5	5
6.	Criminal Suits Filed	0	0	0	0
7.	Combined Total of Civil and Criminal Suits	0	0	5	5
8a.	Published IUs in SNC (See Newspaper Notice in Enforcement Chapter)	4	1	6	11
8b.	Rate of IUs in SNC	4/34 = 11.8%	1/16 = 6.3%	N/A	N/A
9a.	Amount Of Penalties Collected (Total Dollars/IUs Assessed)	\$4,000/1	\$0/0	\$4,500/1	\$8,500/2
9b.	Amount of Penalties Assessed (Total Dollars/IUs Assessed)	\$108,500/1	\$0/0	\$0/0	\$108,500/1
10.	# of IUs Subject to Any Enforcement Action	29	14	196	239
11.	Other Actions (Sewer Bans, Etc.)	0	0	0	0

I certify that the information contained in the Pretreatment Performance Summary Sheet is complete and accurate to the best of my knowledge.

March Date

AUTHORIZED REPRESENTATIVE

#### (continued)

## NARRAGANSETT BAY COMMISSION BUCKLIN POINT DISTRICT PRETREATMENT PERFORMANCE SUMMARY SHEET

#### **Notes Regarding the Pretreatment Performance Summary Sheets**

Note 1: Numbers in parentheses () reflect totals for users classified as significant for some time during the reporting period. Some of these companies are no longer classified as SIUs since they may have changed process operations eliminating discharges to the sewer.

**II. PROGRAM ADMINISTRATION** 

### **<u><b>RIPDES Permit Numbers**</u>

On September 30, 1992, the Rhode Island Department of Environmental Management, Office of Water Resources issued RIPDES permit number RI 0100315 to the NBC for its Field's Point Wastewater Treatment Facility. This permit became effective on October 30, 1992 and superseded the permit issued on April 4, 1979. The Narragansett Bay Commission RIPDES permit number for the Bucklin Point Wastewater Treatment Facility is RI 0100072. This permit was issued on January 2, 1991 to the former Blackstone Valley District Commission. On December 31, 2001, the RI DEM issued new RIPDES permits for the two NBC wastewater treatment facilities. The NBC had appealed several conditions of these permits and worked with the DEM throughout 2003 to resolve issues of concern. A Consent Agreement, RIA-330, resolving the appealed conditions was signed by both parties and issued by the DEM in January 2004.

#### Personnel

At the Narragansett Bay Commission, the control and reduction of toxic and nuisance discharges to the sewer system is a team effort consisting of staff from all sections of the Division of Planning, Policy and Regulation (PP&R) of the NBC. The PP&R team works closely with and relies upon the resources of many other NBC Sections to achieve its goal of protecting the two NBC treatment facilities and Narragansett Bay, from the wastewater operators that report unusual influents to the legal staff that initiates enforcement actions against violators. The organizational plan of the Narragansett Bay Commission is provided in FIGURE 2, while the organizational plan of the Division of Planning, Policy & Regulation is provided in FIGURE 3.

The PP&R Division consists of the Pretreatment Section, Pollution Prevention Section, Permits & Planning Section, Environmental Monitoring & Data Analysis Section (EMDA), and the Laboratory Section. The PP&R Division is charged with developing, implementing, and performing source reduction and control activities and programs for the NBC. The Pretreatment Section works to control the discharge of toxics through regulatory and user educational mechanisms, while the Pollution Prevention Section achieves pollutant reduction outcomes through user education efforts and by providing free technical assistance. Both sections rely heavily upon the services and expertise of the EMDA Section and the Laboratory Section. The EMDA Section conducts user, river, treatment facility, and manhole monitoring activities and is responsible for logging and reviewing data reported on samples analyzed by the NBC Laboratory Section.

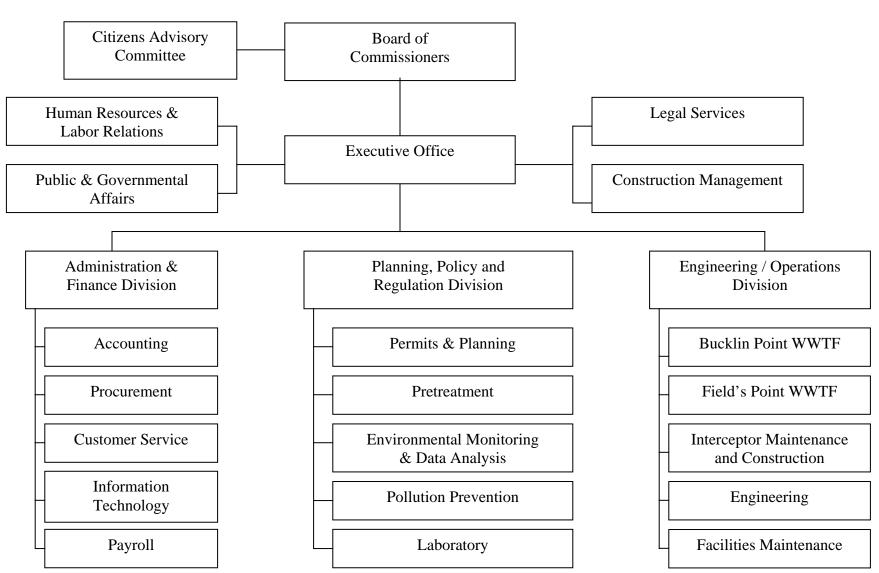
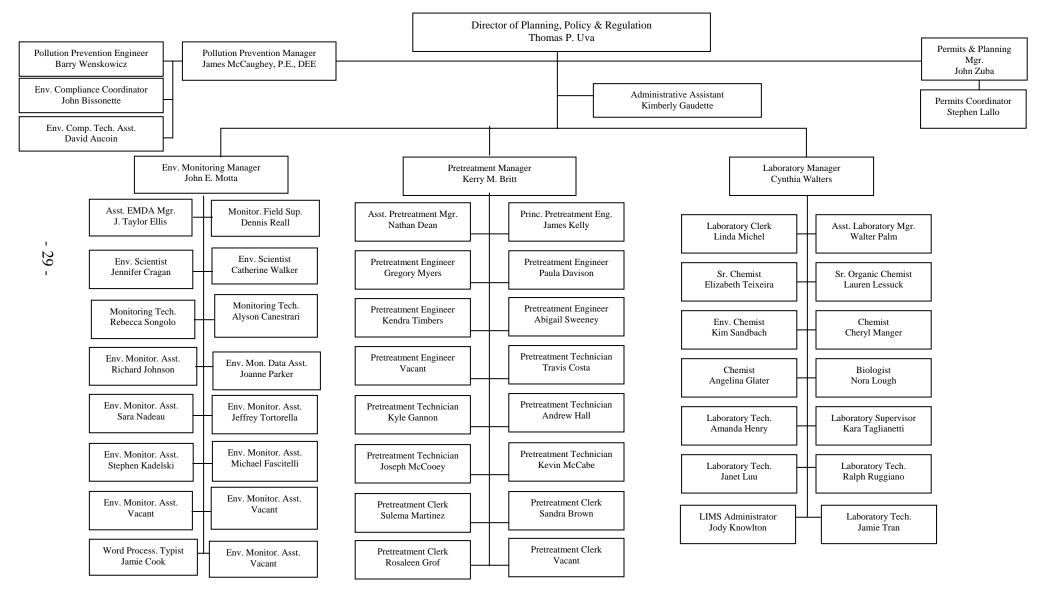


FIGURE 2 Narragansett Bay Commission

FIGURE 3 Narragansett Bay Commission Division of Planning, Policy & Regulation March 15, 2006



During 2005 there were three personnel changes within the Pretreatment Section. In February 2005 Seth Forden left his position as a Pretreatment Engineer for a position in private industry. The departmental needs were reevaluated and it was determined not to fill the Pretreatment Engineer position and fill the frozen Pretreatment Technician position instead. Kevin McCabe filled the previously frozen Pretreatment Technician position in July 2005. Due to budget considerations it was also determined to not fill the vacant Pretreatment Clerk position during 2005.

During 2005 there were several personnel changes within the EMDA Section. In early 2005, departmental needs were reevaluated. It was determined that two positions be reclassified. One Monitoring Technician position was reclassified to Monitoring Field Supervisor. Dennis Reall was promoted to this position in May 2005. The other position that was reclassified was an Environmental Monitoring Assistant position which became an Environmental Monitoring Data Assistant. Joanne Parker filled this position and had previously been performing these tasks. In September 2005 Michael Geremia left his position as an Environmental Monitoring Assistant for a position in private industry. This position was filled by C. Michael Cote in late December 2005. In late 2005 two additional Environmental Monitoring Assistant positions were vacated. Jan Szelag left his position in November 2005 and Richard Tombello left his position in December 2005. Both positions have been posted and will be filled in early 2006.

There were several personnel changes in the Laboratory Section during 2005. Monica Suarez resigned her Laboratory Supervisor position in August 2005. This position was reclassified to a Laboratory Technician position which was filled by Amanda Henry in December 2005. In September 2005 Christine Lucas left her Laboratory Technician position for a position in private industry. This position was filled by Jamie Tran in October 2005. Lisa Andrade left her position as a Biologist in October 2005 for a position in private industry. This position was filled by Nora Jean Lough in November 2005.

There was one personnel change in the Pollution Prevention Section during 2005. An Environmental Compliance Technical Assistant position was created in early 2005. This position was filled by David Aucoin in March 2005.

During 2005 there were several personnel changes in the Permitting Section. Ann Marie Rathbun left her Administrative Assistant position in February 2005 for a position in private industry. The vacant Administrative Assistant position was filled by Kimberly Gaudette in May 2005. The Project Coordinator and Permits Technician positions were reevaluated. It was determined that these positions were to be reclassified to Permits and Planning Manager and Permit Coordinator respectively. In mid 2005 John Zuba was promoted to Permit and Planning Manager and Stephen Lallo was promoted to Permits Coordinator.

#### **Staff Training**

The Narragansett Bay Commission provides extensive training to its employees and has a tuition reimbursement program to assist employees in furthering their education. During 2005, various Pretreatment, EMDA, Pollution Prevention, and Laboratory personnel received training by attending seminars and classes in the following subject areas:

- Confined Space Entry
- Spill Response and Tracking
- Interdepartmental Cross Training
- Management of Hazardous Waste
- Infectious Material Exposure Control
- NACWA Pretreatment and Pollution Prevention Conference
- Supervisor Safety Awareness
- GIS Training
- Supervisor Safety Training
- Surface Finishers' Industry Council Annual Conference
- Maintaining a Drug Free Workplace
- Hospitals for a Healthy Environmental Workshop
- Renewable Energy Workshop
- Management of Laboratory Hazardous Waste
- Chemistry of Methane
- Sampling and Lab Procedures Training
- Gas Meter Operation
- Civil Rights and Sexual Harassment
- Slip and Fall Prevention Training
- Defensive Driver Training
- Hearing Conservation Training
- Healthy Back
- 40 Hour OSHA HAZWOPER Training
- 8 Hour OSHA HAZWOPER Recertification Training
- Personal Protective Equipment
- Right to Know Training
- EPA Regional Pretreatment Workshop
- CPR/AED Training
- Boom Deployment Training
- Traffic Control Safety Training
- Fire Extinguisher Training
- Evacuation Training
- Microbiology/Microscopy Training
- ICP Training
- GC-MS Training
- R/V McMaster Boat Operation Training
- Boat Safety Training
- Asset Management
- Hospital Environmental Compliance
- Pharmaceutical Waste Management
- Nitrogen Removal Seminar

- AESF New England Regional Conference
- YSI Meter Operation
- Sapphire (LIMS) Training
- Clean Room Techniques and Analyses
- Techniques and Instrumentation for Salt Water Nutrient Analyses
- Advanced Supervisory Practices
- Dept.of Health Rules & Regulations for Laboratory Certifications, State Licensing and Auditing
- Workshop on Organic Analysis of Soil Water by GC/MS
- NEWEA 2005 Spring Meeting
- NEWEA Lab Practice Committee
- Business Writing Basics
- Biological Nitrogen Removal Class
- Web & Internet Email Training
- Pyramids of Success
- Conflict Management and Confrontation
- Document Imaging/Scanning
- Time Management
- Weight Management
- Working Works
- Mail Merge Tips
- Picture Manager Tips
- Internet & Networking Basics
- Office Productivity Workshop Outlook
- Proof Reading
- Web & Internet Email
- Interactive Helpdesk
- Power Point
- Excel
- Messanger Management
- Access
- Word



Staff Participating 40 hr HAZWOPER Training

The NBC provides 40 Hour HAZWOPER training to all new Pretreatment, Pollution Prevention and Environmental Monitoring personnel. The 40 hour training program is required by OSHA of all emergency response personnel that may be first responders to chemical spills or who may work at hazardous waste sites. This training includes handson use of Self-Contained Breathing Apparatus (SCBA) equipment, respirators, personal protective equipment, air and water monitoring equipment, etc. Staff members were instructed in First Aid, CPR, confined space entry, hazardous waste handling, toxicology and spill and hazardous waste site control and coordination. An eight hour HAZWOPER recertification training session is provided annually to Pretreatment, EMDA, and Pollution Prevention personnel that have previously completed the 40-hour HAZWOPER training program. The eight hour recertification training session is required by OSHA annually as a refresher class. During 2003, the NBC began conducting the eight hour HAZWOPER Recertification Training in house. The recertification program consists of many sessions, such as confined space entry, spill tracking, boom deployment, personal protective equipment, basic chemistry and

that is better suited to the NBC's needs.



Pretreatment & Operations staff participate in a joint unusual influent reporting and response training exercise.

use of air monitoring equipment. The training sessions are held throughout the year. This method of training is a more comprehensive program

#### NBC Toxics Reduction, Control and Monitoring Program Budgets

The Commission is committed to protecting the two NBC Wastewater Treatment Facilities and Narragansett Bay from toxic discharges. This pledge to protect the environment is evidenced by the Commission's continued commitment to ensure adequate staffing and funding levels for the Division of Planning, Policy and Regulation as necessary to ensure environmental protection. The approved fiscal year 2006 Pretreatment budget was \$920,305, a 9.2% decrease from the prior year's budget. The decrease is attributable to the reevaluation of staffing needs associated with the downturn in manufacturing. The fiscal year 2006 Pretreatment budget allocated 94.4% to personnel cost or \$868,799.

The budget for the EMDA Section in fiscal year 2006 was \$1,226,334, of which 80.4% or \$985,924 was attributed to personnel expense. The FY 2006 EMDA budget increased by 7.5%, or \$85,583, from the previous year.

The Pollution Prevention budget for fiscal year 2006 was \$291,324, an increase from the FY 2005 budget of \$255,706. The approved fiscal year 2006 Laboratory budget was \$1,339,735, an increase of 9.9% or \$120,679 from the previous year. Personnel costs associated with the Pollution Prevention and Laboratory Sections budgets were 93.0% and 71.2% respectively.

In 1983, the R.I. General Assembly passed Public Law 1983, Chapter 235 which required that the Commission begin direct billing of sewer users effective July 1, 1985 and that all sewer use rates be subject to review and approval by the RI Public Utilities Commission (PUC). In accordance with an order from the PUC, 100% of the Pretreatment Program budget is recovered from permit fees. On July 1, 1995, a new permit fee rate structure approved by the PUC became effective to ensure recovery of these costs. These rates were increased in 2003 in accordance with a PUC Rate hearing. This permit fee rate structure is provided in CHAPTER III.

#### **Pretreatment Information Management Computer System**

Since 1987, the Commission has entered into numerous contracts with Digital Equipment Corporation (DEC) to develop software for the Industrial Pretreatment Program. To this date, the Commission has spent approximately \$115,000 on pretreatment software development through this private consultant. The Pretreatment Information Management Computer System is a networked computer system with inquiry access available to all Sections of the NBC via their desktop computer terminal.

During late 1996 and throughout 1997, the NBC Information Technology (IT) Section performed extensive computer programming modifications to the Pretreatment software package to improve the software and eliminate possible Y2K bug problems. These software revisions consisted of reviewing twenty-one (21) different programming tasks, including developing new subroutines to track user compliance and Pretreatment staff worker performance. Modifications were made to many existing subroutines to provide additional data outputs. The major portion of this latest phase of software development was completed in 1997. Additional minor programming projects have been completed since this time to improve the software. In late 1999, the NBC began to investigate the conversion of the pretreatment software package to a Graphical User Interface (GUI) system and to enhance the software to perform additional functions. The conversion of the pretreatment software package from a Character Based Legacy system to a GUI system will allow for improved functionality within the PC office environment utilized by the NBC Pretreatment Program. The new pretreatment software was put on line during 2004. The revised software allows entry of photographs of users' sampling locations, pretreatment systems and surveillance manholes to be inserted. The new software was been used in parallel to the existing software throughout 2004 to ensure the new software is performing in the same manner as the old. In May 2005 the old Pretreatment Software was taken off line. The new pretreatment software will interface directly with the NBC Laboratory's Laboratory Information Management System (LIMS), allowing improved sample tracking and fast reporting of lab results, and will eventually be able to interface with a Geographic Information System (GIS) presently under development at the NBC. It will currently interface with the existing Customer Service software and will interface with the new Customer Service software currently being developed by NBC IT Staff.

On December 31, 2001, the RIDEM issued new RIPDES permits to the NBC for its two wastewater treatment facilities. These new RIPDES permits require the NBC to significantly expand upon the information reported to the DEM in the Annual Pretreatment Report. The NBC Pretreatment Computer System was enhanced to track the many new items required to be annually reported. The new pretreatment software incorporates programming to satisfy the new DEM reporting requirements. The Pretreatment software package has the following capabilities:

- Ability to track users in up to twenty separate drainage districts with different local limits and analyze the user data either separately or collectively;
- Ability to create a file for each user which contains information pertinent to the user such as company name, address, permit number, solvents and chemicals

used, user classification, user category, water usage, the key manhole that the user discharges to, monitoring requirements, reporting requirements, etc.;

- Automatically generate form letters, based on data entered into the system, to notify users that are not meeting standards or have failed to submit monitoring results;
- Subroutines that summarize compliance monitoring and other user requirements and print the data in a format suitable for inclusion in the annual report;
- Maintain a user requirements file for tracking of user compliance with administrative orders, compliance schedules, submittal due dates, and other requirements that are issued to users to ensure that user requirements are met on time. Notice of Violation letters can be generated automatically to notify the user of noncompliance with specified deadlines;
- Ability to maintain files of NBC and EPA pretreatment standards and compare monitoring results with these standards to automatically generate a Notice of Violation form letter notifying user of Failure to Meet Standards;
- Subroutines to review files of monitoring data to determine a user's compliance with standards for any time period specified. These subroutines are used to determine the "List of Firms in Significant Non-Compliance" for exceeding discharge standards 66% of the time or the EPA TRC value of 1.2 times the standard 33% of the time;
- Ability to send out mailings to specific users or various categories or classifications of users to notify them of changes in standards, requirements, etc.;
- Subroutines that allow input, output, tracking and maintenance of a list of all inspections performed and the type of the inspection conducted for any specified reporting period;
- Ability to run an "EPA Counts" program that will review and analyze all user data for any specified time period and print out pertinent data that must be routinely reported to the EPA and the local control authority;
- Subroutines that track worker performance, such as number of inspections and meetings conducted, permits written, number of active assigned users, and the number of days required by the worker to process user submittals;
- Ability to enter industrial and sanitary manhole monitoring data and create reports based upon this data;
- Ability to track and print out any changes in user classification from significant to non-significant status or visa versa, the date of the change, and the engineer that made the change;
- Ability to generate mailing labels for various categories or classifications of users;
- Ability to print out a report of all companies with the number of batch, non-batch, and pH violations for any specified reporting period;

- Ability to print out a list of all companies indicating the number of months since the last sampling or non-sampling inspection;
- Subroutines that track the number of user parameter violations and analyze and track pollutant loadings for various classes of users.

#### **Public Information and Education Methods**

One of the most effective means of ensuring user compliance is through continued user education regarding environmental problems, NBC programs and ever-changing regulations. The NBC is committed to user education and public information. The NBC Public and Governmental Affairs Office, in conjunction with the staffs of the Pollution Prevention and Pretreatment Sections continually inform users of various NBC activities. The Commission uses several means for providing public education about the goals, requirements, and accomplishments of the NBC source reduction and control programs. These include the following:

- Mailings to users informing them of pretreatment requirements;
- Newspaper and Magazine Articles, Public Notices, and the NBC Newsletter;
- Development and distribution of educational fact sheets and technical bulletins;
- Public Meetings, Workshops, and Hearings;
- Displays at Public Events;
- The Commission's Citizens Advisory Committee.

During the past twelve months, the Commission used all of these means to keep users and the community informed of the requirements, activities, and accomplishments of the NBC source reduction and control program. Activities in each of the above-listed categories are described in the following paragraphs.

#### <u>Mailings</u>

During calendar year 2005, the Pretreatment Section sent eight informational form letters to various categories of regulated users located within the NBC sewage district. The first informational form letter was sent to all Significant Industrial Users (SIU) on February 7, 2005 and notified the users that they were classified by the NBC as SIUs. The form letter is issued annually to remind the SIUS of their reporting requirements outlined in 40 CFR §403.12.

The second letter was issued on March 8, 2005. This letter was issued to all users who were published in the Providence Journal on February 28, 2005 for being in Significant Non-Compliance (SNC) for the reporting period October 1, 2003 through December 31, 2004 as mandated by EPA regulations. The letter included an invoice to be paid by the user for its share of the cost to publish the notice.

The third informational letter was sent to all industrial users on March 23, 2005 and notified the users of the EPA SNC criteria which is used by the NBC. The letter explained the NBC's permit and reporting requirements.

The fourth form letter was issued to all industrial users on May 17, 2005 notifying them that prohibited substances should not be discharged to the NBC sewer system during the summer shut down and clean up period. The letter warned users that civil and criminal penalties would be strictly enforced against violators caught illegally dumping.

The fifth letter was issued on August 4, 2005 to all septage haulers notifying them of a reduction in the rate to discharge at the NBC's Septage Receiving Station. The letter also requested them to complete and return a survey regarding the Septage Station and the quality of service.

The sixth letter was issued on October 4, 2005. It informed the users that the Rhode Island Department of Environmental Management was in the process of revising its General Storm Water Regulations.

The seventh informational letter was sent on December 5, 2005 to all industrial users. The letter reminded the industrial users to manage and dispose of wastes properly during the holiday shut down and wished them a happy holiday season.

The eighth and final form letter was issued to all permitted septage haulers on December 16, 2005 to transmit vehicle identification stickers and to notify the haulers that discharges would not be permitted without a valid sticker.

Copies of these eight informational letters are provided in ATTACHMENT VOLUME I SECTION 1.

#### Newspaper and Magazine Articles, Public Notices and the NBC Newsletter

The NBC routinely issues press releases on its activities and discusses events relating to pretreatment and other environmental matters with reporters. Articles pertaining to the NBC have appeared in newspapers and magazines over the past year relating to:

- Educational workshops, meetings and articles by the NBC Pollution Prevention and Pretreatment Programs;
- Articles regarding NBC personnel;
- NBC Progress on Combined Sewer Overflow (CSO) project;
- Public and community outreach projects;
- Feature stories of local area businesses;
- Capital Improvements planned for NBC facilities;

Copies of each of the aforementioned newspaper and magazine articles are provided in ATTACHMENT VOLUME I, SECTION 1. The NBC also published numerous Public Notices regarding the following topics:

- Public Notice listing the names of firms in Significant Non-Compliance;
- Public Notice of prohibition of concentrated discharges from industries during their annual summer vacation shutdown and clean-up period;
- Public Notice announcing the NBC Environmental Merit and Regulatory Compliance Award winners;
- Public Notice to remind industry of the need to obtain a sewer connection permit;
- Public Notices of Rate Filing and Public Hearings regarding various NBC projects and informational meetings.

In addition to public notices, newspaper and magazine articles, the NBC also publishes notices requesting proposals and qualifications, issues press releases, publishes a quarterly newsletter which is sent to all permitted users, and develops educational brochures and fact sheets. The NBC newsletter informs the users of various NBC activities including: improvements at the treatment facilities, billing activities, reductions in toxic loadings, water conservation, and pollution prevention. Copies of the 2005 public notices and NBC newsletters are included in ATTACHMENT VOLUME I, SECTION 1.

#### Public Relations & Outreach Events

Public participation and outreach has played an essential part of fulfilling the challenging goal of increasing public awareness and understanding of wastewater treatment. A summary of this year's highlights include:

- Facility Tours In past years, more than 3,000 visitors would take advantage of the complimentary tours of the NBC's wastewater treatment facilities, on an annual basis. These visitors ranged from school children to university students to foreign visitors from Europe and Asia. To make the tours even more accessible to area students, the NBC offered school bus scholarships to help defray transportation costs for schools in the NBC service district. However, after September 11, 2001, the NBC joined other utilities around the country in temporarily curtailing facility tours due to security concerns. In lieu of facility tours, the NBC has made copies of its 30-minute video documentary available to schools and community groups at no charge and has made several in-classroom presentations to area schools and neighborhood groups.
- Reclaiming an Urban Resource: The Woonasquatcket River Restoration Initiative On April 22, 2005, Earth Day, the NBC sponsored a large river clean-up on the Woonasquatucket River, an American Heritage River that runs through several Rhode Island communities on the way to Narragansett Bay. Over eighty members of the NBC staff in addition to volunteers from other state agencies, local businesses and students from local colleges and universities lent their sweat equity to pull countless tires, shopping carts, and other debris from the river.

- Maintaining a Presence on the World Wide Web (www.narrabay.com) To further improve communications with our customers, the NBC continued to enhance its web site. Traffic and construction posted relating to the NBC's Combined Sewer Overflow (CSO) project are regularly updated on the site. Pretreatment and Permitting forms in downloadable formats continued to be updated during 2005.
- Advocacy for Clean Water- In 2005, the NBC worked with over 1600 WWTFs
  nationwide to advocate for federal funding for clean water infrastructure. NBC's
  Executive Director testified before the US Senate Committee on the Environment and
  Public Works, presenting the municipal perspective on infrastructure needs for the
  next two decades.
- Teaching Children About Water Conservation and Wastewater Treatment During 2005, the NBC continued to work with area schools to educate children on the impacts of pollution on water quality. During the year the NBC worked with nine schools and 400 students. The program named Woon Watershed Explorers Program, involved monthly classroom visits, journal writing and awarding student achievement badges.
- Celebrating the Importance of Narragansett Bay For the eleventh year in a row, the NBC sponsored its annual poster contest for elementary school students in kindergarten through sixth grade. Over 650 students enthusiastically illustrated the theme, "A Bay Birthday Bash" with colorful, original depictions of the importance of clean water. Winners received a U.S. savings bond and have their artwork showcased in a year 2006 calendar poster. In addition, the winning posters were exhibited along with other environmentally themed art at a Providence art gallery.
- Recognizing Students for Environmental Awareness For the thirteenth consecutive year, the NBC has participated in the Rhode Island State Science and Technology Fair and presented savings bonds to those junior and senior high school students who best demonstrate how to achieve a cleaner Narragansett Bay.
- *Student Internships* The NBC continued its tradition of opening its doors to provide experiential education opportunities for local high school and college students. This year, students gained practical hands-on experience in areas as diverse as wastewater treatment operations, public affairs, and environmental monitoring and data analysis.
- Career Opportunities Outreach Through the efforts of the NBC's Affirmative Action Committee, the NBC delivered career day presentations to students in Lincoln, Central Falls and Providence.
- Supporting Community Programs Each year, the NBC solicits funding ideas from employees and the public for the monies collected from environmental violators. This year, several environmental projects were given financial support including: an environmental engineering scholarship at the University of Rhode Island and the River Classroom Programs of the Blackstone Valley Tourism Council.
- Honoring Industrial and Commercial Users for Environmental Performance This year, the NBC recognized fourteen companies in the service district with

Environmental Merit Awards for Pollution Prevention and Perfect Compliance Awards with regulatory requirements. In 2005, the NBC instituted a program to recognize firms that implement storm water management plans and minimize storm flow to the sewer. The environmental strides made by these companies were honored at a special breakfast of the Providence Chamber of Commerce.

- Reaching Out to the Business Community At the Providence Chamber of Commerce's Business Expo, the NBC provided attendees with information on how to save money and help the environment through proper wastewater treatment. More than 1,500 people stopped by the NBC display booth for information over the twoday event.
- Supporting the Local Shellfishing Industry In 2005, the NBC again sponsored four shellfish relocation efforts, with the participation of the Rhode Island Department of Environmental Management, the University of Rhode Island, the Rhode Island Shellfishermen's Association, and the Ocean State Shellfishermen's Association. In May, shellfishermen gathered in five different locations to scoop more than 850,000 pounds of shellfish from lush beds which lie in restricted fishing areas. The quahogs were transplanted to non-restricted waters throughout the bay and allowed time to cleanse themselves and to reproduce. In December, local shellfishermen harvested the transplanted shellfish. The harvest contributed to a significant boost to the state's economy, and an abundance of shellfish for consumers during a time of year when demand is traditionally high.
- *Keeping Our Stakeholders Informed* The NBC continued publishing its quarterly newsletter, which is distributed to over 1,000 stakeholders in business, government, and the community. The newsletter offers information on infrastructure improvements, NBC programs and activities. In addition, the Commission continued quarterly public information forums on its Combined Sewer Overflow (CSO) project and produced a 17-minute DVD entitled *The Biggest Project You'll Never See*. The video is available free to the public.
- *Bi-lingual Information* During 2005, the NBC continued distributing Spanish language versions of its billing and collections information.
- *Casual Days* Throughout the year, the NBC continued to participate in a casual day program. The proceeds benefited various local and state organizations, such as the American Cancer Society, the Amos House, and the American Red Cross.
- State Employee Charitable Appeal NBC employees participated in the 2004 State Employees Charitable Appeal (SECA) and raised over \$15,000 for a host of worthwhile, appreciative charitable organizations.

#### <u>NBC Speakers Bureau</u>

Several years ago, the Narragansett Bay Commission established a Speakers Bureau to address the many requests received to speak at schools, workshops and meeting, both locally and nationally. During 2005, NBC personnel were quite active educating the

public and professional organizations about the NBC and its many programs and accomplishments. The following paragraphs detail a few of these activities:

#### ~Presentation at South Kingstown High School

In March 2005 Kerry Britt and Joseph McCooey gave a presentation to a South Kingstown High Senior Environmental Biology Class. The presentation outlined the NBC's function and its role in protecting the environment. The class was educated on the Pretreatment Program and opportunities in the environmental Field.

#### ~Environmental Monitoring Conference

On August 18, 2005 the NBC hosted its first annual Environmental Monitoring Workshop to present the results of the NBC's 2005 monitoring activities and to update the public regarding the status of NBC construction projects. Jennifer Cragan, Environmental Scientist, gave presentations summarizing the 2005 performance of the two NBC treatment plants including summaries of influent and effluent data, and local limits development. Catherine Walker, Environmental Scientist, gave presentations on the NBC's river monitoring programs and the NBC's EMPACT program. J. Taylor Ellis, Assistant Environmental Monitoring Manager, presented a summary of the data obtained during a study of the Providence and Seekonk Rivers. John Motta, Environmental Monitoring Manager, gave a presentation on the NBC's River Restoration Initiative and Floatables Control Program. Kerry Britt, Pretreatment Manager, presented a summary of the Pretreatment Program accomplishments during 2004. Thomas Brueckner, Engineering Manager, gave a presentation of the status of the nutrient removal projects at both facilities. Richard Bernier, Construction Manager, gave a presentation on the status of the NBC CSO Abatement Project. In addition to the speakers from the NBC there were two presentation made from partners outside of the NBC. One presentation outlined the ROHMs hydrodynamic modeling project. The purpose of this project is to model Narragansett Bay to determine the impact NBC effluent has on the bay.

#### ~Presentation to Building Officials and Apprentice Plumbers

On September 21, 2005 John Zuba, Permits and Planning Manager, and Kerry Britt, Pretreatment Manager, gave a presentation to building officials and apprentice plumbers during a class held at the Gem Plumbing Institute. The presentation outlined the NBC Sewer Connection, Storm Water, Pretreatment and Grease Control Programs. The participants were educated about these programs and how they interact with the NBC's activities.

#### ~Presentation to the Rhode Island Healthcare Association

On November 29, 2005, James McCaughey, P.E. DEE, Pollution Prevention Manager and Kerry Britt, Pretreatment Manager gave a presentation to the Rhode Island Healthcare Association regarding nursing home discharges. The presentation outlined the discharges from the nursing homes that can impact the sewer system and pollution prevention techniques to prevent adverse impacts.

#### ~Presentation to Industry

On December 6, 2005 Kerry Britt gave a presentation to employees of Tanury Industries located in Lincoln RI. The presentation focused on where pollutants originated from the facility and how they impact the sewer system, treatment plant and the environment. James McCaughey, gave a presentation regarding techniques to prevent adverse impacts on the sewer system.

#### ~Classes at the Community College of Rhode Island

Walter Palm, Assistant Laboratory Manager, is an adjunct professor at the community College of Rhode Island. Courses he taught during 2005 included Environmental Chemistry and Biomedical Chemistry.

#### Water Conservation Education Programs

The NBC makes great efforts to educate its users about water conservation. The NBC has a Non-Regulatory Water Audit and Technical Assistance Program, which is available free to its commercial and industrial sewer users. Additional information about this program is provided in CHAPTER VII.

#### Pollution Prevention Program Educational Efforts

The NBC Pollution Prevention Program routinely holds workshops and develops educational handouts to inform users of technologies that can be cost effectively implemented to reduce the generation of waste and to conserve water. During 2004, the following pollution prevention educational workshops and public outreach activities were held:

#### ~American Electroplaters and Surface Finisher's Society (AESF)

On February 7, 2005 Jim McCaughey, Pollution Prevention Manager, made a presentation on Homeland Security to the members of the Providence/Attleboro Branch of the American Electroplaters and Surface Finisher's Society.

May 16, 2005 Barry Wenskowicz, Pollution Prevention Engineer gave a presentation at the monthly AESF board meeting on current environmental and educational issues.

On July 18, 2005, Barry Wenskowicz, Pollution Prevention Engineer addressed the Providence/Attleboro AESF Board of Directors at their monthly board meeting.

On October 17, 2005, Barry Wenskowicz, Pollution Prevention Engineer organized and participated in an AESF technical session regarding compliance issues with chromium.

#### ~Infectious Materials Exposure Control (IMEC) Program

On June 6, 2005 Jim McCaughey, Pollution Prevention Manager made a presentation detailing NBC's IMEC Program to New England Water and Environment Association (NEWEA) members at their spring meeting in Ogunquit Maine.

On June 21, 2005 Jim McCaughey, Pollution Prevention Manager made a presentation detailing the NBC IMEC Plan to members of the Narragansett Water Pollution Control Association (NWPCA) in Newport.

#### ~Cranston Rotary Club

On August 24, 2005, David Aucoin, Environmental Compliance Technical Assistant gave a presentation about NBC's Pollution Prevention Program to the Cranston Rotary Club.

#### ~The Northeast Waste Management Officials' Association 2005 Regional Environmental Summit

On September 28, 2005 David Aucoin, Environmental Compliance Technical Assistant, gave a presentation on Environmental Compliance and Technical Assistance for auto salvage yards in Rhode Island. Barry Wenskowicz, Pollution Prevention Engineer, gave a presentation on NBC's activities associated with the National Strategic Goals Program.

#### ~Hospitals for a Healthy Environment

On October 14, 2005 NBC sponsored a workshop on the Hospitals for a Healthy Environment (H2E) program at RIDEM's office in Providence. The workshop focused on the use of a waste tracking software package developed specifically for the healthcare industry. During this workshop James McCaughey, Pollution Prevention Manager, addressed concerns involving wastewater treatment.

#### ~Auto Recycler's Association of Rhode Island

On October 19, 2005 Jim McCaughey, Pollution Prevention Manager addressed the attendees of the Auto Recycler's Association of Rhode Island with respect to an on-going Auto Recycler Pollution Prevention initiative.

#### Educational Efforts

#### ~Woonasquatucket River Education Pilot Project

In 2002, the Narragansett Bay Commission (NBC) received a grant from the Partnership for Narragansett Bay for an environmental education program entitled, *What's In Your River: A Woonasquatucket River Education Pilot Project.* The program targeted six schools in six communities along the Woonasquatucket River. The NBC EMDA staff along with assistance from Pretreatment and Public Affairs coordinated and implemented the program. NBC staff worked with students to collect water quality data in the fall, winter and spring. Students learned about water quality parameters such as pH, turbidity and



Students from the Graniteville Elementary School in Johnston observe macro

dissolved oxygen and in a culminating event in May of 2003 each school presented their data findings.

Due to the success of the pilot program, the NBC expanded *What's in Your River* in the fall of 2003 to accommodate the overwhelming school response. Ten schools and over 800 students participated in the program.

In 2005, *What's In Your River* became the *Woon Watershed Explorers Program*. This program includes several new components including classroom visits once a month, student achievement badges and journal writing. There are nine schools and more than 400 students involved. The most impressive characteristic of the program is the extreme diversity represented in each school. Some students have never taken a field trip to their local river, while others live adjacent to one. The NBC considers this program to be imperative to its success in its relentless pursuit of public outreach and education. Additional information regarding this program is provided in CHAPTER VII.

#### Citizen's Advisory Committee

The Commission has a permanent Citizens Advisory Committee (CAC) established as part of its organizational structure. The CAC meets monthly and is routinely informed of NBC activities by NBC staff. The CAC serves to advise and assist the NBC in its dealings with the public. Its members consist of representatives of the industrial community, environmental advocacy groups, and concerned citizens. Pretreatment, EMDA, and Pollution Prevention staff made an annual presentation to the Citizens Advisory Committee during 2005 to review the progress and achievements of both programs during the prior year.

#### Professional Affiliations

The NBC has affiliated itself with many professional groups and organizations, both locally and nationally, to learn from these groups and to educate them about the NBC. The NBC is a member of the Providence Chamber of Commerce, the Northern Rhode Island Private Industry Council, the National Association of Clean Water Agencies (NACWA), the Water Environment Federation, and the American Electroplaters & Surface Finishers Society, and the American Academy of Environmental Engineers, to name a few. Various NBC staff routinely attend association meetings and conferences and often are speakers at such events.

# III. INDUSTRIAL AND COMMERCIAL USERS, PERMITS, AND INSPECTIONS

#### **User Classification System**

To date, the Commission has identified and inspected 5,176 different industrial and commercial users located within the two NBC sewerage districts. During 2005 the Pretreatment staff identified and entered information on 141 previously unknown users into the NBC Pretreatment database. Pretreatment users are categorized according to the classification system shown in TABLE 5. This classification system categorizes users in nine general categories. Each class of users is subdivided into more specific classes of users. Firms classified by the Pretreatment Section as industrial facilities may be listed in Categories 1 through 7, while commercial facilities can be classified in Categories 4 through 9. Users in Categories 1, 2 and 3 are of primary concern to the Commission as their discharges contain toxic and conventional pollutants that can have an impact on the Commission's facilities. Category 4 consists of users with the potential to discharge toxics; Category 5 users may have non-toxic discharges such as cooling water; Category 6 users have no discharges or potential for discharge to the sewer and Category 7 users have gone out of business or moved out of the district. Commercial users with the potential to discharge conventional pollutants are classified in Category 8, while commercial users with the potential to discharge toxic or prohibited pollutants are listed in Category 9.

#### Significant Industrial Users

In 1995, the Commission standardized its definition of Significant Industrial User (SIU) in both sewage drainage districts by modifying the NBC Rules and Regulations. This definition was essentially an adoption of the Field's Point SIU definition, and classifies a Significant Industrial User as any industrial user that satisfies any one of the following criteria:

- Firm is subject to Federal EPA categorical standards;
- Firm discharges an average of 5,000 or more gallons per day of process waste water;
- Firm contributes a process waste stream which makes up 5 percent or more of the average dry weather hydraulic or organic capacity of the Commission's Treatment Plant;
- Firm is designated as significant by the Commission on the basis that the user has reasonable potential for adversely affecting the POTW's operation or for violating any pretreatment standard or requirement.

#### <u>TABLE 5</u> NBC User Classification System Industrial User Categories

- **Category 1:** Industries subject to Federal EPA Categorical Standards.
  - 10. Other Categorical Users
  - 11. Electroplaters, Metal Finishers
  - 12. Metal Molding and Casting
  - 13. Organic/Inorganic Chemical Manufacturers
  - 14. Pharmaceutical Manufacturers
  - 15. Metal Formers
  - 16. Steam Electric Power Generators
  - 17. For Future Use
  - 18. Centralized Waste Treatment Facilities
  - 19. Transportation Equipment Cleaning
- **Category 2:** Industries discharging toxic and/or prohibited pollutants, but who are not subject to Federal EPA Categorical Standards.
  - 20. For Future Use
  - 21. Tubbing/Vibratory/Mass Finishing
  - 22. Chemical Transporters, Refiners, Recyclers, Manufacturers
  - 23. Textile Firms
  - 24. Printers
  - 25. Industrial Laundries
  - 26. Machine Shops/Machinery Rebuilding
  - 27. Other Facilities discharging toxic and/or prohibited pollutants
  - 28. Central Treatment Facilities Hazardous Waste
  - 29. Central Treatment Facilities Non-Hazardous Waste
- **Category 3:** Industries discharging or having the potential to discharge conventional pollutant (BOD, TSS, pH, oil and grease, fecal coliforms) loads in sufficient quantities to cause violation of RIPDES permit or local discharge limitations.
  - 30. For Future Use
  - 31. For Future Use
  - 32. For Future Use
  - 33. For Future Use
  - 34. Manufacturers with high BOD/TSS waste
  - 35. Other Facilities Discharging Conventional Pollutants
  - 36. For Future Use
  - 37. Automotive Maintenance/Service Facilities
  - 38. For Future Use
  - 39. For Future Use

#### (Continued) NBC User Classification System Industrial User Categories

- **Category 4:** Industries with sanitary or non-toxic discharges using solvents, toxic and/or hazardous chemicals that could potentially be discharged to the sewer.
  - 40. Groundwater Remediation/Excavation Projects
  - 41. Recycled or Disconnected Electroplating or Chemical Processes
  - 42. Other Process Operations that are Disconnected or Recycled
  - 43. Recycle Electroplating or Chemical Processes with Non-contact Cooling Water or Boiler Discharges
  - 44. Other Recycled or Disconnected Processes with Cooling Water, Boiler or other Discharges
  - 45. For Future Use
  - 46. Cooling Water Discharges with Solvents, Toxic and/or Hazardous Chemicals on site
  - 47. For Future Use
  - 48. For Future Use
  - 49. Other Discharges with Solvents, Toxic and/or Hazardous Chemicals on site
- **Category 5:** Industries discharging only sanitary wastes and/or non-toxic discharges.
  - 50. For Future Use
  - 51. Cooling Water
  - 52. Boiler Blowdown/Condensate Discharges
  - 53. Cooling Tower Discharges
  - 54. For Future Use
  - 55. For Future Use
  - 56. For Future Use
  - 57. For Future Use
  - 58. For Future Use
  - 59. Other Non-Toxic Industrial Discharges

# **Category 6:** Dry industries with no wastewater discharges to the sewer using solvents, toxics and/or hazardous chemicals.

60. All users

# TABLE 5 (Continued) NBC User Classification System

#### **Commercial User Categories**

- **Category 7:** Industries with no waste discharges to the sewer.
  - 70. Septic System Discharger
  - 71. Out of Business
  - 72. Moved out of the District
  - 73. Permit Expired/Not Renewed or Reissued
  - 74. Proposed Discharges Permit Not Issued
  - 75. Accidental Discharges/Spills/Non-Permitted Discharge
- **Category 8:** Commercial Users with the potential to discharge conventional pollutants (BOD, TSS, pH, oil and grease, fecal coliforms) loads in sufficient quantities to cause violation of RIPDES permit or local discharge limits.
  - 80. Septage Haulers/Dischargers
  - 81. Food/Fish/Meat Produce Processing (Wholesale)
  - 82. Supermarkets (Retail Food Processing)
  - 83. Parking Garages/Lots
  - 84. Cooling Water/Groundwater/Boiler Discharges
  - 85. Restaurants/Food Preparation Facilities
  - 86. Commercial Buildings with Cafeteria and/or Laundry Operations
  - 87. For Future Use
  - 88. For Future Use
  - 89. Other Commercial Facilities with Potential to Discharge Conventional Pollutants
- **Category 9:** Commercial Users with the potential to discharge toxic substances, prohibited pollutants and/or conventional pollutants.
  - 90. Hospitals
  - 91. Cooling Water/Groundwater/Boiler Discharges
  - 92. Laundromats/Dry Cleaners
  - 93. Photo Processing
  - 94. X-Ray Processing
  - 95. Clinical, Medical, and Analytical Laboratories
  - 96. Funeral Homes/Embalming
  - 97. Motor Vehicle Service/Washing
  - 98. For Future Use
  - 99. Other Commercial Users with Potential to Discharge Toxic, Prohibited and/or Conventional Pollutants.

A list of the industrial and commercial users, separated by district, is provided in ATTACHMENT VOLUME II, SECTION 1. The users' category and designation as significant or non-significant is also provided in this listing. As of the date of submission of this report 5,176 industrial and commercial users have been identified through user surveys, 3,315 are still conducting business in the NBC service areas and 116 were classified as Significant Industrial Users sometime during 2005. Of the 116 Significant Industrial Users reported for 2005, there were 89 classified as categorical industries which are subject to both NBC and EPA regulations. The NBC has identified 3,172 non-significant industrial and commercial users and 27 significant non-categorical industrial users of the NBC sewer system. During this reporting period, 12 SIUs were reclassified to non-significant due to operational changes implemented within their facilities. These operational changes may range from installation of a wastewater recycle pretreatment system to the firm going out of business or moving out of the NBC district. A total of four firms were newly classified as significant during 2005. A listing of these firms, detailing the specific reason for reclassification, is provided in CHAPTER I.

#### Wastewater Discharge Permits

As of the date of this submission, the NBC has 1,457 Wastewater Discharge Permits in effect, which were issued to facilities located in the Field's Point and Bucklin Point drainage districts. Presently, 967 permits are in effect for users in the Field's Point District, while 490 permits are in effect in the Bucklin Point service area. Discharge permits which are no longer in effect may have been terminated for one of the following reasons:

- The permit expired, was revised, and reissued.
- The firm has moved out of the NBC District (Category 72).
- The firm has gone out of business (Category 71).
- The firm's Wastewater Discharge Permit was terminated and reissued in a new classification to reflect operational changes.
- The firm has ceased process discharge to the sewer system (Categories 41, 42, 43, 44, 60 or 73).

TABLE 6 provides a summary of the number of permits issued and presently in effect by category of user for each district. Permits have been issued and are in effect for industries classified in 43 of the 77 categories listed in TABLE 5. During this reporting period, the Pretreatment staff issued 383 permits to users located in the two NBC drainage districts. Of the 383 permits issued during 2005, there were 141 new permits issued to new or previously operating commercial and industrial users and 242 permits were reissued to existing users because the old permit expired or the firm changed process operations.

### <u>TABLE 6</u> Narragansett Bay Commission Summary of Wastewater Discharge Permits in Effect

Category	ategory Company		Bucklin Point District	Total Permits In Effect
11	Electroplaters, Metal Finishers	48	28	76
12	*		0	1
13	Organic Chemical Manufacturer	0	0	0
14	Pharmaceuticals	0	2	2
15	Metal Formers	0	2	2
16	Steam Electric Power Generating	0	1	1
18	Centralized Waste Treatment Facilities	1	0	1
	(Future Use)			
19	Transportation Equipment Cleaning	0	0	0
21	Tubbing/Vibratory/Mass Finishing	8	7	15
22	Chemical Transporters, Refiners, Recyclers, Manufacturers	4	2	6
23	Textile Firms	1	16	17
24	Printers	6	8	14
25	Industrial Laundries	0	3	3
26	Machine Shops/Machinery Rebuilding	2	2	4
27	Other Firms Discharging Toxics	14	14	28
28	Central Treatment Facilities, Hazardous	0	0	0
29	Central Treatment Facility, Non-Hazardous	0	0	0
34	Manufacturers With High BOD/TSS	0	2	2
35	Firms Discharging Conventional Pollutants	1	1	2
37	Automotive Maintenance/Service Facilities	6	3	9
40	Groundwater Remediation/Excavation Projects	8	2	10
41	Regulated Electroplating Or Chemical Processes Disconnected Or Recycled	17	6	23
42	Other Regulated Processes That Are Disconnected Or Recycled	29	14	43
43	Recycle Electroplating Or Chemical Processes With Cooling Water Or Boiler Discharges	8	3	11
44	Other Recycle Processes With Non-contact Cooling Water Or Boiler Discharges	5	4	9
46	Cooling Water With Solvents/Toxics On Site	12	3	15
49	Firms With Solvents, Toxics, Etc. On Site	0	0	0
51	Cooling Water	8	1	9
52	Boiler Blowdown/Condensate Discharges	11 5	6	17
53			6	11
59	ě		4	6
80	Septage Haulers/Dischargers	1	14	15
81	Food/Meat/Fish Produce Processing (Wholesale)	23	10	33
82	Supermarkets (Retail Food Processing)	16	8	24
83	Parking Garages/Lots	1	1	2

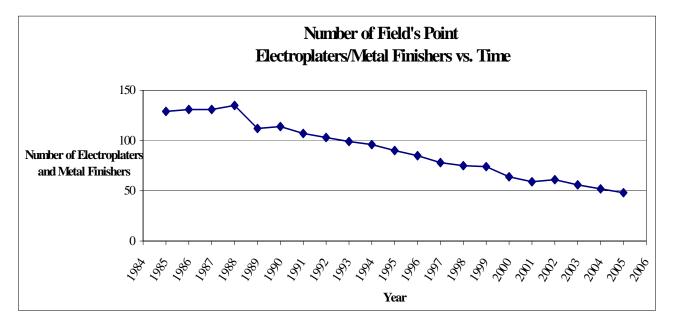
#### (Continued) Narragansett Bay Commission Summary of Wastewater Discharge Permits in Effect

Category	Company	Field's Point District	Bucklin Point District	Total Permits In Effect
84	Cooling Water/Groundwater/Boiler Discharges	6	1	7
85	Restaurants/Food Preparation Facilities	350	187	537
86	Comm. Buildings With Cafeteria/Laundry	100	23	123
89			1	17
90	Hospitals	11	1	12
91	Cooling Water/Ground Water/Boiler Discharges	1	0	1
92	Laundromats/Dry Cleaners	50	23	73
93	Photo Processing	17	3	20
94	X-Ray Processing	82	40	122
95	Clinical, Medical, And Analytical Laboratories	18	7	25
96	Funeral Homes/Embalming	16	10	26
97	Motor Vehicle Service/Washing	41	11	52
99	Other Commercial Users With Potential To Discharge Toxic Or Conventional Pollutants	21	10	31
	Total Permits in Effect	967	490	1457

There were 29 permits revised and reissued to SIUs in the two drainage districts during 2005, while five new permits were issued to this class of users. Twenty-eight of the 29 revised permits were issued to categorical users during 2005, while the one remaining revised permit was issued to a Significant Non-Categorical User.

As can be seen from TABLE 6, the largest number of permits in effect are issued to the commercial restaurant and food preparation facilities classified in Category 85, followed by Category 86 permits which are issued to commercial buildings with cafeterias. The next largest category of permitted users are the electroplaters and metal finishers in Category 11. These users are regulated by federal categorical pretreatment standards as well as NBC local limits. Because of the nature of the electroplating operations, these industries contribute the majority of toxic metal and cyanide loadings to the NBC treatment facilities. The dramatic decline of Electroplaters and Metal Finishers over the past decade for the Field's Point district is clearly detailed in FIGURE 4.

#### **FIGURE 4**



The NBC has worked with the Metal Finishing Industry and state and federal agencies to investigate what can be done to retain jobs in this industry. Additional information regarding this subject is discussed in CHAPTER VII.

As of this date, 66 firms are operating under Zero Discharge Permits since they have eliminated process discharges and are recycling their process wastewater streams. The NBC has encouraged users to consider recycling their wastewater to eliminate discharges to the sewer containing toxic materials, to implement pollution prevention measures and to encourage conservation of water and raw materials. The 66 facilities that are recycling and are no longer discharging process wastewater to the NBC sewer system are classified in Categories 41 and 42 and can be identified from the list of users provided in ATTACHMENT VOLUME II, SECTION 1. An additional 20 firms recycle the majority of their process wastewater. However, they continue to discharge cooling water, condensate or boiler blowdown to the sewer. These firms are issued discharge permits and are classified in categories 43 and 44. A further discussion of firms recycling their process wastewater is provided later in this chapter.

The NBC issues Wastewater Discharge Permits to all sewer users that discharge nondomestic wastewater into the NBC system and is presently in the process of permitting the many non-significant commercial users located throughout the two NBC drainage districts. Copies of the various typical Wastewater Discharge Permits issued by the NBC are provided in ATTACHMENT VOLUME I, SECTION 2.

Permits issued by the NBC typically include the following conditions and requirements:

- A requirement that the user meet local and federal discharge standards at all times;
- Maintenance of a logbook requiring record keeping regarding the operation of the pretreatment system, quantity of sludge generated, completed manifest forms, a list of all batch discharges, quantity of chemicals used to provide pretreatment, etc.;

- Self-Monitoring requirements regarding monitoring and reporting of effluent characteristics and concentrations;
- Reporting requirements for accidental discharges to the sewer system. The user is required to immediately notify the NBC of a spill into the sewer system and is required to file a written report within five (5) days of the incident;
- Submission of a Spill and Slug Prevention Control Plan and a Toxic Organic/Solvent Management Plan. The user is required to contain all spills within the facility as part of the Spill and Slug Control Plan. The Toxic Organic/Solvent Management Plan requires the user to detail process operations, perform a mass balance on the quantity of solvents used in the facility, to sample the waste stream to verify that no solvents are being discharged to the sewer system, and to provide containment of all solvents in case of a spill. Copies of these documents are provided in ATTACHMENT VOLUME I, SECTION 3;
- Administrative provisions regarding inspection powers, retention of records, civil and criminal liability and associated penalties, selling the facility, revocation and transferability of the permit, etc.;
- A prohibition against batch discharges without prior written approval from the NBC to prevent the discharge of concentrated solutions to the sewer system. The NBC developed the prohibited discharge sticker shown in FIGURE 4. This sticker is affixed to all tanks which the industrial user is prohibited from discharging.



Tanks at a shutdown plating shop are stickered "PROHIBITED DISCHARGE"

# FIGURE 5



#### PROHIBITED DISCHARGE STICKER

Most permits are issued for a five-year period, but may be issued for shorter periods of time. Permits may be revoked, after notice and hearing, for violations of the NBC Rules and Regulations. On June 30, 2003, the Public Utilities Commission approved a new rate structure for NBC wastewater discharge permit fees. Permit fees range from \$217 to \$14,492 per year and are based on the time required for NBC personnel to regulate the particular type of industry. Rates are standardized in both NBC drainage districts and most categories are also flow dependent to encourage conservation. The existing NBC wastewater discharge permit fee rate structure is provided in TABLE 7.

#### <u>TABLE 7</u> Narragansett Bay Commission Pretreatment Permit Fee Rate Structure

User Category Number	User Classification	Permit Fee	
10	10 Other Categorical Users		
11	Electroplater/Metal Finisher		
	Flow < 2,500 GPD	\$1,811.00	
	2,500 <u>&lt;</u> Flow < 10,000 GPD	\$3,623.00	
	10,000 <u>&lt;</u> Flow < 50,000 GPD	\$7,246.00	
	$50,000 \le \text{Flow} < 100,000 \text{ GPD}$	\$10,144.00	
	Flow $\geq$ 100,000 GPD	\$10,869.00	
12	Metal Molding and Casting	\$1,087.00	
13	Organic Chemical Manufacturers	\$7,246.00	
14	Pharmaceuticals	\$1,087.00	
15	Metal Formers	\$5,797.00	
16	Steam Electric Power Generating	\$1,087.00	
18	Centralized Waste Treatment Facilities		
19	Transportation Equipment Cleaning	\$1,087.00	
21	Tubbing/Vibratory/Mass Finishing		
	Flow < 5,000 GPD	\$725.00	
	Flow $\geq$ 5,000 GPD	\$1,449.00	
22	Chemical Transporters, Refiners, Recyclers, Manufacturers	\$2,898.00	
23	Textile Processing Firms		
	Flow < 2,500 GPD	\$1,449.00	
	2,500 ≤ Flow < 10,000 GPD	\$3,768.00	
	$10,000 \le \text{Flow} < 50,000 \text{ GPD}$	\$5,072.00	
	Flow ≥ 50,000 GPD	\$7,246.00	
24	Printers		
	Gravure	\$3,623.00	
	Other Flow $\geq$ 2,500 GPD	\$1,087.00	
	Other Flow < 2,500 GPD	\$725.00	

## <u>TABLE 7</u> (Continued) Narragansett Bay Commission Pretreatment Permit Fee Rate Structure

User Category Number	User Classification	Permit Fee
25	Industrial Laundries	\$3,623.00
26	Machine Shops/Machinery Rebuilders	\$1,449.00
27	Other firms discharging toxics and/or prohibited pollutants	
	Flow $\geq 10,000 \text{ GPD}$	\$2,898.00
	2,500 <u>&lt;</u> Flow < 10,000 GPD	\$1,449.00
	Flow < 2,500 GPD	\$725.00
28	Central Treatment Facilities - Hazardous Waste	\$14,492.00
29	Central Treatment Facilities - Non-Hazardous Waste	\$4,348.00
34	Manufacturers with high BOD/TSS wastestreams Flow $\geq$ 100,000 GPD 50,000 GPD $\leq$ Flow < 100,000 GPD 10,000 GPD $\leq$ Flow < 50,000 GPD Flow < 10,000 GPD	\$5,797.00 \$3,623.00 \$1,811.00 \$1,087.00
35	Other facilities discharging conventional pollutants	
	Flow $\geq 10,000$ GPD	\$1,449.00
	Flow < 10,000 GPD	\$725.00
37	Automotive Maintenance/Service Facilities	¢ 125 00
	Small $\leq 2$ Bays	\$435.00
40	Large $\geq$ 3 Bays	\$1,449.00
40	Groundwater Remediation/Excavation Projects Flow ≥ 10,000 GPD	\$1,449.00
	Flow < 10,000 GPD	\$725.00
41	Recycle or Disconnected Electroplating or Chemical Processes	\$725.00
42	Other Process Operations Disconnected or Recycled	\$290.00
43	<b>Recycle or Disconnected Electroplating or Chemical</b> <b>Processes with Cooling Water or Boiler Discharges</b>	\$870.00
44	Other Recycled or Disconnected Process Operations with Cooling Water or Boiler Discharges	\$362.00
46	Cooling Water with Solvent, Toxic and/or Hazardous Chemicals on Site	\$362.00
49	Other Discharges with Solvents, Toxics and/or Hazardous Chemicals on Site	
	$Flow \ge 10,000 \text{ GPD}$	\$1,087.00
	Flow < 10,000 GPD	\$725.00

# <u>TABLE 7</u> (Continued) Narragansett Bay Commission Pretreatment Permit Fee Rate Structure

User Category Number	User Classification	Permit Fee
51	Cooling Water with No Solvents, Toxic or Hazardous Chemicals on Site	\$362.00
52	Boiler Blowdown/Condensate Discharges	\$362.00
53	Cooling Tower Discharges	\$362.00
59	Other Non-Toxic Industrial Discharges	
	Flow $\geq$ 5,000 GPD	\$725.00
	Flow < 5,000 GPD	\$362.00
80	Septage Haulers/Dischargers	\$435.00
81	Food/Fish/Meat/Produce Processing (wholesale)	
	Flow < 1,000 GPD	\$362.00
	$1,000 \text{ GPD} \le \text{Flow} < 10,000 \text{ GPD}$	\$725.00
	Flow $\geq$ 10,000 GPD	\$1,449.00
82	Supermarkets (Retail Food Processing)	\$725.00
83	Parking Garages/Lots	\$725.00
84	Cooling Water/Groundwater/Boiler Discharges with Potential to Discharge Conventional Pollutants	\$362.00
85	Restaurants	
	< 50 seats	\$217.00
	$\geq$ 50 seats < 100 seats	\$435.00
	≥ 100 seats of fast food (2 or more fryolators and/or drive through window)	\$580.00
86	Commercial Buildings with Cafeteria and/or laundry operations	\$725.00
89	Other Commercial Facilities with Potential to Discharge Conventional Pollutants	
	Flow < 2,500 GPD	\$362.00
	Flow $\geq 2,500$ GPD	\$725.00
90	Hospitals	\$3,623.00
91	Cooling Water/Groundwater/ Boiler Discharges with Potential to Discharge Toxic, Prohibited and/or Conventional Pollutants	\$362.00
92	Laundries/Dry Cleaners	
	Laundromats	\$725.00
	Dry Cleaners with 1 washer or less	\$362.00
	Dry Cleaners with $\geq 2$ washers	\$725.00
93	Photo Processing	
	Flow < 1,000 GPD	\$362.00
	$1,000 \text{ GPD} \le \text{Flow} < 2,500 \text{ GPD}$	\$725.00
	$2,500 \text{ GPD} \le \text{Flow} < 5,000 \text{ GPD}$	\$1,087.00
	Flow $\geq$ 5,000 GPD	\$1,449.00

#### (Continued) Narragansett Bay Commission Pretreatment Permit Fee Rate Structure

User Category Number	User Classification	Permit Fee
94	X-Ray Processing	
	≤ 2 processors	\$362.00
	3 - 4 processors	\$725.00
	5 - 9 processors	\$1,087.00
	≥ 10 processors	\$1449.00
95	Clinical, Medical and Analytical Laboratories	\$725.00
96	Funeral Homes/Embalming Operations	\$362.00
97	Motor Vehicle Service/Washing Operations	
	rate per tunnel	\$725.00
	rate per bay	\$217.00
	maximum rate per facility	\$1,449.00
99	Other Commercial Users with Potential to Discharge Toxic, Prohibited and/or Conventional Pollutants	
	Flow < 2,500 GPD	\$362.00
	Flow $\geq 2,500$ GPD	\$725.00

#### Zero Process Discharge Wastewater Systems

Approximately 86 users in the two NBC districts are operating facilities which have eliminated or significantly reduced their process discharges to the sewer system through the installation of closed loop or zero discharge systems. Although still conducting operations which generate wastewater containing toxic materials, this wastewater is treated and reused in the process operation, resulting in no discharge of industrial process wastewater, or in some cases, insignificant discharges to the sewer system consisting primarily of boiler condensate or non-contact cooling wastestreams. Once the NBC Pretreatment staff has verified that the process wastewater discharge has been eliminated or significantly reduced, the user is reclassified into Category 41 through 44 depending upon the type of recycle process operations conducted.



Part of an Ion Exchange System at a Permitted Zero Discharge Facility

Although an industrial user may cease discharging process wastewater into the sewer system by installing a wastewater recycle system, the firm will still be permitted and inspected by the NBC. Since the facility has sanitary sewer connections, it could still be a potential source of pollutant discharges into the NBC sewer system which could potentially contribute to a plant upset or a pass-through situation. For this reason, the Pretreatment Section routinely issues Zero Process Wastewater-Sanitary Discharge Permits to Category 41 and 42 industries. As previously noted, 66 facilities are presently classified in categories 41 and 42 and do not discharge process wastewater to the sewer system. Users with recycle process operations and diminuous discharges from condensate, boiler or cooling water wastestreams are issued discharge permits. There are 20 of these users which are classified in categories 43 and 44. Of the 86 users classified in categories 41 through 44, 59 facilities are permitted to operate zero process discharge wastewater recycle systems in the Field's Point District, while 27 users in the Bucklin Point district are permitted to perform zero discharge recycle operations. Prior to the issuance of a Zero Process Wastewater-Sanitary Discharge Permit, the NBC thoroughly notifies the industrial users of all DEM and RCRA requirements and the user must satisfy the following NBC requirements:

- Submit a Zero Discharge Permit Application;
- Submit a Facility Sewer Access Site Plan showing all sewer connections;
- Submit Process Operation Plans;
- Submit Pretreatment System Plans;

- Submit a Spill and Slug Control Plan;
- Seal all floor drains and cap off all sewer access locations;
- Install prohibited dumping signs at all sanitary sewer connections.

Once all the aforementioned tasks have been completed by the user, the facility is inspected, and the Zero Process Wastewater-Sanitary Discharge Permit is issued. The Zero Discharge Permit requires the user to submit a written certification either monthly or biannually, depending upon facility process operations, listing water meter readings and certifying that no process discharges have occurred. Pretreatment staff use this water meter data to routinely calculate daily water usage. Deviations from the expected zero discharge water usage are promptly investigated by pretreatment staff. In addition, unannounced inspections of every zero discharge firm are conducted at least twice annually. A copy of the Zero Process Wastewater-Sanitary Discharge Permit can be found in ATTACHMENT VOLUME I, SECTION 2.

#### **User Survey Methods**

The NBC Pretreatment Program utilizes many methods to identify and locate new and previously unknown users of the sewer system. These NBC methods have been very successful at maintaining an accurate inventory of non-domestic regulated users and at ensuring that modifications to existing user facilities are quickly discovered. The following is a summary of the NBC Pretreatment Program user survey methods:

- Newspaper Reviews The local newspapers are routinely reviewed to identify and locate new or previously unknown and unpermitted users. Review of the classified, business and new corporation sections of the local newspapers have allowed the NBC to successfully identify many new sewer users over the years. Form letters are issued weekly to new corporations to alert them to NBC Rules and Regulations and permitting requirements. Routine reviews of the bankruptcy and auction sections of the newspaper alert the pretreatment staff to firms which may be in financial trouble or ceasing operations. This allows the Pretreatment inspectors to be proactive at preventing illegal discharges from financially troubled firms. Such firms are promptly inspected, inventoried and required to comply with a rigid facility shutdown procedure. The NBC will often seal the sewer connections at these firms once operations have ceased to ensure that hazardous waste and chemicals are not illegally discharged into the sewer system.
- *Telephone Book Reviews* The Pretreatment staff will review the new telephone books when they are published annually to identify new non-domestic users that may require regulation. Particular attention is given to reviewing categorically regulated user categories such as electroplaters, metal finishers, metal formers, etc.

- Directory Reviews The State of Rhode Island, Department of Economic Development publishes a Rhode Island Directory of Manufacturers annually which the Pretreatment staff subscribes to and reviews. This directory lists all manufacturing facilities located within the state by type of manufacturing operation and by Standard Industrial Classification (SIC) code. An annual review of this directory allows the NBC to identify potential non-domestic users that may require a Wastewater Discharge Permit. The Pretreatment office also subscribes to the Polk Directory. This directory lists the names and locations of all businesses and homes located in the metropolitan area. Polk Directory listings are arranged utilizing various methods, including by type of business, premise location, and even by telephone exchange. For example, if a firm is advertising in the help wanted section of the newspaper for an electroplating position and does not list the company name, Pretreatment staff can determine the premise location and company name from the phone number and will then inspect the firm if previously unpermitted.
- Intra-Governmental Agency, Building and Sewer Connection Permit Referrals -The NBC Pretreatment Section becomes aware of many new facilities through the building permit issuance process. New facilities under construction in the NBC district must obtain a sewer connection permit and a discharge permit, if necessary, prior to beginning construction and/or process operations. Firms performing construction modifications to their buildings are referred to the NBC by the local building inspectors and must obtain NBC approval in order to obtain the necessary city or town building permit or certificate of occupancy. Local building inspectors, plumbing inspectors and inspectors from the Department of Health, RIDEM and EPA New England routinely refer information to the Pretreatment staff regarding new or unpermitted users. This cooperative work effort has resulted in the permitting of many users over the years.
- Mill Complex and Industrial Park Inspection Program Regular inspections of industrial mill complexes within the NBC service district are performed to identify new and possibly transient users of the NBC facilities. Each staff member is assigned several mill complexes and industrial areas located throughout the NBC service district. Staff members are required to inspect at least one mill complex or industrial area per month to identify potential new nondomestic users of the NBC sewer system. During the mill complex and industrial area inspections, staff members compile a listing of all unpermitted facilities located within the mill or area, and systematically inspect each unpermitted facility to determine whether a wastewater discharge permit is necessary based upon the operations performed, wastewater generated and discharged to the sewer system. A listing of each facility, the type of operations performed, and whether or not a wastewater discharge permit is necessary is maintained for each mill complex and industrial area and filed by the mill complex street address or by the streets forming the boundaries of the industrial area. This procedure enables the NBC to track changes within individual mills

and prevents duplication of efforts by ensuring that this information is continually updated. Industrial neighborhoods are routinely driven through and all industrial facilities in the area are cross-checked against the NBC pretreatment database. Unknown or unpermitted users are promptly inspected and permitted, if necessary.

 Public Information Programs - Over the years, the NBC has routinely published public notices to alert NBC users of the need to obtain a wastewater discharge permit if specific operations are conducted. The NBC has also met with various user groups and held workshops that focused on educating any new class of users required to obtain a discharge permit. These public education programs have been very effective at identifying new and previously unknown users of the sewer systems.

#### **NBC User Inspection Programs**

One of the main objectives of the Pretreatment Program is to protect the NBC wastewater treatment plants from toxic discharges which could result in pass through to the receiving waters or interference with their proper operation, as outlined in 40 CFR §403.5. In addition, Pretreatment staff ensure that federal, state and local pretreatment regulations pertaining to the Clean Water Act are met. The strategy the NBC adopted and implemented to satisfy these objectives include developing local discharge limitations to protect the treatment facilities and public health, permitting of industrial and commercial facilities to control the discharge of toxics, inspecting and sampling nondomestic facilities to ensure user compliance, and the development and implemented by the NBC as part of routine inspections have been very effective at improving user compliance rates. The NBC Pollution Prevention (P2) Program educates users of the many P2 alternatives available instead of discharging toxics into the sewer system, while the Pretreatment staff incorporates user education into every regulatory inspection.

- **Innovative and Effective Inspection Techniques** The NBC Pretreatment staff employs many effective and innovative inspection techniques to aid in achieving the objectives of the NBC to control and reduce pollutant loadings to the POTWs and hence Narragansett Bay. These techniques range from implementing simple internal procedures to standardize inspection activities to forming partnerships with the regulated industrial community. The following is a summary of these highly effective and innovative techniques and programs:
  - Standardization of User Inspection Activities and Documents The Pretreatment Program has made great efforts to thoroughly standardize all aspects of the inspection process from inspection scheduling to writing of the inspection report letter. The Pretreatment Section has standardized and customized annual inspection report checklists for various classes of users, including for Significant Industrial Users (SIU), non-significant industrial users, restaurants, septage haulers, etc. The section has also developed form letters to schedule the annual

SIU inspection and to summarize and transmit the results of facility inspections for various user classes. The various inspection checklists ensure that the Pretreatment staff inspect and review all items of importance at a particular type of facility in a uniform, clear, and concise manner consistent with NBC and EPA protocols. The annual inspection checklist for SIUs has been developed to ensure full NBC compliance with all EPA regulations and to ensure uniform inspections of all SIUs, irrespective of the engineer conducting the facility inspection. The inspection summary form letters may be a Notice of Violation or a "Job Well Done" letter. The Notice of Violation form letter has all routine deficiencies clearly listed. The NBC inspector can then quickly check off the violations observed, add any special facility requirements and the letter can be promptly prepared and issued. In addition to citing the deficiency, the letter explains in an educational manner the reason for the regulation and the importance for ensuring compliance. The standardization of inspection documents has resulted in speedy completion and issuance of uniform inspection reports and summary letters to the user. An inspection report and summary letter are issued for each and every user inspection, typically within fourteen (14) days from the site visit.

- Specialized and Innovative Inspector Training Programs The NBC provides extensive training to new employees and continued training to existing personnel. Pretreatment, EMDA, and Pollution Prevention personnel receive training in all aspects of their positions. On an annual basis, the NBC conducts its own training or contracts outside vendors for the training in the following areas:
  - □ Confined Space Entry Training
  - **u** 40 Hour OSHA HAZWOPER Training
  - □ 8 Hour OSHA HAZWOPER Recertification Training
  - **OSHA** Right to Know Training
  - □ CPR/AED Training
  - □ First Aid Training
  - □ Spill Tracking Training
  - □ Emergency Response Training
  - Oil Boom Deployment

The NBC stresses consistency to Pretreatment staff in regulating nondomestic users. Pretreatment staff members are continually being trained to be consistent. The following is a list of the methods used to ensure consistency:

- Monthly in box reviews of all staff members
- □ Weekly Plan Review Meetings consisting of all technical staff
- Supervisors accompany staff members on inspections
- Supervisors review staff members' letters, memos, and permits

Pretreatment personnel also routinely attend technical seminars to further their knowledge and productivity. The Pretreatment Section has developed several innovative employee-training programs which resulted in more efficient inspection procedures. The Assistant Pretreatment Manager and Principal Pretreatment Engineer work very closely with the engineers and technicians charged with performing the daily user inspections. New staff members are closely supervised by senior staff members to ensure that they properly learn the standard operating procedures.

Weekly in box reviews are conducted of new members to ensure that they understand users' requests and what response is required and monthly in box reviews are conducted of all staff members to ensure standardization of methods and conformance with work schedules. Senior staff members accompany new staff members on their inspections to help them become familiar with NBC user education presentations, process operations, pretreatment systems, and permit requirements and senior staff routinely conduct inspections with even the well trained inspector to ensure continued conformity with NBC inspection policies and protocols.

Feedback, detailing what aspects of the inspection were done well and what aspects need improvement, is provided to the inspector verbally as well as in writing. The Pretreatment Section developed a Pretreatment Inspector Feedback Form for this purpose. The feedback form consists of several sections which cover all aspects of the facility inspection process, including preinspection preparation, inspection interaction with the user, user education, facility inspection observational abilities, inspection documentation, professionalism, self-confidence, etc. Employees are graded on a scale from 0-Missed Completely to 3-Well Done. New employees are not permitted to conduct inspections alone until all aspects of a good inspection, as noted on the feedback form, are satisfactory.

Another innovative training program implemented by the NBC is the annual Spill Response and Tracking Drill. Pretreatment, EMDA, and Pollution Prevention staff participate in a classroom presentation which includes tabletop exercises simulating unusual discharges to the treatment plant and spills occurring in the sewer system. In addition, staff participate in training exercises in the field. Senior staff adds fluorescein dye to the sewer system over a period of time using a metering pump. Senior staff assign a team leader, as is routinely done, to head an investigation to track the "illegal discharge" to the source. For the training drill, the newer employee is typically chosen to be the team leader. The spill is tracked through the sewer system to the firm discharging the dye, where a thorough facility inspection is conducted. Inspectors are trained to collect evidentiary samples necessary for a good enforcement action. This annual tracking, evidence gathering and inspection drill has greatly improved the awareness and inspection abilities of all NBC Pretreatment staff.

- Pollution Prevention Referral Program During all Pretreatment regulatory inspections, the Pretreatment inspector routinely refers the user to the NBC Pollution Prevention Program for FREE technical assistance. All inspection summary letters and Notice of Violation letters also advise the user to obtain the FREE expertise of the NBC Pollution Prevention Program. These referrals have resulted in improved compliance rates and non-compliant users achieving compliance more quickly.
- Inspection Educational Efforts User education is by far the single most important aspect of any user inspection. During the annual NBC inspection, nondomestic users are educated regarding all aspects of the NBC including the NBC Mission Statement, the purpose and types of all NBC inspections, and the Significant Non-Compliance (SNC) criteria. The inspector clearly explains what constitutes SNC, the importance of maintaining full compliance and all permit requirements are explained to the user in detail. NBC inspection summary letters are also very educational in nature. Instead of simply requiring a user to perform a task, the letter educates the user regarding the reason for the imposed requirement. This often results in quick user compliance with the imposed requirements. These extensive user education efforts have been very effective at encouraging user compliance. The SIU rate of Significant Non-Compliance was impressively reduced in the Field's Point District from a high of 39.0% in 1992 to 7.6% in 2005, while the SIU Rate of SNC for Bucklin Point was reduced from a high of 44.8% in 1994 to 10.0% in 2005. The overall rate of SNC for all NBC SIUs for 2005 was 8.6%, a slight decrease from 8.7% observed in 2004. This is within the EPA level of 10% recommended for EPA Pretreatment Program Excellence recognition. These impressive reductions in the Rate of Significant User SNC are clearly attributable to improved user education and prompt resampling requirements for any effluent violation.
- **Types of Pretreatment Inspections -** The NBC conducts six types of inspections of nondomestic users. The following is a summary of the inspection types utilized by the NBC:
  - ~ *Initial Inspection* The initial pretreatment inspection can be an announced or unannounced inspection and is performed to determine if the user is regulated under pretreatment regulations and to inform the user of pretreatment requirements.
  - Annual Inspection An annual inspection is a thorough inspection of the facility and the user's records to determine if the firm is complying with all NBC and permit requirements. This inspection is done once per 12 month period for Significant Industrial Users (SIU) and covers all the items shown in the Annual Inspection Checklist which is provided in ATTACHMENT VOLUME I, SECTION 3. The annual inspection is an announced inspection which consists of an extensive review of paperwork, processes, pretreatment systems, treatment procedures, sampling procedures, spill containment measures, and chemical/waste storage areas.

- *Follow-up Inspection* This inspection may be an announced or unannounced inspection to determine if specific items noted in an annual inspection were completed as required. Follow-up inspections may be conducted to view work in progress, work completed or discuss problems that the firm may be having in complying with or understanding NBC or Pretreatment Program requirements.
- Sampling Inspection The sampling inspection is an unannounced inspection which must be conducted of every Significant Industrial User at least once every 12 months, as required by EPA regulation. The NBC typically conducts sampling of each SIU twice every 12 months.
- Facility Shutdown Inspection This is typically an announced inspection to conduct an inventory of all chemicals and solutions on-site, to observe facility decontamination procedures, to seal sewer connections to prevent illegal discharges to the sewer, and to install prohibited discharge stickers on all tanks.



Facility Shutdown Inspection of an electroplating facility that is no longer in operation.



Follow-up inspection of the same facility to verify that the firm has disposed of all solutions and complied with NBC Shutdown Procedures.

*Emergency Response or Special Investigation Inspection* – This is an immediate unannounced inspection initiated in response to a complaint or spill to determine the source of problems occurring in the sewer system. These problems or complaints are typically reported by NBC employees, local authorities or by district residents.

From January 1, 2005 through December 31, 2005, the Pretreatment staff conducted 2,306 inspections of users, not including sampling visits. This represents an increase of 447, or 24%, inspections over the number of facility inspections conducted by the Pretreatment staff the previous year. Of the 2,306 non-sampling inspections conducted by the Pretreatment staff, 506 were inspections of SIUs and 1,800 were inspections of non-significant users. The Pretreatment staff conducted 393 facility inspections of categorical users and 113 inspections of significant non-categorical industrial users in both districts, excluding sampling visits.

The Pretreatment staff conducted 23 regulatory compliance meetings with users during 2005. All facilities classified as SIUs were inspected at least <u>twice</u> during the 12 month report period with the exception of one firm which changed ownership in early 2005. The NBC Pretreatment Section satisfied and exceeded EPA requirements to inspect every significant industrial user at least once every 12-month period.

During the past year, EMDA staff conducted 333 industrial user sampling inspections of 127 industrial user facilities. Of the 333 sampling inspections, 308 sampling inspections were of significant users and 25 sampling inspections were of non-significant users. There were 227 sampling inspections of 89 categorical industries and 81 sampling inspections of 27 significant non-categorical users.

During 2005, the EMDA Section sampled every SIU at least once. All SIUs were sampled at least twice in 2005, with the exception of one firm that did not discharge during the year. A sample was collected at this firm from a sump to ensure the wastewater contained in the sump was not contaminated. Many SIUs were sampled more than twice due to effluent violations observed at the firms. TABLE 8 summarizes the status of each firm that was not sampled or inspected at least twice in 2005 by the NBC.

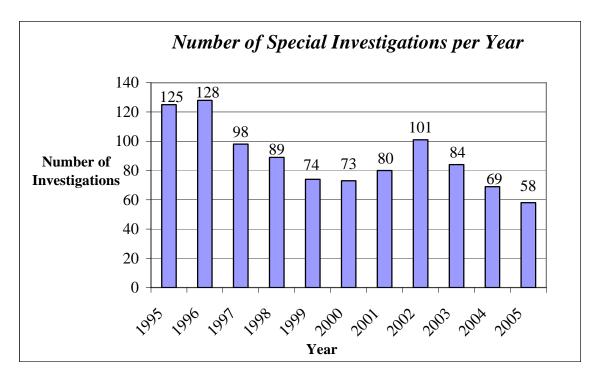
TABLE 8
Summary of SIUs Sampled or Inspected Less than
Twice in 2005

COMPANY NAME	2005 SAMPLE & INSPECTION SUMMARY	EXPLANATION
	Bucklin Point Dis	trict
American Insulated Wire, Inc.	1 sample only	Firm ceased process operations in June 2003. The firm did not discharge in 2005. A sample was collected of wastewater contained in a sump to ensure it was not contaminated.
Arch Specialty Chemicals, Inc.	1 inspection only	Firm changed ownership in early 2005.

All NBC SIUs with discharges were sampled at least once in 2005, and were sampled by the NBC in accordance with the EPA regulations to sample each SIU every 12 months. A summary of the number of types of inspections performed by the NBC this reporting period is provided in TABLES 3 and 4, the Pretreatment Performance Summary Sheets, which are contained in CHAPTER I of this report. A list of each NBC sampling and nonsampling user inspection and the inspection date is provided in ATTACHMENT VOLUME II, SECTION 2.

#### **Emergency or Special Investigations**

Over the past year, NBC Pretreatment staff investigated approximately 58 reports of spills, odors, blockages, unusual plant influents, and illegal discharges to the sewer system within the Field's Point and Bucklin Point service areas. This is a decrease of 11 from the 69 investigations conducted in 2004. A listing of year 2005 emergency or special investigations is provided in ATTACHMENT VOLUME II, SECTION 4. FIGURE 6 is a graphical trend analysis detailing the number of pretreatment investigations conducted annually since 1995.



#### FIGURE 6

As can be seen from FIGURE 6, the number of investigations and spill response activities fluctuates from year to year, but has been significantly reduced from the number of investigations conducted in the early 1990s. This is attributed to better education of users regarding spill prevention practices and overall environmental awareness by industry.

#### FIGURE 7

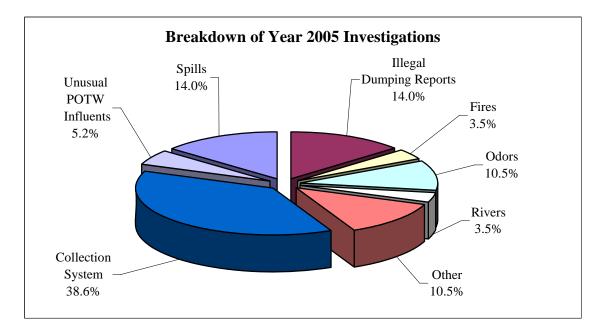


FIGURE 7 is a graphical breakdown of the types of investigations conducted in year 2005. As can be seen from the graph, the majority of Pretreatment special investigations result from reports from the Interceptor Maintenance Section of blockages and other unusual circumstance in the sewer system, 38.6%. Of the 58 special investigations, there were eight reports of unpermitted discharges or illegal dumping, 14.0% of all investigations reported.

There were eight investigations of gasoline, fuel, oil and/or chemical spills, 17 reports of grease discharges and blockages in sewer lines, three reports of solvent odors detected during line cleaning activities, six odor complaint investigations, and three reports of unusual influents. These investigations often require frequent follow-up activities, subsequent inspections and clean-up activities, and often result in the initiation of enforcement actions by the NBC. Numerous follow-up inspections were required as a result of these initial 58 investigations. Those NBC investigations of major concern and interest to the NBC over the past year are described in the following paragraphs:

#### <u>Spills</u>

During 2005, Pretreatment staff investigated eight spills within the NBC service districts, four in the Field's Point district and four in the Bucklin Point district. Of the eight investigations, four were in response to oil or fuel spills, three were in response to chemical spills, and one was in response to a tanker truck that was situated in a sink hole with the potential to spill its contents.

The oil and fuel spills varied in size from a few gallons of gasoline to approximately 10 gallons of gasoline that spilled when a car caught fire causing the gas tank to melt and release the fuel. All but one of these spills occurred outdoors. These spills did not impact the NBC treatment facilities. However, the spilled oil and fuel from all of the spills reached catch basins in the area of the spills. The responsible party at each one of these events hired contractors to handle the clean-up. Due to the clean-up efforts, none of the material discharged to the NBC sewer system.



Storm drain at Crystal Thermoplastic protected by absorbent materials

NBC staff responded to three incidents of chemical spills in 2005. All three spills occurred at permitted industrial users and did not adversely effect the treatment facilities. The first spill occurred at CCL Custom Manufacturing, Inc. in Cumberland, which manufactures household and personal hygiene products. The firm spilled a mixture of paraffinic oils on the floor. The spill was initially contained by the firm's spill control measures. However, the manual pumps were accidentally activated causing the material to be discharged to the sewer. The second spill occurred at Teknor Apex Company located in Pawtucket. The company was filling a tank with process water from another tank causing it to overflow. The process water reached a catch basin. The company was required to pump out the catch basin. The third spill occurred at Crystal Thermoplastics, Inc. in Cumberland. The firm spilled an ethylene glycol mixture in its parking lot. The company hired a contractor to clean up the material and the affected area. These spills did not have an adverse impact on the treatment plant.

Pretreatment staff respond to all reports of spills in the service district to ensure that prohibited substances do not enter NBC-owned facilities or Narragansett Bay. The appropriate local and/or state authorities are contacted by the NBC when it is determined during an investigation that a spill has discharged into a water collection system not owned by the NBC.

#### Investigations Resulting from Sewer Maintenance Activities

During 2005, Pretreatment and EMDA staff investigated three reports of solvent odors detected by a contractor conducting line cleaning operations. During the cleaning operation where grit was being removed, solvent odors were released to the atmosphere. It was determined that the solvent had been in the grit and not recently released by current industrial sources. Samples of the grit from these lines were collected and analyzed. The grit removed from these locations was handled and disposed of properly off-site.

#### Unusual Influent at Field's Point - Solids Loadings

The Pretreatment Section investigates all reports of unusual influent from both facilities. In mid 2005, Pretreatment staff worked together with EMDA staff to investigate and determine the source of high quantities of inorganic solids discharging to the Field's Point treatment facility. Samplers were deployed throughout the sewer system to determine where the loading was originating. In addition, permitted users such as construction projects were identified and sampled over the course of a week. After the analytical results



Shank/Balfour Beatty's sedimentation pond

of the sampling was reviewed, it was determined that Shank/Balfour Beatty's Ernest location (Shank) was the source of the inorganic solids. This company is constructing the three mile tunnel for the NBC CSO Abatement Project. Pretreatment staff worked with NBC Construction & Grants and Operations staff and Shank to minimize the impact of the groundwater discharges to the plant. Based on this investigation, Shank reconfigured the sedimentation pond to increase the settling retention time. In addition, Pretreatment staff implemented a

weekly inspection program to monitor the depth of the solids in the sedimentation pond and determine when cleaning operations were to be performed. EMDA staff monitored the influent to the plant from the Shank project on a daily basis. Shank finished the mining operation in late 2005. Once the mining operation was completed, the quantity of inorganic solids in the influent at the plant returned to normal.

#### **Restaurant Related Grease Investigations**

During the past year Pretreatment staff responded to a total of thirteen grease related investigations. There were seven investigations conducted in the Bucklin Point District and six investigations conducted in the Field's Point District. Of the thirteen grease investigations conducted by the Pretreatment Section, nine investigations were associated with food preparation operations.

Pretreatment staff conducted seven grease related investigations in the Bucklin Point district, five of which were associated with food preparation operations. Three of the investigations were conducted upstream of Higginson Avenue in Central Falls. The sewer line on Higginson Avenue was blocked with grease. Pretreatment investigated all food preparation facilities upstream of the blockage. These investigations resulted in permitting seven new food preparation facilities. The other two investigations were of facilities located on Mendon Road in Cumberland. One was as a result of a blockage which caused a manhole to surcharge. Four facilities discharged through this manhole and all were inspected. Two were previously unpermitted and were



Surcharging manhole due to a grease and solids blockage

required to obtain permits and install grease removal equipment. The last inspection was conducted as a result of high quantities of grease seen in a manhole. The sole restaurant upstream was required to install NBC approved grease removal equipment.

In Field's Point, Pretreatment staff responded to four reports of grease in the sewer system related to food preparation facilities. All of the investigations were in response to reports from the Interceptor Maintenance Section. These investigations resulted in three previously unpermitted restaurant obtaining permits.

#### Illegal Dumping & Unpermitted Discharge Investigations

The NBC Pretreatment Section investigates all reports of illegal dumping and unpermitted discharges into the sewer system, storm drain system, and/or rivers. Over the past year pretreatment personnel have investigated nine reports of illegal dumping or unpermitted discharges within the Field's Point and Bucklin Point Districts. Of the nine investigations, two involved illegal and/or unpermitted discharges into local rivers. One river discharge was determined to be of raw sewage discharging into the Providence River. Construction debris from the Rte. 195 relocation project was in a sewer line, causing the sewage to back-up and discharge through a combined sewer outfall. The construction company responsible for the project removed the debris. The other was of an oily discharge entering the Seekonk River. It was determined the discharge was not from a NBC outfall, but it was from York Pond.

The remaining seven reports of illegal dumping were of various materials. Two of the reports were regarding greasy wastewater discharging to catch basins. One was of a five gallon bucket of greasy wastewater generated from a church feast tipping over. The City of Providence cleaned out the catch basin. The second was of a resident washing greasy equipment outside. The resident was instructed to conduct washing operations properly. Three of seven reports were regarding automotive fluids. Two of these reports were of oil

and one was of antifreeze in a catch basin. The responsible companies were inspected. The remaining two reports, one of wastewater from a sandblasting operation discharging to the sewer, and one of grease and oven cleaner discharging outside of a restaurant, were unfounded. None of the five incidents of illegal discharge had an adverse impact on the treatment facilities.

#### Pass-through and Interference

During 2005, the NBC Pretreatment Section conducted 58 special or emergency investigations within the Field's Point and Bucklin Point districts. Over 19.0% of all investigations involved either an unusual influent to the Bucklin Point or Field's Point treatment facilities, illegal dumping, or spills. The most common type of emergency investigation was reports of blockages and other problems in the collection system, 37.9% of all investigations.

The next most common types of investigations were illegal dumping and/or unpermitted discharges and spills with eight of each type. These investigations involved primarily oils, gasoline, and grease either being intentionally dumped or accidentally spilled and discharges to rivers.

All reports of spills, dumping activities, unusual influents, and other related incidents during 2005 were thoroughly investigated. It is not known at the onset of an unusual influent report if the influent pollutant will cause interference with either mechanical equipment or with the microbial organisms utilized at the treatment facilities to break down the sanitary waste. Nonetheless, each report must be investigated to ensure that the unusual influent does not cause interference with NBC operations, pass through the facility into the receiving waters, or cause a discoloration of the receiving body of water, all of which would result in NBC being in violation of its RIPDES permits. None of the unusual influent incidents investigated during 2005 resulted in interference or pass-through situations at either of the NBC wastewater treatment facilities. This is a testament to the excellent job done daily by the NBC team to control the discharge of toxic and nuisance pollutants.

## **IV. COMPLIANCE MONITORING**

#### **Compliance Monitoring**

The Narragansett Bay Commission utilizes two types of monitoring to determine user compliance with effluent discharge limitations. These are:

- User Self-Monitoring;
- Compliance monitoring conducted by NBC personnel.

A description of both types of monitoring is provided in the following sections.

#### **User Self-Monitoring**

User self-monitoring is monitoring conducted by an industrial or commercial user in accordance with the terms of their permit. The frequency of self-monitoring required by the permit may vary from once every twelve months (one time per year) to once per month (twelve times per year) depending on the nature and volume of the wastewater discharges. In some cases, permits may require compliance monitoring of each facility discharge. The frequency of self-monitoring is automatically increased to weekly when a user fails to meet standards as demonstrated by self-monitoring required under the terms of a permit or by NBC sampling results. Once the user has demonstrated full compliance during four consecutive sampling dates, the user is returned to the monitoring frequency specified in the permit.

User self-monitoring must be conducted in accordance with federal pretreatment requirements as specified in 40 CFR §403 and analytical techniques specified in 40 CFR §136. Results must be submitted with a properly completed Self-Monitoring Compliance Report (SMCR) form. The SMCR form requires the user to review the analytical results prior to submittal, to notify the NBC of any violation within twenty-four (24) hours of becoming aware of the violation and to enter the analytical report identification number on the SMCR form. The SMCR form notifies the users of the NBC requirement to resample their wastewater for any parameters violating standards. This resampling must be done and results submitted within thirty (30) days of becoming aware of the violation. The SMCR form also requires the user to notify the NBC of the reasons for the violation and the steps and time frame necessary to correct the violations. This form must be signed by an authorized agent of the company. A sample Self-Monitoring Compliance Report form is provided in ATTACHMENT VOLUME I, SECTION 3.

In 1993, the Pretreatment Staff developed the Twenty-Four Hour Violation Notification Fax form so that the user could quickly report an effluent violation to the NBC. This form also provides a good file record that the proper NBC violation notification was satisfied by the user. A sample Twenty-Four Hour Violation Notification Fax form is provided in ATTACHMENT VOLUME I, SECTION 3. Samples taken by industrial and commercial users can be either composite samples or grab samples. Composite samples consist of a number of samples taken over a period of time that are combined. Most permit sampling consists of composite samples.

Grab samples consist of a single sample taken at one point in time. This type of sample is typically used to monitor the pollutant concentrations of batch discharges from facilities and to ensure that wastewater treated on a batch mode basis is receiving proper pretreatment. A batch discharge usually occurs from one tank over a short period of time.

Many users are required to perform both composite and grab sampling of their discharges. Composite sample results are evaluated for compliance with the NBC's discharge limitations shown in TABLE 9. This table indicates the discharge standards that must be maintained by users located in the Field's Point and Bucklin Point drainage districts. Batch discharges are evaluated for compliance by means of a concentrated discharge formula. This formula is based on the allowable mass loading from a facility and is essentially equivalent to the EPA combined wastestream formula.

In addition to regular wastewater sampling, many industrial users, including all electroplaters and metal finishers, are required to continuously record the pH of the effluent discharged from their firm. These users are required to file a monthly pH Monitoring Report summarizing the maximum, minimum, and average pH values for each day of operation. The pH Monitoring Report form requires the user to certify that the data reported to the NBC was taken directly from the pH recording chart and is reported to an accuracy of 0.1 standard units. Firms that discharge wastewater on a batch mode basis must record the final pH of the batch prior to discharge. This data must also be reported monthly. The NBC Batch and Continuous pH Monitoring Report forms are provided in ATTACHMENT VOLUME I, SECTION 3.

#### NBC Industrial User Sampling Program

NBC EMDA personnel conduct compliance monitoring of industrial and commercial facilities to assess the users' compliance status and to verify the validity of user self-monitoring results. Sampling is conducted inside the facility and is random and unannounced. A chain of custody procedure is used which includes completion of a chain of custody document. Sample bottles are sealed with bottle sealing tape to prevent tampering after sampling and preservation has been completed. A sample submission sheet is completed by the NBC monitoring personnel conducting the sampling event and specifies the exact sampling procedure to be implemented, the laboratory analysis requested to be conducted, facility water consumption data, sample preservation documentation and a certification of split sample acceptance or denial signed by the user. Copies of these sampling and chain of custody documents are provided in ATTACHMENT VOLUME I, SECTION 3.

#### NBC FIELD'S POINT EFFLUENT DISCHARGE LIMITATIONS\*

(Providence, North Providence, Johnston, small sections of Lincoln and Cranston)

<u>Parameter</u>	<u>Maximum Daily</u> (Composite daily for 1 day)	<u>Average</u> (10 day)
Cadmium (Total)	0.11	0.07
Chromium (Total)	2.77	1.71
Copper (Total)	1.20	1.20
Cyanide (Total)	0.58	0.58
Lead (Total)	0.60	0.40
Mercury (Total)	0.005	0.005
Nickel (Total)	1.62	1.62
Silver (Total)	0.43	0.24
Zinc (Total)	2.61	1.48

Parameter	Limitation (Max.)
Total Toxic Organics (TTO)	2.13
Biochemical Oxygen Demand (BOD)	300.00**
Total Suspended Solids (TSS)	300.00**
Total Oil and Grease (Fats, Oil and Grease)	125.00
Oil and Grease (Mineral Origin)	25.00
Oil and Grease (Animal/Vegetable Origin)	100.00
pH range (at all times)	5.0 - 11.0 standard units

#### NBC BUCKLIN POINT EFFLUENT DISCHARGE LIMITATIONS\*

(Pawtucket, Central Falls, Lincoln, Cumberland, Rumford Section of East Providence, and the Eastern Section of Smithfield)

Parameter	<u>Maximum Daily</u> (Concentration Limit mg/l)	<u>Monthly Average</u> (Concentration mg/l)
Arsenic (Total)	0.20	0.10
Cadmium(Total)	0.11	0.07
Chromium (Total)	2.77	1.63
Copper (Total)	1.20	1.20
Cyanide (Total)	0.50	0.50
Lead (Total)	0.69	0.29
Mercury (Total)	0.06	0.03
Nickel (Total)	1.62	1.62
Selenium (Total)	0.40	0.20
Silver (Total)	0.40	0.20
Tin (Total)	4.00	2.00
Zinc (Total)	1.67	1.39
Parameter		Limitation (Max.)
Total Toxic Organics (TTO)		2.13
Biochemical Oxygen Demand (BOD)	300.00**	
Total Suspended Solids (TSS)	300.00**	
Total Oil and Grease (Fats, Oil and Grease)		125.00
Oil and Grease (Mineral Origin)		25.00
Oil and Grease (Animal/Vegetable Origin)		100.00
/		

pH range (at all times)

\* All limitations are in units of mg/l unless otherwise specified.

\*\* Exceeding these limitations may be permitted but exceedance will be subject to surcharge in accordance with rates approved by the Public Utilities Commission and R.I.G.L. §39-1-1-1 et seq.

5.0 - 11.0 standard units

The EMDA Program utilizes many controls to insure the legal integrity of the samples collected for compliance and enforcement monitoring. Quality Assurance and Quality Control begins with the purchase of materials. The sample bottles purchased are high quality and pre-cleaned. New bottles are purchased and utilized for each sampling event and all old bottles are discarded. Only the bottles used in automatic samplers and cyanide sample bottles are washed and reused by NBC staff. These bottles are replaced annually. Preservatives purchased are reagent grade with ultra low levels of impurities.



Laboratory staff entering data into LIMS

Standard Operating Procedures (SOP) have been established for glassware and equipment cleaning. These were developed in accordance with EPA established protocols. A copy of the Standard Operating Procedures Manual is kept in the laboratory at all times for reference. The procedures include specific information relative to the types of chemicals used, such as phosphate free detergents, de-ionized water, types and strengths of acids, and solvents. EMDA sampling equipment and protocols were modified several years ago to satisfy EPA Clean Sampling requirements.

A logbook is maintained for each automatic sampler to document all usage, cleaning and repairs, as well as all preventive maintenance, which is performed twice a year. All sample lines are prepared in the same manner as sample containers. Acids used in this process are also periodically analyzed for contaminants. A blank water sample of the sampler hose and pump lines is collected and preserved upon completion of the cleaning process. This blank is submitted to the lab with the samples that are collected with that sampler. In addition, the Nanopure<sup>©</sup> Deionized Water System used by the program is checked each week at the ppb level to ensure the integrity of the final de-ionized water rinse.

Whenever the NBC conducts user sampling, the user is offered a replicate sample that they may have analyzed by an independent laboratory for comparison with the NBC's results. The user is notified of the NBC's results as soon as they are reported by the NBC laboratory.



NBC Lab Staff Member Performing Pollutant Analysis

In addition to compliance monitoring inside the industrial and commercial user facilities, the NBC also monitors manholes strategically located throughout the sewer system on a regular basis. The purpose of this manhole monitoring is to track spills, concentrated or non-compliant discharges, and to sample users without them being aware that sampling is being conducted. The majority of samples collected in 2005 by the EMDA personnel were analyzed at the NBC laboratory located at Fields Point. The NBC Bucklin Point and Field's Point Laboratories were consolidated as of November 2001. A state of the art, full service wastewater laboratory was constructed to combine the two NBC labs and to accommodate new EPA regulations that call for more sensitive detection of various materials contained in wastewater.

The EPA has outlined several analyses that will require ultra low level detection. These analyses are for Trace Metals utilizing an inductively coupled plasma/mass spectrometer (ICP/MS), mercury using a cold vapor atomic fluorescence spectrometer, and cyanide using various methods. To achieve these ultra low levels, the instruments must be kept in an environment free of contaminants. The major contaminant of concern is metals. An area of the lab is classified as being a Class 1000 Clean Room. This means that there is very minimal exposed metal in this area. Everything in this area from the light fixtures to the door jambs are coated or made of a non-metallic material. Those who work in this area are required to wear special coveralls and gloves.

There are separate areas of the clean room designated for digestion of metals, metals analysis on the ICP and metals analysis on the mercury analyzer. The mercury analyzer uses EPA Method 245.7 and currently has a detection limit of 1.4 parts per trillion (ppt). The detection limit is expected improve as protocols for this new equipment are further refined. The laboratory's final goal is to use EPA Method 1631 for the measurement of total mercury, with an estimated method detection limit of 0.05 ppt and minimum reporting limit (ML) of 0.2 ppt. The ICP/MS is used for ultratrace multi-elemental analysis. The method used is EPA Method 200.8 for trace metals at EPA Water Quality Criteria levels.

The lab facility has a microbiology lab dedicated to fecal coliform and various other bacterial analysis. A microscope, camera, and monitor are some of the tools used in the "Micro" room. There is also a room specifically used for making media, which is the material used to promote bacteria growth. This is important to control contamination concerns. To accommodate the many research projects conducted by NBC and to satisfy new EPA regulations, it was vital to construct a consolidated state of the art lab.



NBC Laboratory Building

Between the period of January 1, 2005 through December 31, 2005, NBC personnel conducted 333 sampling inspections of industries located within the NBC Field's Point and Bucklin Point Drainage Districts, resulting in the collection of 333 composite and grab samples. Of these 333 samples, 293 were in full compliance with the NBC standards and 40 were not in compliance, resulting in a user compliance rate of 88% based upon NBC analyses, an increase from the 87.1% rate of compliance reported for 2004 NBC monitoring results.

NBC personnel collected samples from all significant categorical and non-categorical users that discharged into the NBC sewer system during calendar year 2005. In fact, most SIUs were sampled at least twice in 2005, with the exception of one user that could only be sampled once due to operational situations occurring at this firm. This firm was detailed in CHAPTER III. The firm did not discharge in 2005. The NBC satisfied all EPA requirements regarding sampling SIUs, as all NBC significant users with discharges were sampled in 2005, well within the EPA requirement to sample each SIU at least once every twelve months.

The NBC conducted sampling of 116 Significant Industrial User facilities and 13 non-significant user facilities in the two NBC districts during 2005. Of the 129 total facilities sampled by the NBC, 89 facilities were classified as categorical industries at the time of the sampling event. There were 27 firms classified as Significant Non-Categorical facilities when sampled by the NBC during 2005.

Computer printouts of the past year's sampling results for significant and non-significant users, separated by district, are provided in ATTACHMENT VOLUME II, SECTIONS 5 and 6 respectively. NBC analyses are indicated by a "Y" in the printout. These printouts list cadmium, chromium, copper, lead, nickel, silver, zinc, cyanide, BOD, TSS, Oil and Grease, and other categorical parameters specific to the user. The compliance status of each result is also indicated.

#### **Analysis of Monitoring Results**

NBC permits required industrial and commercial users to submit 2,870 wastewater monitoring reports for the period from January 1, 2005 through December 31, 2005. For this period, the industrial and commercial users submitted 3,872 sample results, 3,677 of which were in full compliance with the NBC and EPA standards. This is a user self monitoring report rate of compliance of 95.0%. The users submitted 34.9% more analyses than required by permits due to the NBC's requirement to conduct weekly sampling once non-compliance has occurred.

TABLE 10 provides a summary of the batch and non-batch compliance monitoring results for categorical and non-categorical industries located in both NBC districts for the period from January 1, 2005 through December 31, 2005. TABLE 11 provides a summary of the batch and non-batch compliance monitoring results for the significant and non-significant industrial users. The data reported in TABLES 10 and 11 is shown graphically in FIGURES 8 and 9. TABLE 12 is a comparison of the percent compliance for both self-monitoring and NBC sampling results for the aforementioned period. This table clearly indicates that there may be inconsistencies between NBC and user sampling results. While user self-monitoring compliance reports submitted by significant users indicate a compliance rate of 98.2%, NBC results indicate only an 87.3% compliance rate for this class of users.

#### Narragansett Bay Commission Field's Point and Bucklin Point Districts

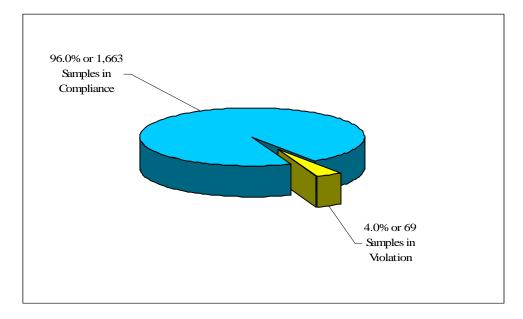
#### Summary of All Compliance Monitoring Results for Categorical and Non-Categorical Users

#### January 1, 2005 - December 31, 2005

<b>User Self-Monitoring Results</b>	Categorical	Non-Categorical	Totals
Total Samples Required	1,220	1,650	2,870
Total Samples Submitted	1,521	2,018	3,539
Total Samples In Compliance	1,484	1,900	3,384
Total Samples Not In Compliance	37	118	155
NBC Monitoring Results			
Total Samples Collected	211	122	333
Total Samples In Compliance	179	114	293
Total Samples Not In Compliance	32	8	40
All Results			
Total Samples Reviewed	1,732	2,140	3,872
Total Samples With Violations	69	126	195
Total Samples In Compliance	1,663	2,014	3,677
Total Users Sampled	89	499	588
Total Users With Violations	29	64	93
Total Users Without Violations	60	435	495

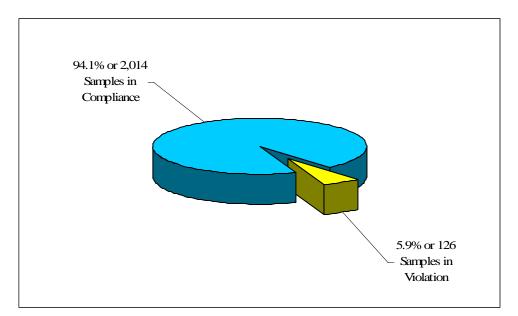
#### FIGURE 8

#### 2005 Rates of Compliance for Categorical and Non-Categorical Users Field's Point & Bucklin Point Districts



**Categorical User Analyses** Total Number of Samples = 1,732

#### Non-Categorical User Analyses Total Number of Samples = 2,140



#### Narragansett Bay Commission Field's Point and Bucklin Point Districts

#### Summary of All Compliance Monitoring Results for Significant and Non-Significant Users

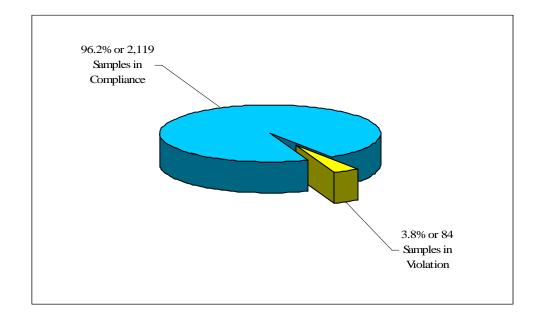
#### January 1, 2005 - December 31, 2005

User Self-Monitoring Results	Significant Users	Non- Significant Users	Totals
Total Samples Required	1,461	1,409	2,870
Total Samples Submitted	1,897	1,642	3,539
Total Samples In Compliance	1,852	1,532	3,384
Total Samples Not In Compliance	45	110	155
NBC Monitoring Results			
Total Samples Collected	306	27	333
Total Samples In Compliance	267	26	293
Total Samples Not In Compliance	39	1	40
All Results			
Total Samples Reviewed	2,203	1,669	3,872
Total Samples With Violations	84	111	195
Total Samples In Compliance	2,119	1,558	3,677
Total Users Sampled	115	473	588
Total Users With Violations	38	55	93
Total Users Without Violations	77	418	495

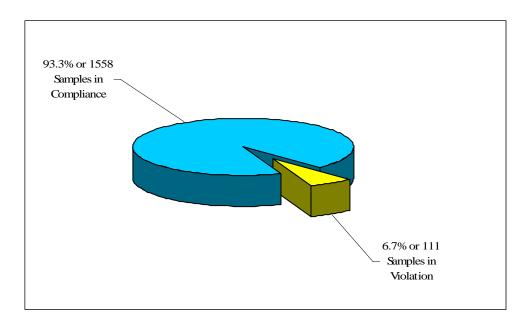
#### FIGURE 9

#### 2005 Rates of Compliance for Significant and Non-Significant Users Field's Point & Bucklin Point Districts

Significant User Analyses Total Number of Samples = 2,203



#### Non-Significant User Analyses Total Number of Samples = 1,669



#### Narragansett Bay Commission Field's Point and Bucklin Point Districts

#### **Comparison of Compliance Rates for Self-Monitoring and NBC Sampling Results**

### January 1, 2005 - December 31, 2005

	User Self-	NBC	All
	Monitoring	Monitoring	Results
<u>Significant Users</u>			
Compliance Rate	98.2%	87.3%	96.2%
Non-Compliance Rate	1.8%	12.7%	3.8%
Non-Significant Users			
Compliance Rate	96.2%	96.3%	93.3%
Non-Compliance Rate	3.8%	3.7%	6.7%
<u>Categorical Users</u>			
Compliance Rate	98.3%	84.8%	96.0%
Non-Compliance Rate	1.7%	15.2%	4.0%
Non-Categorical Users			
Compliance Rate	96.4%	93.4%	94.1%
Non-Compliance Rate	3.6%	6.6%	5.9%
<u>All Users</u>			
Compliance Rate	97.3%	88.0%	95.0%
Non-Compliance Rate	2.7%	12.0%	5.0%

This data review indicates a slight improvement in the overall SIU compliance rate based upon user monitoring and NBC results when compared to the previous reporting year, as the overall SIU rate of compliance increased slightly from 96.0% in 2004 to 96.2% in 2005. There was a 10.9% difference in significant industrial user compliance rates observed between user and NBC sampling results. The difference in compliance rates observed for categorical users for these two types of effluent monitoring was even greater at 13.5%.

User self monitoring reports submitted by categorical users indicated full compliance, 98.3% of the time, while NBC monitoring found categorical users to be in compliance for only 84.8% of NBC sampling events. These differences in NBC and user monitoring compliance rates clearly indicate that some users may not be properly collecting samples or reporting results that are truly representative of the quality of their effluent discharge and may even indicate that some firms may be falsifying monitoring reports. The NBC aggressively investigates these discrepancies through its industry and manhole sampling programs.

TABLE 13 provides a comparison of the compliance rates for different classes of users located in the Field's Point and Bucklin Point Districts. The compliance rates for each class of users in both districts were very similar. The overall rate of compliance for Field's Point users was 94.8%, while it was 95.2% in the Bucklin Point District.

The Fields Point categorical users were in full compliance for 96.0% of the sampling events at their facilities in 2005. This compliance rate increased slightly from 95.8% in 2004. Significant Industrial Users in the Bucklin Point District had a rate of compliance of 96.3%, slightly higher than the 96.1% SIU compliance rate observed in the Field's Point District.

The overall 2005 rate of SIU compliance in both districts was 96.2%, a slight improvement over the 96.0% compliance rate observed in 2004 for this class of user. As can be seen from TABLE 13, non-categorical users in Bucklin Point had the highest rate of compliance, 96.6%, while the non-significant users located in the Bucklin Point District had the highest rate of non-compliance, 6.6%. The rate of user compliance for all users in both districts increased slightly in 2005 compared to 2004, from 94.7% to 95.0%.

TABLE 14 provides an analysis of the percentage of firms in each user class with perfect compliance records for effluent monitoring occurring during 2005. This analysis indicates that 67.4% of categorical users and 67.0% of significant users had perfect compliance records for all effluent parameters and sampling events. Non-significant users had the highest percentage of firms with perfect compliance records, 88.4%. During 2005, of the 588 firms that sampled their wastestream, 495 firms or 84.2% of users were in full compliance with NBC and EPA discharge standards. This analysis excludes the pH parameter and only reviews compliance with toxic pollutant discharge parameters. The perfect compliance rate for each year since 1995 is presented in FIGURE 10. The rate of all users with perfect compliance for effluent monitoring has shown marked improvement over the years. In 1995 the overall rate of compliance for all users was 58.7% compared with 84.2% in 2005. The rate of compliance for SIUs and categorical users has also shown improvements over the same period. In 1995 the compliance rate for SIUs and categorical users was 51.1% and 52.7% compared to the 2005 compliance rates of 67.0% for SIUs and 67.4% for categorical users. The increase in SIU and categorical user compliance rates can be attributed to educational efforts regarding EPA and NBC requirements by Pretreatment and Pollution Prevention staff. In addition to educating these users, the Pollution Prevention staff offer assistance to companies to resolve compliance issues. By providing this assistance and education, users are more aware of how to maintain compliance.

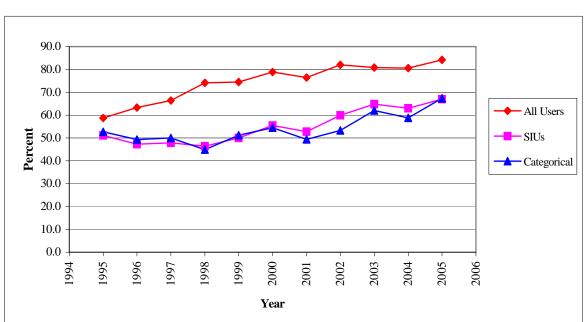


FIGURE 10 Rate of Perfect Compliance with Effluent Parameters for All Users, Significant, and Categorical Users

#### Narragansett Bay Commission

#### Comparison of Compliance Rates Between Field's Point and Bucklin Point Districts for All Monitoring Results

#### January 1, 2005 December 31, 2005

	Field's Point District	Bucklin Point District	Both Districts
<u>Significant Users</u>			
Compliance Rate Non-Compliance Rate	96.1% 3.9%	96.3% 3.7%	96.2% 3.8%
<u>Non-Significant Users</u>			
Compliance Rate Non-Compliance Rate	93.3% 6.7%	93.4% 6.6%	93.3% 6.7%
<u>Categorical Users</u>			
Compliance Rate Non-Compliance Rate	96.0% 4.0%	96.0% 4.0%	96.0% 4.0%
Non-Categorical Users			
Compliance Rate Non-Compliance Rate	93.8% 6.2%	96.6% 5.4%	94.1% 5.9%
<u>All Users</u>			
Compliance Rate Non-Compliance Rate	94.8% 5.2%	95.2% 4.8%	95.0% 5.0%

#### Narragansett Bay Commission

#### Analysis of Percentage of Firms With and Without Effluent Violations\* for Various User Classes Field's Point and Bucklin Point Districts

#### January 1, 2005 - December 31, 2005

	% Firms Without Effluent Violations*	% Firms With Effluent Violations
Categorical Users	67.4%	32.6%
Non-Categorical Users	87.2%	12.8%
Significant Users	67.0%	33.0%
Non-Significant Users	88.4%	11.6%
All Users	84.2%	15.8%

#### \*Excludes pH Parameter Violations.

Of the 3,872 analytical reports reviewed during 2005, there were 195 reports that indicated non-compliance with one or more of the NBC or EPA effluent parameters (excluding pH). Of these 195 non-compliant sample reports, 84 analyses were of samples collected from 38 significant industrial user facilities and 111 non-compliant samples were collected from 55 non-significant facilities.

Six of the 38 Significant Industrial Users that had effluent violations during 2005 had five or more effluent parameter violations during the report period. In fact, of the 10,017 various pollutant parameters tested by Significant Industrial Users, these six firms were responsible for 41 parameter violations out of a total of 111 parameter violations reported by all significant users during 2005. These six firms accounted for 36.9% of all SIU parameter violations over the past year. The NBC has initiated enforcement actions against all of the following firms, and escalated enforcement actions may be pending against some of these users at this time. A listing of each of these six firms and the current status of each of these users is provided in TABLE 15.

#### Narragansett Bay Commission

#### Status of Significant Users With 5 or More Parameter Violations

### January 1, 2005 - December 31, 2005

<u>Company Name</u>	Number of Parameter <u>Violations</u>	<u>User Status</u>
Alpha Plating & Metallizing	6	This Field's Point metal finishing firm has experienced three cyanide violations, two nickel violations, and one copper violation. All violations occurred during NBC sampling events. Resampling for the aforementioned violations has been completed and this firm is currently in compliance with effluent discharge limitations.
Eastern Color & Chemical Company	7	This Field's Point chemical manufacturing firm experienced three Total Oil and Grease violations and four Total Toxic Organics violations. The firm has not determined a cause for the Total Oil and Grease or the Total Toxic Organics violations. Resampling for the Total Oil and Grease violations has been completed. The firm is currently in the process of resampling for Total Toxic Organics.
JRB Associates, Inc.	6	This Field's Point metal finishing firm has experienced one nickel violation, one cyanide violation, and four EPA cyanide violations. The firm attributes the four EPA cyanide violations to poor rinsing and insufficient batch treatment. Resampling for the aforementioned violations has been completed and this firm is currently in compliance with effluent discharge limitations.

## TABLE 15 (continued)

## Narragansett Bay Commission

## Status of Significant Users With 5 or More Parameter Violations

## January 1, 2005 - December 31, 2005

KIK Custom Products, Inc.	10	This Bucklin Point pharmaceutical manufacturing firm has experienced one acetone violation, one total toxic organics violation, two zinc violations, and six total oil and grease violations. The firm determined the zinc violations were caused from build-up of solids in the treatment system. The firm investigated the sources of the remaining violations, but could not determine the cause. The firm has completed resampling for acetone, total toxic organics, and zinc parameter violations. Resampling for total oil and grease violations is in progress.
Liberty Plating Company, Inc.	5	This Bucklin Point electroplating firm experienced two cyanide violations, one copper violation, one lead violation, and one nickel violation. The cyanide, copper, and nickel violations were from NBC sampling events. The firm attributes the violations to poor plating techniques. Resampling for all violations has been completed.
R. E. Sturdy Company	7	This Field's Point electroplating company experienced seven violations over the past year. The firm experienced five copper violations, one silver violation, and one cyanide violation. The firm attributed violations to changes in production activities, and modified its treatment procedures in order to improve compliance. The firm is currently conducting the NBC required resampling.

## 2005 Industrial User Compliance Status Summary

During 2005, the NBC continued to monitor and track the compliance status of all industrial users in both the Field's Point and Bucklin Point districts. Notices of Violation were issued for all instances of non-compliance. A total of 2,264 Notice of Violation letters were issued in 2005. A table detailing each type of Notice of Violation letter issued to each firm can be found in ATTACHMENT VOLUME II, SECTION 8. A summary of the monthly compliance status for Significant Industrial Users can be found in ATTACHMENT VOLUME II, SECTION 8. A summary of the monthly compliance status for Significant Industrial Users can be found in ATTACHMENT VOLUME II, SECTION 8. A summary of the monthly compliance status for Significant Industrial Users can be found in ATTACHMENT VOLUME II, SECTION 5. The NBC issued two Administrative Orders (AO) during 2005 and assessed a total of \$169,500 against these two firms. A summary of NBC Enforcement Actions including the penalties assessed is also provided in CHAPTER V.

### **Industrial Surveillance Manhole Monitoring Program**

In June 1993, the NBC created the EMDA Section to conduct user and manhole sampling as well as analyze data, determine long and short term loading trends and conduct other special studies. This sampling had previously been conducted by Pretreatment staff. This change was facilitated by internal restructuring which allowed for more efficient Pretreatment and Monitoring Programs to be implemented through the specialization of personnel duties.



During 2005, EMDA staff conducted sampling of an average of approximately seven industrial manholes each week. The automatic samplers for industrial manholes are typically programmed to take a grab sample every 15 minutes over an approximately 32 hour period and utilize either one large bottle to obtain a single composite sample or a 24 bottle carrousel to obtain 24 discrete samples. For carrousel installations, 24 composite samples consisting of five grab samples per bottle are obtained over the 32 hour

sampling period. At the lab, EMDA staff checks each of the 24 sample bottles for pH and any unusual wastewater characteristics. Should any unusual conditions be observed, one or possibly all of the 24 samples would be analyzed separately. If no unusual characteristics are observed, an equal volume aliquot of each of the 24 samples is composited into two separate samples for laboratory analyses for metals and cyanide. After obtaining results indicating non-compliance, the Pretreatment Section attempts to determine the possible source of these non-compliant discharges. Manhole monitoring results continue to indicate declines in the quantities of toxics discharged into the sewer system.

During 2005, the NBC collected a total of 356 manhole samples from manholes located throughout the two NBC sewer districts. Out of the 356 samples, 289 were from industrial manholes, 44 were from residential manholes, and 23 were from manholes to support sewer line cleaning efforts and the mercury study. This is a slight decrease from 364 manhole samples collected in 2004. A total of 22 manholes were sampled in both Field's Point and Bucklin Point, however, due to low flow conditions or mechanical problems, wastewater could not be collected by the automatic samplers.

The NBC personnel collected 126 samples from industrial surveillance manholes located in the Bucklin Point District. The compliance rate for industrial manhole samples for the Bucklin Point District was 92.9%. NBC personnel collected 163 samples from industrial manholes located in the Field's Point District. The rate of compliance for industrial manhole samples in the Field's Point District was 90.8%. These results show that at various times and in several locations, NBC discharge standards may have been violated. The NBC also conducts weekly manhole sampling in residential drainage areas to determine sanitary loadings. A discussion of the results of sanitary manhole monitoring is provided in CHAPTER VI of this report and a discussion of the manholes with elevated concentrations of toxics is provided in the following paragraphs. Industrial surveillance and sanitary manhole monitoring results for 2005 are provided in ATTACHMENT VOLUME II, SECTION 7.

#### INDUSTRIAL SURVEILLANCE MANHOLE VIOLATIONS

#### FIELD'S POINT DISTRICT

#### Industrial Surveillance Manhole 10A

Industrial Surveillance Manhole 10A is located on Georgia Avenue in Providence downstream of Providence Chain, an electroplating facility, and the former Beaucraft facility. On October 29, 2005 the concentration of silver was in excess of the NBC discharge limitation of 0.43 ppm and the concentration of cyanide was in excess of the NBC discharge limitation of 0.58 ppm. Providence Chain and the area upstream of the manhole were inspected to determine a potential source. Continued industrial manhole monitoring will be conducted by NBC personnel in 2006 to monitor the compliance status of this area.

#### Industrial Surveillance Manhole 12A

Industrial Surveillance Manhole 12A is located on Virginia Avenue in Providence downstream of RIBCO Manufacturing, Inc. which conducts electroplating operations. On October 29, 2005 the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm and the concentration of silver was in excess of the NBC discharge limitation of 0.43 ppm. A Notice of Violation was issued to the firm. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 12B

Industrial Surveillance Manhole 12B is located on Virginia Avenue in Providence upstream of RIBCO Manufacturing, Inc. On April 9, 2005 the concentration of nickel was in excess of the NBC discharge limitation of 1.62 ppm. The area upstream was investigated and International Insignia, which performs electroplating operations, was identified as a potential source. The firm was inspected. Continued industrial manhole monitoring of this manhole and the manholes up and down stream of International Insignia will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 20A

Industrial Surveillance Manhole 20A is located on Eddy Street in Providence downstream of R.E. Sturdy Company, which performs electroplating operations. On September 17, 2005 the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm. The firm was issued a Notice of Violation. The firm submitted a report indicating that it investigated its process operations and believes they were not the source of the noncompliant wastewater. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 53A

Industrial Surveillance Manhole 53A is located on Plymouth Street in Providence downstream of Cannon & Brown, Inc., which performs electroplating operations. On March 26, 2005 the concentration of nickel was in excess of the NBC discharge limitation of 1.62 ppm. The firm was issued a Notice of Violation. Subsequent monitoring of this manhole has shown compliance with NBC discharge limitations for all parameters. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 94A

Industrial Surveillance Manhole 94A is located on Silver Spring Street in Providence downstream of JRB Associates Inc., which performs metal finishing operations. On February 11, 2005 the concentration of nickel was in excess of the NBC discharge limitation of 1.62 ppm. On February 11, March 12, and July 16, 2005 the concentration of cyanide was in excess of the NBC discharge limitation of 0.58 ppm. The firm was issued a Notice of Violation for each instance of noncompliance. The firm submitted a report indicating the suspected cause of the high concentrations to be employee error within the facility, and indicated that training would be conducted. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 111B

Industrial Surveillance Manhole 111B is located on Railroad Avenue in Johnston upstream of G. Tanury Plating Company and downstream of Hillview Auto Body and Evans Plating Corporation's Johnston facility. Evans Plating conducts electroplating operations and Hillview Auto Body conducts automotive repair operations. On November 12, 2005 the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm and the concentration of lead was in excess of the NBC discharge limitation of 0.69 ppm. The concentrations of copper and lead were in compliance in the manhole downstream of G. Tanury Plating Company. All facilities were inspected. Based upon the flow in the line, G. Tanury Plating Company's water usage, and the concentrations up and downstream in the manhole for G. Tanury, it is believed that the upstream sample may have been contaminated and not representative of the wastewater flow in the sewer. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manholes 153A & B

Industrial Surveillance Manholes 153A and 153B are located on Waterman Avenue in North Providence downstream and upstream of Evans Plating Corporation's North Providence facility, which conducts electroplating operations. On November 12, 2005 the concentration of chromium was in excess of the NBC discharge limitation of 2.77 ppm and the concentration of zinc was in excess of the NBC discharge limitation of 2.61 ppm. The area upstream was investigated and Induplate, Inc., which performs electroplating operations, was identified as a potential source. The firm was inspected. Continued industrial manhole monitoring of these manholes, and the manholes up and downstream of Induplate, Inc. will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manholes 193A

Industrial Surveillance Manhole 193A is located on DeSoto Street in Providence downstream of J.C. Gorham, which conducts zero discharge electroplating operations. On March 15, April 22, and June 7, 2005 the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm and on April 22, 2005 the concentration of cyanide was in excess of the NBC discharge limitation of 0.58 ppm. The firm was inspected and issued a Notice of Violation after each instance of noncompliance. The firm submitted a report and attributed the violations to a deteriorated seal on a floor drain. The firm resealed the floor drain. Continued industrial manhole monitoring of this firm will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manholes 193B

Industrial Surveillance Manhole 193B is located on DeSoto Street in Providence upstream of J.C. Gorham which conducts Zero Wastewater Discharge electroplating operations. On June 7, 2005 the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm and the concentration of silver was in excess of the NBC discharge limitation of 0.43 ppm. The area upstream was inspected and found to be residential. The line was cleaned to ensure that buildup of grit is not the source of the noncompliant samples. In addition, J.C. Gorham was inspected. Continued industrial manhole monitoring of this firm will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manholes N160003, N160011, and N160013

These manholes are located along the Moshassuck River interceptor near West River Street and Corliss Street in Providence. Solvent odors were observed when the sewer line was being cleaned as part of normal maintenance activities. Samples were obtained from the grit in these manholes and the concentration of total toxic organics was in excess of the NBC discharge limitation of 2.13 ppm in both the solid and liquid phases. This area was once a heavy industrial area. Pollutants settled into the grit from past discharges prior to regulation and were released into the wastewater and air when the grit was disturbed during the cleaning operation. The grit was removed from the manholes and disposed of properly off-site as hazardous waste.

#### BUCKLIN POINT DISTRICT

#### Industrial Surveillance Manhole 32B

Industrial Surveillance Manhole 32B is located on Patterson Avenue in Pawtucket downstream of CHN Anodizing which conducts anodizing operations. On March 4, 2005 the concentration of nickel was in excess of the NBC discharge limitation of 1.62 ppm. A Notice of Violation was issued to the firm. The firm submitted a report indicating the suspected cause of the high concentration to be employee error within the facility, and indicated that training would be conducted. Subsequent monitoring of this manhole has shown compliance with NBC discharge limitations for all parameters. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 36B

Industrial Surveillance Manhole 36B is located on Mineral Spring Avenue in Pawtucket downstream of Levin Plating which conducted electroplating operations. The firm ceased discharges and was out of business as of June 30, 2005. On June 11, 2005 the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm. A Notice of Violation was issued to the firm, and the firm was inspected. On December 10, 2005 the concentration of chromium was in excess of the NBC discharge limitation of 2.77 ppm. The area was inspected to determine all potential sources. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of the area.

#### Industrial Surveillance Manhole 37B

Industrial Surveillance Manhole 37B is located on Mineral Spring Avenue in Pawtucket downstream of Providence Metallizing Company, Inc. which conducts electroplating operations. On June 11, 2005, the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm. A Notice of Violation was issued to the firm. Subsequent monitoring of this manhole has shown compliance with NBC discharge limitations for all parameters. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 74

Industrial Surveillance Manhole 74 is located on Chace's Place in Central Falls downstream of Liberty Plating which conducts electroplating operations. On June 25, 2005, the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm, the concentration of nickel was in excess of the NBC discharge limitation of 1.62 ppm, the concentration of silver was in excess of the NBC discharge limitation of 0.43 ppm, and the concentration of cyanide was in excess of the NBC discharge limitation of 0.58 ppm. A Notice of Violation was issued to the firm citing each parameter, and the firm was inspected. Subsequent monitoring of this manhole has shown compliance with NBC discharge limitations for all parameters. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm.

#### Industrial Surveillance Manhole 92B

Industrial Surveillance Manhole 92B is located on New England Way in Lincoln downstream of Tanury Industries which conducts electroplating operations and Tanury Industries PVD, Inc. which conducts metal finishing operations. On July 1, 2005 and July 23, 2005, the concentration of copper was in excess of the NBC discharge limitation of 1.20 ppm, the concentration of nickel was in excess of the NBC discharge limitation of 1.62, and the concentration of cyanide was in excess of the NBC discharge limitation of 0.58 ppm. A Notice of Violation was issued to both firms for each instance. An Administrative Order was issued to the Tanury Industries which included these violations. A discussion of this Administrative Order can be found in CHAPTER V. Continued industrial manhole monitoring will be conducted by NBC personnel during 2006 to monitor the compliance status of this firm. V. ENFORCEMENT

## **NBC Enforcement Actions**

The Narragansett Bay Commission (NBC) will initiate some type of enforcement action against 100% of those persons and companies who violate the NBC Rules and Regulations. A wide range of enforcement actions is used to bring industrial and commercial users into compliance with NBC requirements and effluent limitations. The action can be as routine as a telephone call or as serious as an administrative order and assessment of penalty. Hundreds of phone calls were made during the past year and 2,264 Notices of Violation were issued for various violations of NBC Rules and Regulations. During 2005, the NBC issued two administrative orders and assessed a total of \$169,500 dollars in penalties against violators. The following is a description of the most common types of enforcement actions initiated by the Commission over the past year:

- *Telephone calls* to users are made daily to discuss violations and problems. These calls are often sufficient to bring the user into compliance. A telephone discussion sheet documenting the conversation is prepared and placed in the user's file or in some cases a letter may be sent to the user summarizing the discussion.
- Notices of Violation are issued by the NBC to inform a user of its noncompliance with NBC Rules and Regulations and warn the user that escalated enforcement action may result for continued noncompliance. These letters are computer generated and may be tailored by the relevant engineer or technician as appropriate. A Notice of Violation specifically states that its issuance does not prohibit other enforcement action. It also informs the violator that the non-compliance may result in publication of the firm's name in the state's largest daily newspaper and explains that inclusion on that list will subject the violator to liability for payment of the publication. In addition, the Notice of Violation letters refer the user to free technical and compliance assistance from the NBC Pollution Prevention Program. The most typical Notices of Violation are described below. Examples may be viewed in ATTACHMENT VOLUME I, SECTION 4.
  - Letters of Deficiency are Notice of Violation letters issued to notify the industrial user of deficiencies observed during a facility inspection. The Letter of Deficiency is prepared and issued by the engineer or technician that conducted the inspection or observed the violation, is sent to the user via Certified Mail, and requires the user to correct the noted deficiency within a specific time period. The NBC issued 250 Letters of Deficiency to users during 2005. An example of a Letter of Deficiency is provided in ATTACHMENT VOLUME I, SECTION 4.

- Notices for Failure to Meet Standards are issued by the Pretreatment Staff each time NBC or user self-monitoring results indicate a violation of NBC or EPA discharge limitations, including violations of the monthly average limits. The NBC issued 150 notices of this type to industrial and commercial users during the past year.
- Notices of pH Violations are issued by the Pretreatment Staff each time a user submits a monthly pH self-monitoring report that reveals violations of NBC pH discharge limitations. The NBC issued 285 notices of this type during 2005.
- Notices of Failure to Submit Monitoring Reports are Notice of Violation letters issued to users for failure to submit a Self-Monitoring Compliance Report, pH Monitoring Report or Zero Discharge Certification on time. A similar letter is issued for failure to properly complete or sign a Self-Monitoring Compliance Report or pH Monitoring Report. The NBC issued 727 Notices of Violation to industrial and commercial users during the past year detailing these various types of violations. A similar Notice of Violation is issued for failure to sample or analyze for all required parameters. During 2005, eighteen such letters were issued to users that either failed to sample or analyze for all required parameters.
- Notices of Failure to Immediately Report Violations are issued to users that fail to notify the NBC within twenty-four (24) hours of becoming aware of a violation of NBC effluent limitations in accordance with EPA regulation 40 CFR§403.12(g)(2). During 2005, there were 26 notices of this type issued to violators of this regulation.
- Notice of Failure to Satisfy NBC Requirements are issued by the Commission when a user exceeds a specified deadline for submission of any of a number of various types of documents or for exceeding the completion date specified for tasks required by the NBC. Examples of such tasks may include installation of spill control facilities, pretreatment equipment, flow meters, sampling ports, etc. During 2005, the NBC issued a total of 564 notices of this type.
- *Failure to Pay Permit Fees* is a Notice of Violation issued by the Pretreatment Section to firms greater than 90 days late in paying permit fees. During 2005, the Pretreatment staff issued 181 letters of this type to users in the NBC district.

- Letters requiring an increase in frequency of self-monitoring are issued to users who violate NBC discharge limitations and require the user to sample their wastewater weekly, or even daily, to demonstrate progress toward meeting effluent limitations. Once the user violates NBC discharge limitations, the Failure to Meet Standards Notice of Violation letter is automatically issued. During 2005, the Pretreatment Section issued 150 Notice of Violation letters that required resampling to be conducted immediately by violating users. This Notice of Violation requires weekly sampling to be conducted and continued until the user demonstrates at least four (4) consecutive monitoring reports indicating full compliance with effluent standards. This enforcement protocol is effective at bringing the user into compliance with effluent standards because the added expense and burden of weekly sampling encourages the quick correction of existing problems.
- Letters of Wastewater Discharge Permit Suspension are typically issued to Significant Industrial Users who have not discharged process wastewater to the NBC sewer system for at least 30 days. These letters are issued by the Executive Director. During 2005, the NBC did not issue any letters of suspension. These letters require the user to permanently disconnect the final process discharge line from the NBC sewer line due to their potential to adversely impact the NBC should illegal or unpermitted discharges occur. The suspension of a user's permit relieves the user from having to submit monthly monitoring reports. Inspections of these users' by Pretreatment staff are still conducted since they still have the potential to impact the NBC sewer system.
- Annual publication of the user's name in the state's largest daily paper will result if a violator meets the criteria for Significant Non-Compliance as defined in 40 CFR 403.8(f)(2)(vii). All Notices of Violation issued during the preceding year contained language warning the industrial user that the name of their firm would be published if their outstanding violation was not quickly corrected. Despite these warnings, the names of 28 firms found to be in Significant Non-Compliance with NBC regulations were listed in an advertisement in the PROVIDENCE JOURNAL on March 1, 2006 for violations occurring between October 1, 2004 and December 31, 2005. A copy of this public notice is provided later in this chapter in FIGURE 10.
- Meetings with the user are held to discuss problems or violations the firm may be experiencing, often producing good results. Before initiating an administrative action and/or assessing an administrative penalty, the parties may reach a resolution of the issues without further enforcement action. At these meetings, the user is informed of their potential financial liability should their non-compliance status continue, often resulting in compliance.

- Administrative Orders ("AO") are Orders issued by the NBC to address repeated or serious instances of noncompliance. Administrative Orders are classified into one of four general types (Compliance Orders, Cease and Desist Orders, Consent Orders and Termination/Suspension of Permit/Service Orders). The Administrative Order may or may not assess an administrative penalty. Depending on the type of Administrative Order issued, the user may be required to immediately cease discharging or achieve compliance with NBC rules and regulations within a specified time frame. Administrative Orders are considered the harshest control vehicle for ensuring compliance with NBC regulations. All Orders entitle the alleged violator the right to request a hearing before an independent hearing officer with regard to both the issue of compliance and penalties. Administrative Orders are issued by NBC's General Counsel.
- *Civil Suits* are filed against users for nonpayment of pretreatment fees or to enforce the terms of an Administrative Order, Consent Order or Final Decision and Order. Depending on the amount outstanding, the suits are filed either in District or Superior Court. These suits are filed only after all other collection avenues have been attempted and were unsuccessful. Firms may pay in full, establish a payment schedule or negotiate a settlement as a result of these suits. During 2005, 22 civil suit were filed to collect nonpayment of pretreatment fees. Five were located in the Bucklin Point district and eighteen were located in the Field's Point District.

## 2005 Administrative Orders

During 2005, the NBC issued two Administrative Orders (AO) for violations of NBC rules and regulations and/or permit requirements. Both AO's issued in 2004 were issued to users located in the Field's Point District and the other was issued to a user located in the Bucklin Point District.

A sample Administrative Order is provided in ATTACHMENT VOLUME I, SECTION 4. A listing of Administrative Orders issued during 2005 is found in TABLE 16, while TABLE 17 provided at the end of this chapter provides a history of all enforcement actions taken by the NBC as of December 31, 2005, the penalties assessed, the penalties paid and the present status of each enforcement action. A brief summary of each Administrative Order issued during the past calendar year is provided below.

## TABLE 16Administrative Orders IssuedJanuary 1, 2005 through December 31, 2005

#### **Field's Point District**

AO #	Company	Issue Date
#FP-01-05	Wal-Mart Stores, Inc.	October 17, 2005

#### **Bucklin Point District**

AO #	Company	Issue Date
#BV-01-05	Tanury Industries	September 14, 2005

#### Field's Point District

AO #FP-01-05 was issued against Wal-Mart Stores, Inc. on or about October 17, • 2005. The AO cited Wal-Mart Stores, Inc. for failing to take proper precautions to prevent debris from entering into NBC facilities in violation of Article 4.2 of NBC's Rules and Regulations; failure to take proper precautions to prevent damage to manhole frames, covers, and sewer structures in violation of Article 4.2 of NBC's Rules and Regulations, failure to timely apply for a sewer alteration permit in violation of Article 4.5 of NBC's Rules and Regulations; and failure to post sewer connections in violation of permit requirements. An administrative penalty of \$61,000.00 was assessed. Wal-Mart Stores, Inc. was further ordered to immediately submit to the NBC in writing a report stamped by a Rhode Island Professional Engineer certifying that the soil operations could not in any way adversely affect NBC facilities; immediately commence monitoring of soil compaction as directed by NBC, provide NBC with weekly reports, and notice within 24 hours if results exceed allowable limits specified in the report; immediately complete the application process for the sewer alternation permit; reimburse NBC for the cleaning and televising of the sewer lines both immediately and post construction, in order to assess any and all damage to NBC facilities, associated with 51-85 Silver Spring Street in Providence, RI; immediately insert and maintain debris platforms in both manholes and overall NBC facilities forthwith as well as, throughout the duration of construction activity; and to post their sewer alteration permit upon receipt. Wal-Mart Stores, Inc. preserved its right to hearing. Negotiations are ongoing as is NBC's investigation as to the extent of the damage caused by Wal-Mart Stores, Inc. if any. The Wal-Mart location that is the subject of this AO is currently in the construction phase, therefore, they are not presently in violation of any of Pretreatment's compliance requirements.

#### **Bucklin Point District**

• AO#BV-01-05 was issued against Tanury Industries and Thomas Tanury (collectively hereinafter "Tanury") on or about September 14, 2005. The AO cited Tanury with failure to comply with the NBC effluent pH limitations; failure to maintain records of its pretreatment system; failure to maintain records of its pretreatment system; failure to properly report effluent pH discharges; failure to operate and maintain its pretreatment system; failure to properly store chemical solutions as required; failure to notify the NBC prior to making changes in its process operations or pretreatment; failure to comply with the NBC's effluent

discharge limitations for copper, nickel, silver, cyanide, and total residual chlorine; failure to submit required reports and results on time' failure to timely pay its annual discharge permit fee; failure to comply with terms of the Wastewater Discharge Permit i.e. – illegal/unpermitted dumping of untreated wastewater; and failure to accurately report discharges from the groundwater remediation system. An administrative penalty of \$108,500.00 was assessed. The AO further ordered Tanury to immediately comply with all NBC effluent pH limitations; immediately begin to properly maintain the Pretreatment logbook; immediately begin proper recording or effluent pH discharges; immediately commence proper operations of the entire pretreatment system at Tanury Industries; immediately institute all steps necessary to ensure proper storage of all chemical solutions; immediately institute all steps necessary to ensure that the NBC is notified prior to changes being made to Tanury's process operations or pretreatment; immediately comply with all NBC effluent discharge limitations immediately comply with all NBC effluent discharge limitations; immediately institute all steps necessary to ensure that all required reports and results are received on time; immediately institute all steps necessary to ensure timely payment of its annual Wastewater Discharge permit fee; immediately institute all steps necessary to ensure permit compliance and proper storage of all chemicals solutions; and immediately begin proper recording of discharges from groundwater remediation system. Tanury preserved its right to hearing. Negotiations resulted in the execution of a Consent Order on December 31, 2005 wherein Tanury agreed to pay an administrative penalty of \$24,000 over a 12 month period. In addition, Tanury agreed to expend \$70,000 to upgrade its existing pretreatment operations. Said pretreatment improvements shall include both short term and long term modifications/improvements to be completed by November 30, 2007. Stipulated penalties for violating any of the effluent discharge limitations, sampling and/or reporting requirements set forth in its Wastewater Discharge Permit as follows; beginning with the month of November 2007 and for six months thereafter, Tanury shall pay \$100.00 per parameter for each violation of pH effluent values of > 0.2 or more standard units and \$250.00 for each metal exceedance for copper, nickel, and evanide by any amount based on user or NBC monitoring. Tanury is currently in compliance with pretreatment requirements.

#### **Permit Suspensions**

As stated in Article 8.14 of the NBC Rules and Regulations, the Executive Director may suspend the Wastewater Discharge Permit of any user who ceases operations for any period exceeding one month. The suspension does not act as a revocation of the permit, but rather as a temporary suspension of the users' rights under the permit while operations have ceased. During 2005, no Letters of Wastewater Discharge Permit Suspension were issued.

## **Update of Past Enforcement Actions**

#### Field's Point District

- AO #FP-01-04 was issued against the Elmhurst Extended Care on or about March 5, 2004. The AO cited Elmhurst Extended Care for failing to submit Self-Monitoring Compliance Reports; failing to maintain and operate its required grease removal units; and failing to submit written certification that its grease removal units have been serviced. An administrative penalty of \$20,000 was assessed. Elmhurst Extended Care was further ordered to immediately provide NBC with written verification that its grease removal units were operational, and that all past due compliance monitoring reports were submitted. Elmhurst Extended Care preserved its right to hearing. Negotiations resulted in the execution of a Consent Order on October 27, 2004 wherein Elmhurst Extended Care agreed to pay an administrative penalty of \$7,500 over a 12 month period. Stipulated penalties of \$250 for each occurrence of non-compliance with NBC and/or categorical discharge limitations for a one year period were also imposed. Elmhurst Extended care fulfilled all of their Consent Order requirements.
- AO #FP-02-04 was issued against Roger Williams Medical Center on or about March 5, 2004. The AO cited Roger Williams Medical Center with failure to comply with the NBC's effluent limitation for silver, failure to submit Self-Monitoring Compliance Reports; failure to submit resampling results and/or reports explaining for reasons for violations and the corrective action(s) taken to prevent future noncompliance, failure to properly maintain a required grease removal unit; and failing to notify the NBC writing certifying that its grease removal unit had been serviced and was operational. An administrative penalty of \$30,000 was assessed. The AO further ordered Roger Williams Medical Center to immediately provide NBC with written verification that its grease removal unit was operational, all past due compliance monitoring results, and its resampling results for silver. Roger Williams Medical Center preserved its right to hearing. Negotiations results in the execution of a Consent Order on October 27, 2004 wherein Roger Williams Medical Center agreed to pay an administrative penalty of \$12,400 over a 12 month period. Stipulated penalties of \$250 for each occurrence of non-compliance with NBC and/or categorical discharge limitations for a one year period were also imposed. Roger Williams Medical Center fulfilled all of their Consent Order requirements.
- AO #FP-01-03 was issued against the Town of Johnston on or about September 10, 2003. The AO cited the Town of Johnston with failing to apply for a Building Sewer Connection Permit prior to commencing construction of a fire station which will be serviced by the NBC owned facilities. An administrative penalty of \$10,000 was assessed. Additionally, the Town of Johnston was ordered to immediately remove any illegal connections to the NBC facility, and submit a required Building Sewer Connection Permit application. The Town of Johnston preserved its right to a hearing. Negotiations are ongoing to resolve this AO in conjunction with AO #FP-05-02.

- AO #FP-02-03 was issued against Victory Finishing Technologies (Victory) on or about September 10, 2003 for failing to comply with the NBC's effluent limitations for pH, cyanide, nickel, and silver; failing to operate and maintain its pretreatment system; failing to maintain records of its pretreatment system; failure to submit pH Monitoring Reports and Self-Monitoring Compliance Reports on time; failing to submit pretreatment plans to the NBC for approval; and, failing to follow its Spill and Slug Prevention Control and Countermeasure Plan. Due to the fact that Victory was in bankruptcy, prior to issuance of the AO, a Motion for Relief from Stay was filed with the US Bankruptcy Court and was granted. An administrative penalty of \$55,000 was assessed. The AO also required Victory to immediately comply with effluent limitations, file all required reports on time, adhere to terms of its spill and slug prevention control plan, submit a summary report evaluating its waste treatment system's functionality, and notify the NBC for approval prior to making changes to process or pretreatment systems in the facility. Victory preserved its right to hearing and a status conference was held in November 2003 addressing the violations. Due to the fact that Victory declared bankruptcy, prior to issuance of the AO, a Motion for Relief from Stay was filed with the U.S. Bankruptcy Court and was granted. Negotiations in this matter resulted in the execution of a Consent Order on June 8, 2005 wherein Victory agreed to pay an administrative penalty of \$5,000, hire a consultant to prepare an NBC approved environmental training session and undergo an audit. The \$5,000 penalty payment was received by NBC and Victory has been taking the appropriate steps to move forward with said order.
- AO #FP-03-03 was issued against New England Industries on or about September 10, • 2003 for failing to comply with NBC's effluent limitations for cadmium, zinc, copper, lead and nickel and failing to properly report effluent discharge sampling results/falsification of sampling results. An administrative penalty of \$35,000 dollars was assessed. The AO also required New England Industries to cease and desist processing any materials from its sister company, Century Plating International, and to comply with all terms of its Wastewater Discharge Permit. New England Industries preserved its right to a hearing. A status conference was held in December 2003, at which time New England Industries indicated that it was in the process of closing both the New England Industries and the Century Plating International facilities. Negotiations resulted in the execution of a Consent Order on March 9, 2004 wherein New England Industries agreed to pay an administrative penalty of \$1,500 and enforcement costs of \$500. Stipulated penalties of \$50 for each occurrence of non-compliance with NBC and/or categorical EPA discharge limitations for a one year period were also imposed. The one year time period expired.
- AO#FP-05-02 was issued against the Town of Johnston on or about October 24, 2002. The AO cited the Town of Johnston with the installation of a sewer connection to the NBC facilities in violation of an issued Sewer Alteration Permit, and direct interference and damage to an NBC owned sewer facility. An administrative penalty of \$25,000 was assessed and the Town of Johnston was ordered to immediately cease and desist from any further construction activity near the NBC facility, immediately remove the illegal connection to the NBC facility, and repair and replace the damaged manhole as a result of the illegal connection. Negotiations are ongoing to resolve this AO and AO #FP-01-03.

- AO #FP-02-01 was issued against Ultra Metal Finishing Co., Inc. and Edward Medici (collectively herinafter Ultra Metal) on December 27, 2001. The AO cited Ultra Metal for failure to submit Self-Monitoring Compliance Reports; failure to submit pH Monitoring Reports; failure to submit pH Monitoring Reports on time; failure to maintain records of its pretreatment system and failure to submit re-sampling results and/or reports explaining the reasons for violations and the corrective actions taken to prevent future non-compliance. Ultra Metal was ordered to cease and desist from discharging into the NBC's facilities; its wastewater discharge permit was revoked, and an administrative penalty of \$5,000 was assessed. Prior to the issuance of the AO, Ultra Metal's permit had been suspended for failure to comply with the terms of a previous Consent Order and AO, which had required Ultra Metals to submit a Facility Shut Down Procedure. At the time of the suspension, its discharge connection to the NBC facilities was sealed and numerous drums of chemicals were clearly identified by NBC staff as a "Prohibited Discharge". Ultra Metal filed to preserve its right to hearing. On or about October 29, 2003, NBC's Legal Section filed a Superior Court civil action against Ultra Metal to enforce the penalty portion of the Final Decision and Order, and to collect \$9,366.21 in unpaid permit fees. Ultimately, this matter was dismissed at both Ultra Metal Finishing Co., Inc. and Mr. Medici declared bankruptcy. The matter is now closed.
- AO #FP-01-00 was issued against Crown Plating, Inc. and William D'Agostino on June 20, 2000. An administrative penalty of \$6,250 was assessed. Crown Plating failed to preserve its right to hearing. The NBC filed a Superior Court action seeking a mandatory injunction to have Crown Plating's connection to the NBC facilities permanently sealed. This company is now out of business. The Superior Court granted the NBC's injunction, and the facility has been closed and its process drains were sealed. The Court also granted the NBC \$19,000 for permit fees, consumption fees, and the penalty amount. The NBC received judgment to collect these amounts through a wage garnishment from William D'Agostino. Mr. D'Agostino is in compliance with the terms of the judgement.
- AO #FP-02-98 was issued against Ad-Tech, Inc. and Gary Sugal, on March 17, 1998. An administrative hearing was held on December 17, 1998 and March 9, 1999. Following conclusion of the hearing, the Hearing Officer issued a decision recommending that the NBC issue a Final Decision and Order assessing a \$75,000 penalty against Ad Tech, with Sugal being jointly and severally liable for \$55,000 of the \$75,000 penalty. Thereafter, the NBC issued a Final Decision and Order requiring Ad Tech to pay a \$75,000 penalty and holding Sugal jointing and severally liable for \$55,000. Ad Tech and Sugal appealed the matter to Superior Court. This appeal is still pending.

#### **Bucklin Point District**

- AO#BV-01-03 was issued against CHN Anodizing on or about March 27, 2003 for failing to comply with NBC effluent limitations for pH, nickel and chromium; failure to operate and maintain its pretreatment system; failure to maintain records of its pretreatment system; failing to submit Self-Monitoring Compliance and pH Monitoring Reports on time; failure to properly report effluent pH discharges; failing to immediately notify the NBC of a spill at the time of the incident; and, improperly storing chemicals according to an NBC approved spill control plan. An administrative penalty of \$50,000 dollars was assessed. The AO ordered CHN to comply with all pH and effluent limitations; maintain and operate its pretreatment system at all times; maintain accurate records of the operation and maintenance of its pretreatment system; submit its pH and Self-Monitoring Compliance reports on time; report pH to the required accuracy; notify NBC of any spills; and, adhere to the approved spill control plan. CHN preserved its right to a hearing. Negotiations resulted in the execution of a Consent Order on August 6, 2004 wherein CHN agreed to pay an administrative penalty of \$12,000. The Consent Order further required CHN to install a pH neutralization system upgrade by December 31, 2004. CHN is in compliance with the terms of the Consent Order.
- AO#BV-04-02 was issued against Instant Septic Environmental Services and Douglas Goss on or about August 8, 2002. The AO cited Instant Septic for falsification of septage originator/customer signatures on NBC required septage discharge manifest forms. An administrative penalty in the amount of \$20,000 was assessed and further required Instant Septic to immediately cease and desist all septage discharges to the NBC Lincoln Septage Receiving Station. Instant Septic preserved its right to an administrative hearing. Subsequently, Instant Septic closed its operations. The main corporation, Instant Plumber Plumbing and Heating, Inc., remains open, and the AO was amended to include the proper corporate name. Settlement negotiations were unsuccessful, and as such, an administrative hearing was held on April 20, 2004. Following conclusion of the hearing, the Hearing Officer issued a decision recommending that the NBC issue a Final Decision and Order assessing a \$20,000 administrative penalty and ordering Instant Plumber to immediately cease and desist all septage discharges to the NBC Lincoln Septage Receiving Facility. Thereafter, the NBC issued a Final Decision and Order adopting the Hearing Officer's recommendations. The NBC is preparing to proceed to Superior Court to enforce the terms of the Final Decision and Order once Mr. Goss returns from active duty.
- AO#BV-05-02 was issued against Estrela Do Mar and George Rodrigues on or about September 23, 2002. The AO cited Estrela Do Mar with failure to submit pretreatment and process plans, and failure to install a required grease removal unit. An administrative penalty of \$5,000 was assessed. The AO further ordered Estrela Do Mar to submit its kitchen facility plans, and to install a grease removal unit. Estrela Do Mar failed to preserve its right to an administrative hearing. A Final Decision and Order was issued in January 2003 requiring Estrela Do Mar to pay the penalty, submit the required plans and install the required equipment. Estrela Do Mar failed to comply with the Final Order and as a result, its wastewater discharge line was sealed. Subsequently Estrela Do Mar complied with its pretreatment requirements and the NBC unsealed its discharge line. A Consent Order was executed wherein Estrela Do Mar agreed to pay the \$5,000 penalty over a 10 month period. Estrela Do Mar has

failed to adhere to the payment terms. A complaint was filed in District Court action to collect the amounts outstanding. This matter was dismissed as the \$5,000 penalty payment was received through proceeds on an intervening sale. This matter is now closed.

## **Supplemental Environmental Projects**

Supplemental Environmental Projects (SEPs) are additional requirements and/or extra activities that may be undertaken by a violator of environmental laws or regulations against whom enforcement action has been taken. In settlement negotiations, the violator or the regulating authority may propose that an environmental project be undertaken in consideration of a reduced penalty.

In no case should the cost of the project to the violator be less than the offset amount of the penalty. A SEP may only be considered for inclusion in a settlement if the total settlement agreement ensures future compliance through corrective measures, a substantial monetary payment is made in addition to the SEP and if an appropriate nexus is demonstrated between the violation and the environmental benefits to be derived from the SEP.

The EPA recognizes five categories of acceptable supplemental environmental projects. The first four categories: pollution prevention projects, pollution reduction projects, environmental restoration projects, and environmental auditing projects require that the project demonstrate an appropriate nexus between the nature of the violation and the environmental benefits to be derived. For example, if the violator was cited for repeated pH reporting violations, the purchase and installation of digital or computerized pH monitoring and recording equipment would provide sufficient nexus between the violation and the anticipated benefit to be derived from use of the equipment. The last category, public awareness projects, is not subject to this strict nexus requirement, but must still be related to the type of violation which is the subject of the underlying violations. Pursuant to EPA regulation, general educational and environmental awareness projects are not acceptable as SEPs. In addition, SEPs are less appropriate for repeat offenders.

### **Environmental Enforcement Fund**

During the 1989 Legislative Session, 89-S-786 was passed into law which established the Narragansett Bay Commission Environmental Enforcement Fund. This fund consists of sums recovered by administrative or civil enforcement actions brought under the authority of Rhode Island General Laws, Chapter 46-25 (the NBC's enabling legislation) and may be used for the following:

- Emergency response activities such as site inspections, investigatory reports, collection, monitoring, and analysis of samples of wastewater, spill response, etc.
- Enforcement activities, such as legal activities, to enforce the provisions of this chapter, etc.

- Additional activities such as professional and emergency response training, environmental research, public information and education, etc.
- Bay bond debt retirement (discretionary in the event that funds have not been committed for projects within a three year period following their deposit into the fund).



"Environmental Enforcement funds were used to support a shellfish transplant in Narragansett Bay"

On September 21, 1990, the Commission developed internal policies and procedures for the use of the Environmental Enforcement Fund. In the spring of each year the NBC solicits ideas for use of the funds from NBC staff, the public and industrial users. NBC's Director of Planning, Policy & Regulation reviews the submittals and makes funding recommendations to the Executive Director and the Board of Commissioners. The Executive Director presents the ideas and recommendations to the Commission's Finance and Long-Range Planning Committees at a joint meeting for their review and approval.



"Environmental Enforcement funds were used to support a river restoration project for the Woonasquatucket River in Providence"

In 2005, the NBC solicited proposals for use of Environmental Funds. As a result, three (3) proposals were submitted to the NBC Board of Commissioners for reviews and were approved. These proposals are listed below. The following projects were funded in 2005. The NBC expects to solicit new proposals in the spring of 2006 as Environmental Enforcement Funds become available.

EEF#	Company	Project	Amount Awarded
05-001	First Works Kids	Kid's Festival River Procession	\$2,500
05-002	RI Fisherman's Association	Shellfish Transplant	\$5,000
05-003	The Met School	Leonard Walker Scholarship Fund	\$1,000
<b>Total Approv</b>	ved in 2005	\$8,500	

Throughout 2005, the NBC continued to fund projects previously approved with Environmental Enforcement Funds. Below is a list of the these projects and the amount expended during 2005.

EEF #	Project	\$ Spent in 2005
#04-01	Eureka for Needle Disposed Education Program	\$2,500.00
#04-02	East Providence Fire Department Hazmat Training	1,000.00
#04-03	Narragansett Bay Nutrient Symposium	3,000.00
#05-01	Festival & River Procession Event	2,500.00
#05-03	Leonard Walker Scholarship Fund	1,000.00
Total		\$10,000.00

## **Enforcement Response Plan**

In accordance with 40 CFR§403.8(f)(5), the Narragansett Bay Commission developed and submitted an Environmental Response Plan to the RI DEM on February 1, 1993. The plan was officially approved by the RI DEM on January 12, 1995. The purpose of the plan is to clearly establish anticipated reactions of the agency to specific violations of the relevant environmental laws and regulations. The plan explains the enforcement tools and mechanisms available and employed by the NBC and its Pretreatment Program. The proposed plan suggests timetables for the initiation of enforcement actions that would be followed as soon as practicable after the NBC staff becomes aware of any non-complying event. These timetables serve two goals. The timetables avoid continued user non-compliance for extended periods of time by requiring quick enforcement response by the NBC. Secondly, the quick enforcement response guarantees that evidence and memories will not become stale by the time delay that can occur initiating an enforcement

action. The NBC has revised the Enforcement Response Plan to comply with DEM requirements imposed during the year 2000 DEM Pretreatment Compliance Inspection and the new RIPDES permits issued by the DEM on December 31, 2001. The revised Enforcement Response Plan was submitted to the DEM on August 28, 2002 in accordance with DEM requirements. The plan was approved by the DEM on September 26, 2003.

## Publication of Firms in Significant Non-Compliance (SNC)

Federal regulation 40 CFR§403.8(f)(2)(vii) requires the Commission to publish at least annually the names of all industrial users in Significant Non-Compliance (SNC) with pretreatment standards or other pretreatment requirements during the preceding 15 months. A list of industrial users found to be in Significant Non-Compliance with pretreatment standards and/or administrative requirements for the period of October 1, 2004 through December 31, 2005 was published in an advertisement in the PROVIDENCE JOURNAL on March 1, 2006. A copy of this advertisement is provided in FIGURE 11, while the Affidavit of Publication is provided in FIGURE 12.

The NBC has adopted the EPA definition of Significant Non-Compliance, citing any industrial user as being in SNC that has:

- (a) Chronic violations of wastewater discharge limitations, defined here as those in which 66% or more of all measurements taken in a six (6) month period exceed (by any magnitude) the daily maximum or the average limit for the same pollutant parameter;
- (b) Technical Review Criteria (TRC) violation, defined here as those in which 33% or more of all the measurements for each pollutant parameter taken during a six (6) month period equal or exceed the product of the daily maximum limit or the average limit multiplied by the applicable TRC value. (TRC = 1.4 for BOD, TSS, fats, oil, and grease and 1.2 for all other pollutants except pH);
- (c) Any other violation of a pretreatment effluent limit (daily maximum or long-term average) that the Commission determines has caused, either alone or in combination with other discharges, pass through or interference (including endangering the health of Commission personnel or the general public);
- (d) Any discharges of a pollutant that has caused imminent endangerment to human health, welfare, or the environment, or causes the POTW to exercise its emergency authority to halt or prevent such discharge;
- (e) Failure to meet, within 90 days after the scheduled date, a compliance milestone contained in a permit or enforcement order, for starting construction, completing construction, or attaining final compliance;

- (f) Failure to provide within 30 days after the due date, required reports such as Baseline Monitoring Reports, 90-day reports, periodic reports, and compliance schedule milestone reports;
- (g) Failure to accurately report non-compliance;
- (h) Any violation or group of violations that the NBC determines will adversely affect the operation or implementation of the Pretreatment Program.

Based upon extensive user file reviews, the names of twenty-eight firms were listed in the March 1, 2006 public notice in the Providence Journal. Of the twenty- eight firms listed in Significant Non-Compliance, seventeen users are located in the Field's Point district and eleven are Bucklin Point users. There were eight firms in SNC subject to EPA categorical standards, seven are classified as either electroplaters or metal finishers, one is classified as a pharmaceutical facility.

Two violators listed in the SNC public notice were classified as significant non-categorical user and eighteen firms are classified as non-significant industrial users. These twenty firms perform various types of wastewater generating operations including vibratory tubbing, machine shop, printing, groundwater remediation, textile processing, and other manufacturing operations.

The number of firms listed in SNC for 2005 was 28, an increase from the 2004 number of 21. Of the 28 users listed in the March 1, 2006 SNC Public Notice, 25 users had achieved full compliance with the EPA and NBC Rules and Regulations for which they were published. Additional information regarding the firms listed in SNC is provided in CHAPTERS I and IV. The cost of the public notice was billed to the firms listed as being in Significant Non-Compliance.

#### FIGURE 11 PUBLIC NOTICE OF USERS IN SNC

## The Narragansett Bay Commission **PUBLIC NOTICE** Firms in Significant Non-Compliance

HE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGULATION 40 CER. 403.8(f) (2) (vii) and Article 10 of the Naragensett Bay Commission, Rules and Regulations require the NBC to publish annually the names of all industrial users in Significant Non-Compliance (SNG) with pretreatment standards and other pretreatment requirements during the preceding year. Companies deemed to be in Significant Non-Compliance are those industrial users who have violated any of the Significant Non-Compliance catena hited, as defined by Article 2 of the NBC Rules and Regulations during the time period from October 1, 2004 through December 31, 2005. The parameter for which a company was not in compsince and/or the specific administrative deficiency are listed after the company name. The number(i) in parenthese correspond to the type of SNC cateria

specified below. Some of the firms listed below may have been issued an Administrative Order in which administrative and/or cavil penalise may have been assessed. Many of the comparies listed have made significant progress toward correcting the violation and may now be in compliance.

#### SIGNIFICANT NON-COMPLIANCE CRITERIA

(1) Chronic wolations of watewater discharge lmits, defined here as those in which 60% or more of all of the measurements taken during a size-month period exceed (by any magnitude) the daly maximum lmit or the average lmit for the same pollutant parameter,

(2) Technical Review Criteria (TRC) violations, defined here as those in which 33% or more of all the measurements for each pollutant parameter taken during a sixmonth period equal or exceed the product of the daily maximum limit or the average limit multiplied by the applicable TRC value (TRC = 1.4 for BOD, TSS, fats, oil, and grease and 1.2 for all other pollutants except pH).

(3) Any other violation of a pretreatment effluent limit (daily maximum or long-term average) that the Commission determines has caused, alone or in combination with other discharges, interference or pass through (including endangering the health of Commission personnel or the general public);

(4) Any discharges of a pollutant that has caused imminent endangement to human health, welfare or the environment or has resulted in the Commission's exercise of its emergency authority to halt or prevent such a discharge,

**Field's Point Service Area** 



(5) Failure to meet, within 90 days after the scheduled date, a compliance milestone contained in a Commission notification, permit or enforcement order, for starting construction, completing construction or startining final compliance,

(6) Failure to provide, within 30 days after the due date, required reports such as basefine monitoring reports, 30-day compliance reports, self-monitoring compliance reports and reports on compliance with compliance schedules;

(7) Failure to accurately report noncompliance,

(8) Any other violation or group of violations which the Commission determines has adversely effected the operation or implementation of the Industrial Pretreatment Program. •

### **Bucklin Point Service Area**

	Coci vioc Alcu				
Pawtucket Company Name	Violations Cited	Present Status	Providence Company Name	Violations Cited	Present Status
AAFCO, Inc	Failure to submit reports on time (6)	Reports have been submitted.	A. Corona Jewelry, Inc.	Failure to submit report on time (6)	Report has been submitted.
American Insulated Wire Corp.	Copper (1, 2)	Firm is now in compliance.	Apex Plating Company, Inc.	Failure to submit report on time (6)	Report has been submitted.
Levin Plating Company	Failure to submit reports on time (6)	Reports have been submitted.	E & S Polish	Failure to submit reports on time (6)	Reports have been submitted
Rhode Island Textile Company	<u>.</u>	Firm is now out of business.	Eastern Color and Chemical Company	Total Toxic Organics (2)	Firm is now in compliance
(Columbus Avenue)	Failure to submit reports on time (6)	Reports have been submitted.	MBA, Inc. d/b/a AAMCO Transmission	Failure to submit report on time (6)	Report has been submitted.
Rhode Island Textile Company (Glencaim)	Failure to submit report on time (6)	Report has been submitted	JRB Associates, Inc.	EPA-Cyanide (2) Failure to submit reports on time (6)	Firm is now in compliance. Reports have been submitted
Rhode Island Textile Company (York Avenue)	Failure to submit report on time (6)	Report has been submitted	Mark Precision, Inc.	Failure to submit report on time (6)	Report has been submitted.
(	· mare to submit report on time (0)	THE VERTICE CONTRACTOR	Matrix Casting Company, Inc.	Failure to submit report on time (6)	Report has been submitted.
Cumberland			RI Public Transit Authority - Heavy Maintenance Facility	Failure to submit report on time (6)	Report has been submitted.
Company Name	Violations Cited	Present Status	U.S. Postal Service -		
KIK Custom Products, Inc.	Acetone (1,2) Total Toxic Organics (1,2) Total Oil & Grease (1,2)	Firm is now in complance.	Process & Distribution Center Wal-Kar Engraving Company, Inc.	Failure to submit report on time (6) Failure to submit report on time (6)	Report has been submitted. Report has been submitted.
Ronald Pratt Company	Copper (1,2) Silver (1,2)	Firm is now in compliance.	North Providence		
	Failure to submit report on time (6)	Report has been submitted	Company Name	Violations Cited	Present Status
Lincoln			Alpha Plating & Metallizing Co.	Failure to submit reports on time (6)	Reports have been submitted.
Company Name	Violations Cited	Present Status	Harwood Manufacturing Company	Failure to submit report on time (6)	Report has been submitted
Maxwell Polishing, Inc.	Failure to submit report on time (6)	Report is still past due.	Johnston		
Omega Northeast, Inc.	Failure to submit report on time (6)	Report has been submitted	Company Name	Violations Cited	Present Status
			Dun-Rite Auto	Failure to submit report on time (6)	Report is still past due.
East Providence			Hi-Tech, Inc.	Failure to submit report on time (6)	Report has been submitted.
Company Name	Violations Cited	Present Status	RVS & Company	Failure to submit reports on time (6)	Reports have been submitted.
Evans Findings Company, Inc.	Zinc (1,2)	Firm is still experiencing compliance problems.	Unique Plating Company, Inc.	Failure to submit report on time (6)	Report has been submitted.

pollutants that can be discharged in a facility's wastestream and may require a firm to conduct wastewater monitoring I venify compliance with discharge limits, to implement a Spill Control Plan and/or Toxic Organic/Solvent Management Plan, and to install pretreatment equipment. Various reporting and record keeping requirements may also be written into discharge permits. The firms listed in this public notice violated one or more of the significant non-compliance criteria specified above. The Commission is required by the RI DEM and the US EPA to annually publish the names of all firms violating any of these criteria. Therefore, firms must be sure to comply with all the terms specified in their discharge permit to ensure that the name of their firm is not listed in this annual public notice. The NBC offers FREE technical assistance to firms located in the NBC service area through its nonregulatory Office of Pollution Prevention. For information on how the NBC Pollution Prevention Program can help your firm achieve and maintain compliance, contact the Pollution Prevention Staff at 461-8848/TDD 461-6549. 600.00 per year Most businesses located in the NBC district are to be commended for the fine job they have done treating In our ournesses located in the two. Outled are to be commenced for the line pool may make code treaming their process (drafanges to remove toxic pollutaris. In 1081, local industries discharged 054,000 pounds of heavy metals such as copper, nickel, and zing, and 80,440 pounds of cyanide to the Field's Point Wastewater Treamment Facility. Since 1081, the total metals and cyanide loadings to the Field's Point Wastewater Treamment and 95.3% respectively. Similar toxic loading reductions have been observed at the NBC's Bucklin Point facility unds o The Narra gansett Bay Commission will continue to be a leader in the field of wastewater treatment environmental protection and environmental education to ensure a cleaner Narragansett Bay for all to enjoy. 30,704 Vincent ] Mesolella, Chairman . Paul Finault, PE., Essantin Director Narragansett Bay Commission • One Service Road • Providence, RI 02905 401-461-8848 • TDD 401-461-6549 • FAX 401-461-6540 • http://www.narrabay.com The cost of this public notice will be billed to the firms listed above that were in significant non-compliance.

## FIGURE 12 AFFIDAVIT OF PUBLICATION OF SNC PUBLIC NOTICE

	AFFIDAVIT OF PUBLICATION The Providence Journal The Providence Sunday Journal Published by The Providence Journal Company Providence, Rhode Island 02902 State of Rhode Island City and County of Providence											
	On this <u>6th</u> day of <u>March</u> 20 <u>06</u> , before me, a Notary Public, duly qualified for said County and State, personally appeared Laurence Ricardo, Senior Sales Director, in the office of The Providence Journal Company, publishers of The Providence Journal, a newspaper published in the City of Providence by The Providence Journal Company, who, on being duly sworn, states that the advertisement of Narragansett Bay Commission Firms in Significant Non-Compliance											
	a true copy of which is hereunto annexed, was duly inserted in THE PROVIDENCE JOURNAL in its issue of <u>March 1</u> ,20 <u>06</u> Jaurtone Ricardo											
4 N	Subscribed and sworn to before me this <u>6th</u> day of <u>March</u> , 2006 <u>Notary Public</u> My Commission expires: <u>1/5/10</u>											

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF. COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALTIES PAID	STIPULATED PENALTIES BALANCE
NOV #1 F. RONCI CO.	01/31/1986	HEARING AWARDED \$219,950.00 COURT REVERSED AWARD	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #2 ABATE & URSILLO COMPANY	03/20/1987	CONSENT ORDER 05/01/87 BANKRUPT	N/A	\$23,000.00	\$2,683.31	\$20,316.69	\$1,500.00	\$1,500.00	\$0.00	\$750.00	\$750.00	\$0.00
NOV #3 ASTRO PLATING WORKS	05/13/1987	CONSENT ORDER 08/20/87	N/A	\$70,000.00	\$70,000.00	\$0.00	\$4,000.00	\$4,000.00	\$0.00	\$19,500.00	\$19,500.00	\$0.00
NOV #4 A & J JEWELRY CO.	10/07/1987	CONSENT ORDER 11/13/87	N/A	\$7,500.00	\$7,500.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #5 RAU FASTENERS, INC.	10/12/1987	CONSENT ORDER 07/23/90	N/A	\$50,000.00	\$50,000.00	\$0.00	\$2,000.00	\$2,000.00	\$0.00	\$117,500.00	\$117,500.00	\$0.00
NOV #6 H.M. PLATING CO.	12/10/1987	NOV RESCINDED	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #7 ANTONELLI PLATING CO.	12/07/1987	NOV RESCINDED	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #8 H.M. PLATING CO.	09/14/1988	CONSENT ORDER 01/13/89 BANKRUPT	N/A	\$15,000.00	\$3,000.00	\$12,000.00	\$2,000.00	\$2,000.00	\$0.00	\$1,750.00	\$1,750.00	\$0.00
NOV #9 BIANCO PLATING CO.	10/04/1988	CONSENT ORDER 03/10/89 BANKRUPT	N/A	\$23,000.00	\$7,800.00	\$15,200.00	\$8,400.00	\$8,400.00	\$0.00	\$500.00	\$500.00	\$0.00
NOV #10 PROCRAFT, INC.	02/16/1989	CONSENT ORDER 04/27/90	N/A	\$1,500.00	\$1,500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF. COSTS BALANCE	STIPULATED PENALITES ASSESSED	STIPULATED PENALTIES PAID	STIPULATED PENALTIES BALANCE
NOV #11 CONCORDE BUCKLE CO.	08/04/1989	CONSENT ORDER 03/20/90	N/A	\$7,500.00	\$7,500.00	\$0.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #12 GALAXY GOLD, INC.	11/01/1989	CONSENT ORDER 04/27/90 PERMIT REVOKED 10/26/89	N/A	\$6,300.00	\$6,300.00	\$0.00	\$2,193.00	\$2,193.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #13 SCIENTIFIC METAL FINISHING	11/01/1989	NOV RESCINDED	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #14 EASTLAND/ NU- WAY FOOD PRODUCTS	11/01/1989	CONSENT ORDER 03/29/90	N/A	\$3,000.00	\$3,000.00	\$0.00	\$12,254.00	\$12,254.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #15 GOLD CROWN, INC.	02/15/1990	CONSENT ORDER 09/11/90	N/A	\$10,000.00	\$10,000.00	\$0.00	\$2,270.00	\$2,270.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #16 SCIENTIFIC METAL FINISHING/S. MARCOS	12/22/1989	CONSENT ORDER 07/25/90 BANKRUPT	N/A	\$12,500.00	\$5,200.00	\$7,300.00	\$7,700.00	\$2,500.00	\$5,200.00	\$1,500.00	\$500.00	\$1,000.00
NOV #17 SCIENTIFIC METAL FINISHING/ J. ROACH	12/22/1989	TERMS INCORPORATED INTO THE ABOVE CONSENT ORDER		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #18 Electronic Precision	02/15/1990	NOV RESCINDED MERGED W/ NOV #27	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #19 Amicarelli & Eastman	05/15/1990	NOV RESCINDED	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #20 ARC ENTERPRISE	05/15/1990	HEARING ORDER 08/29/90 DEBTOR INSOLVENT	N/A	\$6,000.00	\$0.00	\$6,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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NOV #21 ELECTROLIZING	06/07/1990	CONSENT ORDER 01/16/91	\$68,000.00	\$8,000.00	\$8,000.00	\$0.00	\$4,000.00	\$4,000.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #22 RHODE ISLAND CLEANERS	06/11/1990	HEARING ORDER 10/02/90 CONSENT ORDER 07/14/92	\$15,000.00	\$15,000.00 w/ \$4,000.00 SUSPENDED	\$11,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #23 QUALITEX, INC.	07/05/1990	CONSENT ORDER 10/19/90	N/A	\$25,000.00	\$25,000.00	\$0.00	\$5,193.92	\$5,193.92	\$0.00	\$5,000.00	\$5,000.00	\$0.00
NOV #24 PROVIDENCE HOUSING AUTHORITY	08/23/1990	CONSENT ORDER 11/01/90	\$4,000.00	\$0.00	\$0.00	\$0.00	\$7,614.88	\$7,614.88	\$0.00	\$0.00	\$0.00	\$0.00
NOV #25 JOHNSTON DRESSED BEEF & VEAL CO.	08/29/1990	HEARING ORDER 11/14/90	N/A	\$23,000.00	\$23,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #26 J.V. PLATING CO.	09/04/1990	CONSENT ORDER 04/09/91 BANKRUPT	\$22,000.00	\$3,000.00	\$1,750.00	\$1,250.00	\$2,260.00	\$1,130.00	\$1,130.00	\$750.00	\$0.00	\$750.00
NOV #27 ELECTRONIC PRECISION CIRCUITRY	09/24/1990	CONSENT ORDER 01/07/91	N/A	\$12,300.00	\$12,300.00	\$0.00	\$7,700.00	\$7,700.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #28 WALLACE COMPANY	10/26/1990	BANKRUPT	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #29 APAC TOOL, INC.	10/26/1990	CONSENT ORDER 04/23/91	\$8,000.00	\$2,498.00	\$2,498.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #30 D'AMBRA CONSTRUCTION	12/19/1990	CONSENT ORDER 06/11/92	N/A	\$2,000.00	\$2,000.00	\$0.00	\$7,000.00	\$7,000.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #31 NEW ENGLAND TELEPHONE & TELEGRAPH CO.	01/10/1991	CONSENT ORDER 06/13/91	\$9,910.00	\$8,000.00	\$8,000.00	\$0.00	\$1,910.00	\$1,910.00	\$0.00	\$0.00	\$0.00	\$0.00

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NOV #32 ALLENS MANUFACTURING CO.	01/10/1991	CONSENT ORDER 09/06/91	\$54,000.00	\$2,870.00	\$2,870.00	\$0.00	\$2,810.00	\$2,810.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #33 PROVIDENCE COLLEGE	02/07/1991	MERGED WITH NOV #34 CONSENT ORDER 07/15/91	\$7,200.00	\$12,000.00	\$12,000.00	\$0.00	\$2,320.00	\$2,320.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #34 PROVIDENCE COLLEGE	02/15/1991	MERGED WITH NOV #33 SEE ABOVE	N/A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NOV #35 VANITY JEWELRY	03/13/1991	CONSENT ORDER 05/10/91	\$1,250.00	\$1,250.00	\$1,250.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #1 QUALITY STAMPING	06/25/1991	CONSENT JUDGMENT 04/26/96	\$25,000.00	\$5,000.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #2 JOHN OLSON & SONS	07/03/1991	CONSENT ORDER 06/09/92	\$22,000.00	\$4,500.00	\$4,500.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #3 D & D PLATING	08/26/1991	CONSENT ORDER 02/11/92	\$9,250.00	\$3,000.00	\$3,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #4 Don-lin Jewelry CO.	08/26/1991	CONSENT ORDER 01/13/92	\$4,218.00	\$2,500.00	\$2,500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #5 FEDERAL PRODUCTS	08/26/1991	CONSENT ORDER 12/26/91	\$4,250.00	\$2,500.00	\$2,500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #6 SMITH JEWELRY SERVICE CO.	08/26/1991	IMMEDIATE COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #7 F. RONCI (SMITH ST.)	10/10/1991	BANKRUPT	\$171,850.00	\$170,850.00	\$0.00	\$170,850.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00	\$0.00	\$0.00

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AO #8 F. RONCI (ATLANTIC BLVD.)	10/10/1991	BANKRUPT	\$52,200.00	\$51,700.00	\$0.00	\$51,700.00	\$500.00	\$0.00	\$500.00	\$0.00	\$0.00	\$0.00
AO #9 CH SPRAGUE	10/10/1991	CONSENT ORDER 05/06/92	\$15,000.00	\$4,000.00	\$4,000.00	\$0.00	\$2,000.00	\$2,000.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #10 QUALITY PLATING	12/04/1991	DEBTOR INSOLVENT	\$40,135.00	\$39,650.00	\$0.00	\$39,650.00	\$485.00	\$0.00	\$485.00	\$0.00	\$0.00	\$0.00
AO #11 GENERAL ELECTRIC	10/28/1991	COMPLIED WITH ORDER	\$6,885.00	\$6,885.00	\$6,885.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #12 ALLENS MFG. CO.	12/04/1991	PERMIT FEES PAID FINE WAIVED	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #13 ELECTROBRITE COATING CO.	12/14/1991	PERMIT FEES PAID FINE WAIVED	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #14 MERCURY POLISHING & PLATING	12/14/1991	PERMIT FEES PAID FINE WAIVED	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #15 GABRIELE'S, IND.	12/14/1991	COMPLIED WITH ORDER	\$250.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #16 DUNCS PLATING	12/14/1991	COMPLIED WITH ORDER	\$250.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #17 SAMSON MFG., LTD.	12/14/1991	AO RESCINDED	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #18 Starbrite Plating	12/14/1991	COMPLIED WITH ORDER	\$250.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO #19 ASTRO PLATING WORKS	12/14/1991	COMPLIED WITH ORDER	\$250.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #20 QUALITY PLATING CO.	12/14/1991	AO RESCINDED	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #21 CLAYTON CO.	01/22/1992	CONSENT ORDER 12/07/92	\$9,882.00	\$6,000.00	\$6,000.00	\$0.00	\$382.00	\$382.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #22 JEWELS BY PATRICIA	01/22/1992	CONSENT ORDER 05/18/92	\$10,500.00	\$2,500.00	\$2,500.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #23 J.V. PLATING	01/22/1992	BANKRUPT	\$250.00	\$250.00	\$0.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #24 QUAKER PLATING	01/23/1992	CONSENT ORDER 06/19/92	\$14,600.00	\$5,900.00	\$5,900.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #25 GOLD CROWN	01/23/1992	CONSENT ORDER 07/08/93	\$19,000.00	\$9,000.00	\$9,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #27 QUEBECOR PRINTING	01/07/1992	CONSENT ORDER 06/29/93	\$22,250.00	\$10,000.00	\$10,000.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-01-92 ANTONELLI PLATING	04/03/1992	MERGED WITH #FP-02-92 CONSENT ORDER 07/23/92	\$250.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-02-92 ANTONELLI CASTING	04/03/1992	MERGED WITH #FP-01-92 SEE ABOVE	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-03-92 GOLD CROWN	05/26/1992	IMMEDIATE COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO # FP-04-92 ALLENS MFG.	06/04/1992	BANKRUPT	\$11,250.00	\$11,250.00	\$0.00	\$11,250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-05-92 GENERAL ELECTRIC	09/01/1992	CONSENT ORDER 08/10/93	\$9,500.00	\$7,500.00	\$7,500.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-06-92 DUNC'S PLATING	11/12/1992	PERMIT FEES PAID FINE WAIVED	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-07-92 BROAD STREET CAR WASH	11/12/1992	CONSENT ORDER 01/06/93	\$250.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-08-92 CAFFE PAZZO	12/16/1992	CONSENT ORDER 07/07/93 BUSINESS CHANGED OWNERSHIP	\$2,500.00	\$500.00	\$100.00	\$400.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-09-92 AIR CLEANING CONCEPTS	12/23/1992	COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-93 FEDERATED METALS	03/29/1993	CONSENT ORDER 06/17/93	\$12,250.00	\$1,500.00	\$1,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-02-93 EASTERN COLOR & CHEMICAL	03/29/1993	CONSENT ORDER 07/08/93	\$23,000.00	\$10,000.00	\$10,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-03-93 B b greenberg	03/29/1993	BANKRUPT	\$7,500.00	\$7,500.00	\$0.00	\$7,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-04-93 ROCCHIO & SONS	05/05/1993	CONSENT ORDER 05/19/97	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-05-93 RI DEPT OF TRANS.	05/05/1993	SAME CASE AS ABOVE	SAME CASE AS ABOVE	SAME CASE AS ABOVE	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN, PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF. COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALITES PAID	STIPULATED PENALTIES BALANCE
AO # FP-06-93 GFB/ADMIRAL NORGETOWN	05/18/1993	OUT OF BUSINESS	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-07-93 NEW RIVERS RESTAURANT	07/14/1993	CONSENT ORDER 12/03/93	\$1,500.00	\$200.00	\$200	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-08-93 MERCURY POLISHING & PLATING CO.	07/22/1993	BANKRUPT/ TERMINATION OF PERMIT	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-09-93 RAU FASTENER	07/23/1993	CONSENT ORDER 05/06/94	\$25,000.00	\$7,500.00	\$7,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-10-93 ALLENS MFG. CO.	07/26/1993	BANKRUPT	\$11,000.00	\$11,000.00	\$0.00	\$11,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # FP-11-93 MERIT PLATING	08/06/1993	CONSENT ORDER 04/28/94 BUSINESS CLOSED	\$25,000.00	\$5,000.00	\$0.00	\$5,000.00	\$500.00	\$0.00	\$500.00	\$0.00	\$0.00	\$0.00
AO #FP-12-93 R.E.STURDY COMPANY	12/08/1993	COMPLIED WITH ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-13-93 PROVIDENCE ELECTRO-PLATING	12/30/1993	CONSENT ORDER 10/17/95	\$20,000.00	\$1,000.00 \$5,000.00 (SEP)	\$1,000.00 \$5,000.00 (SEP)	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-14-93 FBF, INCORPORATED	12/30/93 AMENDED 09/13/95	CONSENT ORDER 10/31/95 BUSINESS CLOSED	\$31,000.00	\$5,000.00	\$0.00	\$5,000.00	\$250.00	\$0.00	\$250.00	\$0.00	\$0.00	\$0.00
AO #FP-15-93 GEMCRAFT	12/30/1993	CONSENT ORDER 07/21/94	\$16,000.00	SEP (\$11,000)	SEP(\$11,000)	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-94 JOHNSTON DRESSED BEEF	04/08/1994	COMPLIED WITH ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF. COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALITES PAID	STIPULATED PENALTIES BALANCE
AO #FP-02-94 QUAKER PLATING	04/19/1994	CONSENT ORDER 06/06/94	\$13,000.00	\$3,000.00	\$3,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-03-94 YEA, YEA INC./SGUMBATO & SONS	4/19/94 AMENDED 11/20/95	CONSENT ORDER 09/23/96	\$10,000.00	\$5,000.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-04-94 SHOOTER'S AT INDIA POINT	04/22/1994	CONSENT ORDER 10/12/94	\$2,500.00	\$2,500.00	\$2,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-05-94 EVANS PLATING	06/24/1994	CONSENT ORDER 08/03/95	\$29,000.00	\$2,500 \$6,000.00 (SEP)	\$2,500.00 \$6,000.00 (SEP)	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-06-94 RHODE ISLAND PUBLIC TRANSIT AUTHORITY	07/13/1994	COMPLIED WITH ORDER	\$11,000.00 CONDITION ON NON- COMPLIANCE	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-07-94 T & J CONTAINER	07/20/1994	CONSENT ORDER 09/27/94	\$4,000.00	\$1,000.00	\$1,000.00	\$0.00	\$152.94	\$152.94	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-08-94 Colorlab, LTD.	08/25/1994	CONSENT ORDER 11/09/94	\$5,000.00	\$500.00	\$500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-09-94 PDQ PHOTO	08/25/1994	CONSENT ORDER 11/09/94	\$5,000.00	\$500.00	\$500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-11-94 IDEAL PLATING	11/02/1994	CONSENT ORDER 08/07/95	\$15,000.00	\$2,500.00 \$2,500.00 (SEP)	\$2,500.00 \$2,500.00 (SEP)	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #EP-12-94 BLUE GROTTO RESTAURANT	10/07/1994	CONSENT ORDER 05/30/95 BANKRUPT	\$5,000.00	\$2,000.00	\$700.01	\$1,299.99	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #EP-13-94 GOLDEN DRAGON RESTAURANT	10/07/1994	CONSENT ORDER 02/02/95	\$5,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO #FP-14-94 T. SARDELLI & SONS	10/07/1994	CONSENT ORDER 01/03/95	\$15,000.00	\$5,000.00	\$5,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-15-94 LINCOLN PARK	10/27/1994	SETTLEMENT	\$5,000.00	\$5,000.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-16-94 PASTA ETC	11/07/1994	BUSINESS CLOSED	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-17-94 A.A. WRECKING	11/18/1994	SETTLEMENT	\$10,000.00	\$500.00	\$500.00	\$0.00	\$5,997.44	\$5,997.44	\$0.00	\$0.00	\$0.00	\$0.00
AO #EP-01-95 EAGLE PLATING CO, INC	05/30/1995	CONSENT ORDER 09/03/96	\$50,000.00	\$7,500.00	\$7,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-02-95 RUMSTICK DINNER	06/08/1995	AO RESCINDED 10/18/95 BUSINESS CLOSED	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-03-95 D'AGOSTINO'S AUTO SALVAGE, INC	07/10/1995	CONSENT ORDER 11/27/95	\$11,000.00	\$2,750.00	\$2,750.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-04-95 CENTURY PLATING INTERNATIONAL INC	07/10/1995	CONSENT ORDER 08/30/95	\$33,000.00	\$7,500.00	\$7,500.00	\$0.00	\$500.00	\$500.00	\$0.00	\$200.00	\$200.00	\$0.00
AO #FP-05-95 CARABELLA'S RESTAURANT	09/14/1995	AO RESCINDED	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-06-95 KELLY'S CAR WASH	10/04/1995	CONSENT ORDER 02/29/96	\$5,000.00	\$2,500.00	\$2,500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #EP-07-95 FINISHING CONCEPTS, INC	10/05/1995	CONSENT ORDER 11/27/95	\$20,000.00	\$5,000.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO #FP-08-95 CRC, CORP	11/21/1995	CONSENT ORDER 04/01/96	\$1,000.00	PUBLIC AWARENESS AD \$519.70	\$519.70	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #EP-09-95 THAILAND RESTAURANT	10/10/1995	CONSENT ORDER 11/20/96	\$5,000.00	\$200.00	\$200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-10-95 RAU FASTENERS, LLC	12/28/1995	CONSENT ORDER 02/20/96	\$13,000.00	\$9,900.00	\$9,900.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-96 OPTI FINISHING TECHNOLOGIES	4/9/96 AMENDED 6/13/96	PERMIT REVOKED	\$18,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-02-96 RIBCO MFG. INC	04/09/1996	CONSENT ORDER 05/31/96	\$10,000.00	\$10,000.00	\$10,000.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-03-96 DUNC'S PLATING CO.	04/25/1996	CONSENT ORDER 06/24/96	\$5,000.00	\$1,200.00	\$1,200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-04-96 NORTH PROVIDENCE MEDICAL SERVICES, INC.	07/02/1996	CONSENT ORDER 09/18/96	\$0.00 COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-05-96 PRECISION INDUSTRIES	09/04/1996	CONSENT ORDER 11/20/96	\$7,000.00	\$1,500.00	\$1,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-06-96 A&F PLATING CO., INC.	09/25/1996	MERGED WITH # FP-08-96	\$25,000.00	MERGED WITH FP-08-96	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-07-96 REGENCY PLAZA ASSOCIATES	09/25/1996	CONSENT ORDER 01/13/97	\$10,000.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-08-96 A&F PLATING CO., INC.	12/19/1996	PROSECTUED CRIMINALLY	\$160,000.00	\$15,000.00	\$15,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO #EP-01-97 FOTO FINISH	06/12/1997	PERMIT FEES PAID CONSENT JUDGMENT 10/15/97 BUSINESS CLOSED	\$5,000.00	\$1,000.00	\$751.06	\$248.94	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-02-97 BEAUCRAFT, INC.	11/20/1997	CONSENT ORDER 01/15/98	\$14,000.00	\$5,750.00	\$5,750.00	\$0.00	\$250.00	\$250.00	\$0.00	\$400.00	\$400.00	\$0.00
AO #FP-03-97 QUAKER PLATING COMPANY, INC.	12/30/1997	CONSENT ORDER 10/14/99	\$52,000.00	\$26,500.00	\$26,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #EP-01-98 HAB TOOL, INC.	02/24/1998	CONSENT ORDER 05/21/98	\$10,000.00	\$2,500.00	\$2,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-02-98 Ad-tech, inc.	03/17/1998	HEARING HELD APPEAL PENDING	\$40,500.00	\$75,000.00 AWARDED AT HEARING	\$0.00	\$75,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-03-98 Allens MFG, CO., INC.	03/25/1998	RESOLUTION THRU BANKRUPTCY	\$23,000.00	23,000.00	\$23,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-04-98 DIMEO CONTRUCTION	06/18/1998	CONSENT ORDER 12/16/98	\$1,500.00	\$500.00 PUBLIC NOTICE (\$459.60)	\$959.60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-05-98 RAWCLIFF CORPORATION	12/10/1998	CONSENT ORDER 03/30/99	\$2,500.00	PUBLIC NOTICE (\$597.75)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-06-98 Renclif, inc.	12/29/1998	CONSENT ORDER 03/18/99	\$5,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-99 HAMILTON TOOL, INC.	03/02/1999	CONSENT ORDER 04/06/00 PERMIT FEES PAID	\$5,000.00	\$2,500.00	\$2,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-00 CROWN PLATING, INC.	06/20/2000	SUPERIOR COURT AWARDED \$6,250 PLUS PERMIT FEES FINE WAIVED	\$6,250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO #FP-02-00 ULTRA METAL FINISHING, INC.	12/28/2000	INCOPORATED INTO AO#FP-02-01 BANKRUPT	\$22,000.00	\$22,0000	\$0.00	\$22,000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-03-00 EASTERN WIRE PRODUCTS CORP.	12/28/2000	CONSENT ORDER 10/30/01	\$105,000.00	\$10,000.00	\$9,150.00 (per accelerated payment plan)	\$0.00	\$2,000.00	\$1,925.00 (per accelerated payment plan)	\$0.00	\$0.00	\$0.00	\$0.00
AO#FP-01-01 MICHAEL MARSOCCI	10/31/2001	CONSENT ORDER 05/02/02	\$5,000.00	\$750.00	\$750.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#FP-02-01 ULTRA METAL FINISHING CO., INC.	12/27/2001	PERMIT REVOKED BUSINESS CLOSED BANKRUPT	\$5,000.00	\$5,000	\$0.00	\$5,000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#FP-01-02 RICHARD FULLER	02/05/2002	CONSENT ORDER 05/16/02	\$5,000.00	\$750.00	\$750.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#FP-02-02 D&L SALES	04/11/2002	CONSENT ORDER 02/25/03	\$10,000.00	\$2,500.00	\$2,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#FP-03-02 RI CESSPOOL CLEANERS, INC.	05/14/2002	CONSENT ORDER 06/17/02	\$5,000.00	\$1,250.00	\$1,250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#FP-04-02 C&J JEWELRY COMPANY, INC.	10/17/2002	CONSENT ORDER 12/11/02	\$10,000.00	\$5,000.00	\$5,000.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#FP-05-02 TOWN OF JOHNSTON	10/24/2002	PENDING NEGOTIATIONS	\$25,000.00	\$25,000.00	\$0.00	\$25,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-03 TOWN OF JOHNSTON	09/10/03	PENDING NEGOTIATIONS	\$10,000.00	\$10,000.00	\$0.00	\$10,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-02-03 VICTORY FINISHING TECHNOLOGIES	09/10/03	CONSENT ORDER 6/8/05	\$55,000.00	\$5000.00	\$5000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO #FP-03-03 NEW ENGLAND INDUSTRIES	09/10/03	CONSENT ORDER 3/9/04	\$35,000.00	\$1,500.00	\$1,500.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-04 ELMHURST EXTENDED CARE	3/5/04	CONSE4NT ORDER 10/27/04	\$20,000.00	\$7,500.00	\$7,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-02-04 ROGER WILLIAMS MEDICAL CENTER	3/5/04	CONSENT ORDER 10/27/04	\$30,000.00	\$12,500.00	\$12,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #FP-01-05 WAL-MART STORES, INC.	10/17/05	PENDING NEGOTIATIONS	\$61,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF, COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALTIES PAID	STIPULATED PENALTIES BALANCE
BVDC NOV/ORDER LYNCH PAINT	JAN-87	BANKRUPT	\$5,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER LIBERTY PLATING	12/04/198 7	CONSENT AGREEMENT 01/29/88	\$85,500.00	\$18,000.00 (\$85,500.00 W/ \$67,500.00 SUSPENDED)	\$18,000.00	\$0.00	\$266.35	\$266.35	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER #1 COLFAX, INC.	06/10/198 8	SETTLEMENT AGREEMENT 09/08/88	\$324,000.00	\$60,000.00	\$60,000.00	\$0.00	\$57,793.10	\$57,793.10	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER TANYA CREATIONS	02/03/198 9	CONSENT AGREEMENT 03/07/89	\$54,000.00	\$24,000.00 (\$54,000 W/ \$30,000 SUSPENDED)	\$24,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BVDC CHEMART COMPANY	04/17/198 9	CONSENT AGREEMENT 09/29/89	\$20,000.00	\$5,000.00 (\$10,000.00 w/ \$5,000.00 SUSPENDED)	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER NULCO MFG CORP	08/21/198 9	CONSENT ORDER 05/01/90	\$126,000.00	\$21,000.00 (\$42,000.00 W/ \$21,000.00 SUSPENDED)	\$21,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER #2 COLFAX, INC.	03/16/199 0	SETTLEMENT AGREEMENT 07/11/90	\$125,000.00	\$12,500.00 (\$20,000.00 W/ \$7,500 SUSPENDED)	\$12,500.00	\$0.00	\$10,117.98	\$10,117.98	\$0.00	2,000.00	\$2,000.00	\$0.00
BVDC NOV/ORDER NEWMAN CROSBY	04/10/199 0	CONSENT ORDER 08/20/90	\$10,500.00	\$6,000.00 (\$10,500.00 W/ \$4,500.00 DEFERRED)	\$6,000.00	\$0.00	\$4,403.26	\$4,403.26	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER #3 COLFAX, INC.	07/06/199 0	SETTLEMENT AGREEMENT 09/25/90	\$25,000.00	\$5,000.00	\$5,000.00	\$0.00	\$6,562.15	\$6,562.15	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER #4 COLFAX, INC.	08/08/199 0	SETTLEMENT AGREEMENT 10/16/90	\$380,000.00	\$13,000.00	\$13,000.00	\$0.00	\$42,056.29	\$42,056.29	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV/ORDER #5 COLFAX, INC.	12/13/199 0	SETTLEMENT AGREEMENT 02/26/91	\$20,000.00	\$0.00	\$0.00	\$0.00	\$2,867.65	\$2,867.65	\$0.00	\$0.00	\$0.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF. COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALTIES PAID	STIPULATED PENALTIES BALANCE
BVDC NOV/ORDER MICROFIBRES	07/31/199 1	COMPLIED WITH CONDITIONAL ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BVDC NOV VITRUS, INC.	09/17/199 1	SETTLEMENT AGREEMENT 10/2/91	\$0.00	\$0.00	\$0.00	\$0.00	\$1,025.54	\$1,025.54	\$0.00	\$0.00	\$0.00	\$0.00
A0 #BP-01-92 Dorette, INC.	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-02-92 CELTIC PUB	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-03-92 PIZZA PALACE	04/22/199	BUSINESS CLOSED FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # BP-04-92 BILL'S RESTAURANT	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-05-92 CHRISTINE'S OF CUMBERLAND	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-06-92 VISTAWALL, INC.	04/22/199 2	COMPLIED WITH ORDER	\$250.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # BP-07-92 JACY'S SALAD BAR	04/22/199 2	BUSINESS CLOSED FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # BP-08-92 KING'S LAUNDRY	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-09-92 WASHING WELL LAUNDROMAT	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF. COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALTIES PAID	STIPULATED PENALTIES BALANCE
AO #BP-10-92 BRAXTON'S, INC.	04/22/199 2	BUSINESS CLOSED FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-11-92 WOODLAWN FISH & CHIPS	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-12-92 LITTLE ANTHONY'S RESTAURANT	04/22/199 2	CHANGED OWNERSHIP FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # BP-13-92 SMITHFIELD AVENUE LAUNDROMAT	04/22/199 2	CHANGED OWNERSHIP FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-14-92 JEHA'S TEXACO	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-15-92 ESTRELA DO MAR RESTAURANT	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-16-92 RICOTTI'S SANDWICH SHOP	04/22/199 2	COMPLIED WITH ORDER	\$100.00	\$100.00	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-17-92 UNCLE TONY'S PIZZA	04/22/199 2	PERMIT FEES PAID FINE WAIVED	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-18-92 SERRA DE ESTRELA RESTAURANT	04/22/199 2	COMPLIED WITH ORDER	\$100.00	\$100.00	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-19-92 REGINA MFG.	04/22/199 2	COMPLIED WITH ORDER	\$100.00	\$100.00	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-20-92 WOODLAWN CLEANERS & LAUNDRY	04/30/199 2	COMPLIED WITH CEASE AND DESIST ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO #BP-21-92 STANDARD UNIFORM SERVICES	06/17/199 2	COMPLIED WITH CEASE AND DESIST ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-22-92 Metropolitan Plating	04/22/199 2	OUTSTDG FEES RESCINDED SUBJ. TO SHUTDOWN	\$5,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-23-92 CHN ANODIZING	06/18/199 2	CONSENT ORDER 03/30/93	\$17,500.00	\$7,000.00	\$7,000.00	\$0.00	\$262.50	\$262.50	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-24-92 PARAMOUNT CARDS	06/18/199 2	CONSENT ORDER 02/09/93	\$17,500.00	\$2,000.00	\$2,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BP-26-92 SLATER SCREEN PRINT	03/10/199 2	CONSENT ORDER 01/01/94	\$18,000.00	\$9,000.00	\$9,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO # BP-28-92 A.T.CROSS CO.	02/06/199 2	CONSENT ORDER 03/31/93	\$3,250.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-02-93 SLATER SCREEN PRINT	03/18/199 3	CONSENT ORDER 01/01/94	\$25,000.00	\$5,000.00	\$5,000.00	\$0.00	\$500.00	\$500.00	\$0.00	\$6,500.00	\$6,500.00	\$0.00
AO #BV-03-93 ELIZABETH WEBBING MILLS	05/04/199 3	CONSENT ORDER 10/12/93	\$25,000.00	\$3,000.00	\$3,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-04-93 CHN ANODIZING	07/19/199 3	CONSENT ORDER 03/08/94	\$25,000.00	\$5,000.00	\$5,000.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-05-93 STANDARD UNIFORM	10/29/199 3	CONSENT ORDER 05/03/94	\$18,000.00	\$11,000.00	\$11,000.00	\$0.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-06-93 BILL'S RESTAURANT	10/29/199 3	COMPLIED WITH ORDER FINE RESCINDED	\$3,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

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AO # BV-01-94 AAFCO, INC.	03/17/199 4	CONSENT ORDER 09/26/96	\$11,000.00	\$6000 (SEP)	\$6000 (SEP)	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-02-94 UNCLE TONY'S PIZZA & PASTA	07/12/199 4	CONSENT ORDER 11/21/94	\$12,000.00	PUBLIC AWARENESS PROJECT	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-03-94 MCDONALD'S RESTAURANT	07/19/199 4	CONSENT ORDER 11/01/94	\$10,000.00	\$5,000.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-04-94 MCCONNELL & CARPENTER	07/28/199 4	COMPLIED WITH ORDER	\$0.00 COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-05-94 Colfax	10/13/199 4	CONSENT ORDER 01/09/95	\$5,000.00	\$5,000.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-07-94 UNCLE BEAN'S DINER	10/07/199 4	CONSENT ORDER 12/06/94 BUSINESS CLOSED	\$10,000.00	\$1,000.00	\$183.34	\$816.66	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-01-95 LIBERTY PLATING	01/04/199 5	CONSENT ORDER 08/03/95	\$75,000.00	\$6,000.00	\$6,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-02-95 JOSEPH'S FAMILY RESTAURANT	02/08/199 5	COMPLIED WITH ORDER	\$0.00 COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-03-95 SCOLA ENTERPRISES, INC.	05/30/199 5	CONSENT ORDER 10/04/95	\$20,000.00	\$4,000.00	\$4,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-04-95 ELIZABETH WEBBING	10/02/199 5	CONSENT ORDER 02/26/97	\$50,000.00	\$35,000.00 (SEP)	\$35,000.00 (SEP)	\$0.00	\$750.00	\$750.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-05-95 SLATER SCREEN PRINT	10/31/199 5	CONSENT ORDER 11/20/97	\$150,000.00	\$35,000.00 \$5,000. (SEP)	\$35,000.00 \$5,000. (SEP)	\$0.00	\$0.00	\$0.00	\$0.00	\$5,500.00	\$5,500.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALTIES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALTIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF. COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALTIES PAID	STIPULATED PENALTIES BALANCE
AO #BV-06-95 TEKNOR APEX COMPANY	11/02/199 5	CONSENT ORDER 06/19/96	\$6,000.00	\$3000.00 \$3,000.00 (SEP)	\$3,000.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-01-96 STI, INC.	05/15/199 6	CONSENT ORDER 07/31/96	\$7,000.00	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-02-96 MOBIL OIL CORPORATION	05/15/199 6	AO RESCINDED	\$10,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-03-96 MICROFIBRES, INC.	06/12/199 6	CONSENT ORDER 04/10/97	\$0.00 COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-01-97 EL PANAL RESTAURANT	06/12/199 7	AO RESCINDED	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-02-97 REGEN CORPORATION	11/20/199 7	PERMIT FEES PAID CONSENT ORDER	\$5,000.00	\$500.00	\$500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-01-98 BOWCAM CONTAINERS	05/19/199 8	COMPLIED WITH ORDER	\$2,000.00	\$2,000.00	\$2,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-02-98 NATIONAL RING TRAVELER	05/27/199 8	CONSENT ORDER 07/28/99	\$33,000.00	\$16,000.00	\$16,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-03-98 MICROFIBRES, INC.	12/08/199 8	CONSENT ORDER 05/17/01	\$112,000.00	\$25,000.00	\$25,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-04-98 ELIZABETH WEBBING MILLS, INC.	12/10/199 8	COMPANY BANKRUPT	\$134,000.00	\$134,000.00	\$0.00	\$134,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-05-98 CHN ANODIZING	12/10/199 8	CONSENT ORDER 03/18/99	\$30,000.00	\$12,000.00	\$12,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$175.00	\$175.00	\$0.00

ENFORCEMENT ACTION# COMPANY NAME	AO ISSUE DATE	RESOLUTION	ORIGINAL ADMIN. PENALTIES ASSESSED	ADMIN. PENALITES AWARDED OR AGREED TO	ADMIN. PENALTIES PAID	ADMIN. PENALITIES BALANCE	ENF.COSTS ASSESSED/ AWARDED/ AGREED TO	ENF. COSTS PAID	ENF, COSTS BALANCE	STIPULATED PENALTIES ASSESSED	STIPULATED PENALTIES PAID	STIPULATED PENALTIES BALANCE
AO #BV-01-99 TANURY INDUSTRIES	06/08/199 9	CONSENT ORDER 08/03/99	\$22,000.00	\$9,800.00	\$9,800.00	\$0.00	\$0.00	\$0.00	\$0.00	\$900.00 AGREED UPON \$600	\$600.00	\$0.00
AO #BV-02-99 BRISTOL COUNTY SEPTIC, INC.	12/22/199 9	CONSENT ORDER 08/09/00	\$30,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-01-00 ELIZABETH WEBBING MILLS, CO., INC.	06/29/200 0	COMPANY IN BANKRUPTCY	\$0.00 COMPLIANCE ORDER	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-02-00 WOODLAWN LAUNDRY & CLEANERS	12/28/200 0	CONSENT ORDER NOT SIGNED COMPANY CLOSED	\$2,500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#BV-01-02 CENTRAL SOYA COMPANY, INC.	02/21/200 2	AO RESCINDED	\$100,000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#BV-02-02 D.C.L. d/b/a SEWERMAN	04/22/200 2	CONSENT ORDER 06/11/02	\$30,000.00	\$5,000.00	\$5,00000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#BV-03-02 C.H.N. ANODIZING	6/28/2002	CONSENT ORDER 8/20/02	\$1,500.00	\$500.00	\$500.00	\$0.00	\$250.00	\$250.00	\$0.00	\$50.00	\$100.00	\$0.00
AO#BV-04-02 INSTANT SEPTIC ENVIRONMENTAL SERVICES	08/08/200 2	HEARING HELD DECISION 8/13/04 COMPLAINT FILED	\$20,000.00	\$20,000.00 (AWARDED AT HEARING)	\$0.00	\$20,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO#BV-05-02 ESTRELA DO MAR	09/23/200 2	CONSENT JUDGMENT 3/24/03	\$5,000.00	\$5,000.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-01-03 C.H.N. ANODIZING	03/27/03	CONSENT ORDER 8/6/04	\$50,000	\$12,000.00	\$8,000.00	\$4,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AO #BV-01-05 TANURY INDUSTIRES	9/14/05	CONSENT ORDER 12/31/05	\$108,500.00	\$24,000.00 (\$94,000.00 W/\$70,000.00 SUSPENDED)	\$0.00	\$24,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

### VI. NBC IMPACT ON CONTROL OF TOXICS AND INCOMPATIBLE WASTE

#### NBC Impact on the Control of Toxics and Incompatible Wastes

NBC's continuing goal is to improve receiving water quality by limiting the impact of Wastewater Treatment Facility effluent on Narragansett Bay. To this end, influent and effluent metals and cyanide loading data are used to provide a measure of the amount of industrial waste being discharged to the sewer system, as well as a means of quantifying the NBC's effectiveness at controlling and reducing the discharge of toxic pollutants into the collection system. The NBC has analyzed and tracked the toxic pollutant loading trends at its treatment facilities since the creation of the agency.

On December 31, 2001, both wastewater treatment facilities were issued updated RIPDES discharge permits. Of significant interest was the removal of several pollutants from the permit due to five years of data that had revealed discharge levels well below the detection limits or aquatic life criteria as it is applied to the NBC's receiving waters.

At Field's Point, the following parameters were removed from the permit:

- Cadmium
- Hexavalent chromium
- Lead
- Tetrachloroethylene
- 1,1,1-trichloroethane
- Trichloroethylene
- 1,2-dichloroethylene
- Methylene chloride
- Bis(2-ethylhexyl) phthalate

At Bucklin Point, pollutants were also removed from frequent monitoring due to historically low concentrations. The following parameters were removed from the Bucklin Point permit:

- Cadmium
- Tetrachloroethylene
- 1,1,1-Trichloroethane
- Trichloroethylene
- Dichloromethane

Monitoring of these pollutants continues through routine sampling and semi-annual priority pollutant scans. Data from these scans indicate that concentrations are either well below saltwater water quality criteria or not detectable in plant effluent.

The removal of a parameter from a RIPDES permit, or a downgrade to monitor only status, is a direct result of effective efforts by Pollution Prevention, Pretreatment, Laboratory, Operations, and Environmental Monitoring and Data Analysis staffs. The timely collection of samples, low-level, trace analysis by NBC's Laboratory Section, effective regulation of industry by Pretreatment, Pollution Prevention technical assistance provided to industry, and effective treatment performed by the Operations Section staff are the key components of an efficient wastewater treatment organization. The studies and results presented in this chapter deal with monitoring of the NBC treatment facilities, the sewer collection system, Significant Industrial Users (SIU), and the receiving waters of Narragansett Bay, conducted by the EMDA Section. Pretreatment works in conjunction with the EMDA, Laboratory, Operations, and Engineering Sections at the NBC to control toxics in the sewer system. To that end, EMDA conducts sampling of wastewater from its sources, throughout its collection and treatment systems, and ultimately to its final fate as either sludge or as treated effluent discharged into Narragansett Bay.

#### Sample Collection at the Wastewater Treatment Facilities

All sample collection, preservation, and storage at the NBC treatment facilities is performed with strict adherence to U.S. EPA protocols. As detailed in the NBC's current RIPDES permits, the Field's Point and Bucklin Point treatment facilities are required to sample the influent and effluent wastewater streams for toxic and conventional pollutants on a regular basis.

Toxic pollutant monitoring requirements include 24-hour composite sample collections for the analysis of copper, lead, mercury, nickel, silver, chromium, and zinc. Metals and cyanide measurements are required twice-weekly at both plants. During 2005, EMDA personnel collected all permit-required 24-hour composite samples of the waste streams at the two treatment facilities.

At Bucklin Point, composite samples are collected from both interceptors, the Blackstone Valley Interceptor (BVI) and the East Providence Interceptor (EPI), that bring wastewater to the plant. Previously, collections from BVI and EPI were made on a flow-paced schedule and analyzed independently, with the independent analytical results combined based on the flow percentages for the sample collection period after chemical analysis. The EMDA Section conducted a study during 2005 to determine whether combining these separate collections prior to analysis would improve analytical results. A substantial number of metals samples collected from EPI are below the detection limit of the NBC Laboratory's instrumentation. This is due to both low flow and the small number of industrial users in this portion of the Bucklin Point service district. The flow proportioned combination of the samples prior to analysis was investigated to determine whether the resultant sample would provide a more accurate influent concentration. Results from this study indicate that, for samples above the detection limits, there is no significant difference between the two methods. For samples that were routinely below the method detection limits, the combination of the samples improved the accuracy of analytical results. By providing more representative influent data, evaluation of plant performance at the Bucklin Point facility is more accurate, and the improved results can, in turn, be used to more easily fine tune processes within the wastewater treatment facility.

Twice-weekly influent cyanide samples are collected at the two interceptor locations and are composites of nine separate grab samples at each location. These samples are mixed flow proportionally in the same way as the metals and conventional pollutant composite collections. This sampling change took effect on September 26, 2005.

Field's Point influent samples are collected on a flow-paced basis at the single interceptor that feeds the facility, after bar screening and prior to grit removal tanks. Final effluent sample collections are flow-paced at both facilities downstream of all treatment processes. Composite effluent samples are analyzed by the NBC Laboratory for conventional pollutants and metals including copper, lead, mercury, nickel, silver, and zinc, as well as nutrients. The nutrients analyzed are nitrite, nitrate, ammonia, and total phosphorus. Nitrate is determined by difference from a combined nitrite/nitrate measurement and a nitrite measurement. Permit requirements were modified by the Rhode Island Department of Environmental Management (RIDEM) during 2005 as part of new nutrient permit limits issued to reduce the amount of nitrogen discharged to Narragansett Bay. The updated permit requirements now mandate monitoring of all nitrate, nitrite, and Total Kjeldahl Nitrogen (TKN) three times per week. TKN analyses determine both ammonia nitrogen and organic nitrogen in a sample, and the organic nitrogen component is necessary to determine and monitor total nitrogen in treatment plant effluent. Ammonia monitoring permit requirements remain at twice weekly, but NBC sampled all nutrient parameters three times per week beginning on August 1, 2005. In addition to the nutrient auto-analyzer acquired by NBC's Laboratory in 2004, a second instrument was acquired in September 2005. These instruments show improved analysis efficiency for nutrient measurements, and analytical results from the new equipment continue to produce better precision and accuracy than previous analyses.

Other required sample collections for plant monitoring include daily fecal coliform bacteria, the conventional pollutants biochemical oxygen demand (BOD) and total suspended solids (TSS), oil and grease, pH, and total residual chlorine (TRC). Effluent samples are collected and analyzed for dissolved metals at both facilities on a monthly basis. Whole effluent bioassay toxicity tests are also conducted quarterly at both facilities.

Consent agreement RIA-330 between the NBC and RIDEM was fully executed and took effect on January 1, 2004. This agreement resolved the NBC's appeal of certain conditions within RIPDES permit Nos. RI100072 and RI10100315, which were issued to Bucklin Point and Field's Point, respectively, on December 31, 2001. As a result of this consent agreement, consent decree permit limits at Bucklin Point for copper, mercury, nickel, silver, and zinc were developed based on historical effluent concentrations rather than water quality criteria. Similarly, Field's Point consent decree permit limits for copper were also developed. At both plants, cyanide permit limits were agreed upon that recognize the EPA quantitation limit of this parameter. As a result of these updated consent decree limits, NBC facilities are better able to meet effluent limits.

Additional changes in the new consent agreement included the addition of a second daily fecal coliform bacteria grab sample at the final effluent to improve the testing of this important water quality indicator. New seasonal limits were also set at Bucklin Point for ammonia in the final effluent based on ammonia toxicity criteria.

As of August 1, 2005, nutrient monitoring was increased to three times per week. Seasonal effluent discharge limits of 5 ppm for total nitrogen were also proposed, however, the NBC is currently reviewing these proposed permit limits.

At Field's Point, major facility upgrades and renovations would be necessary to implement BNR technology, and space limitations add to the issues that would have to be addressed in order to develop a facilities upgrade plan that could accommodate BNR.

#### **Clean Sampling Implementation**

In 1998, a comparative study was conducted of various sample collection methods at the Field's Point and Bucklin Point effluents. The U.S. EPA determined that one of the greatest difficulties in measuring pollutants, particularly trace metals, is avoiding sample contamination during collection, transport, and analysis. In response, the U.S. EPA developed the 1600-Series Methods Guidance for "Ultra-Clean" sampling and analysis of trace metals. The NBC comparative study was conducted to determine the level of "cleanliness" necessary for routine effluent sampling and the level of background contamination which may be present with existing sampling methods. The study concluded that improved sampling techniques reduce background sampling contamination and certain trace metal levels in the effluent. As of January 1, 2000, all treatment facility sampling is performed with methods outlined in US-EPA Method 1669 – Sampling Ambient Water for Trace Metals at EPA Water Quality Criteria Levels. As laboratory detection limits continue to be lowered, EMDA is constantly evaluating its sample collection and handling procedures to ensure that contamination will not significantly affect the data results. EMDA is continuing its adherence to ultra-clean sampling methodology developed by Hampton Roads Sanitation District of Virginia via participation in a National Association of Clean Water Agencies (NACWA) mercury study begun in 2003. This methodology uses sample bottles, tubing, and pumps that allow sample collection and transfer without opening bottle tops, eliminating many potential sources of contamination. The experience gained in this study will assist EMDA in determining the best ways to improve the performance-based clean sampling methods.

EMDA has implemented a plant sampling quality assurance program to evaluate the success of its current clean sampling program in limiting contamination in its three times weekly nutrient and metals composite sampling of the influent and effluent at the two treatment facilities. The program defines a strict protocol on cleaning the 10 and 15 liter HDPE composite carboys used in the sampling. In short, this procedure involves dishwasher cleaning with laboratory-grade soap, followed by acid-cleaning with nitric acid. Carboys are then by acid-cleaned using hydrochloric acid and rinsed with distilled,

de-ionized water (DI) that has been treated with a Barnstead Nano Pure four cartridge filtration system to a purity minimum of 15 Mega Ohms per centimeter resistivity. Another key element of the plant sampling quality assurance program is the regular cleaning of the suction and pump tubing used in the drawing of the wastestream sample into the composite carboy container. This cleaning follows the same steps as the carboy cleaning. The success of the carboy and tubing cleaning is evaluated with the collection of regular blank samples. For these blank samples, DI is added to cleaned carboys and held for a minimum of 12 hours to simulate normal sample holding times. This water is then analyzed for the same parameters as performed on the wastewater sample. Tubing cleaning is evaluated by drawing DI through the tubing into pre-cleaned containers. Results from these samples have helped EMDA, in conjunction with the Laboratory, determine the steps needed to continue to improve the clean sampling protocols as analytical detection limits continue to be reduced through improved laboratory procedures and instrumentation.

#### **Field's Point Special Sampling Activities**

The following activities summarize special sampling activities conducted at Field's Point during the past year:

- EMDA staff continues to check the agreement between the continuous, in-situ influent and effluent pH probes with discrete pH grab samples analyzed by the laboratory. Two grab samples are collected each day at both sites. Working with the laboratory on this calibration effort has helped improved data quality and comparability. The results of this comparison are documented in a daily log sheet. EMDA staff contact Operations staff to calibrate the continuous, in-situ probes whenever its values are outside of the normal agreement range with the laboratory instrument which is calibrated daily.
- EMDA staff performs daily checks of the influent and effluent waste-stream channels for the presence of total residual chlorine and sulfides which may interfere with cyanide sample analyses. EMDA staff use standard potassium iodide, starch, and lead acetate indicator papers for this testing. In 2005, all tests for these constituents were non-detected at Field's Point. If either of these constituents is detected, the cyanide sampling, if in progress, will be suspended and re-started the following day.
- NBC is constructing the largest public works project in Rhode Island history. The project will be constructed in three phases. The first phase consists of a three mile tunnel which is approximately 250 feet below ground level in the Providence metropolitan area. There are six drop shafts with diversion structures that will divert storm flow to the tunnel. This tunnel will collect and store untreated combined sewage generated by rain events. After rain events, pumps will be activated to deliver the wastewater collected in the tunnel to the Field's Point treatment plant. This wastewater will then undergo secondary treatment instead

of being discharged to the receiving waters via CSO outfalls or wet weather overflow at the treatment facility. As part of the construction mining activities, an outfall pipe from the sedimentation pond is discharging ground water into the Field's Point influent channel. EMDA collected samples of the water flowing into the channel throughout the year to monitor the groundwater for potential impacts on plant processes. Mineral inputs from the mining operation significantly increased the non-volatile solids entering the plant and ultimately being removed in the waste sludge. Effluent quality was not adversely impacted by this input. Mining for the first phase of this project was completed on December 1, 2005. EMDA continues to sample the ground water discharged from this operation on a regular basis in order to quantify the loadings from this source.

- NBC increased the sampling frequency for nutrient analyses for influent and effluent samples at Field's Point in order to provide improved data quality for planning biological nitrogen reduction renovations to this facility and to comply with RIDEM's permit modification. Primary effluent composite samples are collected and analyzed for all of the nutrient parameters twice per week for the same purpose.
- EMDA conducted sample collections to evaluate mercury loading to the Field's Point facility and to better understand the fate of mercury within the treatment facility. NBC's Pretreatment Section has implemented Best Management Practices for the Management of Waste Dental Amalgam to control the impact of mercury on the sewer system. EMDA studies have analyzed sewer grit from the collection system, Field's Point influent wastewater and its grit, sludge, and effluent. Split samples were analyzed monthly by the Hampton Roads Sanitation District in Virginia, a lab that is an international center for trace metal analysis of municipal wastewater. This study will allow NBC to better quantify the source and removal of mercury at Field's Point. Final effluent concentrations for total mercury are well below mandated permit limits which are based on water quality protection.

#### **Bucklin Point Special Sampling Activities**

The following activities summarize special sampling activities conducted at Bucklin Point during the past year:

 EMDA staff picked up septage samples weekly at the NBC Lincoln Septage Receiving Station and delivered them to the NBC Laboratory for analysis. Three daily composite samples of septage trucked to the Lincoln station are analyzed by the NBC Laboratory for trace metals and cyanide each week. Interceptor Maintenance staff sample and screen each septage truck's waste delivery for quality by measuring pH during the pump-out at the septage facility.

- EMDA staff performed daily laboratory analyses for both permit and process samples. Daily effluent pH, temperature and total chlorine residual measurements at the contact tank effluent prior to dechlorination were performed. Once the plant was converted to Ultraviolet disinfection (UV), the checks of total residual chlorine in the contact tank were ended. EMDA staff began regular daily checks of the influent for pH; this grab sample is collected in the Vortex and Screening Building, in the channel just prior to the bar screens. Results are communicated to the Laboratory and Operations for permit compliance and process control applications. Abnormal pH measurements will trigger additional grab samples being collected and an investigation by Pretreatment staff. The QA/QC program requires calibration, checks, and documentation that the pH meter and colorimeter used for these tests are operating properly.
- EMDA staff performs daily checks of the influent and effluent wastestream channels for the presence of total residual chlorine and sulfides which may interfere with cyanide sample analyses. EMDA staff use standard potassium iodide, starch, and lead acetate indicator papers for this testing. In 2005, all tests for these constituents were non-detected at Bucklin Point. If either of these constituents is detected, the cyanide sampling, if in progress, will be suspended and re-started the following day.

During 2005, much preparation was made by NBC for the completion and start-up of phase one upgrades at Bucklin Point. Process and operational improvements that have been implemented in 2005 include: UV disinfection of effluent to replace the previous chlorination operation of normal secondary effluent, new vortex grit removal machinery, enhanced dry weather capabilities (including an influent pumping station), a new screening and grit building, new dry weather primary clarifiers, a dry weather sludge pumping station, a dry weather primary effluent splitter box, as well as other modifications to the overall operation of plant processes. EMDA began to coordinate with NBC Construction and Grants staff and Bucklin Point Operations to set up new sampling locations and make improvements to existing locations.

In the fall of 2004, flow at the Bucklin Point facility was diverted through the newly constructed phases of the plant process. Other processes continued to be put on-line throughout 2005, with EMDA assuming additional responsibility for the associated sampling tasks to ensure sampling efforts related to the overall operational upgrade were implemented. These included:

 In May 2005 Bucklin Point Operations added the capability of wet weather storage and treatment. The old primary effluent treatment tanks were converted to store untreated waste until the plant can effectively treat and disinfect it, thus increasing the overall treatment capacity of the facility. EMDA has stationed an automated sampler at the new wet weather tank locations, with new sampling based on increased flow to the plant due to a wet weather overflow. Wet weather treatment at Bucklin Point was initiated on May 25, 2005, with sampling of fecal coliform, pH, TSS, BOD, and TRC to monitor effluent quality. TRC is measured in the contact tank as a measure of disinfection at the time of fecal coliform grab sample collections. TRC is also monitored downstream of de-chlorination by sodium bisulfite as specified in the RIPDES permit.

 During the first half of the year, Veolia Water and EMDA staff worked closely together to improve all plant-sampling locations and support the initial UV start-up, and this work continued with the change in management to Aquarian Operating Services in July 2005, and the restart of the UV process in September 2005.

#### **Analysis of Influent Loading Data**

Comparing recent and historical influent loading data is a useful tool for evaluating the success of NBC's Pretreatment Program in controlling the quality of industrial wastewater discharged to its collection system. Analysis of toxic pollutant loadings to the two NBC wastewater treatment facilities has indicated a historical downward trend.

Records of data for metals and cyanide in the Field's Point collection system have been collected and analyzed since 1980. Significantly less historical loading data is available for Bucklin Point, which was acquired by the NBC in 1992. The historical Bucklin Point data presented here covers the period from 1994 to present for metals, and 1991 to present for cyanide.

#### Field's Point District - Influent Loading Analysis

FIGURES 13 and 14 depict the reduction in metals and cyanide loadings to Field's Point between 1981, the year before the NBC assumed the ownership and operation of the Field's Point Wastewater Treatment Facility and portions of the metropolitan Providence sewer system, to the present.

Over the past 25 years, there has been a significant downward trend in the total loadings of metals as can be seen in FIGURE 13. Total metals loadings is defined as the sum of cadmium, copper, chromium, mercury, nickel, silver, and zinc loadings for a given year. These loadings showed a 3% decrease between 2004 and 2005, and have decreased 96.8% since 1981. Cyanide loading data for the same time period indicate a similar overall downward trend, as can be seen in FIGURE 14, with a 4.7% decrease in loadings between 2004 and 2005. The success in reducing the metal and cyanide inputs to the treatment facilities is largely due to the efforts and success of the NBC's Pretreatment and Pollution Prevention programs.

FIGURE 13 Field's Point Total Metals Influent Loading Trend Analysis

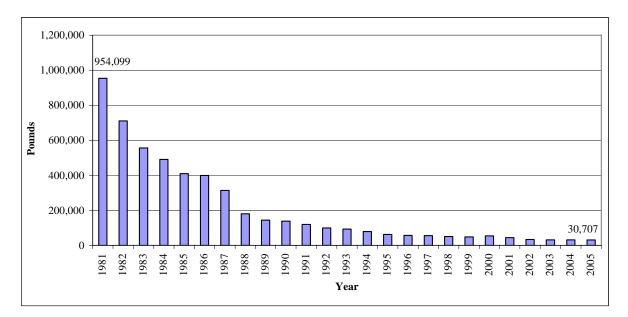


FIGURE 14 Field's Point Cyanide Influent Loading Trend Analysis

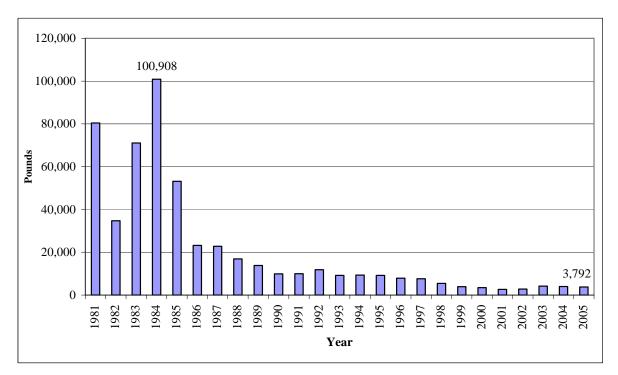


TABLE 18 provides a comparison of the 2004 and 2005 metals loadings to Field's Point. Loading figures were calculated based on monthly averages of concentration and flow.

Pollutant	2004 (pounds)	2005 (pounds)	Total Pound Change	% Change
Total Cadmium	132.1	130.8	-1.3	-0.96%
Total Chromium	1,081.3	893.5	-187.8	-17.4%
Total Copper	7,429.1	7,361.4	-67.7	-0.91%
Total Lead	1,643.9	1,718.6	74.7	4.5%
Total Mercury	13.1	13.3	0.2	1.76%
Total Nickel	7,323.9	4,549.7	-2,774.2	-37.9%
Total Silver	643.5	590.1	-53.4	-8.3%
Total Zinc	13,362.8	15,449.7	2,086.9	15.6%
Total Metals	31,629.6	30,707.1	-922.5	-2.9%
Total Cyanide	3,977.6	3,792.2	-185.4	-4.7%

#### TABLE 18 Comparison of 2004-2005 Annual Loadings to Field's Point

As illustrated in TABLE 18, the annual loading of cyanide, and all metals except lead, mercury, and zinc show a decrease in 2005 compared to 2004. These decreases can be attributed to the educational efforts by the Pretreatment and Pollution Prevention Sections and the NBC's proactive approach to pollution prevention. The decreases demonstrate NBC's continued commitment to vigilant implementation of pollution prevention measures. The largest percent reduction of annualized loadings to Field's Point was for total nickel, with a 37.9% reduction observed. This is partly the result of high influent concentrations in April, May, and June of 2004. In addition to the increase in total flow to the treatment plant, there was a decrease in industrial flow from metal finishing firms. A reduction in mercury was observed throughout the beginning of 2005. In August, however, the NBC Laboratory mercury analyzer was not in service, and samples had to be sent out to another laboratory for permit-related analyses. The current method detection limit at the NBC is 1.4 ppt, while the samples that were sent out were all nondetected at 200 ppt. Using regression order statistics to determine the 99<sup>th</sup> percent confidence level value that the non-detected samples are projected to have had results in a loading of 12.6 pounds of mercury during 2005. This would be a 3.5% decrease compared to 2004. Reductions are continued to be expected into 2006 as a result of implementation of the Best Management Practices for the Management of Waste Amalgam. Zinc loadings showed the largest relative and absolute increase in 2005, and this was mainly attributable to uncontrollable loadings from background sources. Lead loadings exhibited a smaller magnitude increase, also believed to be due to uncontrollable background loadings and higher total influent flow values for 2005. The 2005 total metals loadings to the plant decreased by 2.9% from 2004, with total metals 922.5 pounds less in 2005 than in 2004.

A percentage breakdown of the various metals discharged to Field's Point is provided in FIGURE 15. The greatest metal loadings contribution to Field's Point is from zinc, nickel, and copper. These metals account for 89.1% of the total metal loadings to Field's Point; slightly greater than the overall relative contribution during 2004. The loading of total zinc in 2005 was 15,449.7 pounds, or approximately 50%, the highest of any toxic pollutant discharged into the Field's Point system. As will be shown later in this chapter, the majority of zinc loadings are attributed to residential sources. Copper was the next highest pollutant load to Field's Point at 7,361.4 pounds, followed by nickel at 4,549.7 pounds.

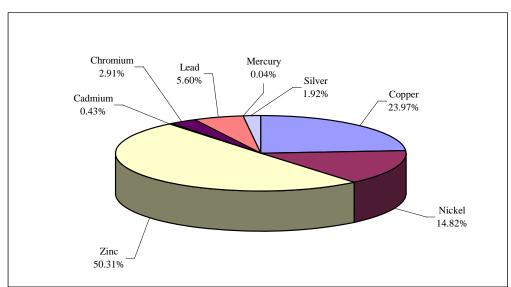


FIGURE 15 Breakdown of Total Metals – Field's Point 2005 Influent Loading

### ~Oil and Grease Inputs to Field's Point

Monthly sampling of oil and grease inputs to Field's Point reveals low and consistent concentrations. Concentrations ranged from 14.2 ppm to 30 ppm during 2005. Effluent concentrations are significantly lower, ranging from 5.1 to 5.8 ppm. Low inputs are the direct result of Pretreatment efforts to permit, inspect, and monitor industrial and commercial establishments, including restaurants. NBC's RIPDES permit requires monthly sampling, with three grab samples collected over the course of a 24-hour period, one grab per shift. The grab samples are analyzed separately and the maximum is reported. The RIPDES permit does not set a discharge limit. This data is listed in ATTACHMENT VOLUME II SECTION 10.

#### ~pH Variability at Field's Point: Influent and Effluent

The pH of the Field's Point influent is measured twice daily by Laboratory staff on a high-precision Orion pH meter. Grab samples are collected by EMDA staff and immediately transferred to the lab for analysis. EMDA staff collected 730 influent samples for this parameter during 2005. The pH range of the influent sample measurements was between 5.23 and 8.15 standard units (s.u.). The influent wastestream is also monitored with a continuous pH probe. This record shows a clear diurnal pattern of approximately 1 standard unit. The limited pH range demonstrates that highly concentrated batch discharges of highly acidic or basic industrial discharges are limited in intensity and duration. No NBC wastewater treatment facility process has knowingly been negatively impacted by influent pH fluctuations during the year. There were also no persistent excursions in influent pH during 2005 and no negative effect on normal plant operations process control was noted. Effluent grab samples, also collected twice daily over the year, ranged from 6.2 to 7.3 s.u. There were no excursions from the permitted 6.0 to 9.0 s.u. discharge range at Field's Point.

Pretreatment's demonstrated efforts and results in controlling excursions in influent pH from industrial users resulted in a revision of the NBC's Rules and Regulations which standardized pH local limits within the service districts of both facilities to between 5.0 and 11.0 s.u. Previously, industrial users, due to the high pH of potable water in the Providence area, were burdened with additional treatment of non-contaminated water to adjust pH to a range that fell within the previous local limits. Based on the observed pH data, the change in pH local limits has not had an adverse impact on the Field's Point wastewater treatment facility.

#### **Bucklin Point District - Influent Loading Analysis**

The Bucklin Point influent data demonstrated a downward trend in total metals loading between 1993 and 1997, followed by an upward trend between 1997 and 2000 as can be seen in FIGURE 16. Data from 2001 and 2002 showed reductions in influent metals loadings, while data from 2003 showed another increase, the majority coming from short-lived high chromium inputs that occurred from January 28, 2003 through June 3, 2003. Pretreatment staff conducted an investigation to determine the source of the high chromium concentrations. However, the source could not be found since the high concentrations had stopped impacting the plant during the investigation. The 2005 data indicate another decrease in metals loading to Bucklin Point, with 2005 levels 13.7% lower than 2004 loading.

Cyanide loadings at Bucklin Point have similarly been variable but also exhibit an overall decrease as can be seen in FIGURE 17. Data from 2005 show a 2% decrease in cyanide loads to Bucklin Point from the previous year, and loadings have been below 1,000 pounds per year since 1999.

FIGURE 16 Bucklin Point Total Metals Influent Loading Trend

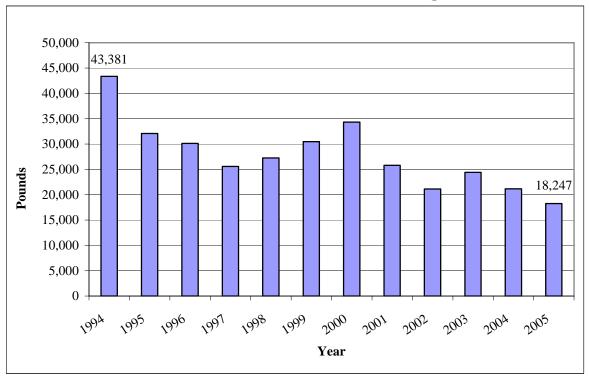


FIGURE 17 Bucklin Point Cyanide Influent Loading Trend

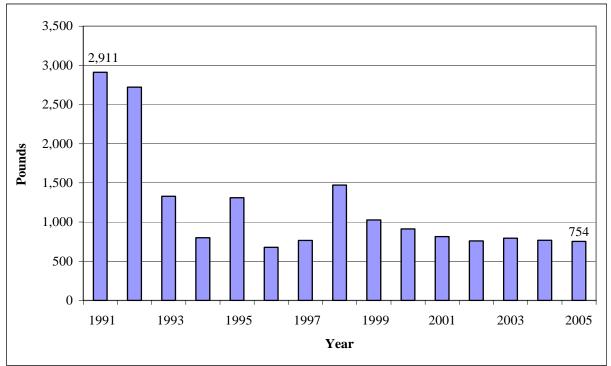


FIGURE 18 provides a breakdown of the various metals discharged to Bucklin Point. Zinc and copper continue to be the largest contributors to total metals loading to Bucklin Point.

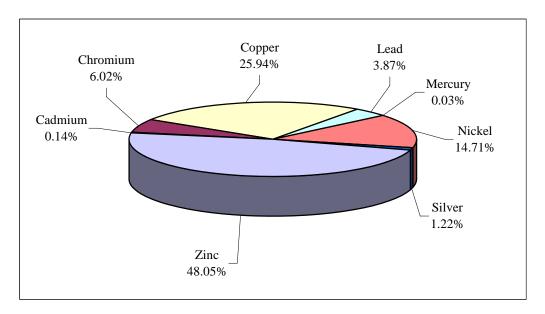


FIGURE 18 Breakdown of Total Metals – Bucklin Point 2005 Influent Loadings

TABLE 19 shows the comparison of Bucklin Point metals and cyanide loadings for 2004 and 2005. Loadings for all metals except chromium, lead, and mercury were reduced in 2005. The single largest reduction on a pound basis was for nickel, reduced by 1,007.1 pounds, 27.3%, in 2005. This can be attributed to the decrease in flow from metal finishing companies over the course of 2005. Mercury loadings, as mentioned previously, were artificially elevated as a result of the need to send samples to an outside laboratory with significantly higher detection limits, and high influent values in August 2005. The fact that, despite this problem, the loadings have remained significantly lower than in previous years indicates that Pollution Prevention user education efforts, and the Pretreatment Mercury and Silver Reduction Program continue to be effective in reducing these inputs to the facility. The overall decrease in total loading in pounds to the Bucklin Point facility between 1994 and 2005 is 58% for total metals and 74% for cyanide between 1991 and 2005.

#### 2005 2004 **Difference In** Percent Pollutant (Pounds) (Pounds) **Pounds** Change -39.5% Total Cadmium 42.5 25.7 -16.8 Total Chromium 1,044.9 1,099.1 54.2 5.2% 5,269.1 4,734.0 Total Copper -535.1 -10.2% Total Lead 661.5 45.1 706.6 6.8% Total Mercury 3.5% 5.4 5.6 0.2 Total Nickel 3,691.8 2,684.8 -1007.1 -27.3% Total Silver 326.1 223.2 -102.9 -31.6% Total Zinc 10,116.8 8,768.4 -1348.4 -13.3% **Total Metals** 21,158.1 18,247.4 -2910.7 -13.8% Total Cyanide 754.0 768.4 -14.4 -1.9%

### TABLE 19 Comparison of 2004-2005 Annual Loadings to Bucklin Point

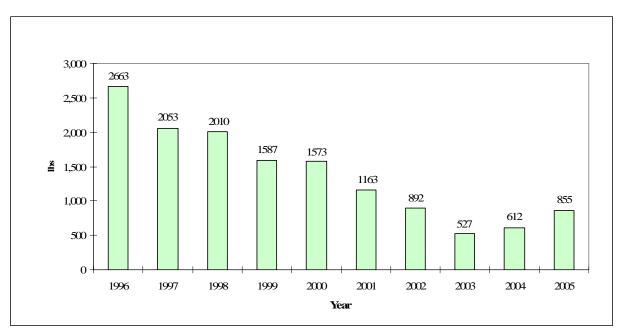
#### ~Oil and Grease Inputs to Bucklin Point

Monthly sampling of oil and grease inputs to Bucklin Point reveals mostly low consistent concentrations. Influent oil and grease concentrations in 2005 ranged from 21.2 ppm to 167 ppm. The upper end of the 2005 influent range was higher than during 2004, with the average for 2005 at approximately 3 ppm greater than the 2004 average. All but one effluent sample were below the detection limit of 5.1 ppm, with the highest effluent concentration 5.7 ppm. This is lower than the maximum effluent concentration value for 2004. This data is listed in ATTACHMENT VOLUME II, SECTION 10.

#### ~Septage Loading to Bucklin Point

An analysis of recent volume trends indicates a decrease of 2% from the reported 9.1 million gallons received in 2004 to 8.96 millions gallons received in 2005, continuing the trend in reduction since 2000. Overall, the volume reported in 2005 is approximately 39% lower than the volume discharged in 1996. There was not, however, an associated decrease in metal loadings from Septage in 2005. From 2004 to 2005 there was a 40% increase in total metals from septage, or 243 pounds. The recent increase is in contrast to the overall trend of decreased metal loadings from septage since 1996. The 68% reduction in total metals from septage since 1996 illustrates the diminishing impact of septage metals on influent loadings as can be seen in FIGURE 19. Overall, septage is not a substantial source of metals loading to Bucklin Point. Despite the fact that discharges to the septage facility increased from 1997 to 2000, total metals loading consistently decreased over the same time period. The septage contribution to total influent metals at Bucklin Point increased slightly in 2005: 4.7% of total metals originated with septage in 2005, while only 2.9% of total metals to Bucklin Point were from septage in 2004. Part of the reason for this relative increase is the continued decrease in total metals to the Bucklin Point facility.

FIGURE 19 Trend Analysis of Total Metals Loadings in Septage



Copper and zinc continue to be the major metal contributors, 350 pounds and 458 pounds, respectively, in septage. These two metals make up 94% of the total septage metals loading. However, zinc loading from septage represents only 5.2% of the total influent zinc loading to Bucklin Point. Copper from septage amounted to 7.4% of the total copper loading to Bucklin Point for 2005. FIGURE 20 illustrates the average relative composition of metals in septage wastewater. The septage monitoring data are provided in ATTACHMENT VOLUME II, SECTION 10.

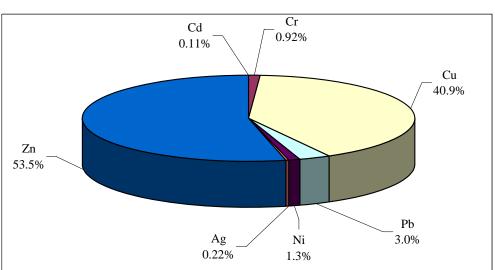


FIGURE 20 2005 Breakdown of Total Metals in Septage

New septage sample collection techniques and equipment were introduced in June of 2004. The new equipment allows for easier, in-line sampling during septage delivery. New techniques associated with the new sampling apparatus consist of taking three samples during septage transfer to better characterize total loading within an individual truck. Samples are now collected at the beginning, middle, and end of septage transfer to better represent the average concentrations of metals in a given load. The three samples from an individual truck are composited and screened for pH, odor, and other unusual characteristics. If any anomaly is observed, the sample is targeted for individual analysis, otherwise is it combined with the day's delivery and sent to the laboratory for analysis. This new sampling protocol has helped to more quickly locate potential toxic inputs to the collection system. These more representative sampling techniques may partially explain the observed increase in septage metal loadings in 2004 and 2005. Grit removal at the septage facility removes a portion of the metals loading prior to its introduction to the sewer system and the treatment plant.

#### **Background Sources of Metals to the Influent Load**

### Sewer Collections for Determining Non-Industrial Background Contributions to Influent Metals Loading

The NBC has continued to study possible background sources contributing to the total metal influent loadings to the Bucklin Point and Field's Point facilities.

Sample collection from sanitary and combined sewers in residential neighborhoods began in 1993. Sewers in residential neighborhoods have shown significant levels of trace metals and other toxic pollutants. In May 2000, EMDA began sample collections using EPA approved guidance on clean sampling techniques to quantify background, non-industrial metals inputs to the Bucklin Point and Field's Point facilities. During 2005, EMDA staff collected 37 samples in residential sanitary and combined sewers. Samples were collected as 24-hour composites in wet and dry weather conditions.

TABLE 20 summarizes the results for the background, non-industrial sewer collections for 2005 and compares them to influent concentrations at the facilities. Industrial and commercial sources account for only about 7.8% of total flow into Bucklin Point and 5.9% of the total flow at Fields Point. Due to the high proportion of flow from residential and non-industrial sources, this direct comparison of concentrations gives some approximation of the loadings from background sources. Nearly all metals parameters measured were above laboratory detection limits, with the exception of silver. Detection limit values were entered for samples with concentrations at or below the laboratory's detection limits. Average influent concentration values were determined, while geometric means were calculated for the background data in order to reduce the impact of highly variable data on the comparison. Results of samples taken from both collection districts were used to determine the background loading values. All concentrations are expressed as parts per billion (ppb).

### TABLE 20 Results from 2005 Background Metals Contribution Study (ppb)

	Cd	Cr	Cu	Hg	Pb	Ni	Ag	Zn	As	Se	Sn	Mo
Background	0.17	3.61	23.55	0.068	7.87	5.39	0.36	84.22	0.64	0.77	1.90	0.88
FP Influent	0.84	5.21	47.42	0.089	11.00	29.31	3.69	99.41	2.72	6.36	NM	6.62
% FP												
Load from	20.2%	69.3%	49.7%	76.4%	71.5%	18.4%	9.8%	84.7%	2.5%	12.1%		13.3%
Background												
<b>BP</b> Influent	0.33	14.5	63.81	0.079	9.34	35.83	3.05	117.16	1.53	0.86	4.98	6.99
% BP												
Load from	51.5%	24.9%	36.9%	86.1%	84.3%	15.0%	11.8%	71.9%	41.8%	89.5%	38.2%	12.6%
Background												

These results can be used to approximate the impact of non-industrial loading to the Bucklin Point and Field's Point facilities. From TABLE 20 it is evident that a large percentage of the influent copper, lead, and zinc concentrations observed at the NBC wastewater treatment facilities are from non-industrial background sources. The sources of these background-loading contributions are likely discharges from domestic users, street runoff, leaching from residential plumbing piping, and contaminated urban soils. Much lower contributions from non-industrial sources are observed for nickel; approximately 15 - 18% of total influent loading. All other metals indicate a significant background source component, despite the high variability of the data. Cadmium and silver concentrations are close to current detection limits and therefore the data is less conclusive. Zinc, the trace metal with the highest concentration in treatment plant and septage loads, is predominantly coming from non-industrial sources.

EMDA is continuing to improve and update studies of pollutant loads throughout the collection system. Understanding non-industrial sources is important to permit development and planning to reduce loading to the treatment facilities and to Narragansett Bay. EMDA is working to use flow measurements and data to choose study sites that will accurately describe mass loading from domestic, storm runoff, and major drainage basins as well as at metering stations on NBC's interceptors. From this analysis, it is obvious that large percentages of the toxic pollutant loads to the Field's Point and Bucklin Point Wastewater Treatment Facilities are from residential sources that are beyond the control of the NBC regulatory program.

#### **Influent Loading Conclusions**

The development of the National Pretreatment Program was a direct result of the Federal Water Pollution Control Act of 1972. The Program was established at that time to monitor and regulate the introduction of pollutants from non-domestic sources into Publicly Owned Treatment Works (POTW). Section 307 of the Act required the Environmental Protection Agency to develop standards designed to:

Prevent the discharge of pollutants which would interfere with the operation of a POTW;

- Prevent the discharge of pollutants which would pass through the treatment works;
- Prevent the discharge of pollutants which would accumulate in the POTW's sludge thereby reducing the potential for beneficial reuse or reduce the opportunities for safe disposal or which would be otherwise incompatible with the POTW's operations.

In 1977 the Act was amended to include additional pretreatment requirements which made POTWs responsible for the establishment of local pretreatment programs to ensure compliance with the EPA's categorical pretreatment standards. Categorical standards have been developed to achieve a nationally uniform system of water pollution control for selected industries and pollutants. Local limits are intended to protect the wastewater treatment facility, the receiving waters, sludge quality, the health of the public and prevent environmental problems as a result of discharges from any non-domestic user.

The development of local limits is not a one-time event for POTWs. Local limits need to be periodically reviewed and revised to respond to changes in Federal or State regulations, environmental protection criteria, treatment facility design and operational criteria, and the nature of industrial contributions to POTW influent. The existing local limits for the Bucklin Point facility became effective in the late 1980s. Local limits for Field's Point were first developed in 1982 as part of NBC's original pretreatment program and were subsequently revised by the NBC Pretreatment staff in 1987.

In 2004, NBC reevaluated local limits for both facilities. The reassessment of these limits resulted in revised permit limits for several metals based on new EPA data handling methods and criteria in its updated Local Limits Development Guidance issued in July 2004, as well as a special study of metals in NBC receiving waters. Between July 2001 and May 2002 a study was conducted by NBC, University of Rhode Island/Graduate School of Oceanography (URI/GSO), and MicroInorganics, Inc. to better understand metal partitioning in the Seekonk and Providence Rivers. Multiple transects during seasonal surveys were performed over complete tidal cycles to capture the in-situ metal partitioning between dissolved and particulate phases in these estuarine waters. Dissolved and particulate cadmium, copper, lead, nickel and silver concentrations were analyzed and used to develop site specific metal translator values for each POTW. The metal translator is used to convert dissolved water quality criteria concentrations, combined with dilution factors within the receiving waters, that corresponds to a given water quality criteria.

As a result of an extensive review of the data from the metals study and facility data collected between January, 2000 and June, 2004, new maximum allowable headworks loading (MAHL) values were calculated. The MAHL values represent the loadings that the treatment facilities can effectively treat without upset to plant operations or pass-through of toxins that could adversely affect water quality and aquatic life, while also allowing for the safe disposal of solids removed from incoming wastewater. The recommendations from this evaluation were submitted to RIDEM in September, 2004, and NBC is awaiting approval of the revised RIPDES permit limits.

TABLE 21 below provides a comparison of these newly calculated values and total metal loadings for 2005. In the case of cyanide, loading goals for both plants were calculated using the EPA 20 ppb quantitation-based effluent permit limit. For Bucklin Point, copper and nickel loading goals were computed using the RIPDES effluent permit limits found in the consent agreement. From this data, it is clear that NBC is meeting the calculated loading goals with a considerable margin of safety. Meeting these goals attests to the overall effectiveness of both Pretreatment and Operations initiatives and measures to control pollutant input and effectively remove them during plant operations.

# TABLE 21 Comparison of 2005 Influent Loadings to Recently Calculated Loading Goals

	Fiel	d's Point		Bucklin Point			
Parameter	Preliminarily Calculated Loading Goal	2005 Loading	Goal Met?	Preliminarily Calculated Loading Goal	2005 Loading	Goal Met?	
Cadmium	2,227	131	Yes	511	26	Yes	
Chromium	37,303	893	Yes	10,439	1,099	Yes	
Copper	16,900	7,361	Yes	9,746	4,734	Yes	
Lead	8,541	1,719	Yes	2,738	707	Yes	
Mercury	182.5	13	Yes	11	5.6	Yes	
Nickel	21,134	4,550	Yes	4,709	2,685	Yes	
Silver	3,942	590	Yes	402	223	Yes	
Zinc	50,005	15,450	Yes	16,498	8,768	Yes	
Total Metals	140,233	30,707	Yes	45,052	18,247	Yes	
Cyanide	4,453	3,792	Yes	2,446	754	Yes	

The annual loading goals presented in TABLE 21 should only be used as an initial evaluation of a facility's ability to meet discharge compliance. Discharge permits enforce daily maximum and monthly average limits based on acute and chronic water quality criteria. While the annual means used to calculate the 2005 loadings and goals are instructive when evaluating a facility's function over longer time periods, meeting annual mean goals does not always translate to compliance with daily or monthly limits.

#### Analysis of Effluent Loading Data

This Pretreatment Annual Report traditionally measures the efforts and results of the work of the Pretreatment and Pollution Prevention Programs by observing the loadings of toxics to the influent of the NBC POTWs. It is also important to consider the discharge loadings into the receiving waters after the wastewater treatment has been provided. Issues pertaining to these impacts are included later in this chapter and in CHAPTER VII. To maintain continuity with influent data, current and historical effluent data for both the Field's Point and Bucklin Point facilities for the period from 1993 to 2005 were compiled and analyzed. The overall effluent trends are similar to those for the influent data: concentrations and loadings have been decreasing over time at Field's Point and Bucklin Point has shown recent declines.

Historical total metals discharges from both NBC facilities are shown in FIGURE 21. The Field's Point facility handles approximately twice the flow volume of Bucklin Point. The percent industrial and commercial flow contribution in the Field's Point service district is 5.9%, and 7.8% for the Bucklin Point service district. Total metals effluent loadings have been steadily decreasing at Field's Point since 1993 through this year. In 2005 total metals in Field's Point effluent decreased by 24% compared to year 2004 values, and Bucklin Point effluent showed a 16% decrease. Flows to the Field's Point facility in 2005 were greater than in 2004, yet decreased loadings still resulted. This demonstrates that Pretreatment and Pollution Prevention efforts continue to be successful in reducing the amount of toxics entering and discharged from the NBC facilities. Maximization of treatment despite increased hydraulic flows by the NBC Operations is another key factor in these impressive values. Considering that flow to the Bucklin Point facility was 1.8% greater in 2005 than in 2004, while flow to the Field's Point facility was 16% greater in 2005 than in 2004, is a significant accomplishment.

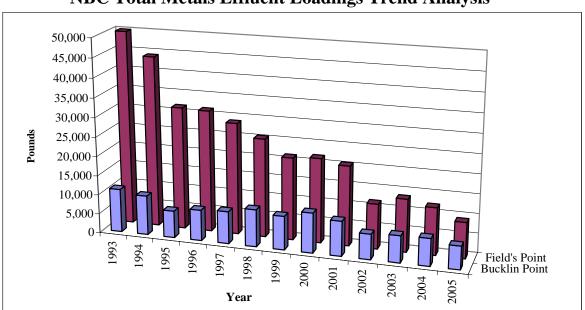


FIGURE 21 NBC Total Metals Effluent Loadings Trend Analysis

As illustrated in FIGURE 22, cyanide effluent loadings exhibit similar reductions over time, but with more fluctuation. Annual effluent cyanide loads in 2005, relative to 2004, showed increases at both facilities: 16% for Field's Point and 3% for Bucklin Point. EMDA implemented changes in its cyanide sampling techniques during 2004 which have resulted in more representative samples. EMDA also tests for the presence of sulfides and chlorine residual on a daily basis to ensure the integrity and validity of the cyanide collections.

SBC Cyanide Effluent Loadings Trend Analysis

FIGURE 22 NBC Cyanide Effluent Loadings Trend Analysis

#### **Breakdown Analysis of POTW Effluents**

The individual breakdown of total metals (FIGURES 23 and 24) in the effluent from both plants is very similar. The relative proportions of Field's Point effluent can be seen in FIGURE 23. Nickel showed a decrease in relative contribution from 46.8% in 2004 to 33.2% in 2005. The other trace metals showed minor relative changes, and the slight increase in the relative amount of effluent nickel was roughly balanced by a slight decrease in the relative amount of effluent zinc.

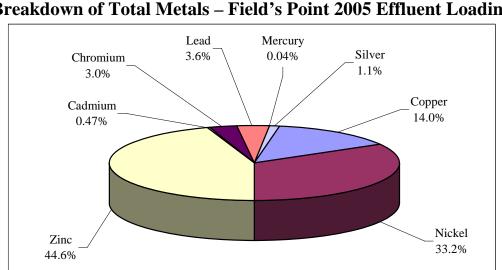
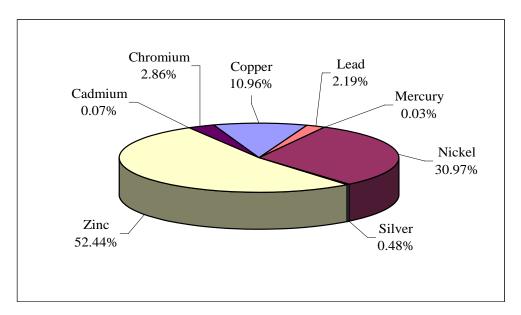


FIGURE 23 Breakdown of Total Metals – Field's Point 2005 Effluent Loading

The relative proportions of Bucklin Point effluent metals (see FIGURE 24) showed a decrease in 2004 for chromium, from 6.1% to 3.0%, due to the disappearance of the intermittent, high influent loads observed in early 2003. The other trace metals showed minor relative changes, and the slight increase in the relative amount of effluent nickel was roughly balanced by a slight decrease in the relative amount of effluent zinc.





#### **Bioassay Data**

The two NBC Wastewater Treatment Facilities are required to conduct quarterly bioassay studies to determine effluent toxicity to test organisms. NBC conducts chemical analysis and aquatic toxicity testing, using the response of organisms to detect and measure the presence or effect of one or more substances, wastes, or environmental factors, alone, or in combination. NBC was complete in the species tested and met the quarterly bioassay sampling frequency requirements during 2005 for both facilities. At both facilities *Americamysis bahia* and *Arbacia punculata* are tested. Samples are collected only in dry weather, defined as 48 hours prior to or during sampling.

Analysis of the acute toxicity data provided determination of the  $LC_{50}$  and the NOAEL. The  $LC_{50}$  result is defined as the concentration of wastewater that causes mortality to 50% of the test organisms. NOAEL or No Observed Acute Effect Level is defined as the highest concentration of the effluent in which 90% or more of the test animals survive. The permit requirement limit of 100% or greater is defined as a sample which is composed of 100% effluent. The results used in conjunction with the bioassay testing of *A. punculata* are the NOEC or No Observed Effect Concentration and the LOEC or Lowest Observed Effect Concentration. These tests are used to estimate chronic toxicity. The permit limit for Bucklin Point is 50% or greater for this parameter while at Field's Point the permit requires only monitoring. At Field's Point all four tests for *A. bahia* gave  $LC_{50}$  and NOAEL results of 100%. No Observable Effect Concentration (NOEC) and Lowest Observed Effect Concentration (LOEC) for testing *A. punculata* was also 100% for all four quarterly tests. This means that undiluted effluent showed no observable effect and there was no significant biological or environmental impact on these species.

At Bucklin Point all four tests for *A. bahia* gave  $LC_{50}$  and NOAEL results of 100%. No Observable Effect Concentration (NOEC) and Lowest Observed Effect Concentration (LOEC) for testing *A. punculata* was 100% for all four quarterly tests. This means that undiluted effluent showed no observable effect or significant biological or environmental impact. Results of the quarterly bioassay data for 2005 are included in ATTACHMENT VOLUME II, SECTION 11. This data is the result of third party analysis by NETCO Laboratories. In conclusion, this data could be interpreted to mean that the effluent from the NBC Wastewater Treatment Facilities is relatively non-toxic to aquatic species and there was no significant biological or environmental impact.

#### **<u>RIPDES Permit Compliance – Field's Point Facility</u>**

In September 1992, the RIDEM issued a RIPDES Permit for the Field's Point wastewater treatment facility. The permit contained effluent limitations for priority pollutants for the first time in the history of the facility. In recognition that the Field's Point facility might not be able to immediately comply with all limitations, the RIDEM issued a Consent Agreement (RIA-029) in December 1992 that included adjusted effluent discharge limits. On December 31, 2001, Field's Point was issued a new permit. As mentioned previously, RIDEM and NBC resolved differences over the contested items in January 2004 and agreed to a new Consent Agreement, RIA-330, which went into effect on January 1, 2004. TABLE 22 lists the current permit's limits for metals and cyanide and the new Consent Agreement values for the contested parameters. TABLE 22 presents the limits as well as the measured maximum daily values and maximum monthly averages for parameters of interest.

### TABLE 22

# Comparison of Field's Point RIPDES & Consent Agreement Limits With 2005 Wastewater Treatment Facility Results

	RIPDES Permit Limits		Consent A Lin	0	2005 Results	
Parameter	Maximum Daily (ppb)	Average Monthly (ppb)	Maximum Daily (ppb)	Average Monthly (ppb)	Maximum Daily* (ppb)	Average Monthly** (ppb)
Copper	23	23	86.2	35.9	31.6	14.5
Mercury	8.5	0.4	-	-	0.044	0.018
Nickel	332	127	-	-	56.1	26.1
Silver	10	-	-	-	3.14	1.26
Zinc	380	380	-	-	88.5	38.2
Cyanide	4	4	49.6	20.0	23.9	13.4
BOD Percent Removal	-	85%	-	-	-	<85% in 1 month
TSS Percent Removal	-	85%	-	-	-	<85% in 4 months

\*In order to compare results to the permit limits, the maximum daily value for the year is reported as the maximum daily.

\*\*The highest average monthly value for 2005 is reported for comparison against the RIPDES permit. Note that the limits for compliance/noncompliance determinations are based on the quantitation limit, which is defined as 0.2 micrograms per liter for mercury and 20.0 micrograms per liter for cyanide.

TABLE 23 details the compliance status of the Field's Point Facility with the limits established by the RIPDES permit and Consent Agreement in effect during year 2004.

TABLE 232005 Compliance Status with RIPDES & Consent Agreement LimitsFor Field's Point Facility

Donomotor		pliance with S Permit?	2005 Compliance with Consent Agreement?		
Parameter	Maximum Daily	Average Monthly	Maximum Daily	Average Monthly	
Copper	No	Yes	Yes	Yes	
Mercury	Yes	Yes	N/A	N/A	
Nickel	Yes	Yes	N/A	N/A	
Silver	Yes	Yes	N/A	N/A	
Zinc	Yes	Yes	N/A	N/A	
Cyanide	No	No	Yes	Yes	
BOD Percent Removal	N/A	No	N/A	N/A	
TSS Percent Removal	N/A	No	N/A	N/A	

TABLE 23 shows that in 2005, Field's Point was in compliance with the daily and monthly discharge limitations specified in the Consent Agreement for all toxic pollutant parameters listed in TABLE 22. Additional work will be necessary to ensure NBC compliance with several toxic pollutant discharge limits specified in the RIPDES permit, specifically copper and cyanide. The monthly average and daily maximum RIPDES limits for copper and cyanide would have been exceeded had they been in effect and not superceded by the Consent Agreement. Cyanide permit limits are enforced down to the method detection limit recognized by EPA, to a value of 20 ppb. The NBC is actively working to ensure full compliance with all the toxic pollutants specified in its RIPDES permit. In 2004, at RIDEM's request, the NBC recalculated permit limits based on the metal translator study conducted by NBC in years 2001 and 2002. The new permit limits were submitted to RIDEM, and NBC is awaiting approval. Permit limits for copper based on the new metal translator values for Field's Point would not be exceeded based on 2005 data. The results of the metal translator studies performed by NBC in 2001 and 2002 found the Providence and Seekonk Rivers met water quality criteria for the trace metals analyzed: cadmium, copper, lead, nickel, and silver. These data have resulted in both rivers being removed from the EPA 303(d) list of impaired waterbodies for metals.

Field's Point had two daily violations for TSS, when the effluent value was greater than the 50 mg/l permit limit. These violations occurred on days of high flow due to a prolonged rain event. As a result of a 250 year return frequency storm, monthly percent removal permit limits in late 2005 were not achieved. There were no daily violations for BOD at Field's Point. The daily fecal coliform bacteria maximum of 400 MPN per 100 ml. was exceeded one time in 2005. The monthly average limit for fecal bacteria was not exceeded.

# **<u>RIPDES Permit Compliance – Bucklin Point Facility</u>**

When the NBC acquired the Bucklin Point facility, the RIPDES permit in effect had been issued to the Blackstone Valley District Commission in December 1990, and was then transferred to the NBC in 1991. This permit listed several discharge limitations for metals, organic compounds and nutrients, but was modified to reflect alternative effluent limitations when the NBC stressed that permitted discharge levels for some pollutants were not attainable. A new permit was issued to the facility on December 31, 2001. NBC contested the new permit limits for copper, mercury, nickel, silver, zinc, cyanide, nutrients and TSS and BOD requirements during rain events when primary effluent must be diverted to the chlorine contact tank. NBC contested the above parameters due to their inability to meet limits that are set as low as saltwater quality criteria in certain cases. The new RI-330 consent agreement limits issued in January 2004 are being used as the measure of compliance. As mentioned in the previous section, NBC has presented to RIDEM new information from water quality monitoring on the Seekonk River, the

receiving waters for the Bucklin Point facility, and is awaiting approval of the new permit limits. The study data shows that the Seekonk River meets water quality criteria for metals, outside of the mixing zones assigned to the outfall. TABLE 24 outlines the current permit limits and monitoring requirements for Bucklin Point and the 2005 effluent results.

## TABLE 24

# Comparison of Bucklin Point RIPDES & Interim Effluent Limits with 2005 Wastewater Treatment Facility Results

	RIPDES Permit Limits		Consent A Lin	agreement nits	2005 Results		
Parameter	Maximum Daily (ppb)	Average Monthly (ppb)		Average Monthly (ppb)	Maximum Daily* (ppb)	Average Monthly** (ppb)	
Hexavalent Chromium	997	60	-	-	10	10	
Copper	5.2	5.2	86	29.8	25.9	14.4	
Lead	199	10.3			49.2	7.0	
Mercury	1.7	0.04	1.7	0.2	0.28	0.19	
Nickel	67	13.7	67	53.3	90.2	44.0	
Silver	2.0	-	4.5	-	0.79	0.43	
Zinc	76	76	88	76	213	57	
Cyanide	0.8	0.8	69.3	20	38.2	9.3	
BOD Percent Removal	-	85%	-	-	-	>85% all months	
TSS Percent Removal	-	85%	-	-	-	>85% all months	

\*In order to compare results to the permit limits, the maximum daily value for the year is reported as the maximum daily. Note that the limit for compliance /noncompliance determinations are based on the quantitation limit, which is defined as 0.2 micrograms per liter for mercury and 20.0 micrograms per liter for cyanide.

\*\*The highest average monthly value for 2005 is reported for comparison against the RIPDES permit; for BOD and TSS the number of months in violation is entered.

TABLE 25 indicates that the facility is unable to meet the limits for certain metals, even though the plant performs well on conventional pollutants. The Bucklin Point facility in periods of high flow must divert a fraction of primary effluent flow to the chlorine contact tank for disinfection, since this is required in the Bucklin Point RIPDES discharge permit. Primary effluent always contains high values of TSS and BOD, leading to the potential to exceed final effluent limits during rain events. Toxic influent events did not cause any known upsets to process control at the Bucklin Point facility in 2005. Protection of the facility is a principal objective of the Pretreatment and EMDA Sections.

Maximum daily violations of the consent decree value of 100 mg/l limit for final effluent TSS concentration levels occurred only on two days in the year; BOD did not exceed 100 mg/liter in 2005. Seven TSS daily samples had concentrations greater than 50 mg/liter and two BOD analytical results were greater than that value. Despite these excursions, it is interesting to note that TSS and BOD daily maximum pound loading permit limits were never exceeded in 2005. The daily maximum excursions occurred in early 2005, before a number of the newly constructed processes were put on-line at Bucklin Point. The NBC is nearing completion of a \$60 million construction project to upgrade the Bucklin Point facility to ensure compliance with RIPDES limits and to provide better treatment of stormwater. This project is expected to be fully completed in September, 2006.

# TABLE 25 2005 Compliance Status with RIPDES & Consent Agreement Limits for Bucklin Point Facility

	2005 Comp RIPDES Per	liance with rmit Limits?	2005 Compliance with Consent Agreement Limits?		
Parameter	Maximum Daily	Average Monthly	Maximum Daily	Average Monthly	
Hexavalent Chromium	Yes	Yes	N/A	N/A	
Copper	No	No	Yes	Yes	
Lead	Yes	Yes	N/A	N/A	
Mercury	Yes	No	Yes	Yes	
Nickel	No	No	No	Yes	
Silver	Yes	-	Yes	-	
Zinc	No	Yes	No	Yes	
Cyanide	No	No	Yes	Yes	
BOD Percent Removal	N/A	Yes	N/A	N/A	
TSS Percent Removal	N/A	Yes	N/A	N/A	

# ~Bucklin Point Final Effluent pH Variability and Permit Compliance

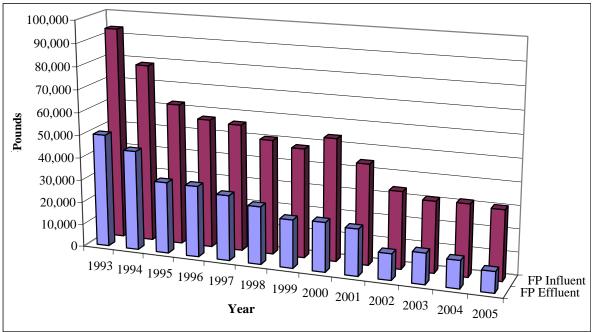
The pH of the Bucklin Point facility is measured daily by EMDA staff with the use of a high precision Orion pH meter. This analytical program is under the supervision of the NBC laboratory. The range of values measured for the year 2005 was between 6.0 and 7.5 s.u.. Lower than expected effluent pH values were partly the result of not having all aeration tanks on-line at Bucklin Point until late October, 2005 due to construction activities. All 365 measured values were within the permit range of 6.0 to 9.0 s.u.. No known low or high pH events caused any process upset during the course of the year.

EMDA began measuring pH on the influent daily beginning in June of 2005. Values ranged from 6.1 to 9.2 standard pH units. Collections are grabs collected at the bar screens utilizing EPA Method 150.1.

# ~Comparison of Influent and Effluent Loadings

FIGURE 25 contains a comparison of historic Field's Point influent and effluent loadings for total metals. The removal rate of metals entering the facility varied from 30 to 88 percent depending upon the pollutant in question in 2005. As previously mentioned the NBC Laboratory's current detection limit for mercury is being lowered due to instrumental and sample handling improvements in the NBC Laboratory. Given these improvements more mercury samples are now detectable and can be measured with more accuracy to lower values. These improvements will continue to yield more accurate effluent concentrations and removal rates.

FIGURE 25 Field's Point Influent and Effluent Total Metals Loadings Trend Analysis



The term "removal" means the reduction of pollutants in the wastewater through their incorporation into settleable solids, which are then concentrated into sludge material. Municipal wastewater treatment plants are not designed to treat and remove heavy metals. Those metals that are strongly associated with the dissolved phase (e.g. nickel) will be discharged to the receiving waters with less removal than those with higher particulate phase partitioning (e.g. copper or lead) which are particle reactive and settle,

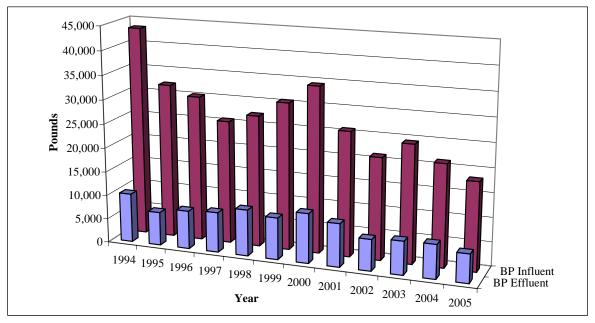
with particles, into the sludge. TABLE 26 provides removal rates for metals and cyanide at both NBC Wastewater Treatment Facilities. From TABLE 26 it is easy to see that a major portion of all toxic pollutants, with the exception of nickel and cyanide, are removed from the waste stream at the NBC plants prior to effluent discharge to the receiving waters of Narragansett Bay. For Field's Point, the percent removal of copper, lead, mercury, nickel, silver, and zinc increased during 2005 when compared to 2004. Hexavalent chromium, mercury, zinc, and cyanide percent removals decreased at Bucklin Point for 2005 compared to 2004, with all other metals showing increased percent removal.

	Field's Point Concentrations			Bucklin	Point Conce	entrations
Parameter	Influent (ppb)	Effluent (ppb)	% Removal	Influent (ppb)	Effluent (ppb)	% Removal
Cadmium	0.84	0.29	65	0.33	0.05	85
Chromium	5.21	1.75	66	14.51	2.22	85
Hex. Chromium	31.75	9.5	70	38.02	9.15	76
Copper	47.42	8.43	82	63.81	8.55	87
Lead	11.00	2.12	81	9.34	1.63	83
Mercury	0.089	0.02	78	0.079	0.030	62
Nickel	29.31	20.5	30	35.83	24.19	32
Silver	3.69	0.66	82	3.05	0.38	88
Zinc	99.41	27.3	73	117.16	41.43	65
Cyanide	24.15	10.4	57	10.35	5.91	43

# TABLE 26Percent Removal of Metals and Cyanide for NBC Facilities

FIGURE 26 provides a comparison between the historic influent and effluent total metal loadings for Bucklin Point. As noted for the Field's Point facility, a major portion of each pollutant observed in the plant influent is removed in grit and sludge during the treatment process. It is also clear that as influent concentrations increase, the effluent concentrations increase. Because the collection system of both facilities is dominated by combined sewers, metal loading is affected by rain events due to street and land runoff. Rain events also affect plant operations by causing a decrease in detention time in the facilities, thereby disrupting process treatment. Wet weather events must be taken into consideration in evaluating changes to effluent loadings.

FIGURE 26 Bucklin Point Influent and Effluent Total Metals Loadings Trend Analysis



# **POTW Effluent Dissolved Metals Study**

In 2000, the NBC began a study to monitor the dissolved metals fraction of the effluent discharged to the receiving waters of the Providence and Seekonk Rivers. Dissolved metals were typically analyzed once per week at each POTW. Total metals were measured twice weekly. In 2005, Field's Point and Bucklin Point effluent samples were analyzed monthly for dissolved metals. The NBC and RIDEM use this data to better understand the fate, effect, and physical partitioning of metals discharged from the POTWs. Understanding the dissolved and total fractions for each metal, a measure of its phase partitioning, between dissolved and particulate, is important for the calculations of permit discharge limitations. POTWs are permitted in total metals. Therefore, the RIDEM must use a "metal translator conversion factor" to estimate the POTWs total metal fraction in the receiving waters that will be in the dissolved phase when writing a permit for a wastewater treatment plant.

Metals in the dissolved form are more readily absorbed by marine life than metals associated with particles. Resultantly, the U.S. EPA and RIDEM have established fresh and saltwater water quality criteria in dissolved metals concentrations. By sampling for total and dissolved metals, the NBC will be able to better assess the ratio of dissolved to total metals in POTW effluent and in the receiving waters. TABLE 27 summarizes the data from 2005. The values are calculated by dividing the dissolved concentration by the total concentration. Dissolved phase is operationally defined as that portion which passes through a 0.45 micron filter. Due to implementation of more sensitive methods for analysis of dissolved metals, cadmium and chromium have been added to the summary table below. Previously, these metals were predominantly found at levels below the method detection limit. The calculated dissolved to total ratios listed below are annual averages of the dissolved concentrations and the total metals concentrations for days sampled.

# TABLE 27Final Effluent Phase Partitioning Study Results, 2005

Bucklin Point dissolved/total as a fraction									
	Cd	Cr	Cu	Pb	Ni	Ag	Zn	Al	Fe
Mean	0.80	0.97	0.54	0.37	0.89	0.40	0.86	0.30	0.39

Field's Point dissolved/total as a fraction									
	Cd Cr Cu Pb Ni Ag Zn Al Fe						Fe		
Mean	0.65	1.00	0.62	0.27	0.81	0.30	0.80	0.05	0.34

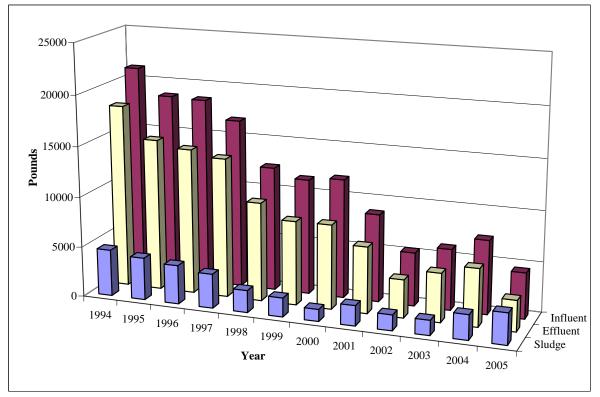
The results of this study show nickel and zinc to be the elements with the highest fraction in the dissolved phase, followed by copper in the final effluent. Lead, silver, aluminum and iron are more strongly associated with particles, and thus the fraction of the metal in the dissolved phase is lower. Chromium measurements showed the greatest variability, and at Field's Point, the dissolved chromium exceeded the total chromium in some instances, indicating that the method sensitivity needs to be further enhanced. The NBC Laboratory developed methods and brought new instrumentation on-line in 2004 which provided more precise low-level measurements, with lower detection methods, and continually strives to provide the most sensitive and accurate methods for the NBC. Data for 2005 total and dissolved metals analysis results are included in ATTACHMENT VOLUME II, SECTION 10.

### **Sludge Analysis**

To provide further insight into influent trends and POTW removal efficiency for metals, sludge-loading trends have been compared to influent and effluent loads since 1994 for three metals at both facilities. Nickel was included in this comparison due to its high incidence in the dissolved phase; approximately 95% of nickel in the final POTW effluent is in the dissolved form. Nickel is also a metal commonly associated with industrial sources. Zinc was selected because of its relative abundance and significant influent loadings. Copper was chosen due to its relatively high abundance and lower dissolved partitioning, approximately 50-60%. In the following figures, please note that only the final sludge loading is approximated, without consideration of removal of the three metals in the grit removal step of the treatment process. Historical and 2004 sludge data are included in ATTACHMENT VOLUME II, SECTION 11.

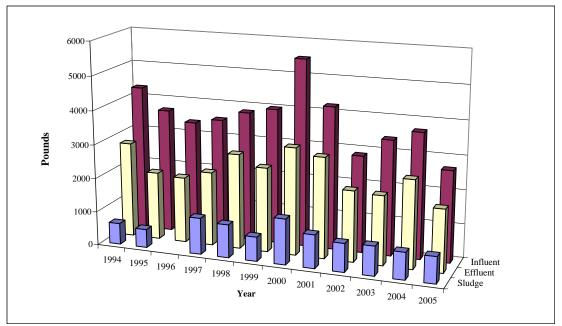
The Field's Point sludge loading results for nickel (FIGURE 27) show general agreement with declining nickel inputs to Field's Point influent. Note that the center row of columns on the figure represents final effluent loading. The agreement between influent loading compared to sludge and effluent loadings is 26%. Because Nickel is primarily found in the dissolved phase, it is difficult to appropriately capture a true mass balance for this element.

FIGURE 27 Nickel Loading Trend Analysis in Field's Point Sludge, Influent and Effluent



Bucklin Point effluent nickel loading (FIGURE 28) follows the same general trends as influent loading. The relatively low 2005 Bucklin Point nickel removal rate (32%) is confirmed in the low nickel sludge loading. The agreement between 2005 nickel effluent loading in pounds and the value calculated from the influent loading minus the sludge loading is remarkably close at 2%. This is an improvement over the mass balance for nickel in 2004, which showed a 9% discrepancy. This is a remarkably good mass balance for Bucklin Point, which indicates that there is very little variability in nickel inputs to the Bucklin Point facility. The change in influent sample handling implemented by the EMDA section may also have contributed to this improved mass balance.

FIGURE 28 Nickel Loading Trend Analysis in Bucklin Point Sludge, Influent and Effluent



Sludge data for year 1996 is not included due to mid-year changes in sludge handling

Nickel is highly partitioned in the dissolved phase and shows the least removal in the treatment facilities. This agreement seems to indicate the following:

- Comparatively little nickel is being removed in the grit removal stage of treatment;
- Measurements of influent and effluent nickel concentrations are accurate;
- Sludge moisture measurements are valid;
- Little nickel contamination is present in sludge sampling.

FIGURES 29 and 30 show the loading trends for zinc for both facilities.

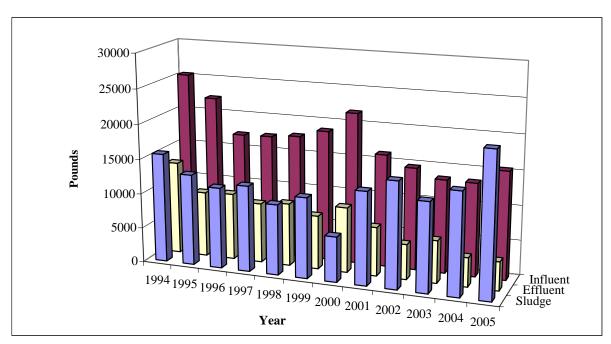
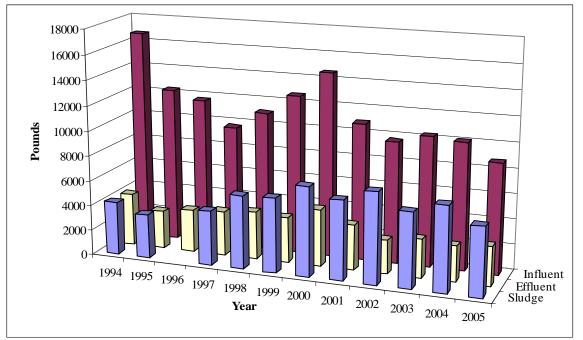


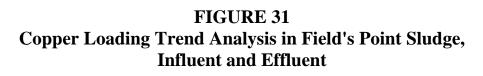
FIGURE 29 Zinc Loading Trend Analysis in Field's Point Sludge, Influent and Effluent

FIGURE 30 Zinc Loading Trend Analysis in Bucklin Point Sludge, Influent and Effluent



Sludge data for year 1996 is not included due to mid-year changes in sludge handling

FIGURES 31 and 32 present the copper loading trend analyses. Copper is more often found in the particulate phase than both nickel and zinc. NBC data show that slightly more than one-half of the copper in the final effluent is in the dissolved phase.



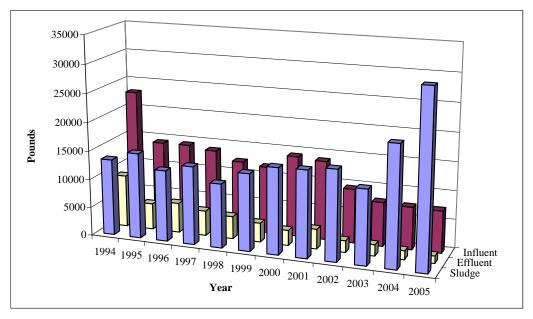
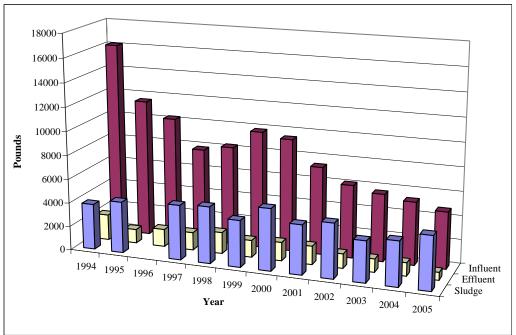


FIGURE 32 Copper Loading Trend Analysis in Bucklin Point Sludge, Influent and Effluent



Sludge data for year 1996 is not included due to mid-year changes in sludge handling

The other metals studied do not follow the same mass loading balance at Field's Point. At Field's Point there is poor agreement for copper and zinc when using the same mass balance calculation. For copper, the sludge and effluent sum is 77% greater than the influent total, while for zinc the difference is 37%. However, Bucklin Point shows good agreement for these two metals, with both within 10%, for this mass balance comparison.

EMDA investigated the influent sampling location in 2004 to determine if the lack of mass balance for zinc and copper at Field's Point was due to sampling issues. No conclusive evidence was found to suggest that this was the case. Bucklin Point's influent sampling sites are placed in interceptor pipes feeding the plant. The Field's Point influent sampling location is in a channel that feeds the grit removal tanks. Field's Point sludge is dewatered using a belt press while the Bucklin Point facility utilizes a centrifuge, a difference between the two facilities in sludge handling methods. The sampling of dewatered sludge or filter cake is performed at Field's Point, while at Bucklin Point the analysis of sludge dewatering by centrifuge began mid-year. Prior to that date, final sludge without dewatering was analyzed for metals.

# **BOD and TSS Loadings**

BOD and TSS loading historical trend analysis provide an interesting means of determining the ability of the individual facility to handle variability in influent loadings without disruption of plant operations. For Bucklin Point, FIGURES 33 and 34 show the 30-day averaged trend for BOD and TSS influent and effluent. Effluent BOD and TSS show a decline throughout 2005 at Bucklin Point which is partly attributable to initiation of improved treatment processes as a result of completion of facility upgrades throughout the year.

FIGURE 33 TSS Loading Trend Analysis for Bucklin Point Influent and Effluent

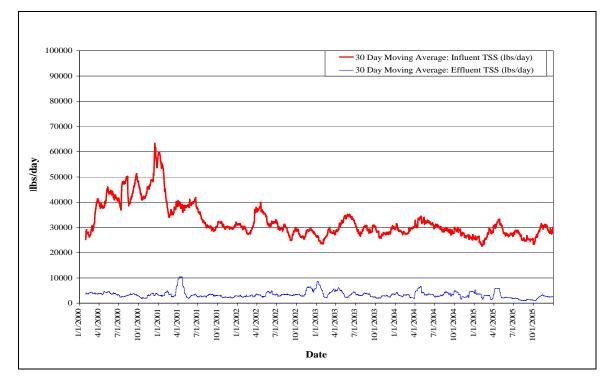
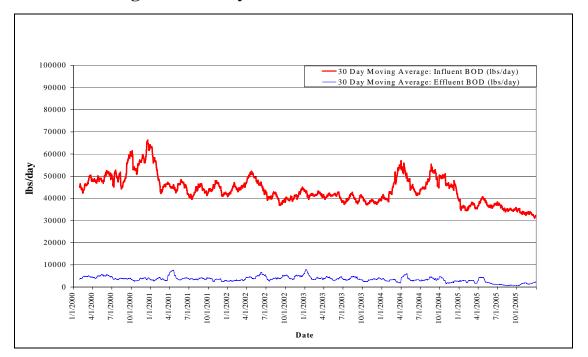


FIGURE 34 BOD Loading Trend Analysis in Bucklin Point Influent and Effluent



FIGURES 35 and 36 show this averaged data for Field's Point. Periods of high loading are possibly attributable to maintenance within the collection system, or wet weather events. For Field's Point, high CSO Abatement Project mining TSS inputs are responsible for the observed increase in influent TSS loading. The CSO Phase 1 mining was completed on December 1, 2005. Changes in the sedimentation pond configuration for solids removal were implemented as a result of the observed increased solids loading. The effluent TSS loading for October through December 2005 were slightly increased due to very intense rains during this time period. It is interesting to note that, despite slight overall increases in the influent loading rates, effluent loadings show very little variability. This demonstrates the buffering capacity of both facilities, the ability of Operations to effectively adjust conditions to treat incoming pollutants, and an overall improvement in the removal of these conventional pollutants.

FIGURE 35 TSS Loading Trend Analysis in Field's Point Influent and Effluent

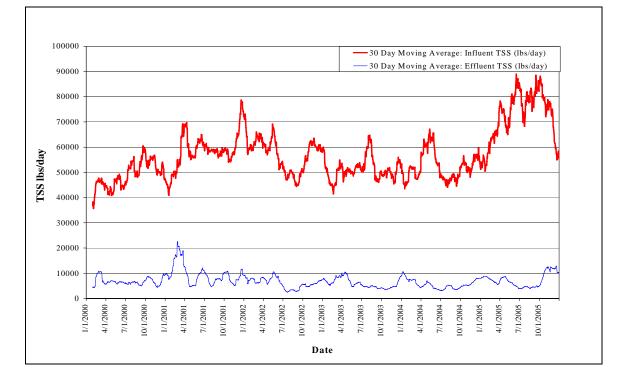
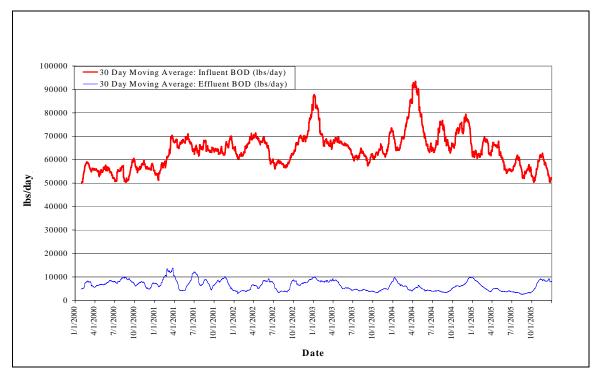


FIGURE 36 BOD Loading Trend Analysis in Field's Point Influent and Effluent



## <u>Comparison of Final Effluent Concentrations in 2005 and Saltwater</u> <u>Quality Criteria of Receiving Waters</u>

A comparison of final effluent concentrations of permitted parameters and water quality criteria is useful to evaluate potential impact of the treatment plants on the receiving waters. TABLE 28 below, labeled Comparison of Final Effluent Concentrations and Water Quality Criteria of Receiving Waters, lists measured dissolved and total metal concentrations in the effluent, as well as cyanide, pH, and fecal coliform bacteria compared to saltwater quality criteria determined by RIDEM. Comparisons are made between annual averages and chronic criteria that protect long-term exposure and annual maximums to acute criteria that are established to protect marine life and waters from short-term exposures to pollutants. The results listed are the result of analyses by the NBC laboratory. The laboratory has implemented many improved clean sampling procedures.

The trace metal study conducted by NBC and URI in 2001 and 2002 found both the Seekonk and Providence River reaches of Narragansett Bay meeting EPA water quality criteria for metals. These findings were presented to DEM, and as a result of this work, the Seekonk and Providence Rivers have been removed from the state's EPA 303(d) list of impaired waterbodies for metals.

# **TABLE 28**

# Comparison of Final Effluent Concentrations and Water Quality Criteria of Receiving Waters

Dellastent	Dhase and statistical astasam	Bucklin Point results in	Field's Point results in	Chronic WQC in	Acute WQC
Pollutant	Phase and statistical category Dissolved phase effluent annual average	<b>ppb</b> 6.07	<b>ppb</b> 4.63	<b>ppb</b> 3.1	in ppb
	Dissolved phase effluent annual maximum	9.80	8.26	5.1	4.8
Copper	Total effluent annual average	8.55	8.43		4.0
	Total effluent annual maximum	25.90	31.60		
	Dissolved phase effluent annual average	0.83	0.44	8.1	
	Dissolved phase effluent annual maximum	4.91	0.75	0.1	210
Lead	Total effluent annual average	1.63	2.12		210
	Total effluent annual maximum	49.20	8.42		
	Dissolved phase effluent annual average	21.37	16.03	8.2	
	Dissolved phase effluent annual maximum	47.40	24.30	0.2	74
Nickel	Total effluent annual average	24.19	20.47		/+
	Total effluent annual maximum	90.20	56.10		
	Dissolved phase effluent annual average	0.14	0.25	NA	
	Dissolved phase effluent annual maximum	0.14	1.46		1.9
Silver	Total effluent annual average	0.34	0.66		1.9
	Total effluent annual maximum	0.79	3.14		
	Dissolved phase effluent annual average	39.24	19.23	81	
	Dissolved phase effluent annual maximum	50.70	23.50	01	90
Zinc	Total effluent annual average	41.43	27.32		70
	Total effluent annual maximum	213.00	88.50		
	Dissolved effluent annual average	213.00	00.50	0.94	
	Dissolved effluent annual maximum			0.91	1.8
Mercury	Total effluent annual average	0.029	0.025		110
	Total effluent annual maximum	0.280	0.279		
	Total effluent annual average	5.91	10.40	1.0	
Cyanide	Total effluent annual maximum	38.20	23.90		1.0
		standard	standard		
		units	units		
pН	Total effluent annual minimum	6.2	6.0	> 6 < 8.5	
	Total effluent annual maximum	7.3	7.5		> 6 < 8.5
Fecal Coliform		MPN/100 ml.	MPN/100 ml.	MPN/100 ml. geomean	MPN/100 ml.
Bacteria	Total effluent annual geomean	14	16	50	
	% > 500 MPN/100 ml.	2%	0%		< 10%

Dissolved metals are measured monthly at the two plants and total metals are measured twice weekly. TABLE 28 details the annual averages and annual maximums for dissolved and total metals. Saltwater quality criteria are written as dissolved values, based on a metal translator conversion factor, converting from total to dissolved phase. Default EPA conversion factors range from 0.83 to 1.0, a ratio without units. Dissolved concentrations in the effluent can be compared to the saltwater quality criteria with the understanding that dilution occurring in the established mixing zones at the outfalls quickly lowers the concentrations in the Bay waters. This was demonstrated in the 2001 and 2002 trace metal study of the Bay waters by NBC, URI and Microinorganics, Inc.

A summary by pollutant parameter follows:

- Lead continues to show annual average and maximum dissolved concentrations significantly lower than the chronic and acute water quality criteria at both facilities. The annual total maximum at Field's Point is an order of magnitude lower than the chronic criteria.
- Silver shows annual maximum dissolved concentrations lower than the acute water quality criteria; there is no chronic saltwater quality criterion established for silver.
- Mercury analyses of the total sample, particulate and dissolved combined, at both facilities, have annual averages less than the chronic saltwater quality criteria and acute saltwater quality criteria. The mercury chronic saltwater water quality criterion was increased from 0.025 ppb to 0.94 ppb as a result of changes in EPA mercury toxicity methodology.
- Maximum values for dissolved zinc at both facilities are less than the corresponding chronic and acute criteria.
- Nickel's dissolved annual maximum concentration at both facilities is less than the acute saltwater quality criteria. A comparison of the annual average and chronic criterion show nickel concentrations greater than this criterion at both plants.
- Copper concentrations in the effluent of both plants exceed saltwater quality criteria, however dissolved concentrations were lower at both plants during 2005 than 2004, and are approaching the chronic water quality criterion.
- Cyanide shows effluent concentrations greater than the saltwater quality criteria at both plants.
- Hydronium ion concentration, or pH, shows the annual effluent minimums and maximums falling within saltwater quality criteria at both Field's Point and Bucklin Point.
- Fecal coliform bacteria weekly geometric mean values were used to determine whether the facilities met chronic water quality criteria for fecal coliform, and a count of the number of samples that exceeded 500 was used to establish whether acute water quality criteria were met. Both facilities meet saltwater quality criteria for chronic and acute comparisons based on these calculations.

#### Summary

In general, the two POTWs continue to show significant improvements in operations and effluent quality since NBC took over operations and with the implementation of NBC's Pretreatment and Pollution Prevention Programs. The Pretreatment and Pollution Prevention Sections have implemented educational programs to assist firms in achieving and maintaining compliance. The NBC has also significantly improved sampling methods over the past several years and improved sampling of septage and sludge have shown clear results. The aim of the EMDA sampling program is to collect representative samples at every stage, reduce contamination, and provide valuable information to POTW and regulatory staff in order to protect the environment and serve the public interest. The Laboratory Section continues to improve analytical procedures and research new technologies to improve the accuracy of the analytical results of this sampling.

Overall, the toxic pollutant loadings to the two NBC Wastewater Treatment plants continue to decrease over time, a clear reflection of the fine work done by the NBC toxic reduction and control program. The level of toxics in the effluent discharged from the NBC plants also continues a downward trend.

Recent NBC studies have shown that significant portions of toxic metal pollutants originate from residential sources and the NBC Rivers Study performed in 2002 has shown excellent results. Four seasonal surveys were conducted during 2001 and 2002 that monitored the receiving waters of Bucklin Point and Field's Point. Based upon the results of these seasonal surveys, DEM has removed these receiving waters from the EPA 303(d) List of Impaired Waters. This is a clear testament to the effectiveness of the NBC toxic reduction and control program.

# VII. SPECIAL PROJECTS AND PROGRAMS

# **Introduction**

The Narragansett Bay Commission (NBC) implements many special projects, programs and studies to reduce and control the discharge of toxic and other non-conventional pollutants from industrial, commercial, and residential sewer users. These projects and programs are a team effort consisting of many sections of the NBC, including the Pretreatment, Pollution Prevention, Planning, Laboratory and EMDA Sections.

The Pretreatment Section implements many special projects and programs and educates users to reduce and control the release of toxics to the sewerage system. The Pretreatment Program controls, reduces and prevents pollutant discharges by issuing discharge permits to industrial and commercial users. These discharge permits may require installation of pretreatment systems and implementation of Spill and Slug Prevention Control Plans.

In addition to the Pretreatment Section reducing toxic discharges through its permitting and educational programs, the NBC Pollution Prevention Program further reduces toxic loadings to the two NBC wastewater treatment facilities by providing free technical assistance and educational programs to local industries. Through this program, the NBC educates firms about pollution prevention measures, such as product substitutions, so that hazardous materials can be eliminated from process operations and toxic byproducts are not generated or discharged.

The NBC's EMDA section routinely conducts water quality studies in the receiving waters of the NBC treatment facilities. EMDA contributes to the statewide effort of many agencies, institutions and organizations to understand the problems and determine the solutions needed to make all of Narragansett Bay open for all recreation and economic activities.

In 2005, EMDA's activities continued to evolve beyond its historical role within the NBC. EMDA routinely analyzed data, conducted and completed studies, examined the impact of wastewater treatment facility effluent on receiving waters, improved and expanded existing projects, further developed education and public outreach projects, and volunteered staff time to Bay-wide multi–agency research projects. This Chapter details the special projects, studies, and programs that Pretreatment, Pollution Prevention, Sewer Connection Permitting, EMDA and Laboratory Sections have worked on in 2005.

# Status of Projects, Programs and Studies

#### Pollution Prevention Program

The NBC initiated a Pollution Prevention technical assistance program in September of 1991 with the assistance of a \$300,000 grant from the U.S. Environmental Protection Agency's (EPA) Pollution Prevention Incentives for States (PPIS) Program. The NBC Pollution Prevention Program assists the industrial community with implementing pollution prevention techniques and technologies that result in less waste generation, smoother running and less costly operations, and improved environmental regulatory compliance. The NBC Pollution Prevention Program services are free of charge, non-regulatory and confidential.

The goals and objectives of the NBC's Pollution Prevention Program are to:

- Promote pollution prevention philosophies and methodologies among the industrial users of the NBC system;
- Identify and address regulatory and non-regulatory barriers and incentives to implementing source reduction and pollution prevention activities;
- Develop a readily available, easily accessible and efficient source of pollution prevention information for use by the industrial community.

The Pollution Prevention Staff performs technical assistance site visits of NBC industrial users, or organizes and conducts workshops and seminars, and produces educational fact-sheets. The NBC Pollution Prevention Program conducted 65 individual site visits of more than 60 companies during 2005 on a variety of pollution prevention and environmental regulatory compliance improvement projects.

#### NBC Pollution Prevention Activities and Programs

Since the creation of the Pollution Prevention Program in 1991 NBC has been awarded several additional PPIS grants to initiate a variety of industrial user environmental educational and technical assistance programs. TABLE 29 summarizes the project periods and funding amounts for each of these grant awards.

#### TABLE 29

Program	Grant ID#	<b>Project Period</b>	Original Grant Award
Initial Pollution Prevention	NP818873-01-0	10/01/91 - 09/30/97	\$300,000
Training Grant – CCRI Pollution Prevention course	NP991705-01-1	10/01/95 - 09/30/98	\$60,000
Clean P2 – Regulatory Relief Program	NP991756-01-0	10/01/96 - 09/30/00	\$85,000
NBC Metal Finishing 2000 Program	NP991195-01-0	10/01/97 - 09/30/00	\$35,000
NBC Metal Finishing Seminars	NP991402-01-0	07/01/98 - 09/30/00	\$25,000
Environmental Management Systems	NP991679-01-0	10/01/99 - 09/30/01	\$32,000
Environmental Best Management Practices	NP98121801-0	10/01/00 - 03/31/03	\$35,000
MP&M Pollution Prevention Audits	NP98142601	10/01/01 - 09/30/03	\$50,000
Pollution Prevention in RI Hospitals	NP98154501-0	10/01/02 - 09/30/04	\$25,000
Auto Salve Yard Pollution Prevention	NP98182201-0	10/01/03 - 09/30/05	\$25,000
Stormwater Pollution Prevention	NP97107901-0	10/01/04 - 09/30/06	\$35,000
Energy Conservation	NP97126001-0	10/01/05 - 09/30/07	\$35,000
Total PPIS Grants Awards To NBC			\$742,000

In addition to grant funded projects, NBC's Pollution Prevention Program has become involved with numerous environmental programs and projects that promote the use of pollution prevention and sound environmental management practices among NBC users and the industrial community throughout the State of Rhode Island. Detailed descriptions of both grant funded and NBC funded programs and projects are as follows: National Metal Finishing Strategic Goals Program - The National Strategic Goals Program (SGP) was developed by a group of stakeholders brought together by EPA through the CSI. Stakeholders include representatives from the metal finishing industry, state and local governments, environmental interest groups, labor organizations, and public interest groups, as well as the EPA headquarters and regional offices.

This voluntary program encouraged participants to reach "beyond compliance" by achieving established environmental goals by the year 2002. These goals included conservation of water, energy, and metals, reduction in hazardous waste generation and air emissions, and improved economic paybacks associated with environmental compliance costs. Participants were provided with incentives such as technical assistance and regulatory flexibility as rewards for committing to and achieving established goals.

In May of 2000, the NBC awarded a \$15,000 grant to the Rhode Island Council of Electroplaters (RICE) to help NBC's Pollution Prevention Program assist companies to gather and report required data elements. NBC has continued working with RICE on SGP related activities throughout 2001 and as of December 2001 a total of twenty metal finishing companies have been formally signed onto the SGP.

The NBC has been involved with SGP and the CSI since the inception of the CSI in 1993. The NBC's Director of Planning, Policy and Regulation, was appointed to the National CSI's Metal Finishing Sector Subcommittee. Through this involvement with these committees, the NBC has been, and remains, a vocal and active force behind many SGP initiatives. The NBC is currently working with the local metal finishing industry through two trade associations, the American Electroplaters and Surface Finishers Society (AESF) and the Rhode Island Council of Electroplaters (RICE) to encourage involvement with the SGP.

Project XL - In the June 23, 1998 Federal Register the U.S. EPA requested proposals from Publicly Owned Treatment Works (POTWs) interested in developing and exploring alternative environmental performance based upon pretreatment programs on a pilot basis under EPA's Project XL Program. In response to this request NBC developed and submitted a Project XL for Pretreatment Programs proposal to EPA New England in February 1999. After several meetings and correspondences, the NBC submitted a revised proposal in October of 1999. On September 25, 2000, the NBC, EPA New England and the RIDEM signed a Project XL Final Project Agreement (FPA). Prior to initiating any of these regulatory modifications RIDEM must first modify the State of Rhode Island's RIPDES regulations relative to Project XL.

NBC's Project XL consists of a planned six-year study that utilizes regulatory flexibility to encourage superior environmental performance by the metal finishing industry located within the NBC service district. As part of this study, 10 metal finishing companies that have a demonstrated history of superior environmental performance, such as the Metal Finishing 2000 Program participants, will be given varying levels of regulatory flexibility based upon their relative degree of environmental performance averaged over a seven-year period (1992 through 1998). Ten companies with poorer performance levels will be identified and will be given increased regulatory oversight and pollution prevention technical assistance. The main goals and tasks of this project are as follows:

- Define quantitative environmental performance criteria for NBC's approximately 100 permitted metal finishing companies;
- Identify regulatory flexibility incentives that reward exceptional environmental performers and encourage improvement by lower level performers;
- Direct regulatory oversight and pollution prevention technical assistance efforts toward poor environmental performing companies;
- Measure the effect this approach has on several environmental performance indicators;
- Demonstrate that a focused regulatory approach that better utilizes regulatory staff time and effort can result in measurably improved environmental results.

This approach differs vastly from the strict "command and control" approach currently required by both state and federal environmental regulations. Through the existing regulatory framework, companies with no history of environmental violations and very proactive pollution prevention programs are subject to the same regulatory oversight and reporting requirements as companies with long histories of poor environmental performance. By refocusing regulatory efforts, the NBC plans to demonstrate that superior environmental performance can be achieved through incentives and cooperation at less cost to both the industrial community and environmental regulatory authorities.

If implemented, this would have been the first Project XL to take place in the State of Rhode Island, the 41<sup>st</sup> to be approved nationally, and one of only six in the nation approved to implement changes to EPA Federal Pretreatment Program Regulations. Unfortunately, with the recent approval of the Federal Pretreatment Streamlining Rule, coupled with the fact that the DEM RIPDES regulations have not been revised to allow Project XL in Rhode Island, it is doubtful that this project will proceed.

• *Environmental Management System Program* - In October of 1999 the NBC was awarded \$32,000 in matching grant funds from EPA's PPIS Grant program to develop a program that will train and assist the industrial community to develop site specific Environmental Management Systems (EMS).

An EMS is a structured, systematic approach for identifying, addressing, and managing all environmental activities within a facility or organization. EMSs developed as part of this program will be company specific and will take into account all operations that affect the environment, including: pollution prevention, waste management, wastewater treatment, employee education, air pollution control, and emergency response and accidental releases. A well-established EMS program that has management support will result in a company wide environmental awareness among employees, contributing to the company's overall environmental performance. The success achieved by each participating company will be measured in part through the following:

- Improved environmental wastewater quality. The NBC tracks all industrial self-monitoring and NBC compliance monitoring information on a computer database. The success of this EMS program should result in marked improvements in wastewater quality by participating companies;
- Improved housekeeping. The NBC and RIDEM regulatory inspectors should detect noticed improvements in participating companies' environmental program organization and general facility housekeeping practices. This should be evidenced by fewer violations being noted during inspections and positive comments being made on inspection reports;
- More Significant Industrial Users (SIU) achieving 100% full compliance with NBC requirements. The NBC annually recognizes all SIUs that have achieved full compliance with all NBC regulatory requirements during the previous calendar year. Each year NBC awards these companies with a plaque and publishes their names and accomplishments in the Providence Journal and Providence Business News. The success of this program should result in more companies being recognized for achieving this level of compliance.

In early 2001, the NBC contracted with the consulting firm of Camp Dresser and McKee to conduct a series of half-day Environmental Management System (EMS) development workshops which consisted of an introductory session and eight modules. These modules covered all aspects of creating an EMS program from developing an environmental policy, planning, implementation, audits, to managements review and implementation.

These workshops were attended by more than 35 representatives from fifteen local businesses, RIDEM and NBC. NBC continues to work with each attendee to assist with the actual development of each EMS. It is expected that each participating company/organization will see marked improvements in their environmental programs and performance through their EMS.

The result these EMS programs have on the overall environmental performance of each company participating in this program, as well as the costs associated with achieving these results, are being studied and documented. Prior to initiating a particular EMS project, the NBC will measure and document the existing environmental performance of the participating company and will continue to monitor their performance throughout the project period. Parameters to be monitored will include but may not be limited to: compliance status with all environmental media (air, water and waste), the company's overall productivity, employee involvement with environmental issues, and management's view point on their company's environmental performance.

Other more specific environmental indicators will be identified with respect to each particular company involved. A review of each company's specific environmental practices and industrial operations will allow for the identification of the most appropriate site-specific indicators. At the conclusion of the project period a final report will be produced that outlines all project findings.

Through NBC's Metal Finishing 2000 and CLEAN-P2 Regulatory Relief programs, both non-regulatory Pollution Prevention and regulatory Pretreatment staff will become involved with each participating company's EMS activities.

Successful environmental protection using this approach will clearly demonstrate that both the industrial community and state and local environmental agencies can achieve a clean healthy environment through a cooperative effort. Overall program results can be used as a model for other regulatory agencies to follow. Information and knowledge gained through these efforts will be made available through a World Wide Web site on the Internet, at <u>www.narrabay.com</u> through NBC newsletters and fact-sheets, and through the various workshops and conferences regularly conducted by NBC staff.

- Pollution Prevention for Hospitals and Health Care Facilities In September of 2002, NBC was awarded \$25,000 from EPA to initiate a Pollution Prevention Technical Assistance Program for Hospitals and Health Care Facilities. Through this program NBC's Pollution Prevention and Pretreatment staff with assistance from URI, RIDEM and the Rhode Island Dental Association conducted Environmental Compliance/Pollution Prevention Audits of a select grouping of hospitals, health care and/or dental facilities located within NBC service district. These audits focused on identifying the source of pollutants and quantifying the amounts of individual pollutants being released to the environment. Information gained through these audits helps NBC to direct additional technical assistance and education efforts and identify environmental metrics by which to measure the overall environmental performance of healthcare facilities. Pollutants and operations reviewed as part of these audits included:
  - Replacement of mercury containing equipment such as thermometers and blood pressure instruments;

- Management, disposal and minimization of laboratory waste including solvent waste, acid and caustic wastewater and toxic and/or infectious waste;
- Proper identification and management of medical waste;
- Proper management and disposal of pharmaceutical wastes;
- Management and disposal of fixer, developer and rinse water from X-ray processing;
- Proper management and disposal of amalgam waste associated with dental procedures.

Using the findings of these audits the NBC did the following:

- Organized and sponsored a pollution prevention/environmental compliance educational workshop for all of Rhode Island's health care industry and to help identify and quantify what should be considered "superior environmental performance" by the health care industry. The workshop was held on March 31, 2004.
- Identify environmental performance metrics to measure the success these education efforts have on the local health care industry and to help identify and quantify what should be considered "superior environmental performance" by the health care industry.
- Identify ways of recognizing healthcare facilities that achieve a superior level of environmental performance.
- Develop a set of Best Management Practices for smaller dental/healthcare facilities to be incorporated in wastewater discharge permits.
- Pollution Prevention for Auto Salvage Yards In October of 2003 NBC received a \$25,000 matching funds grant to initiate a pollution prevention and environmental compliance assistance project for Auto-Salvage Yards. As part of this project, NBC's Pollution Prevention and Pretreatment staff with assistance from URI and RIDEM conducted Environmental Compliance/Pollution Prevention Assessment of a select grouping of auto salvage yards/facilities located within NBC's servicing district. These assessments focused on identifying the source of pollutants and quantifying the amounts of individual pollutants released to the environment. Information gained through these audits assisted the NBC to direct additional technical assistance and education efforts and will identified environmental metrics to measure the overall environmental performance of auto salvage facilities on a statewide basis. Pollutant and operations assessed as part of these audits included:
  - Recovery and management of mercury containing devices such as mercury switches in automobiles,
  - Management, disposal/recycling of automobile tires,
  - Tracking and minimizing the generation of hazardous waste, and
  - Management and disposal of waste automotive oil and other vehicle fluids.

Using the findings/results of these audits NBC will:

- Organize and sponsor a pollution prevention/environmental compliance educational workshop for all of Rhode Island auto salvage facilities,
- Identify environmental performance metrics to measure the success these education efforts have on the environmental performance of auto salvage operations,
- Develop a set of localized Environmental Best Management Practices for auto salvage operations.
- Stormwater Pollution Prevention In October of 2004 NBC was awarded a \$35,000 EPA Pollution Prevention Grant to address stormwater management issues. This project will focus on two stormwater issues – management of stormwater runoff from industrial and commercial sources, and MS4s in urbanized areas and identification, quantification and minimization of industrial and commercial operations on CSO discharges.

#### i. Stormwater Management

NBC's Rules and Regulations for the Use of Wastewater Facilities Within the Narragansett Bay Commission prohibits the discharge of stormwater to a public sewer unless the NBC determines that a combined sewer is the only reasonable means available for disposal. In order to help address this issue NBC will develop a set of Best Management Practices for minimizing stormwater discharges. Information in these Best Management Practices will be based on NBC's experiences working with industrial/commercial users that have developed successful stormwater management programs and a review and summary of existing stormwater management best management practices.

#### ii. CSO Discharges

NBC's Pollution Prevention and Pretreatment staff with assistance from and in cooperation with URI and RIDEM will identify industrial/commercial facilities within the NBC servicing district that have the potential to impact CSO discharges. NBC Pollution Prevention staff will conduct Environmental Compliance/ Pollution Prevention Assessment of a select grouping of these facilities in order to identify the various sources of pollutants and ways of preventing/minimizing pollutant discharges. Information gained through these assessments will help NBC to direct additional technical assistance and educational efforts to the wider universe of industrial/ commercial users and will help to identify environmental performance metrics by which to measure the overall success of project efforts.

Also, NBC is currently in the process of developing an Environmental Management System (EMS) for its Interceptor Maintenance (IM) Department. This department is responsible for maintaining more than 96 miles of interceptor sewers, 7 pump stations, 84 regulators, 32 tide gates, 500 catch basins and 66 CSOs. Information collected through this pollution prevention project will help with identifying environmental objectives and targets within the IM EMS.

Energy Conservation Program – In October of 2005 NBC was awarded a \$35,000 Pollution Prevention Grant from EPA to initiate a program to investigate energy conservation and renewable energy opportunities at the NBC. Municipal wastewater treatment operations utilize tremendous amounts of energy. With current rising energy costs, safety and environmental impact concerns over the storage and use of conventional fuels such and liquefied natural gas, petroleum derived fuels and nuclear energy it is imperative that wastewater treatment facilities have an in-depth understanding of available energy conservation techniques and alternative energy sources.

As part of this project NBC will conduct a detailed energy audit of its various facilities and operations in order to identify energy conservation opportunities and will research the feasibility of utilizing renewable energy on a large scale to reduce its dependency on more conventional non-renewable energy sources.

Renewable energy sources to be investigated will include but may not be limited to:

- Low impact hydroelectric energy captured from wastewater flow
- Wind derived energy;
- Fuel Cells utilizing
  - Bio-gas;
  - Hydrogen derived from solar electro-dialyses of treated wastewater effluent;
  - Energy derived from nitrification/de-nitrification chemical reactions;
- Geothermal energy;
- Solar energy.

Information collected as part of these energy audits and studies will be used to develop written energy use and conservation best management practices and fact sheets to help other wastewater treatment plants make informed decisions regarding their energy use and conservation practices. Overall project results will be presented to other Rhode Island and regional wastewater treatment facilities as part of an energy use workshop. Upon completion of this project NBC will seek out additional grant funding through such agencies as the Department of Energy and the Rhode Island Renewable Energy Fund to pilot test renewable energy technologies found to be feasibly utilized within NBC operations.

### NBC Environmental Merit Award Program

In June of 2005, the NBC held its eleventh annual Environmental Merit Awards ceremony to recognize companies that have demonstrated environmental efforts and commitments that go beyond that of compliance requirements. As part of this awards program, the NBC also recognizes all Significant Industrial Users (SIU) that have achieved full compliance with all NBC requirements during the previous calendar year.

At the 2005 event, the NBC recognized two companies for their extraordinary pollution prevention efforts with Environmental Merit Awards, and 10 companies with Perfect Compliance Awards for achieving 100% compliance with all NBC regulatory requirements and for the first time one company was recognized for their efforts with managing stormwater. The award winning firms are as follows:

#### **Pollution Prevention**

- Rhode Island Dental Association
- Technodic, Inc.

#### **Stormwater Management**

Providence College

#### **Perfect Compliance Award Recipients**

- Austin Hard Chrome Plating
- Callico Metals Oster Pewter
- Induplate, Inc.
- Spencer Plating Company, Inc.
- Technodic, Inc.
- Harrison & Company, Inc.
- Univar USA, Inc.
- USGEN New England, Inc.
- Charisma Manufacturing
- Truex, Inc.

Each award recipient received an award plaque and had their company name and environmental accomplishments published in the Providence Journal and Providence Business News. Additionally, each company receives an NBC Pollution Prevention/Perfect Compliance Seal that can be used on each firm's letterhead as a testimonial of their accomplishments. Applications for 2005 NBC Environmental Merit Awards will be sent out in March of 2006 and the presentation of these awards will take place in June of 2006.



#### Water Audit and Technical Assistance Program

The NBC Water Audit & Technical Assistance Program was established with the goals of reducing water use and wastewater production of its major water users and to minimize where possible, the NBC's capital expenditures towards sewer facility improvements and/or expansion due to increased wastewater flow. Given these goals, the NBC Water Audit & Technical Assistance Program assists our commercial, industrial, and institutional customers to utilize water more efficiently and ultimately reduce wastewater flow into the sewer system.

The NBC Water Audit & Technical Assistance Program is non-regulatory, free of charge and voluntary. It typically consists of the following:

- reviewing the customer's water sources and water-using systems;
- developing and recommending methods and procedures to reduce the customer's water usage;
- evaluating the cost-effectiveness of these recommendations;
- assisting the customer in implementing these recommendations;
- tracking the customer's future water use to determine the effectiveness of these new methods and procedures.

As part of a water audit, the NBC supplies our participants with reports containing recommendations and cost/benefit analyses of saving water. Further, the report provides a breakdown of current water use, recommends water reduction methods and summarizes the cost savings for their water, sewer, and heating bills. By compiling these reports, the NBC can obtain valuable information about future flows into its sewer system. In 2005, staff solicited firms for water audits. In addition to the NBC Water Audit staff conducting water audits, NBC Pollution Prevention staff conduct audits that included a review of water use and investigated the potential for water reduction at seven metal finishing companies.

### Sewer Connection Permit Program

Since 1982, the NBC has been reviewing all applicants' requests to connect to its sewer system either directly to NBC owned and maintained sewers, or indirectly to City/Town maintained sewer lines. The sewer connection permit process is necessary to regulate all sewer connection activity to ensure that the structural integrity of the sewer line is preserved, to control and monitor wastewater flow capacity, to control toxic pollutant discharges, to maintain quality customer service and to ensure accurate billing of new users.

Open communication is an integral part of the sewer connection permit process. Once a permit application is received, the Permit Section reviews it for accuracy and adequacy, then forwards it for further review and comment to various NBC sections. The sections that may be required to review the permit application include Pretreatment, Interceptor Maintenance, and Engineering. Application fees are assessed.

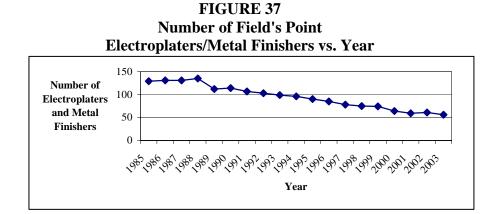
As the Permit Section receives comments from various sections, the comments are compiled and addressed. After all comments have been satisfactorily addressed, a permit is prepared for approval by the Executive Director or his designee. In 1994, the Permit Section recognized its need for a database management computer program to efficiently and effectively analyze data (i.e. ever changing wastewater flow per district or by City/Town), generate reports (i.e. new customer listing for the Customer Service Section), and most importantly, to expedite the sewer connection permitting process. The majority of the 720 applications processed in 2005 were for residential connections. The Permit Section depended upon the Pretreatment Section to review approximately 50 of 720 sewer connection permit requests in 2005. A majority of these 50 sewer connection permits, resulted in users required to obtain a Wastewater Discharge Permit.

In 2004 the Permitting Section worked with the NBC's Legal Section to revise Article 4 of the NBC's Rules and Regulations. The revisions incorporate requirements for all parties including residential, connecting to the Sewer System either directly or indirectly, to apply for and obtain a Sewer Connection Permit. The revisions became effective on December 13, 2004. The number of Sewer Connection Permit Applications increased in 2005 by 341.7% due to the regulatory revisions.

#### Save the Metal Finishing Industry Project

During the last 10 years, the NBC has observed a steady decline in the number of electroplating and metal finishing facilities to which we provide wastewater services. Once dubbed "The Jewelry Capital of the World," Rhode Island manufacturing has watched more and more business slip away. Many of the owners of these once-flourishing shops have lamented that twelve items can be manufactured in China for the same amount that it would cost to clean, plate, finish and package one piece here, in the United States of America. With the closing of these metal finishing and electroplating facilities, the State of Rhode Island has lost thousands of jobs and stands to lose many more, if the closures continue. In addition to unskilled labor, employees of these facilities include executives, salespeople, artisans, designers, skilled craftsmen, electroplaters, and waste treatment system operators. As the plating and metal finishing facilities become more and more scarce, the future of these employees remains uncertain.

In 2002, the NBC began work to organize brainstorming sessions and subsequent workshops with various agencies, institutions and members of industry in an attempt to save the faltering metal finishing industry in Rhode Island. Several meetings were held in 2002 and 2003 in an attempt to determine causes for the decline.



The NBC continues to work with the metal finishing industry through pollution prevention efforts and assisting companies to participate in the National Strategic Goals Program (NSGP) as a mechanism to become more efficient and cost competitive. As of December 2005 the State of Rhode Island leads the nation in the number of metal finishing companies (20) participating in the NSGP.

#### Silver & Mercury Loading Reduction Programs

On September 30, 1992 the Rhode Island Department of Environmental Management -Division of Water Resources issued RIPDES Permit Number RI0100315 to the Narragansett Bay Commission for the Field's Point Treatment Facility. This RIPDES permit established for the first time effluent discharge limitations for heavy metals and various other toxics. The monthly average RIPDES discharge limitation established for Total Silver was very stringent, 1.6 micrograms per liter. In order for the NBC to regularly meet this effluent discharge limitation, the agency immediately took aggressive action in the form of regulation and education of users.

The majority of users discharging silver bearing wastestreams into the NBC sewer system are small non-significant commercial and industrial users, while a small portion of the silver loading is generated from residential users conducting home photo darkroom operations. The Pretreatment Section implemented an aggressive regulatory approach to reduce the silver loading from non-significant commercial and industrial users. This regulatory approach included the permitting of many users, including colleges and technical schools which have photo darkrooms, doctor and dentist offices, and other medical facilities which develop x-rays, previously unpermitted printing firms which perform photo, film, or plate processing operations, and any remaining photo or film processing facilities that were unpermitted.

The discharge permits issued to these facilities require regular compliance monitoring of the process discharges and prohibit the discharge of untreated developer or fixative solutions. The installation of pretreatment equipment is usually necessary for a facility to achieve compliance with the existing NBC total silver discharge limitations. Over the years, the NBC Pollution Prevention Program sponsored several educational workshops and seminars regarding silver waste recovery and management. In addition, the NBC has worked closely with the RI Dental Association, the Hospital Association of Rhode Island, and the Rhode Island Silver Coalition to educate their members about common silver concerns.

In 2001, Pretreatment staff began the process of reevaluating the Silver Loading Reduction Program to ensure that all silver dischargers are properly permitted. Telephone books and directories were reviewed and compared to the existing list of NBC permitted users. A listing of users requiring facility inspection and possible permitting was generated.

The NBC is a participant in the Rhode Island Attorney General's Mercury Task Force. The objective of this Task Force is to identify sources of mercury discharge and pollution in Rhode Island, educate the public regarding mercury issues and eliminate mercury pollution for future generations. Studies indicate that the majority of mercury loadings observed in the sewer system are the result of mercury/silver dental amalgams. As a result, the dental facility inspections were delayed so that the mercury amalgam issue could be addressed and incorporated into all new wastewater discharge permits issued to dentists.

In January 2004, the NBC completed a Best Management Practice (BMP) document for dentists to ensure that mercury amalgam is properly handled, treated and disposed. The NBC worked closely with the Rhode Island Dental Association during the BMP development process to ensure that the BMP addressed both environmental concerns and those of the dentists

As part of the NBC BMP, dental facilities are given two options to discharge wastewater that may be contaminated with waste dental amalgam. The first option requires the installation of an amalgam separator. The second option does not require the installation of pretreatment equipment



but requires the dental facility to sample the waste streams potentially contaminated with amalgam. All dental facilities are required to implement other programs regarding training of staff and storage and disposal of amalgam waste. During 2004, the NBC Pretreatment Staff initiated the Dental BMP Program and began issuing permits to dental offices that implemented the BMP standards.

A half-day workshop to introduce Dental BMP was held on March 31, 2004 Another half-day workshop focusing on the installation, operation and maintenance of amalgam separators was held on May 12, 2004. This workshop also addressed concerns regarding the BMP and further explained BMP requirements. Both workshops were well attended



by representatives of the dental community.

Throughout 2005 Pretreatment and Pollution staff continued to work with the dental community to ensure compliance with the BMP. As of the end of 2005, 78 dental facilities elected to implement Option 1 of the BMP.

In November 2004, the NBC was awarded a Citation by the Governor of Rhode Island for the development and implementation of the BMP. The citation acknowledged the cooperative efforts of the Pollution Prevention, Pretreatment and Public Relations Sections of the NBC along with the Rhode Island Dental Association. The NBC Dental Amalgam BMP Program has been recognized on a national level by National Association of Clean Water Agencies (NACWA), as NACWA has requested that the NBC participate in a three year international mercury loading study of treatment plants that have implemented mercury amalgam discharge control programs.

EMDA has been collecting the influent, effluent, sludge and grit samples monthly at Field's Point using "Clean Sampling" techniques and submitting the samples both to Hampton Roads Sanitation District in Virginia and our laboratory. The comparison of these results will help our laboratory achieve low level mercury "clean analysis" of <1.0 ppt. To date our laboratory's detection limit for mercury is 1.4 ppt.

### Septage Permitting Program

During year 2000, it was brought to the NBC Pretreatment Section's attention that the NBC Septage Receiving Facility located in Lincoln, Rhode Island was experiencing operational difficulties. One problem involved the capacity of the facility being exceeded on several occasions causing early shut down of the facility's daily operations.

Another problem was occasional sewer blockages occurring downstream from the station. In addition, the Pretreatment Section received reports of instances of septage hauler non-compliance with NBC Rules and Regulations and NBC septage disposal permit requirements. Several examples of such reports described manifests being falsified, truck capacities differing from that specified by permit, trucks hauling grease and/or solids laden wastewater to the facility, and septage being brought to the facility from outside the boundaries of the state of Rhode Island, contributing to facility capacity exceedances. In order to ensure the continued smooth operation of the facility, which was undergoing construction upgrades, a task force was created. The task force consisted of staff members from various NBC sections. The task force worked on issues involving the automation of the check-in/discharge procedure at the facility, septage sampling, user billing protocol, verification of manifest information, accurate hauler truck capacity determination, and development of methods to ensure that residential quality septage only was discharged to the facility.

In response to the reports of haulers violating permit requirements, the Pretreatment Section initiated enhanced regulation of the septage haulers. Inspectors were routinely stationed at the facility to verify that trucks were permitted and complying with NBC regulations and permit requirements.

Measurements of tank dimensions were taken in order to calculate truck volumes as a means to verify permit application information. Septage samples, which are routinely collected for pH and metals analysis, were taken for oil and grease analysis to ensure that only septage of residential quality was being brought to the station. In addition, manifests are reviewed in detail by office staff, and hauler clients are routinely contacted to verify authenticity of the manifests.

Pretreatment personnel began inspecting and permitting commercial facilities discharging to septic systems whose septage was being brought to the receiving facility. The purpose of this protocol is to ensure that sanitary waste only is being discharged to the septic system and that commercial waste, such as grease from kitchen operations is not discharged.

The Septage facility modifications went on-line in the Spring of 2001 and included new grit removal and odor control equipment. Pretreatment staff worked diligently in 2001 with other NBC departments as indicated above to ensure all procedures, protocols and equipment were in place by the date the new septage equipment became operational.

During 2001, Pretreatment Staff installed computer chips on every septage truck. These computer chips identify the vehicle, all pertinent hauler information, and automatically debit the haulers customer service billing account when touched to a chip reading wand. Throughout 2005, each Pretreatment Technician spent one day each month at the septage facility inspecting vehicles and checking hauler's paperwork and manifests. In addition, while at the septage facility the Pretreatment Technicians conducted educational training sessions regarding discharge procedures and paperwork completion.



Septage truck discharging at the Lincoln Septage Station

New permits were issued in early 2002 to all septage haulers to incorporate exact truck capacity volumes and more concise wording prohibiting the discharge of grease and other prohibited materials. In addition, staff stepped up the manifest verification process beginning in August 2002. During 2005, 25 items listed on manifest forms were verified. This is a decrease from 2004. However, it is important to note that the number of septage loads discharged in 2005 also decreased. Pretreatment staff shall continue to inspect and permit commercial establishments that dispose of their septage at NBC facilities to ensure the septage is of residential quality and will not adversely affect NBC facilities. Inspectors shall continue to maintain a presence at the facility to discourage attempts of illegal prohibited discharges.

#### Grease Discharge Control Program

In 1990, the NBC instituted a Grease Discharge Control Program to control the discharge of grease and animal fats from restaurants and food preparation facilities into the sewer system. At that time, the NBC was experiencing major operational problems within the sewer system and at the wastewater treatment facility, problems directly attributable to grease accumulation. These problems ranged from grease fouling equipment and controls at the wastewater treatment facility to grease completely blocking the flow in sewer lines, resulting in sewage backups into the basements of homes and businesses. The NBC Grease Discharge Control Program has essentially resolved these problems.

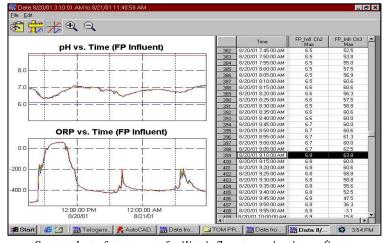
The NBC Grease Discharge Control Program is a permitting program which requires commercial users to install one of two acceptable types of grease removal units (GRU), the automatic electrical type GRU or the large in-ground passive type GRU. The permit requires the user to implement a series of Best Management Practices (BMP) which are incorporated into the permit, to ensure the proper operation of the GRU. Over the years, the NBC has held many workshops regarding grease removal technologies and is presently conducting studies regarding the effectiveness of the various types of grease removal units.

The NBC is currently in the process of developing a Residential Grease Control Program to control the discharge of grease from residential sources to the sewer. A brochure outlining the impacts of grease on the sewer system and ways to eliminate grease from the wastestream is being prepared and will be mailed to all users of the NBC sewer system.

#### Treatment Plant Influent Computer Monitoring Program

The Providence area was once known as the "jewelry capital of the world." Although the number of metal finishers has decreased in recent years, numerous metal finishing companies still operate in the NBC service area and the potential for wastewater pollution from toxic chemicals is great if on-site pretreatment is not performed properly. Metal finishing companies have the potential to discharge high and low pH wastewater in conjunction with heavy metals; likewise, wastewater with a high or low oxidation / reduction potential (ORP) can be associated with a discharge of cyanide, hexavalent chromium or excessive chlorine.

Several years ago, using Environmental Enforcement Funds obtained from fines levied on polluters, the Pretreatment Section purchased environmental probes and data recording equipment manufactured by Telog Instruments, Inc. to monitor the wastewater influent at the treatment plants. The monitoring stations continuously record and transmit pH and oxidation / reduction potential (ORP) data to the Pretreatment office each night via modem and telephone line. Since pH and ORP



Screenshot of treatment facility influent monitoring software

data may indicate the presence of a more serious pollutant, influent data is reviewed on a daily basis. A monthly analysis of the data is performed to help determine trends associated with plant operations. Data from the monitoring stations can also be viewed in real time from Pretreatment office computers. Viewing data in real time is useful in the event that an unusual influent impacts the treatment plant. Staff located in the office can immediately observe the influent status and determine the course of action to take. Computerized monitoring of the POTW influents will continue in 2006.

The Pretreatment Section is in the process of testing two portable monitoring stations similar to that used at the wastewater treatment plants. The devices will interface with automatic sampling equipment, will be temporarily installed in sewers upstream and downstream of industrial companies in order to continuously monitor and record the pH of a firm's wastewater discharge. If a company discharges wastewater which exceeds pH set points programmed into the recorder. The downstream automatic sampler would draw samples of the wastewater when a particular pH alarm set point is reached. The upstream automatic sampler will be contacted and will begin to collect samples. NBC personnel would be notified via cellular phone to collect, preserve, and analyze the sample, and to perform an inspection of the company under investigation. The analysis could be used to determine if heavy metals, cyanide, or other pollutants were discharged and could be used as evidence if the NBC were to take legal action against the company. During 2004, bench testing the remote manhole monitoring equipment was completed. During 2005, Standard Operating Procedures for calibrating and maintaining the equipment were written. In late 2005, the equipment was field tested. The communication system worked as expected. However, there were problems with the equipment as there was a failure with one of the manhole covers. The equipment will continue to be debugged during 2006. Additional field testing will be conducted in 2006.

The remote monitoring program was expanded in 2005 to include additional parameters at pump stations throughout the two NBC districts. Pretreatment and Engineering staff installed LEL probe to be at the Washington Park Pump Station and configured existing telemetry equipment to notify the Pretreatment Office if programmed set points are exceeded. The data can be viewed using the Plant Information system. This equipment will assist Pretreatment with tracking releases of flammable materials such as solvents and fuels and allow the proper response to prevent such materials from impacting the treatment facilities.

#### Nine Minimum Controls Compliance Program for CSOs

Throughout 2005 the NBC Pretreatment, Pollution Prevention and EMDA Sections continued to ensure compliance with the Pretreatment, Pollution Prevention and Monitoring elements of the Nine Minimum Controls Program for CSOs detailed in the RIPDES permits. The Pretreatment and Pollution Prevention Sections continued to work with industry to ensure compliance with these requirements. Companies are required to install and implement adequate spill control measures to ensure prohibited materials are not incidentally or accidentally discharged to the sewer system or storm drains. Firms are also required to conduct routine self-monitoring to demonstrate compliance with NBC discharge limitations. Firms experiencing compliance problems are encouraged to contact the Pollution Prevention Section for help to come back into compliance. These programs ensure that industrial wastewater is getting to the POTWs properly. This is supported by the sampling conducted by EMDA. EMDA staff collect numerous samples to ensure compliance with the Nine Minimal Controls. In addition to the industrial and manhole sampling discussed in CHAPTER IV, EMDA collects weekly samples for fecals from the Woonasquatucket, Providence, West, Blackstone, and Moshassuck rivers. Sampling of these rivers is conducted during both wet and dry weather events. The

results from these sampling events for fecal coliform are promptly reviewed to identify if dry weather discharges. EMDA re-samples sites that show high fecal coliform bacteria concentrations during dry weather periods. Samples greater than 1000 MPN/100 ml are re-sampled under dry weather conditions. EMDA works with the IM Section to analyze the data in order to identify dry weather overflows or other sources of bacteria to the rivers where combined sewer overflows are located. Other extensive monitoring of the Providence and Seekonk Rivers has indicated the rivers are meeting the EPA aquatic life criteria standards for toxics, including dissolved metals and ammonia. This demonstrates the effectiveness of the Pretreatment and Pollution Prevention Programs and the effectiveness of the Nine Minimum Controls Program. This data also has been used to remove the Providence and Seekonk Rivers from the EPA 303(d) list of impaired water bodies for dissolved metals impairment.

In 2005, EMDA staff collected samples at CSOs located in the Field's Point and Bucklin Point districts to measure contaminant levels during wet weather overflow events at the first flush, the height of the storm and near the termination of the event, CSO sites downstream of industrial areas were selected for this sampling. Grab samples were collected for toxics, including total metals, TSS, BOD, VOCs, Oil and Grease, TPH and cyanide. The results were compared to the NBC local discharge limitations for the district. All parameters met the local limits.



The NBC also works with the community to minimize the impacts of CSOs. A program to stencil and label catch basins in the districts has been implemented. The stencils say "Don't Dump Drains to the Bay". In addition, the NBC works with the City of Providence during river clean up events to ensure the streets in the surrounding area are swept after the event to minimize the impact on the river.

# Fuel Oil Discharge Control Program

Since acquiring the Field's Point Treatment Facility in 1981, the NBC has on numerous occasions experienced discharges of fuel oil into the sewer system and treatment facilities. Very often the sources of these discharges have been tracked back to boiler room or power plant operations. Often, the operators of these facilities were unaware that fuel oil was being discharged to the sewer system until such time that NBC Pretreatment investigators notified them that a problem existed. In an attempt to reduce the potential for fuel spills from these facilities, the NBC instituted a fuel oil discharge control program during 1991.

This program consisted of educating users about Best Management Practices (BMP) that could be implemented to control fuel releases, and inspecting and permitting the sixty plus boiler plants. The permits required firms to develop Spill Control Plans and install spill control facilities. In addition to implementing spill control measures within the power plant or boiler room, the NBC may have also imposed site specific requirements on sewer users. These requirements may have included the sealing of open drains located in underground oil tank storage vaults to eliminate the potential for a spill, or rerouting of oil tank vent stacks to the general area of the tank fill so that a tank overfill situation can be quickly detected and controlled.

One BMP written into the permit requires the boiler operator on each shift to check the condensate discharge from the oil pre-heater for oil contamination. This allows the boiler operator to quickly become aware of a failure of the oil pre-heater heat exchanger, greatly minimizing oil spills. The Fuel Oil Discharge Control Program has been quite effective at controlling the release of fuel oils into the sewer system. This is evidenced by the fact that since 1992, there were no major fuel spills into the Field's Point sewer system or treatment facility. This program was expanded to the Bucklin Point drainage district during the fall of 1994 and similar results have been noted in this district.

#### Medical Waste Control Program

The NBC Pretreatment Program was in the forefront in the State of Rhode Island with regard to the permitting of hospitals, funeral homes, and bio-medical facilities to ensure the control of discharges of medical waste, infectious agents, and toxics.

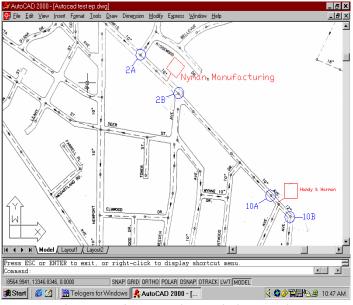
In 1991, the NBC sent letters to all funeral homes located within the NBC Field's Point District notifying these facilities of the need to obtain a wastewater discharge permit for their embalming process discharges. In addition, the hospitals located in the Field's Point district were inspected and required to apply for a wastewater discharge permit. Permits were issued to these facilities during 1992. The wastewater discharge permits issued to funeral homes require disinfection of all blood and body fluid discharges generated from the embalming process.

Most funeral homes have implemented Best Management Practices (BMP) to meet permit requirements and are able to comply with the treatment regulations quite easily and inexpensively by slowly discharging a 1% solution of sodium hypochlorite from an intravenous bottle during the embalming process. The permits issued to hospitals require disinfection of all blood and body fluid discharges and require routine wastewater monitoring of all process discharges including those from x-ray processors, scrubbers, chillers, kitchens, laundries, and boiler facilities.

#### Computerization of Sewerage System Maps Project

The NBC maintains a set of 33 different maps that identify the location of each significant industrial user and the manholes that are used for surveillance monitoring of each SIU. Paper copies of these maps are stored in each Pretreatment and EMDA vehicle for reference during special investigations and for manhole monitoring activities. The status of the Significant Industrial Users is always changing, since new facilities open and existing facilities close or relocate. This creates a challenge with the paper map system because each time a new SIU begins operating, the master map must be updated, copied, and distributed to each of the 15 locations where copies of the maps are stored. This is not only time consuming but also expensive. In order to simplify the process and make the maps more useful and accessible, the NBC has initiated an ambitious goal of converting all existing maps to a digital format in an AutoCAD platform.

During 2003, the NBC began to identify the locations of each permitted user and the location of the keymanholes associated with SUI's and Zero Discharge companies. This process was completed in early 2004 for existing permitted users. As new companies are permitted the information is entered on the maps. Information regarding each user's location is placed on a layer of the AutoCAD drawing associated with the user's category. By storing information in different layers the NBC will be able to filter out information that does not pertain to the current needs of the investigator. Investigating a color impact will be more effective with the new computerized maps since the user will be able to show only those users who have the potential to discharge colored wastewater. During 2005, EMDA and Pretreatment staff worked together to locate sanitary manholes on these maps.



Portion of East Providence map showing the location of two SIUs and their surveillance monitoring manholes

These maps are stored on the NBC computer network and are widely available to NBC staff from their computer workstations. In addition, the NBC has purchased two laptop computers that have access to the maps and can be used during special investigations. This tool will be more powerful than the paper maps and can be updated easily so they contain the most current information.

#### **River Restoration Initiative**

In response to the chronic pollution visible on the Woonasquatucket River in downtown Providence, Narragansett Bay Commission Chairman Vincent Mesolella established the Woonasquatucket River Restoration Initiative in 2002. With an aggressive goal to involve Commission employees, local business owners and members of the community in reclaiming the Woonasquatucket as a valuable community resource, and guided by the expertise of the Woonasquatucket River Greenway Association, the Chairman appointed the Director of NBC Policy, Planning & Regulation Division to spearhead volunteer clean-up efforts.

In late 2002 the NBC requested to the Governor and General Assembly that Year 2003 be recognized as the "Year of the Woonasquatucket River" and that June, 2003 be declared as "Rivers Month". Both requests have been granted and the NBC took an aggressive role in 2003 to ensure many activities take place aimed to bring about public awareness of the areas polluted rivers.

During 2005, the NBC sponsored an Earth Day Clean-Up event on April 22, 2005. The event took place on the Woonasquatucket River from Promenade Street to Donigian Park on Valley Street. NBC staff as well as volunteers from the public and private sectors participated in this event. The clean-up was successful. Approximately 60 cubic yards of material was removed from the river. The items removed from the river included tires, bottles, cans, auto parts, scrap metal, and trash. The NBC worked with the City of Providence to ensure the streets in the surrounding area were swept after the event to further clean the area and minimized additional impact on the river.

As a result of the hundreds of tires removed from the river, the NBC plans to pursue legislation to discourage tire dumping in Rhode Island's rivers. In addition, the NBC plans to work closely with DEM and city officials to ensure enforcement of existing river dumping and solid waste disposal regulations.

The NBC will also host and/or sponsor clean-up events during 2006 to further enhance the beauty and public safety of the Woonasquatucket River. In addition, the NBC partnered with the City of Providence and the Woonasquatucket Watershed Council to apply for a Department of Transportation Enhancement Grant. The grant application detailed a scope of work to hire a landscape architect and biologist to develop a plan to enhance the banks of the Woonasquatucket River from Park Street to Eagle Square by removing invasive species, pruning remaining trees and planting low growing plants and ground cover. The purpose of the project is to open up the banks of the river so that the public can enjoy this beautiful natural resource. Another component of the plan is to implement the corporate sponsorship program to "adopt-a-spot" along the river, providing continuous maintenance of the adopted area. The NBC did not receive funding for this project. However, the NBC will continue to develop a corporate sponsorship program to restore the Woonasquatucket River.

#### Data Analysis and Special Studies

Beginning in January of 2001, EMDA has brought together key staff from multiple departments and sections, on a monthly basis, to discuss the status and trends of wastewater treatment at NBC's two treatment facilities. Representatives from the Pretreatment, Operations, Engineering, EMDA, and Laboratory Sections meet to discuss the current plant performance, ways to improve the performance at the treatment facilities, and address related issues.

The meetings begin with a presentation of figures developed by EMDA's scientists and managers, summarizing recent plant performance. The agenda is focused on current process data and the process control strategies in use. Problem areas are identified and corrective action or additional research is promptly initiated. Permit violations, if any, and plant performance are discussed in detail and solutions to problems are conceptualized. Pretreatment staff routinely presents information that pertains to industrial discharges into the collection system. Inter-facility exchange of information between managers of the two treatment facilities has proven particularly valuable in assessing common problems and providing new ideas for investigation or solution.

As new regulations are set, the demands on process control become greater. Better communication between operators, engineers, laboratory analysts and scientists will be needed to design and improve sampling studies, improve the quality of analytical measurements, install and maintain continuous monitoring instruments, and discuss the meaning of the data generated in order to make the correct process control decisions.

#### Providence and Seekonk Rivers Background Study

In 2002, EMDA completed the sampling portion of the project titled *Quantification of Trace Metals and Nutrients in Conjunction with Water Circulation Patterns Within the Providence and Seekonk Rivers in Relation to Discharges from the Narragansett Bay Commission's Wastewater Treatment Facilities*, herein after referred to as the Providence and Seekonk River Background Study. Since the NBC took over operations of the Field's Point and Bucklin Point facilities, the level of metals discharged to upper Narragansett Bay has been reduced by approximately 98%. This study represents the NBC's continued commitment to developing innovative ways to quantify the effects of its discharge on Narragansett Bay.

In September 2004, the NBC submitted a report in compliance with part 14(a) of Consent Decree Number RIA-330 issued by RIDEM. The Consent Decree required the NBC to report the following information:

- A summary of metals translator sampling;
- Additional data collected since the submission of the Interim Metals Compliance Report, including potable water supply sampling, river monitoring and domestic wastewater characterization sampling;
- A calculation of revised RIPDES permit limits using the recommended metals translator and background receiving water concentrations;

- A new local limits evaluation for each wastewater treatment facility using the domestic wastewater characterization and the revised RIPDES limits;
- An evaluation of the NBC's ability to comply with the revised RIPDES limits and a determination on the need to calculate site specific criteria. If site specific criteria development is deemed necessary, the NBC is required to submit a Scope of Work with the Final Metals Compliance Evaluation Report.

As discussed in CHAPTER I, revised local limits were presented to RIDEM based on new background data as well as current plant efficiency calculations. The background data was acquired by EMDA during the sampling portion of the project. The metals data from this background study was used to develop site specific metal translator values for both the Field's Point and Bucklin Point facilities as well as evaluate the current state of both rivers.

### Water Quality for Narragansett Bay at Buoy and Dock Sites

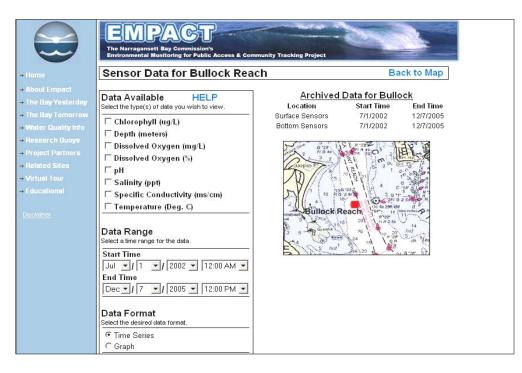
In 2005, the EMDA Section continued work begun in 2000 on the formerly EPA-funded Environmental Monitoring for Public Access and Community Tracking (EMPACT) Project. The monitoring stations established under the EMPACT project extend water quality monitoring of Narragansett Bay into the upper, urbanized reaches of the estuary. These stations have been established in proximity to the Field's Point and Bucklin Point wastewater treatment plant outfalls. The Bullock's Reach buoy station is located between Gaspee Point and Conimicut Point in the Providence River and the Phillipsdale Landing station is a dock site located on the Seekonk River in East Providence. These monitoring stations directly benefit Narragansett Bay research by allowing for continuous, real-time water quality monitoring in the Providence and Seekonk Rivers. Through radio telemetry and phone connections, Bay researchers can consistently track changes in the rivers from a remote location, saving valuable resources and decreasing the response time to anomalous conditions. This data also provides a baseline of water quality across seasons, as well as prior to major waterway changes such as dredging.

State-of-the-art technology at these sites collects measurements for depth, temperature, salinity, pH, dissolved oxygen, turbidity (at the bottom) and fluorescence, a proxy for chlorophyll and phytoplankton activity (at the surface). Data was collected by the sondes at the Bullock's Reach buoy every ten minutes during 2005 and every 15 minutes during all other years of deployment. Data is transmitted via radio signal to a base station at Field's Point every hour and data from the Phillipsdale Landing station is collected every ten minutes and transmitted every hour by phone connection. During 2001 and 2002, EMDA and URI-GSO worked together to service and maintain the Bullock's Reach buoy. In 2003, the buoy maintenance was taken over by EMDA. EMDA staff continued to maintain the buoy as well as the Phillipsdale Landing dock site through 2005. The EMDA staff is also continually making improvements to equipment and infrastructure to ensure the reliability of data collected.

EMDA staff continue to participate in the Narragansett Bay Fixed Site Water Quality Monitoring Network by attending meetings with the RIDEM, URI, and Narragansett Bay National Estuarine Research Reserve (NBNERR) to coordinate efforts and streamline data from all Narragansett Bay fixed monitoring sites.

A buoy, on loan from RIDEM, was deployed in 2005 to temporarily replace the Bullocks Reach buoy which was struck by a vessel and destroyed in late 2004. A new buoy system with a nutrient analyzer will be deployed in spring 2006.

Our data from the Bullock's Reach buoy site has become an important component of the RIDEM's monitoring of water quality in the upper reaches of the Bay. As of the end of 2003, uncorrected raw data from both water quality stations also became available for use by the general public via a link on the NBC website, located at <u>http://www.narrabay.com/empact/</u>.



# Woonasquatucket River Education Program

In June, 2002 EMDA was awarded a grant by the Partnership for Narragansett Bay to design and implement an education project. The approved pilot program, entitled '*What's In Your River: A Woonasquatucket River Education Pilot Project*' educated students in grades 3-5 on the importance of their local watershed.

The pilot project was designed in conjunction with the Woonasquatucket River Watershed Council (WRWC), and gave students within communities along the Woonasquatucket River an interactive learning experience built around a local river system, extending to the diverse ecosystems of the entire watershed. The project involved six schools from five communities along the Woonasquatucket River: Providence, North Providence, Johnston, Glocester, and Smithfield. Participating classes ranged from grades 3-5, with approximately 200 students involved. The project lasted for one full school year (2002-2003).

Additionally, the pilot program provided an internship to one area student enrolled in a college teaching program. An education project intern was hired in 2002, and worked with EMDA staff to design and implement the final stages of the project. In addition to the internship offered through the grant, the NBC funded a summer intern in 2002 to assist in compiling materials for the teacher handbook. EMDA staff began work upon notification of the grant award. Preparation continued throughout the summer months to have the project in place by the opening of the school year. EMDA staff created a Project Handbook containing information on the NBC and the WRWC, the Woonasquatucket River watershed, history and culture of the area, information on collecting and interpreting data, and supplemental activities for students. Concurrently, monitoring kits and supply trunks were created for distribution to participating classrooms, and individual monitoring sites were selected for each school to utilize over the course of the project. Monitoring kits include tests for dissolved oxygen, nitrates, phosphates, turbidity, pH, BOD, temperature, and macroinvertebrate observation and identification. Supply trunks include all equipment necessary for field visits, including nitrile gloves, anti-microbial hand wipes, and waste containers.



EMDA's Jan Szelag leads students in water quality testing on the shore of Georgiaville Beach

The project kicked off on October 18, 2002 - National Water Quality Monitoring Day. Students visited Waterplace Park in downtown Providence for an introduction to the project and heard presentations from representatives of the USEPA, Northern Rhode Island Conservation District (NRICD), and the Providence Office of Cultural Affairs. Additionally, Margherita Pryor of EPA-New England presented each school with a certificate of participation in

National Water Quality Monitoring Day by way of the Education Project.

Following the activities at Waterplace Park, students and teachers visited various sites around the Woonasquatucket watershed for an introduction to the monitoring methods and equipment to be used for the duration of the project. Students came together again at Georgiaville Beach in Smithfield, and finished out the day with additional sampling activities on the shores of Georgiaville Pond. Data collected over the course of the day has been posted on the Year of Clean Water website for viewing and use by participating schools.

At the end of 2002, EMDA continued to work on the Education Project by conducting inclass visits for each participating school to give more in-depth instruction on the monitoring kit to be used, as well as interpreting the results of testing. The project culminated in May with a Children's Environmental Conference hosted by the NBC. All schools were provided an opportunity to come together to share their results and discoveries about the health of the Woonasquatucket River and its ecosystems.

In the fall of 2003, the program expanded to include over 800 students. The 2003 - 2004 school year program began in October with students meeting at various locations along the banks of the Woonasquatucket and Seekonk Rivers. The students conducted experiments for pH, nutrient, and temperature on sample collected from the rivers.

In 2004, the *What's In Your River* environmental education program continued to flourish. Four schools signed up to participate and in early fall each visited their local watershed with staff from the NBC for a water quality monitoring event. The program will continue through the end of the 2005 school year, consisting of two additional water quality monitoring events as well as an environmental symposium where students and teachers from each participating school will gather to present data findings and participate in fun educational activities. A new component was added to the program in 2004, a contest which asks each school to come up with public service announcements supporting clean water in the state of Rhode Island. Three winning announcements will be chosen and will be aired on the local Radio Disney station. The entire program including buses, supplies, staff and all educational materials is being funded by the NBC.

The Narragansett Bay Commission improves the program each year. In 2005, *What's In Your River* became the *Woon Watershed Explorers Program*. This program includes several new components including classroom visits once a month, student achievement badges and journal writing. There are nine schools and more than 400 students involved. The most impressive characteristic of the program is the extreme diversity represented in each school. Some students have never taken a field trip to their local river, while others live adjacent to one. The Narragansett Bay Commission considers this program to be imperative to its success in its relentless pursuit of public outreach and education.

## Corporate Office Building Groundwater Monitoring

EMDA conducted sampling groundwater at the NBC Corporate Office Building mandated in a Closure Plan associated with the site prior to NBC's occupancy. EMDA's review of the testing results has led to NBC's request to discontinue further monitoring at the site. During 2005, NBC was required to prepare and submit an Environmental Land Use Restriction (ELUR) plan with the RIDEM in order for NBC's request to be considered. The plan was submitted, with the assistance of NBC Legal staff, and has subsequently been accepted by the RIDEM. NBC's request to permanently suspend further monitoring has been approved by RIDEM.

### Pilot Study for Biological Nutrient Reduction at Field's Point Treatment Facility

EMDA and NBC Laboratory staff supported an NBC Engineering initiative to pilot test a new method of Biological Nutrient Reduction (BNR) at Field's Point. The general objectives of the pilot study were to determine, under seasonal conditions, the optimal biological treatment process design configuration to achieve maximum total nitrogen removal. Secondly, to determine the optimal ammonia removal rates to define design parameters for the full-scale design. The pilot test also attempted to maximize denitrification rates in each anoxic zone and to determine optimal dosing of external carbon source, if required. Lastly the pilot test investigated the required operational conditions such as mixed liquor suspended solids concentrations, sludge and hydraulic retention times of the oxic and anoxic zones to achieve a high degree of nitrification/denitrification.

At Field's Point, a Hydroxyl four-stage Barenpho process configuration was selected to work toward low concentrations of total nitrogen in the effluent. This process includes two anoxic zones, one upstream and one downstream of the aerobic basins. Nitrified effluent from the aerobic basin is returned to the upstream anoxic basin where influent organics provide the carbon source for biological denitrification. The effluent nitrate is further reduced in the second anoxic reactor downstream of the aerobic basin and can be implemented with or without external carbon addition. Finally a re-aeration stage is included to drive off nitrogen gas and polish residual BOD before entering the final clarifier.

EMDA staff made multiple grab and composite sample collections on daily and weekly schedules at all points of treatment and for all needed parameters to assess and evaluate the process. NBC engineers and EMDA scientists are reviewing the data in order to determine if this process meets our facility planning needs.

#### Floatables Control

The NBC has a long-standing commitment to improving water quality in the urban rivers of Providence. In addition to removing a significant portion of debris within the rivers during hosted clean-up events, these events also remove debris from the river banks. This debris, during rain events, can become floatable pollution in the rivers, as water levels rise and wash away wind-blown items such as food packaging, plastic bags, and other non-sanitary items. Previous work by the NBC during 2004 indicated that the majority of floatable pollution in the rivers does not originate from combined sewer overflows, but rather from improperly discarded litter. The NBC has employed various methods to control floatable debris such as deploying booms across he Woonasquatucket River, netting across a combined sewer outfall, as well as hosting river clean-up events. In 2005 the NBC hosted an Earth Day River Clean-Up which resulted in approximately 60 cubic yards of materials, including tires, trash, bottles, auto parts, and scrap metal, being removed from and around the river. In addition, Pretreatment and EMDA staff deployed a boom across the Woonasquatucket River at Donigian Park. Prior to removing the boom, the quantity of floatables retained by the boom was evaluated. The NBC will continue its efforts for floatables control in 2006.

VIII. NBC PROGRAM GOALS

# Status of 2005 Goals

The 2004 Pretreatment Program Annual Report was submitted to the Rhode Island Department of Environment Management (RIDEM) on March 14, 2005 and defined the goals established for 2005 for the NBC toxic reduction and control programs. These goals are often above and beyond those Pretreatment Program requirements mandated by the RIDEM and the Environmental Protection Agency (EPA). This chapter outlines the progress made during 2005 toward meeting these goals and defines the goals established for 2006.

 2005 Goal: Satisfy all EPA and RIDEM Pretreatment Program mandates such as sampling and inspecting each Significant Industrial User (SIU) at least once every twelve (12) months. As an additional goal, the Pretreatment and Environmental Monitoring personnel will attempt to inspect and sample all SIUs at least twice each twelve month period.

Accomplishment: The Pretreatment and EMDA Sections satisfied the EPA and RIDEM mandates for conducting sampling and non-sampling inspections of each SIU facility at least once every twelve (12) month period. Each SIU was inspected at least once during this report period, and within twelve months of their previous inspection date. The Pretreatment Section performed well toward satisfying its goal to try to inspect each SIU twice, as all but one SIU was inspected two or more times. The one firm that was not inspected twice was Arch Specialty Chemicals, Inc. This company was sold to Fujifilm Electronic Materials USA, Inc. in early 2005. Only one inspection was conducted prior to the sale. The EMDA Section performed well toward satisfying its self-imposed goal to sample each SIU at least twice in 2005 by sampling each SIU multiple times with the exception of one firm. The firm, American Insulated Wire's Grand Avenue facility, suspended process operations in June, 2003 and did not discharge non-sanitary wastewater during 2005. Although the firm has not discharged since 2003, a sample was collected from a sump and analyzed to ensure hazardous materials were not disposed into the sump. Many significant users were sampled more than twice due to the implementation of a monitoring procedure to immediately resample any user once a violation is observed as a result of a NBC sampling event. Additional information regarding the NBC sampling and inspection programs is provided in CHAPTER III.

• **2005 Goal:** The Pretreatment staff will attempt to conduct an annual inspection of each non-significant industrial user, annual inspections of each restaurant and food processing facility to ensure compliance with grease removal regulations, and biannual inspections of all other permitted commercial users.

Accomplishment: During 2005, the Pretreatment staff continued its routine inspection program of commercial and non-significant industrial users. In 2005, the Pretreatment staff conducted 2306 inspections and inspected approximately 82.6% of permitted non-significant industrial users. During 2005, Pretreatment Technicians inspected 45.7% of the permitted restaurants and commercial buildings with cafeterias, and 40.6% of all other commercial users, somewhat short of our self imposed goal although an increase from 2004. Additional information regarding the NBC inspection program is provided in CHAPTER III.

• **2005 Goal:** Perform expeditious reviews of user permit applications and plan submittals to ensure that permits are issued in an expeditious manner.

Accomplishment: All new users located in either district are expeditiously permitted prior to discharging into the Narragansett Bay Commission sewer system. Formal staff plan review meetings are conducted weekly to ensure prompt response to user plan submittals and to expedite the permitting process. Permitting of various classes of non-significant users located in both districts was ongoing in 2005 as 358 wastewater discharge permits were issued in various industrial and commercial categories. During the year, permits were issued to metalfinishers, centralized waste treatment facilities, restaurants, supermarkets, automotive repair shops, printers, photo processors, dental offices, doctor offices, and other medical facilities using x-ray equipment. Permitting of new users was ongoing during 2005, as 148 new permits were issued, the majority to nonsignificant industrial and commercial users. The Pretreatment and Permitting Sections routinely perform expeditious reviews of discharge and sewer connection permit applications and work closely to ensure that contractors' and users' needs are promptly addressed. During 2005 the Pretreatment Section performed expeditious reviews of 366 process and pretreatment system plan submittals. Of these 366 plan submittals, 182 were promptly approved, 53 approved with conditions to be met, nine were rejected since NBC requirements were not satisfied and no action was taken on 122 plans since additional information was required for approval.

The Permitting Section continued to meet its goal of responding to Sewer Connection Applications within two days and issuing permits within ten business days in 2005. During 2005, 720 Sewer Connection Permits were issued. This represents a 341.7% increase from 2004. Additional information regarding this is provided in CHAPTER VII.  2005 Goal: Identify new and previously unknown sewer users to ensure compliance with regulations. To achieve this goal, conduct spot inspections of industrial users located in 50% of the mill complexes/industrial areas situated within the two sewer districts to identify new and previously unknown sewer users.

*Accomplishment:* For many years, the NBC has conducted a program of performing unannounced inspections of mill complexes to identify facilities discharging without a permit. This program has been quite successful in the past. During 2005 senior pretreatment staff continued to conduct surveys of the NBC district to ensure that the existing list of known mill complexes and industrial parks was complete. As a result of these surveys, the number of industrial parks and mill complexes requiring annual inspections was greatly increased from 52 in 2004 to 69 in 2005. The 2005 goal was met and surpassed, as 37 of the 69 industrial parks and mill complexes were inspected at least once in 2005, 53.6% of all identified locations. This program of conducting unannounced inspections of industrial parks and mill complexes to locate new and previously operating unpermitted users was quite successful. In addition to performing mill complex inspections, Pretreatment staff routinely reviews newspapers, telephone books and manufacturers directories to locate new and previously unknown sewer users. All of these methods were utilized during 2005.

• **2005 Goal:** Continue the restaurant grease removal study, complete the data collection and develop a report in preparation for a public workshop regarding restaurant grease removal technologies. The NBC also proposes to publish technical papers detailing the results of the grease study once it is completed.

Accomplishment: In 1990, the NBC began to require restaurants located in problematic drainage areas of the district and all new restaurants to install grease removal equipment. Since that time, the NBC has been assessing the effectiveness of the grease removal equipment available. The grease removal study is an on-going project, which consists of a wastewater sampling program and user survey program to determine the effectiveness of the various types of grease removal equipment. During 2001, Pretreatment staff selected several restaurant and food preparation facilities to work with to determine optimum grease removal unit maintenance requirements. During 2002, Pretreatment staff further defined the restaurants to be sampled and the sampling protocols to be used. Monitoring began in 2003 to evaluate the effectiveness of the optimization methods implemented at the restaurants. The data was reviewed during the early part of 2004. Based on the conclusions, the study was redefined to incorporate better controls. Sampling began for the redefined study in 2004 and continued throughout 2005. This information will be used to develop Best Management Practices for the various types of grease removal systems used by this class of users. During 2005, 615 restaurant inspections were conducted a 73.7% increase from 2004. These inspections represent 49.5% of all permitted restaurants. The

NBC began the process of developing a Residential Grease Control Program to control the discharge of grease from residential connections. In early 2004 the NBC applied for a grant from the EPA. The grant application requested funding to work with local housing authorities to educate tenants of the impacts of grease on plumbing and the sewer system and purchase grease receptacles to be distributed to the tenants. This grant was not funded. However, during 2005, the NBC continued to develop a brochure to inform residential users of the effects of grease on the sewer system and how to handle grease in their own kitchens. The brochure will be mailed to all residential users.

 2005 Goal: Dental Mercury Sources and Control - Identify pollution prevention and control options, assist Dental community with implementing source control and review possible participation in National Association of Clean Water Agencies (NACWA) study regarding Dental Mercury loadings to POTWs.

Accomplishment: NBC's Pollution Prevention and Pretreatment Programs with assistance from the Public Affairs section finalized the Best Management Practices for the Management of Waste Dental Amalgam (BMP) in early 2004. The BMP included two options for the management of amalgam bearing wastewater as well as mandatory BMPs for all dental facilities to adhere to. The first option requires the dental facility to install an amalgam separator that has been certified with a removal efficiency of 99% or greater by ISO 11143. Sampling would not be required at facilities implementing this option. The second option requires dental facilities to sample amalgam bearing wastestreams and be in compliance with the stringent NBC silver and mercury NBC discharge limitations. All dental facilities are required to adhere to the following BMP standards:

- Thoroughly clean all existing sink traps and drains to remove accumulated mercury.
- Properly maintain and operate vacuum pump filters.
- Create and maintain accurate maintenance records.
- Develop and implement mercury spill control procedures.
- Install and properly maintain chair side amalgam traps.
- Develop and implement an employee environmental training program.

Two informational workshops were held with the dental community. The first workshop introduced the BMP to the dental community and was held on March 31, 2004. The second workshop was held on May 12, 2004 and addressed concerns, further explained requirements of the BMP and NBC staff assisted with required paperwork. Representatives from manufacturers of amalgam separation equipment were present at both workshops. Permits incorporating the BMP began being issued to dental facilities in June, 2004. Throughout 2004, Pretreatment and

Pollution Prevention staff assisted the dental community to comply with the BMP. The NBC was awarded a Governor's Citation on November 23, 2004 for its efforts on the Dental BMP program. In May 2005, the NBC was awarded an Environmental Merit Award by NACWA for the BMP. Dental facilities continued to be permitted throughout 2005. All of the dental facilities opted to install amalgam separators to comply with the BMP.

In July 2003 baseline sampling for the NACWA dental mercury study began at Field's Point. Samples are collected at the influent, effluent, filter cake and grit. The samples are collected using clean sampling techniques. Influent and effluent samples are sent to Hampton Rhodes Sanitary District in Virginia. Solids samples are analyzed by the NBC Laboratory. This sampling continued throughout 2005. In addition to sampling the aforementioned solids, EMDA staff collected samples of grit in sewer lines up and downstream of dental facilities to evaluate the impact of amalgam separators.

This NACWA study, which is scheduled for completion in 2006, is evaluating the effectiveness of reducing mercury loadings to the sewer system through the installation of amalgam separators. Data indicates significant mercury loading reductions at both NBC POTWs in 2004. There was a slight increase in 2005 due to samples for several months being analyzed by an outside laboratory that utilizes procedures with a higher minimal detection limit during a portion of the review period.

• **2005 Goal:** Develop and implement a program for remote surveillance manhole monitoring.

*Accomplishment:* In 2002, Pretreatment and Engineering staff began to investigate the use of telemetry to conduct remote surveillance manhole monitoring. Staff worked with vendors, such as Telog and Comcore, to develop a unique system whereby automatic samplers would be activated only when a sensor, located in a down stream manhole, indicated a programmed set point had been exceeded. The sensor would activate the down stream sampler and call into a server at the NBC

using Telog telemetry to activate the up stream sampler. Activating the samplers only when set points are exceeded saves battery life allowing the samplers to be deployed for longer periods of time. During 2002 and 2003, the equipment was researched and the necessary components developed. Bench testing began in late 2003 and continued throughout 2004. NBC staff worked with the vendors during this time to debug the system. In late 2004 bench testing was completed. During 2005 standard operating procedures for operating and calibrating the equipment were written. Field testing of the system was conducted in late 2005. The system will continue to be tested during 2006.

 2005 Goal: Continue regulatory inspections of Septage Haulers as part of the NBC Septage Discharge Control Program.

Accomplishment: During 2001, new solids removal equipment went on-line at the NBC Lincoln Septage Receiving Station. To ensure the proper operation of this equipment, the Pretreatment Section worked throughout 2001 to completely reevaluate the NBC Septage Discharge Control Program. All septage discharge and billing procedures were reevaluated and revised. Standard operating procedures were developed and implemented regarding discharging septage, billing of septage discharges, completing and maintaining septage manifests, and weighing of septage vehicles. The master septage discharge permit was revised to incorporate these many changes. Revised permits were issued to each permitted septage hauler during 2002. Pretreatment staff also developed and distributed an educational brochure in 2002 that summarizes the NBC septage discharge regulations and procedures. In August 2002, Pretreatment staff expanded its procedure for verification of Septage Manifest forms. Pretreatment staff verified the authenticity of 43 items reported on manifest forms during 2005. Additional information regarding the NBC Septage Discharge Control Program is provided in CHAPTER VII.

• **2005 Goal:** The Pretreatment staff along with EMDA staff will conduct computer monitoring of the influent of the Field's Point and Bucklin Point treatment plants to ensure protection of the POTWs and Narragansett Bay.

*Accomplishment:* During 2005, the Field's Point Telog and PI computer monitoring systems were checked daily for unusual influents. All incidents of unusual influent were investigated. Most of these incidents were slightly high pH influents of short duration. The computer monitoring equipment at both wastewater treatment facilities will continue to be monitored routinely during 2006.

• **2005 Goal:** Conduct NBC Intra-Sectional Training to be proactive to Environmental Incidents.

*Accomplishment:* During 2005 two intra-sectional training sessions were conducted. The first training session conducted was held with Pretreatment and EMDA staff and educated staff on proper boom deployment. During the training, an oil containment boom was deployed in the Woonasquatucket River. The second training session was on Spill Response, Tracking and Boom Deployment. Staff members from the Pretreatment, EMDA, and Pollution Prevention Sections attended the training. The session covered personal protective equipment, work zone safety and procedures used to investigate spills and reports of unusual influent. Intra-Sectional training will continue to be conducted during 2006.

• **2005 Goal:** Provide the HAZWOPER hazardous waste emergency response training to NBC staff to ensure agency compliance with OSHA regulations.

Accomplishment: All new employees hired prior to July 2005 in the Pretreatment, Pollution Prevention and EMDA Sections were given 40-hr HAZWOPER training. This training will be given annually to all new employees of these Sections. During 2005 NBC continued its program of conducting 8-hr HAZWOPER refresher training using in-house trainers and expertise. Pollution Prevention, EMDA, Laboratory and Pretreatment staff certified in 40-hr HAZWOPER training will be given at least 8-hrs of refresher training throughout the year on such topics as: Hazard Communication and Hazard Recognition, Confined Space Entry, Spill Response and Traffic Control and Emergency Equipment Use. In addition, during 2005 NBC conducted in-house employee training on CPR/AED.

 2005 Goal: Continue work on the development of the Pretreatment Program and Environmental Monitoring Manuals of Standard Operating Procedures and Protocols. The purpose of these manuals is to clearly detail all standard operating procedures in the two sections. These manuals make invaluable reference tools for Pretreatment and Monitoring staff and will provide a great resource for NBC employees working outside the Pretreatment and EMDA.

Accomplishment: During 1996, Pretreatment supervisory personnel began to develop a Pretreatment Program Manual of Standard Operating Procedures and Protocols. Work on this project continued through 2005 and at this time the manual consists of all existing standard operating procedures. As existing procedures are reviewed and revised or new procedures are developed, they are documented in this manual. During 2000, all Environmental Monitoring sampling procedures were documented and provided to all staff conducting these activities. In 2005 EMDA staff developed work aid materials for critical permit required sampling and measurements conducted by Operations staff. These tasks include third shift final effluent and wet weather fecal coliform samples as well as wet weather effluent pH testing.

• **2005 Goal:** Continue work with individual industrial users as part of the CLEAN P2 Program (See program description in CHAPTER VII).

*Accomplishment:* During 2005 NBC's Pollution Prevention Program worked with local companies on CLEAN P2 related projects, including:

- Industrial Laundry Assisted a large industrial laundry facility with addressing pH monitoring and control requirements.
- Metal Finishing Company Performed a Pollution Prevention Audit of a large metal finishing company operations in order to improve discharge wastewater quality.

• **2005 Goal:** Work with RIDEM to adopt Project XL rule changes and initiate Project XL (See program description in Chapter VII).

Accomplishment: On September 25, 2000, the NBC, EPA New England and the RIDEM signed a Project XL Final Project Agreement (FPA), and on October 3, 2001 EPA publishes a Final Rule on Project XL in the Federal Register (Vol. 66 F.R. 50334). NBC is currently awaiting RIDEM to make necessary modifications to their applicable regulations in order to allow NBC to initiate this program. In preparation NBC's Pollution Prevention Program continues to collect and analyze metal finishing environmental performance data and continues its work encouraging the use of pollution prevention and Environmental Management Systems by this industrial sector. Additional information regarding NBC's Project XL program is provided in CHAPTER VII.

• **2005 Goal**: Water Audits – Continue soliciting the water audit program to business and industry.

*Accomplishment:* Through 2005 NBC Pollution Prevention staff continued its work with 17 metal finishing companies that are actively participating in the National Metal Finishing Strategic Goals Program to measure and improve industrial process water use. Activities included technical assistance with measuring and monitoring water usage, assistance with water conservation projects and collection and reporting of water use data elements.

 2005 Goal: Environmental Merit Awards Program - Solicit nominations from companies and staff, evaluate Significant Industrial User performance data and hold Awards Ceremony.

Accomplishment: During 2005, the NBC recognized fourteen companies for environmental achievements. Three companies were recognized for their extraordinary pollution prevention efforts with Environmental Merit Awards, and ten companies were presented with Perfect Compliance Awards for achieving 100% compliance with all NBC regulatory requirements. In addition to the Environmental Merit and Perfect Compliance Awards in 2005 the NBC instituted a new award program to recognize companies that implemented storm water control plans and minimized storm flow to the sewer system. One award of this type was issued in 2005.

• **2005 Goal:** Complete two Best Management Practices (BMPs) (See program description in CHAPTER VII).

*Accomplishment:* During 2005 NBC Permitting staff developed the following Stormwater fact sheets to control and manage stormwater flow:

- Dry-Wells
- Infiltration Basins, and CULTEC Stormwater Retention/Detention Infiltration Chambers

• **2005 Goal:** Follow-up with Environmental Management Systems workshop participants (See program description in CHAPTER VII).

*Accomplishment:* During 2005 the Rhode Island ISO 14001 Roundtable did not meet, however, NBC continued to promote the use EMS approaches and techniques through its Pollution Prevention on-site technical assistance efforts and through the National Strategic Goals Program's voluntary environmental performance reporting efforts.

• 2005 Goal: Strategic Goals Program - Continue to assist companies with environmental performance measurement activities as part of the Strategic Goals Program (SGP) and solicit metal finishing companies to participate in the program (See program description in CHAPTER VII).

*Accomplishment:* The NBC continues to work with the metal finishing industry through pollution prevention efforts and assisting companies to participate in the National Strategic Goals Program (NSGP). The State of Rhode Island continues to lead the nation in the number of metal finishing companies with 15 active participants. Additional information regarding the Strategic Goals Program is provided in CHAPTER VII. On September 28, 2005, Pollution Prevention staff gave a well received presentation entitled "Measuring Environmental Performance (SGP)" at the 2005 Northeast Environmental Summit.

• **2005 Goal**: Workshops – Conduct environmental compliance/pollution prevention workshop for NBC industrial/commercial users.

*Accomplishment:* During 2005 the NBC participated in three environmental compliance/pollution prevention workshops for industrial and commercial users. The first workshop was on Hospitals for a Healthy Environment (H2E) and held on October 14, 2005. The second workshop was held on October 19, 2005 and covered topics regarding an on-going Auto Recycler Pollution Prevention initiative. The final workshop was for Rhode Island Nursing Homes personnel on November 29, 2005. Further discussions on the workshops can be found in Chapter II.

On October 14, 2005 NBC sponsored a workshop on the Hospitals for a Healthy Environment (H2E) program at RIDEM's office in Providence. The workshop focused on the use of a waste tracking software package developed specifically for the healthcare industry.  2005 Goal: Auto Salvage Yard Pollution Prevention-Finalize pollution prevention checklist and coordinate assistance efforts with RIDEM and URI (See program description in CHAPTER VII).

Accomplishment: During 2005 Pollution Prevention staff in cooperation with RIDEM and URI finalized a 20 page Environmental Performance Checklist for Auto Salvage Yards. NBC Pollution Prevention subsequently conducted Environmental Performance Assessments of 16 auto salvage facilities using this check list. Collected data was submitted to URI for compilation analysis along with Environmental Performance data collected from 34 additional Auto Salvage Yard Environmental Performance Assessments performed by URI and RIDEM staff. Results of data analysis will be used to develop a workshop on Auto Salvage Pollution Prevention Issues and to develop fact-sheets and case-study reports.

• 2005 Goal: Expand the weekly manhole monitoring program in both districts to ensure user compliance with NBC discharge limitations and to determine the location of previously unknown and unpermitted users. Attempt to sample 8 to 10 manholes per week.

Accomplishment: EMDA staff conducted weekly manhole monitoring throughout both NBC drainage districts. This monitoring program consists of installing ISCO automatic samplers in surveillance manholes located upstream and downstream of users on a weekly basis to verify users' compliance status. The EMDA staff successfully sampled 334 manholes during 2005, 120 in the Bucklin Point district and 151 in Field's Point and 40 sanitary manholes. The balance of the manhole samples, 23, were collected as support studies. Twelve were collected for a mercury study on grit and eleven were collected to assist other departments in determining the concentrations of pollutants. Ten samples were collected from lines that were in the process of being cleaned by the Interceptor Maintenance Section and one was collected from a storm line at the Field's Point Treatment Plant to determine the impact of water and fire suppression foam on the river. The EMDA Section also attempted to collect samples from 22 additional manholes. Samples could not be collected due to no flow in the sewer line at the time the manhole or the sampling equipment malfunctioned. This is an average of approximately 7 manholes per week meeting the goal of 6 to 10 manholes per week.

• **2005 Goal:** Further define the sewer system sampling program to assess loadings from key drainage areas to locate potential areas of concern and drainage area loadings.

Accomplishment: In 2004, EMDA utilized ISCO flow monitoring equipment with ultrasonic, level sensing and Doppler velocity probes and data loggers. This equipment attaches to automatic samplers used by the NBC to allow for flow proportioned sampling in the sewer system. This equipment is used to monitor major drainage areas and combined sewers during wet and dry weather. EMDA has also begun sampling in NBC interceptors at metering stations, which provide flow information, allowing the estimation of pollutant mass loadings. EMDA has continued these initiatives to better define the sources of contaminants to the influent at each treatment facility. Flow proportioned sampling of drainage basins as well as analysis of stormwater input, water supply input and sanitary sewers will be used to budget inputs and improve NBC's manhole sampling program. This study was begun in 1999, was expanded in 2000 and continued in 2004. In 2005 Pretreatment and EMDA staff began planning to improve the assessment of toxic loadings from drainage areas. EMDA continued background monitoring of residential areas to better define loadings to the treatment plants.

 2005 Goal: Sample at the two NBC POTWs daily for all RIPDES permitted parameters. Research and test new sampling equipment and procedures to continually improve monitoring activities.

Accomplishment: During 2005 the NBC complied with all permit required sampling at the two treatment plants and with all mandated reporting. Sampling was conducted 365 days, including weekends and holidays. The sampling included collecting samples from the influent and effluent at both facilities for trace metals analysis twice-weekly, daily TSS and BOD testing, and three-times per week for nutrients. Oil and grease collections are monthly, bioassays are quarterly, and priority pollutant scans are semi-annual. Continued modification of process control sampling provides Operations staff with the data needed for new initiatives on nitrogen reduction.

In July 1999, the responsibility of sampling the Field's Point and Bucklin Point treatment facilities was transferred to the EMDA Section from the Operations Division. On January 1, 2000 "clean sampling" techniques were implemented for all permit samples. This required the purchase of new all-weather, refrigerated automatic samplers, the changing of sampling line from PVC to Teflon, the use of acid washed and double bagged sample jugs and pre-cleaned certified sample bottles. EMDA staff used "clean sampling" technique for all industrial monitoring and treatment plant sampling for metals and nutrients conducted in 2005.

• **2005 Goal:** To review, evaluate and log all analytical data obtained from EMDA's monitoring efforts and provide interpretation of this information to appropriate NBC staff in a timely manner and to ensure that quality assurance and quality control procedures are maintained.

Accomplishment: Analytical data from industrial and manhole sampling is provided to the Pretreatment staff after review. The Laboratory Information System is programmed to automatically send out email alerts to managers and key staff when industrial, collection system, and treatment plant sample analytical results exceed thresholds. This allows quicker response by the organization to abnormal levels of pollutants. The results of the tributary river monitoring for fecal coliforms is provided to Interceptor Maintenance staff twice-weekly and is used to locate possible CSO maintenance problems. Trend analyses are conducted and reported to NBC staff on a monthly basis through monthly reports and periodic meetings.

• **2005 Goal**: Monitor the receiving waters of both the Field's Point and Bucklin Point treatment facilities to continue the EMPACT Program previously funded by a USEPA grant.

Accomplishment: In 2005 the NBC met this goal through continuation of water quality monitoring at two fixed sites within the Providence and Seekonk Rivers for dissolved oxygen, temperature, salinity, pH, chlorophyll, and tidal amplitude. EMDA staff maintained the sites at Bullocks Reach, a buoy site, and Phillipsdale Landing, a dock site. Quality assurance practices were improved in 2005 as well as increased coordination with a newly formed bay-wide monitoring collaborative that have adopted common methods for this baseline assessment.

• **2005 Goal:** Monitor the receiving waters of both the Field's Point and Bucklin Point treatment facilities for bacteria and nutrients levels.

Accomplishment: EMDA created a new monitoring plan and initiated a water quality study of the receiving waters of both Bucklin Point and Field's Point. The overall purpose of the monitoring study is to determine the distribution and concentration of contaminants of concern to the health of the environment in both the Seekonk and Providence Rivers. EMDA also continued fecal coliform monitoring by boat at multiple stations in the Providence and Seekonk Rivers as well as continuing bacteria monitoring weekly at multiple stations in four freshwater rivers that are affected by combined sewer overflows. In 2005 EMDA began initial tests for Enterococci bacteria. This testing will be expanded in 2006 in river, bay and treatment plant effluent samples in order to assess water quality with the new primary contact standard for fresh and saltwater. EMDA began nutrient sampling in the Providence and Seekonk River sections of the bay and of major tributary river input in the fall of the year. This nutrient work will be continued in year 2006. More detailed information about these projects is provided in CHAPTER VII.

#### **Goal Outline Goal Description Goal Category** Inspections Inspect industries to ensure compliance Inspections of SIUs twice (EPA/RIDEM requires . with regulations. one inspection) One inspection of each non-significant industrial user Inspect 75% of permitted restaurant and food processing facilities Biannual inspections of all other permitted commercial users Conduct unannounced spot inspections of 50% of Identify new and previously unknown . sewer users to ensure compliance with the mill complexes/industrial areas regulations. Continue regulatory inspections of Each technician will spend one half day monthly inspecting septage vehicles at the receiving station septage haulers. . Staff will verify at least 25 septage manifest forms per year **Pollution Prevention** Stormwater Pollution Prevention (See Develop two Storm Water Best Management/Fact . and Technical program description in Chapter VII) Sheets documents Assistance Initiatives . Conduct two Storm Water Pollution Prevention Assessments **Environmental Management Systems** Continue involvement with Rhode Island ISO (See program description in Chapter VII) 14001 Roundtable Help to promote industrial community involvement with the Rhode Island ISO 14001 Roundtable Water Conservation and Reuse Continue to assess water conservation efforts (See program description in Chapter VII) among industrial users.. Sample industrial discharges to sewer system to Sampling of SIUs twice **Monitoring Initiatives** ensure compliance with regulations. (EPA/RIDEM requires one sampling) • Immediately resample any SIU found out of compliance Further define sewer system sampling program Update maps of areas and manholes to assess loadings from key drainage areas to Define schedule for key manhole monitoring . locate potential areas of concern and drainage Continue flow monitoring as part of sample collection efforts to define total loading area loadings. -Continue background monitoring of residential sources of pollutants to facilities to better define this loading Conduct surveillance monitoring in sewer • As needed and dependent on specific needs system to ensure compliance with regulations. defined by staff observations and reports Sample 6-10 manholes per week (including surveillance and routine monitoring) Sample up and down stream of every SIU and Zero Discharge Company at least once. Conduct Computer Monitoring of influent of Review the Telog and PI computer monitoring Fields Point and Bucklin Point to ensure systems daily to check for unusual influents protection of the POTWs and Narragansett Respond to 100% of unusual influent reports to ensure protection of the POTWs and Narragansett Bay. Bay, to minimize incidents of pass through and interference Sample daily Monitor Fields Point and Bucklin Point for all **RIPDES** permitted parameters. Research and test new sampling equipment and procedures to continually improve monitoring activities Analyze data and report trends to NBC Operations staff at monthly meetings

# Major Program Goals for 2006

Goal Category	Goal Outline	Goal Description
Monitoring Initiatives (Continued)	Tributary river sampling for fecal coliform analysis	<ul> <li>Conduct weekly sampling at multiple sites on the West, Woonasquatucket, Moshassuck and Blackstone Rivers and one site on the Providence River</li> <li>Provide data to IM staff to allow for timely maintenance activities of the CSOs</li> <li>Provide trends analysis to NBC and Stakeholders</li> </ul>
	Maintain the two NBC fixed site monitoring systems to continue EMPACT Program previously funded by a USEPA grants.	<ul> <li>Maintain the 2 fixed site stations to continue monitoring off each plant</li> <li>Monitor for temperature, salinity, dissolved oxygen, conductivity, pH, chlorophyll and pressure (depth)</li> <li>Collect bi-weekly samples at these monitoring stations for fecal coliform analysis</li> <li>Expand monitoring efforts of water clarity in the Providence and Seekonk Rivers through the use of Secchi disks and/or photosynthetically active radiation</li> <li>Provide data and data interpretation to the scientific and general community on a real time basis and continue participation in the bay wide monitoring collaborative using approved QA/QC protocols</li> <li>Seek funding to continue this project and similar projects</li> </ul>
	Continue to conduct baseline monitoring of the receiving waters for the NBC plants. Toxics Compliance Monitor two CSO's annually as part of our CSO Nine	<ul> <li>Continue routine monitoring program of the Providence and Seekonk Rivers for nutrients and fecal coliform bacteria</li> <li>Continue river and bay background monitoring</li> </ul>
	Minimum Controls Program Development of an Annual Monitoring Plan	<ul> <li>Develop a monitoring plan by December 15<sup>th</sup> for approval by Directors.</li> </ul>
	Research sources of fecal coliform bacteria in urban rivers	<ul> <li>Continue project to identify human vs. non-human source of fecal coliform bacteria in urban rivers</li> <li>Seek funding to continue above research/pilot project</li> <li>Develop methods for Enterroccus determination for the bacterial indicator to be used to determine the extent of fecal contamination</li> </ul>
Permitting	Expeditious review and issuance of permits	<ul> <li>Respond to all discharge permit applications and renewals within two weeks</li> <li>Review of submitted engineering plans on a weekly basis in group staff meetings</li> <li>Response to all sewer connection permit applications within two days with issuance of permit within two weeks</li> </ul>
Data Logging and Analysis	Log, review and evaluate industrial, manhole, septage, wastewater treatment facility and other related data to provide short and long term trends and alerts.	<ul> <li>Routine data logging and evaluation</li> <li>Formal monthly reporting of projected short and long term trends and alert levels regarding data</li> <li>Timely response on data excursions and alerts to laboratory, operations and pretreatment staff, allowing opportunity for prompt corrective action (regulatory, administrative or operational)</li> </ul>

Goal Category	Goal Outline	Goal Description
Special Studies and Projects	Streamline Operations by Computerization	<ul> <li>Continue to develop templates to be used on PDAs to improve efficiency of inspection and associated paperwork</li> <li>Continue to locate users and surveillance manholes on the computerized maps</li> </ul>
	Remote surveillance manhole monitoring using Telog system	<ul> <li>Field test automatic samplers equipped with Telog monitors up and downstream of a SIU</li> <li>Investigate obtaining a patent for the system</li> </ul>
	Energy Conservation	<ul> <li>Develop report on renewable energy use options for NBC</li> </ul>
	River Restoration Initiative	<ul> <li>Participate in the "What's in Your River" Program for elementary schools.</li> <li>Investigate the development of a corporate Sponsorship Program for the restoration of the Woonasquatucket River.</li> </ul>
	Research methods to assist Operations	<ul> <li>Purchase instrumentation and develop methods to perform Toxicity Characteristics Leaching Procedures (TCLP) testing in-house.</li> <li>Research methods to more accurately</li> </ul>
Internal Procedures	Document all Pretreatment Program and Environmental Monitoring Manuals of Standard Operating Procedures and Protocols.	<ul> <li>Continue to detail all standard procedures and procedural changes for the two sections</li> </ul>
Education, Training and Public Awareness	Environmental Merit Awards Program	<ul> <li>Solicit nominations from companies and staff</li> <li>Evaluate all SIU performance data</li> <li>Evaluate Sewer Connection projects storm for flow minimization from the sewer to award a firm for Storm Water Management</li> <li>Hold Awards Ceremony</li> </ul>
	Workshops	<ul> <li>Conduct one environmental compliance/pollution prevention workshop for NBC industrial/commercial users</li> </ul>
	Provide training for OSHA and Safety Awareness.	<ul> <li>Supply all new applicable employees with 40-hr HAZWOPER training</li> <li>Conduct continuous in-house hazardous awareness training</li> <li>Provide Infectious Materials Exposure Control training to pertinent NBC personnel</li> </ul>
	Residential Grease Brochure	<ul> <li>Develop a brochure to be mailed to customers of the NBC detailing the effects of grease on the sewer system and measures to prevent the grease from discharging to the sewer.</li> </ul>
	Publication of the Annual Monitoring Report	<ul> <li>Prepare a document summarizing monitoring projects and present it at a workshop</li> </ul>